

ASSESSMENT OF AGRICULTURAL INFORMATION NEEDS IN AFRICAN, CARIBBEAN & PACIFIC (ACP) STATES

Eastern Africa

Country Study: Tanzania

Final Report

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List of Acronyms

AAS Association for Asian Studies
ACB Akiba Commercial Bank

ACE Agricultural Commodity Exchange

ACMAD African Centre of Meteorological Application for Development

ACP African Caribbean and Pacific (countries)

ACP-EC African Caribbean and Pacific-European Commission

ACT Agricultural Council of Tanzania
ACT Anglican Church of Tanzania

ADP Agricultural Development Programme

ADRA Adventist Development and Relief Agency International

AFREDA Action for Relief and Development Assistance

AFSAT Air Force Satellite

AGOA African Growth and Opportunity Act

AGORA Access to Global Online Research in Agriculture

AGRA Alliance for Green Revolution in Africa
AGRIFOR Agriculture, Food and Forestry (consult)
AICAD African Institute for Capacity Development

AICT African Inland Church of Tanzania
AKAM Aga Khan Agency for Microfinance

AKF Aga Khan Foundation

AMSDP Agricultural Marketing Systems Development Programme

ANNEA AIDS NGOs Network in East Africa
APA-TZ Austro Project Association Tanzania
ARI Agricultural Research Institutes

ASARECA Association for Strengthening Agricultural Research in Eastern and Central Africa

ASDP Agricultural Sector Development Programme
ASDS Agricultural Sector Development Strategy

AS-F Farmers Associations

ASLM Agricultural Sector Lead Ministries
ASSP Agricultural Sector Support Project

ATV Agape Television AU African Union

AVRDC Asian Vegetable Research Development Centre

BAKWATA Baraza Kuu la Waislamu Tanzania (National Muslim Council)

BBC British Broadcasting Cooperation
BISA Bara Institute of Sustainable Agriculture

BOL Benson Online Limited

BRAC Buhemba Rural Agricultural Centre

CAMARTEC Centre for Agricultural Mechanization and Rural Technology
CHEMA Community Habitat Environmental Management Programme

CIAT International Centre for Tropical Agriculture
CIDA Cultural Industries Development Agency
CIFOR Centre for International Forestry Research

CIMMYT Centro Internacional de Mejoramiento de Maiz y Trigo (International Maize and

Wheat Improvement Centre)

CIVICUS Cooperation between universities, industries, state administration and NGOs

CNFA Citizen Network for Foreign Affairs

CNN Cable News Network

COMESA Common Market for East and Southern Africa
COSTECH Commission for Science and Technology Tanzania
CTA Technical Centre for Agricultural and Rural Cooperation

DAAD Deutscher Akademischer Austausch Dienst (German Academic Exchange

Service)

DAIPESA Development Alternatives Inc. – Private Enterprises Support Activities

DANIDA Danish International Development Agency

DED -TZ German Development Service

DFID Department for International Development

DKA Diabetic Ketoacidosis

DLRTE Department of Livestock Research, Training and Extension

DORA Distribution of Reference Books on Agriculture

DRT Department of Research and Training

DTV Dar Es Salaam Television EAC East African Co-operation

EAFF Eastern African Farmers Federation
EASSy Eastern Africa Submarine Cable System

EATV East Africa Television EBT Exim Bank Tanzania

EDU Education

EED Evangelischer Entwicklungs Dienst
ELCT Evangelical Lutheran Church in Tanzania
ENVIHURO Environmental and Human Rights Organisation

ENVIROCARE Environmental Human Rights Care and Gender Organization.

EPA Economic Partnership Agreements

ESAFF Eastern and Southern African Farmers Forum ESRF Economic and Social Research Foundation

EU European Union

FADECO Family Alliance for Development and Co-operative

FAIDA-MALI Finance and Advice in Development Assistance and Marketing Linkage FANRPAN Food and Agriculture, Natural Resources, Policy Analysis of South Africa

FAO Food and Agriculture Organization

FARM-Africa Food and Agricultural Research Management Africa

FCBU-TZ Farmers' Community Based Unit Tanzania

FCS Foundation of Civil Society
FERT French farmers Organization

FEWSN Famine Early Warning System Network

FINCA Foundation for International Community Assistance

FINNIDA Finnish International Development Agency

FIPS Farm Inputs Promotion

FIRI Fisheries Research Institute (Uganda)
ForDIA Concern for Development Initiatives in Africa
GATS General Agreement on Trade in Services

GDP Gross Domestic Product

GIS Geographical Information System
GMO Genetic Modified Organisms
GTS Global Telecommunication System

GTZ German Agency for Technical Cooperation

IAEA International Association for Educational Assessment

IARC International Agricultural Research Centres

ICAD International Conference on Agriculture and Development

ICC International Chamber of Commerce ICE Institute for Continuing Education

ICPAC IGAD Climate Prediction and Applications Centre

ICRAF World Agroforestry Centre

ICRISAT International Crops Research Institute for the Semi-Arid Tropics

IDU Information and Documentation Unit

IFAD International Fund for Agricultural Development

IFPRI International Food Policy Research Institute
IGAD Inter-Governmental Authority on Development

IIED International Institute for Environment and Development

IITA International Institute of Tropical Agriculture

ILRAD International Laboratory for Research on Animal Diseases

ILRI International Livestock Research Institute

IMF International Monetary Fund

INADES Institut African pour le Developpment Economique et Social INASP International Network for the Availability of Scientific Publications

INBAR International Network for Bamboo and Rattan INFORM Information for Research Managers database

IRA Institute of Resource Assessment
IRDP Institute of Rural Development Planning
IRRI International Rice Research Institute

ISNAR International Service for National Agricultural Research

ISP Internet Service Provider

ITA Information Trading Agreements

ITV Independent Television

IUCN International Union for Conservation of Nature and Natural Resources IUFRO International Union of Forest Research Organizations Conference

JICA Japan International Cooperation Agency
KATC Kilimanjaro Agricultural Training Centre
KATI Kizimbani Agricultural Training Institute
KEFRI Kenya Forestry Research Institute

KEMFRI Kenya Marine Fisheries Research Institute
KIT Royal Tropical Institute (Netherlands)
KNCU Kilimanjaro Native Cooperative Union
KOICA Korea International Cooperation Agency

KUEW Kamisheni ya Utafiti na Elimu kwa Wakulima (or Commission of Research and

Extension services)

LEISA Sustainable Agriculture Information
LEWSN Livestock Early Warning System Network

LGA Local Government Authority

LGRP Local Government Reform Programmes

LRC Livestock Research centres

MAFC Ministry of Agriculture, Food Security and Cooperatives

MANREC Ministry of Agriculture, Natural Resources, Environment and Cooperatives

MCST Ministry of Communication, Science and Technology

MET Meteorology

MIC Millicom International Cellular (T) Limited MIFIPRO Mixed Farming Improvement Programme

MKUKUTA Mkakati wa Kukuza Uchumi na Kuondoa Umaskini Tanzania (National Strategy

for Growth and Reduction of Poverty)

MLDF Ministry of Livestock Development and Fisheries
MoL Ministry of Labour and Youth Development

MSTCDC Mellemfolkeligt Samvirke – Training Centre for Development Cooperation

MTEF Medium-Term Expenditure Frameworks
MTIM Ministry of Trade, Industry and Marketing

MUCCoBS Moshi University College of Co-operative and Business Studies

MUHAS Muhimbili University of Health Sciences

MVIWATA Mtandao wa Vikundi vya Wakulima Tanzania (National Network of Small-scale

Farmers Groups in Tanzania)

MWC Ministry of Community Development, Women Affairs and Children

NAEP National Agricultural Extension Project

NALERP National Agricultural and Livestock Rehabilitation Project

NARS National Agricultural Research Systems

NBS National Bureau of Statistics

NEMC National Environment Management Council

NEP National Environmental Policy

NH National Herbarium

NIGP National Income Generation Programme

NORAD Norwegian Agency for Development Cooperation

NORAGRIC Department of International Environment and Development Studies (Norwegian

University of Life Sciences)

NOVIB Novib is the Dutch affiliate of the international Oxfam organization

NPGRC National Plant Genetic Resource Centre

NRM Natural Research Management

NSGRP National Strategy for Growth and Reduction of Poverty

NUFFIC Netherlands organization for international cooperation in higher education

NWP National Water Policy

OXFAM Oxford Committee for Famine Relief P&CS Planning and Corporate Services

PADEP Participatory Agricultural Development and Empowerment Project

PELUM Participatory Ecological Land Use Management PEMC Pesticides Environment Management Centre

PMO-RALG Prime Minister's Office Regional Administration and Local Government

PROLINNOVA
PRSP
Poverty Reduction Strategy Paper
PSI
Population Services International
PSRP
Public Sector Reform Program
QAS
Question & Answer Service

RAIN Regional Agricultural Information Network

RDS Rural Development Strategy
RELMA Regional Land Management Unit
REPOA Research on Poverty Alleviation

RFA Radio Free Africa
RIC Rural Information Centre
RIUP Research Into Use Programme
RMDP Rural Markets Development Project

SACCAR Southern African Centre for Cooperation in Agricultural and Natural Resources

Research and Training

SACCOS Savings and Credit Co-operative Societies
SADC Southern African Development Community
SAIPRO Same Agricultural Improvement Trust Fund
SAREC Senior Advantage Real Estate Council
SARI Selian Agricultural Research Institute
SDC Sustainable Development Commission
SDI Selective Dissemination of Information

SIDA Swedish International Development Cooperation Agency

SIDO Small Industries Development Organisation SIDP Sustainable Industrial Development Policy

SME Small and Medium Enterprises
SMEP Small and Medium Enterprises Policy
SNAL Sokoine National Agricultural Library

SRI Sugar Research Institute SSB Said Salim Bakhresa

SUA Sokoine University of Agriculture

SUATV Sokoine University of Agriculture Television

SUZA State University of Zanzibar
TACAIDS Tanzania Commission for AIDS

TACRI Tanzania Coffee Research Institute
TAFIRI Tanzania Fishery Research Institute

TAFOPA Tanzania Food Processors Association of Women Entrepreneurs

TAFORI Tanzania Forest Research Institute
TAHEA Tanzania Home Economics Association

TAMISEMI Tawala za Mikoa na Serikali za Mitaa (Regional Administration and Local

Government)

TANCERT Tanzania Organic Certification Association

TANGO Tanzania Association of Non-governmental Organizations

TARD Tanzania Agricultural Research Database
TARP Tanzania Agricultural Research Project
TAWIRI Tanzania Wildlife Research Institute

TAWLAE Tanzania Association of Women Leaders in Agriculture and Environment

TBC Tanzania Broadcasting Cooperation

TBS Tanzania Bureau of Standard

TCC Tanzania Communications Commission

TCCIA Tanzania Chamber of Commerce, Industry and Agriculture TCDC Technical Cooperation among Developing Countries

TCRA Tanzania Communication Regulatory Agency

TCRS Tanzania Christian Relief Services

TCU Tanzania Certification Unit

TCU Tanzania Commission for Universities

TDV Tanzania Development Vision

TEEAL Essential Electronic Agricultural Library
TFDA Tanzania Food and Drugs Authority

TGT Tanzania Gatsby Trust
TIC Tanzania Investment Centre

TIP Tanzania Irrigation and Environment Development Organization
TIRDO Tanzania Industrial Research and Development Organization

TMA Tanzania Meteorological Agency

TOAM Tanzania Organic Agriculture Movement
TORITA Tobacco Research Institute of Tanzania
TPRI Tropical Pesticide Research Institute
TRIT Tea Research Institute of Tanzania
TSN Tanzania Standard Newspapers Ltd
TTCL Tanzania Telecommunication Limited

TTSA Tanzania Tree Seed Agency
UCC University Computing Centre
UDSM University of Dar es salaam

UNCTAD United Nations Conference on Trade and Development

UNDP United Nations Development Programme
UNEP United Nations Environment Programme

UNESCO United Nations Educational, Scientific and Cultural Organisation

UNICEF United Nations Children's Fund URT United Republic of Tanzania

USAID United States Agency for International Development

VAT Value Added Tax

VECO Vredeseilanden Country Office VLIR Vlaamse Interuniversitaire Raad

VPO Vice President's Office

VSAT Very Small Aperture Terminal WMO World Meteorological Organization

WTO World Trade Organisation WVI World Vision of Tanzania

YEFOFO Youth Employment and Food Production Foundation

YWCA Young Women's Christian Association

ZAC Zanzibar AIDS Commission

ZAFFIDE Zanzibar Farmers and Fishermen Development

ZANGOC Zanzibar NGOs Cluster

ZAPHA Zanzibar Association of People with HIV/AIDS ZMWASO Zanzibar Muslim Women Aid Support Organization

ZRELO Zonal Research Extension Liaison Officer

Exchange rates used: 1 Euro = 1870.73

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Source: Bank of Tanzania website

http://www.bot-tz.org/archives/financialmerkets/exchangerates/

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EXECUTIVE SUMMARY

Introduction

The Technical Centre for Agricultural and Rural Cooperation (CTA) was established in 1983 under the Lomé Convention between the African, Caribbean and Pacific (ACP) Group of States and the European Union (EU) Member States. Since 2000, it has operated within the framework of the ACP-EC Cotonou Agreement.

CTA's tasks are to develop and provide services that improve access to information for agricultural and rural development, and to strengthen the capacity of ACP countries to produce, acquire, exchange and utilise information in this area. CTA's programmes are organised around three principal activities: providing an increasing range and quantity of information products and services and enhancing awareness of relevant information sources; supporting the integrated use of appropriate communication channels and intensifying contacts and information exchange (particularly intra-ACP); and developing ACP capacity to generate and manage agricultural information and to formulate information and communication management (ICM) strategies, including those relevant to science and technology. These activities take account of methodological developments in cross-cutting issues [gender, youth, information & communication technologies (ICTs), and social capital], findings from impact assessments and evaluations of ongoing programmes as well as priority information themes for ACP agriculture.

Objective of the study

The overall objective of the study is to improve collaboration strategies with ACP agricultural organisations and relevance of CTA's support to African ACP countries.

Methodology

The study began by a briefing meeting held in Uganda in April 2008. Thereafter we conducted desk review to obtain data and information about the country's policy, agricultural information and communication status and institutions involved. The product of the desk review is attached as a country profile (Annex 2). Furthermore, a standard semi structured questionnaire was used to conduct interviews. Twenty six (26) institutions out of 30 (about 87%) of institutions selected were visited. In total 42 people were involved in discussions and interviews in the visited institutions.

Expected results

The expected results of the study are as follow:

- status of infrastructure, information services and ICM capacity of institutions involved in agriculture and rural development described and analysed;
- information and capacity building needs in the area of ICM identified for key institutions and potential CTA partners involved in agriculture and rural development;
- baseline data on the status of ICM and ICT in agriculture and rural development compiled for monitoring purposes and improved outreach

The study is expected to provide updated country profiles on the status agricultural information services, the status of ICM/T in the country, which will allow CTA to make informed decisions on the type and mode of intervention as well as partner selection.

Conclusions

Information needs

Many interviewed institutions have varied information needs related to broad rural development issues. Information needed on farm problems and non-farming livelihood was given high priority by most institutions dealing with agricultural and rural development because it facilitates the decision-making process and the packaging of advisory services.

Technical information given high priority includes post harvest technology, equipment sourcing and availability, grading systems, patents and crop varieties. In addition, information to address new and emerging challenges on issues like bio-fuels, climate change and value addition towards commercialisation of small holder agriculture was also demanded.

Economic information needed included social development issues, gender, socio-cultural aspects, credit and micro-credit, market data, inputs and outputs market information also featured in information needs by institutions. Other needed information was on government and international regulations especially those affecting non-traditional export crops such as horticulture, livestock and fishing.

Information on broad rural development that is not met includes farm problems, social development issues, non-farm livelihoods and gender issues due to the limited use of participatory tools. In addition, new and emerging challenges on climate change and food security raise new information needs for scientists and researchers. New technologies are needed to address issues on bio-fuels, climate change and value addition. Other specific information needed but currently unmet include the identification of markets for inputs and outputs, commodity profile, credit and micro-credit, crop and livestock insurance, entrepreneurship and agricultural commodity exchange. Such information needs require concerted efforts by the institutions themselves with support from regional and international organisations such as CTA.

At the institutional level, information on communication strategy development and knowledge management are posing new demands. The required information on agriculture and rural development may be available within and outside the countries but may not be accessible to people who need it due to limited communication and knowledge sharing. Current efforts by many organisations to use ICTs may facilitate knowledge sharing and joint learning among institutions within the country and regionally.

Journals were the most difficult formats to access as most of them need to be subscribed at a fee. Publications especially from research institutions and statistical data are presented in formats and languages that are not easily understood by key stakeholders. This information needs to be repackaged into formats and languages that can be easily understood by beneficiaries. New information formats like cartographic maps and pictorial presentations are also needed.

Many institutions rely on internal and external sources of information based on personal contact with colleagues within and outside organisations, discussions with peer groups, personal collection and libraries. Strengthening knowledge management and sharing through networking with institutions at a national, regional and international level would enhance the sharing of information to meet their information needs. Furthermore organisations need to regularly identify, monitor and evaluate information needs of their target audience. In addition, there is a need to link with beneficiaries through interpersonal contacts like meetings, training and advisory services since these are the most effective ways of interacting with target audiences.

Capacity building needs

Many organisations have limited capacity to make effective use of the available resources such as ICT. Lack of skilled ICM/ICT staff was rated high in order of priority. In addition, low capacity to analyse, translate and package research outputs into languages and formats suitable for clients was indicated to be an important constraint in ICM by most institutions. The shortage of extension workers was also felt to be a constraint in agricultural and rural development information dissemination.

The potential of ICTs has not been adequately exploited by many institutions to support communication and knowledge management due to poor connection of Internet, among

others. Organizations like Foundation for Civil Society (FCS) require capacity building to their clients to actively use ICT in grant applications, grant status check, blogging and discussions.

Interviewed institutions such as Ministry of Agriculture, Food Security and Cooperatives (MAFC), Ministry of Livestock and Fisheries (MLDF) and Commission for Research and Farmers Education (or *Kamisheni ya Utafiti na Elimu kwa wakulima* – KUEW) indicated a need for training in the application of communication technologies to extension services especially in linking ICT to agriculture and rural development. One specific area mentioned was capacity building on linking the use of mobile phones to radio and television (TV) programmes to improve interaction with listeners. There is also need to improve skills to link ICT to ICM and knowledge management within organisations so as to improve collection and sharing of information.

Improving the capacity of institutions for developing communication and knowledge management strategy to enhance knowledge sharing and learning is needed. This should be backed up with support in terms of resource mobilisation to implement the communication and knowledge management strategy. Apex organisations like Farmers Network of Tanzania (or *Mtandao wa Vikundi vya Wakulima Tanzania* – MVIWATA), FCS and Tanzania Chamber of Commerce, Industry and Agriculture (TCCIA) could leverage resources of their members to effectively organise for capacity development on ICM in its member organisations.

Furthermore, there is the potential need to develop capacity for repackaging of information into formats and language that is useful and easily accessible to stakeholders' especially farmers. Improving the capacity of institutions to translate information into local languages like Kiswahili would enhance access of available information to majority of small holder farmers who are illiterate.

Capacity building to improve skills on technical and economic information such as IPM, postharvest technologies, value addition, market data and information, patent, editing of reports and participatory methodologies is required by most institutions. CTA could link with local and regional organisations to facilitate availability of the most needed skills.

Overview of CTA's Products and Services

CTA's products and services are available in a few institutions that have been dealing with information dissemination like national libraries. The linkage between these libraries and other institutions is currently weak and thus limits the use of the most needed information. Useful products like the Rural Radio Packs are not known by potential users. These packs could help to improve preparation of radio programmes. CTA should strive to identify and establish new partners. It was strongly felt that the relationship between CTA and institutions should be at institutional level rather than individuals so that it does not suffer when there is change or movement of staff.

Promotion and utilisation of CTA products and services was felt to be limited. Due to the wide definition of agriculture, CTA is requested not to limit its partners to agriculture but have a broad view on rural development. This should encompass all programmes and institutions dealing with rural development and cross-sectoral issues like youth development, HIV/AIDS and other sectors with potential for non-farm livelihood opportunities like fisheries. New and emerging challenges on climate change and variability, GMO and bio-fuels are not given adequate attention to timely inform the communities on the appropriate technologies available for coping with these demands, and the comparative advantages of such changes.

Potential partners and beneficiaries

Currently, there are few active CTA partners in Tanzania such as Sokoine University of Agriculture (SUA) and Department for Research and Training (DRT) in the MAFC. Other institutions have limited access to CTA's products and services (mainly *Spore* magazine) such as Moshi University College of Cooperatives and Business Studies (MUCCoBS), MVIWATA, Participatory Ecological Land Use Management (PELUM), Commission for

Science and Technology (COSTECH), Tropical Pesticide Research Institute (TPRI), Tanzania Association of Non-governmental Organizations (TANGO) and Tanzania Forest Research Institute (TAFORI). However, many institutions have potentials and felt the advantage of linking with CTA to access the most needed information to reach more beneficiaries. These include MLDF, KUEW, Institute of Rural Development Planning (IRDP), Tanzania Meteorological Agency (TMA), Agricultural Council of Tanzania (ACT), TCCIA, Tanzania Fishery Research Institute (TAFIRI), Finance and Advice in Development Assistance and Marketing Linkage (FAIDA-MALI), Same Agricultural Improvement Trust Fund (SAIPRO), Mixed Farming Improvement Programme (MIFIPRO), Tanzania Irrigation and Environment Development Organization (TIP), Tanzania Food Processors Association of Women Entrepreneurs (TAFOPA), Zanzibar Farmers and Fishermen Development (ZAFFIDE), KEUW, Tanzania Standard Newspapers (TSN), TCCIA, FCS and Air Force Satellite (AFSAT).

Partnership at institutional level is limited to government institutions. At the Non-governmental Organisations (NGO) and private sector levels, the partnership is currently with individuals, in which case when they move out access is cut off.

Recommendations

Information needs

It is recommended that CTA should take deliberate efforts to link organisations with information sources that could meet their needs on broad rural development, technical and economic issues from the local, regional and international level. CTA should assist organisations to access and address new and emerging challenges in farming and non-farming livelihoods opportunities.

There is also a need for CTA and its partners to package information on emerging issues including market information and value addition, climate change, GMOs, bio-fuels and crosscutting issues related to youth development and HIV/AIDS in formats that could be easily available and disseminated widely using a variety of communication channels.

CTA should publicise its products and services to more key stakeholders in the country. In promoting its products and services, CTA should seek to link with other organisations involved in information products and services provision like FAO, UNCTAD, IIED and World Bank so that they harmonise and provide for specific information needs.

Capacity building needs

Basic training in computer skills and training in website maintenance, database development and management, and use of useful software in organising and managing information and dissemination can be provided by institutions locally. CTA should therefore assist these institutions to meet specialised skills in ICM and knowledge management. Organised training in specific areas include: (i) Developing communication and knowledge management strategies designing; (ii) market information systems management; (iii) Developing online library catalogue; (iv) Designing alternative extension communication technologies using mobile phones, radio and web-based facilities; (v) Developing Question and Answer Service (QAS) in the extension and advisory services; (vi) Preparation and production of interactive radio and video programmes for targeted audiences and (vii) Translating research findings into formats that are user friendly.

There is a great need to improve capacity for use of ICT in accessing existing knowledge and information within and outside organisations. CTA should assist institutions like SUA (which owns a TV station) and MVIWATA, PELUM, ACT, TANGO, COSTECH and TCCIA (which have networks of members) to utilise available capacity to disseminate information to reach wider audiences. CTA should strive to timely communicate such information to partners as they are available using its networks.

CTA should also facilitate local institutions like SUA and MUCCoBS to prepare training and workshops to cater for information needs on bio-fuels, climate change, value addition and market data and information.

CTA's Products and Services

CTA in collaboration with its partners should promote its products and services beyond the governmental institutions to involve other key partners in the public and private sectors. The strategy could be in terms of complementing efforts and making use of available resources in the private sector to reach the beneficiaries at the grass roots level.

CTA's products and services should address information needs on emerging challenges that are on high demand like climate change, market information, entrepreneurship and crosscutting issues. Collaboration with national institutions with the capacity to develop such products could enhance their production and distribution.

Potential Strategic Partner institutions

CTA should strengthen existing collaboration with MAFC (DRT) and SUA; and other institutions that are currently receiving products like MUCCoBS, TAFORI, PELUM, MVIWATA, TANGO and TPRI. CTA should foster new partnerships with strategic partners involved agriculture and rural development including MLDF, TAFIRI, FAIDA-MALI, ACT, SAIPRO, MIFIPRO, TIP, IRDP, TAFOPA, TMA, ZAFFIDE, KEUW, TSN, TCCIA and FCS. This would enable CTA to reach wider audiences in many rural areas.

1. INTRODUCTION

- The Technical Centre for Agricultural and Rural Cooperation (CTA) was established in 1983 under the Lomé Convention between the ACP (African, Caribbean and Pacific) Group of States and the European Union Member States. Since 2000, it has operated within the framework of the ACP-EC Cotonou Agreement.
- 2. CTA's tasks are to develop and provide services that improve access to information for agricultural and rural development, and to strengthen the capacity of ACP countries to produce, acquire, exchange and utilise information in this area. CTA's programmes are organised around three principal activities: providing an increasing range and quantity of information products and services and enhancing awareness of relevant information sources; supporting the integrated use of appropriate communication channels and intensifying contacts and information exchange (particularly intra-ACP); and developing ACP capacity to generate and manage agricultural information and to formulate information and communication management (ICM) strategies, including those relevant to science and technology. These activities take account of methodological developments in cross-cutting issues (gender, youth, information & communication technologies ICTs, and social capital), findings from impact assessments and evaluations of ongoing programmes as well as priority information themes for ACP agriculture.
- 3. CTA's activities are currently distributed among three operational programme areas/departments: (i) Information Products and Services; (ii) Communication Channels and Services; and (iii) Information and Communication Management Skills and Systems. These operational departments are supported by Planning Corporate Services (P&CS) which is charged with the methodological underpinning of their work and monitoring the ACP environment in order to identify emerging issues and trends and make proposals for their translation into programmes and activities. This current exercise, therefore, falls within the mandate of P&CS.
- 4. The study began by a briefing meeting held in Uganda in April 2008. The study involved desk review to obtain data and information about the country's policy, agricultural information and communication status and institutions dealing with ICM (Annex 2). A list of institutions was drawn and out of which 30 were selected for detailed study. Twenty six (26) institutions were interviewed including farmers' associations/networks, government and private institutions, universities, NGOs and media. A standard semi structured questionnaire was used to conduct face to face interviews. In each of the organisations one or more people were involved including directors of departments dealing with research, information, documentation and communication, ICT specialists, and Coordinators. More than 42 people were involved (Annex 4). The list of the organisations involved, types and their roles is summarised in Table 1.

Table 1: List of institutions visited and the number of people interviewed

Na	me of institution	Acronym	Туре	Location	No. of people Interviewed
1.	Tanzania Chamber of Commerce, Industry and Agriculture	TCCIA	CCI	DSM	1
2.	Sokoine University of Agriculture	SUA	EDU	MORO	6
3.	Moshi University College of Cooperative and Business Studies	MUCCoBS	EDU	Moshi	1
4.	Kizimbani Agricultural Training Institute	KATI	EDU	Zanzibar	1
5.	The Institute of Rural Development Planning	IRDP	EDU	Dodoma	2

Name of institution	Acronym	Туре	Location	No. of people Interviewed
Ministry of Agriculture, Food Security & Coops: Dept of Research & Training, & Dept. of Extension Services	MAFC	GOV	DSM	3
7. Ministry of Livestock Development and Fisheries: Dept of Research & Training, & Dept of Extension	MLDF	GOV	DSM	4
Zanzibar Ministry of Agriculture, Natural Resources, Livestock and Environment,	KUEW	GOV	Zanzibar	2
Finance and Advice in Development Assistance in Small Enterprise Promotion	FAIDA- MALI	NGO	Arusha	1
Participatory Ecological Land Use Management	PELUM	NGO	Dodoma	1
11. Foundation for Civil Society	FCS	NGO	DSM	1
12. Tanzania Association of Non- Governmental Organisations	TANGO	NGO	DSM	2
13. Tanzania Food Processors Association of Women Entrepreneurs	TAFOPA	NGO	DSM	1
14. Mtandao wa Vikundi vya Wakulima Tanzania	MVIWATA	AS-F	MORO	1
15. Zanzibar Farmers and Fishermen Development	ZAFFIDE	NGO	Zanzibar	3
16. Same Agricultural Improvement Trust Fund	SAIPRO	NGO	Same	1
17. Tanzania Irrigation and Environment Development Organization	TIP	NGO	Moshi	1
18. MIFIPRO TRUST FUND	MIFIPRO	NGO	Mwanga	1
19. Tanzania Standard Newspapers	TSN	OT-MEDIA	DSM	1
20. AFSAT Communications Tanzania Limited	AFSAT	PRV	DSM	1
21. Agricultural Council of Tanzania	ACT	PRV	DSM	2
22. Tanzania Pesticide Research Institute	TPRI	SE	Arusha	1
23. Tanzania Commission for Science and Technology	COSTECH	SE	DSM	1
24. Tanzania Fisheries Research Institute	TAFIRI	SE	DSM	1
25. Tanzania Meteorological Agency	TMA	SE	DSM	1
26. Tanzania Forest Research Institute	TAFORI	SE	MORO	1

2. COUNTRY PROFILE

- 5. The United Republic of Tanzania (URT) is located in the Eastern Africa region between longitudes 29 and 41 degrees east and latitude 1 and 12 degrees south. The country lies south of the equator between the great lakes Victoria, Tanganyika and Nyasa on one hand and Indian Ocean on the other. It has frontiers with Kenya and Uganda in the north, Rwanda, Burundi and Democratic Republic of Congo in the west and Zambia, Malawi, and Mozambique in the south. It has a total land area of approximately 945,000 sq. km. including about 60,000 sq. km. of inland water. Out of 945,000 sq. km. over 100,000 sq. km. are devoted to reserves and national parks.
- 6. Administratively, the country is divided into 21 regions in the Tanzania mainland and 5 regions in the Zanzibar Islands. According to the 2002 census, the population of Tanzania was 34.4 million with an annual growth rate of 2.9 percent. It was, however, estimated that by 2006 the population of Tanzania was about 38.67 million (Table 1, Annex 2). The literacy rate is on average 71%; being slightly higher for male at 74.7% than female at 64.3%, (URT, 2007b). There are about 120 ethnic groups but the national language is Kiswahili and English is widely spoken.
- 7. Geographically, the country has a vast central plateau sloping down towards the Indian Ocean. Except for a narrow belt along the 900 km of the coastline, most of the land lies above 200m altitude, and much of the country is above 1,000 m above sea level. In the north, Mt. Kilimanjaro rises over 5,895 m above mean sea level. A distinctive feature of Tanzania is a rift valley which runs through from south towards Kenya onwards. Woodland, bushland and grassland are the predominant types of vegetation.
- 8. Tanzania experiences a variety of climatic conditions ranging from humid coastal, to moist tropical forest in the highlands. Average temperatures range between 17°C and 27°C, depending on location, with the hottest period in November and February (25°c 31°c) and the coldest period between May and August (15 °C 20 °C). The mean annual rainfall ranges from less than 400 mm to over 2,500 mm per annum with the country experiencing both uni-modal and bimodal rainfall regime. The uni-modal rainfall regime is predominant in southern, south-western, central and western areas of the country with the rains falling mostly between mid November and early May. The bimodal rainfall regime is characterised by the long rainy season (*masika*) occurring between March and May and the short rainy season (*vuli*) that occurs between October and December and is predominant in the northern coast, north-eastern highlands, Lake Victoria basin and the islands of Unguja and Pemba (URT, 2007b).
- 9. The national economy is largely agricultural which contributes 26.5% of the GDP (URT, 2008a). The agricultural sector consists of crop, livestock production, forestry and fisheries. Other sectors of the national economy are financial and business services contributing 14%, wholesale and retail trade, hotels and restaurants 11%; public administration and other services 9%; manufacturing 6%; construction 6%; mining and quarrying 3%; and electricity and water 2% (URT, 2006). The performance of agriculture is therefore a major factor in determining livelihood fortunes. There has been gradual fundamental transformation since the mid 1980s, which redefined the role of the government from production to, among others, provision of enabling environment for private sector participation in the agricultural production, processing and marketing of inputs and outputs.

2.1 Agriculture, Fisheries, Forestry and Livestock

10. Currently, Tanzania is implementing the Agricultural Sector Development Programme (ASDP) which provides the Government with a sector-wide framework for overseeing the institutional, expenditure and investment development of the agricultural sector. The ASDP is implemented by the five Agricultural Sector Lead Ministries (ASLMs), namely the Ministry of Agriculture, Food Security and Cooperatives (MAFC); the Ministry of Livestock Development and Fisheries (MLDF); the Ministry of Trade, Industry and Marketing (MTIM), Ministry of Water and Irrigation (MWI) and the Prime Minister's Office-Regional Administration and Local Government (PMO-RALG). The other stakeholders include Development Partners, Financial Institutions, Private Sector, Pastoralists, Farmers, Academia and NGOs. Following the principle of decentralization, implementation of development activities including agriculture, livestock, fisheries and forestry is vested with Regional Administration and Local Government Authorities with central ministries being mainly involved in policy and planning, research and training, and legal and regulatory functions.

2.1.1 Agriculture

- 11. Agriculture in Tanzania is predominantly subsistence. The sector is dominated mainly by small farmers and employs about 80% of the population (URT, 2006). About 44 million ha is arable, but the cultivated land is only about 11.9 million ha (URT, 2006). Land ownership is mostly by customary law and on average land area per small holder household is 2.0 ha (URT, 2006). Only about 1.5 million ha is under large and medium scale farming. Large-scale farming, which is about 2%, is limited to small number of estates owned by government institutions, private companies and few individuals; while, medium-scale farmers are about 5% and small scale farmers are about 93% (URT, 2006). There is also high potential for irrigation in Tanzania, whereby about 29.4 million ha are suitable for irrigation but only about 289,245 ha are under irrigation (URT, 2008b).
- 12. The smallholder's agriculture is at subsistence level producing for domestic use and surplus for sale. Subsistence farming is a low input low output production system with limited use of fertilizers, improved seeds and inadequate knowledge of modern farming technologies. Maize is the main staple food and is widely grown in Tanzania. Other important food crops are cassava, paddy, bananas, sweet potatoes, beans, millet and wheat. Traditional cash crops include sugar, tea, coffee, cashew nuts, tobacco, cotton, sisal and cloves. Other crops include fruit tree, horticultural crops and spices, which is mainly grown in Unguja and Pemba Islands and coastal regions.
- 13. The value of total exports of crops in 2006 was Tsh. 402,287 million (equiv. to 215 million Euros). In terms of total tonnage, cashew nuts was highest, recording 66,000 tons, followed by cotton about 55,000 tons. Export of crops showed a decreasing trend for almost all the crops, except cashew nuts and tea (Table 15 Annex 2) due to unfavourable weather conditions that adversely affected production levels for most of the agricultural produce
- 14. Agriculture Sector Lead ministries, MAFC, MTIM, MLDF, MWI and PMO-RALG are responsible for formulation and implementation of agricultural policy, regulatory framework and legislations. The National Agricultural Research systems (NARS) and Sokoine University of Agriculture (SUA) are involved in developing knowledge and technologies. The Local Government Authorities (LGAs) under the PMO-RALG provide the extension services and monitoring and evaluation of the Agricultural Sector Development Programme (ASDP) in collaboration with Non-Governmental Organisations (NGO) and Private Service providers.

2.1.2 Fisheries

- 15. Tanzania has abundant freshwater lakes (6 percent of the total mainland area) with substantial fish resources. Tanzania owns about 50 percent of Lake Victoria, 45 percent of Lake Tanganyika, 20 percent of Lake Nyasa and several minor lakes, dams, reservoirs, swamps, rivers and small ponds suitable for aquaculture. Freshwater fisheries account for more than 80 percent of the landed catch. In addition it has an 800-kilometre coastline with a narrow continental shelf (SADC Report, 2008).
- 16. The Fisheries department is under the Ministry of Livestock Development and Fisheries is the overseer of policy issues, regulations and legislations, and control the quality of fish products exported and sold domestically (URT, 2007a). Other important institutions include Tanzania Fisheries Research Institute (TAFIRI), which continued to develop and provide information and technologies on improved fishery management. There are also a number of private stakeholders including fishers, processors and traders.
- 17. It is estimated that there are about 150,000 fishermen and more than 1,500,000 people engaged in allied industries that include fish transporters, processors, traders, net makers and boat builders (SADC Report, 2008). The major fish species caught are sardines, Nile perch, haplochromis, catfish and tilapia. Traditional fishing methods are still used on the inland lakes, although modern fishing techniques are also employed in the coastal waters. There are significant opportunities for investors to establish fish processing plants, crustacean fisheries, and deep-sea fishing (SADC Report, 2008).
- 18. Generally, production of fish and fish products in 2006 decreased from 375,535 tons in 2005 to 341,109 tons in 2006 (Table 12 Annex 2). A summary of fish export products for the periods 2002 2006 is given in Table 13 (Annex 2). In 2006, the total export value of fish and fish products was Tshs 156,160,190,326.60 (equiv. to 83,475,536 Euros) (URT, 2007a). The contribution of fishing activities to GDP in 2006 was 1.6 percent (URT, 2007a).

2.1.3 Forestry

- 19. About 38.8 million ha is under forestry and bushes. The country is implementing the National Forestry and Beekeeping programme, where by community participation in tree planting, forestry conservation and beekeeping is promoted. The economic survey shows that a total of 141,267,000 trees were planted in 2005 in all regions compared to 133,271,038 trees in 2004 (URT, 2007a).
- 20. Products from forests include tree logs, timber (rough sawn), ebony timber, floor boards, wood carvings/sculptures, rail gauges, sandals tree, furniture, tannin, mimosa bark, terminalia bark, tree seeds, bees wax, honey, tree's glue and poles. Table 14 (Annex 2) shows export of forestry and bee keeping products with an increasing trend. In 2005/06 the value of export was Tshs 1,449,130 million (equiv. to 774,633.4 Euros) (URT, 2007a). The contribution of forestry and hunting economic activities to GDP in 2006 was 2.2% (URT, 2007a).
- 21. The Ministry of Natural Resources and Tourism provides policy guidance, regulations and legislations and knowledge and technologies for better performance of the sub-sector. There are also a number of public and private sector institutions supporting forestry development. These include Tanzania Forestry Research Institute (TAFORI), the Faculty of Forestry at the SUA, Local government authorities (LGAs) at district level, development projects, NGOs and private institutions. These institutions are involved in implementation of national programmes for tree planting, harvesting, trading and utilisation of forestry products.

2.1.4 Livestock

- 22. Tanzania has about 26 million ha that are suitable for livestock grazing, but only 370,381 ha have improved pasture which is mainly under large farms. Livestock keepers depend to a large extent on grazing in bush lands. Tanzania is estimated to have approximately 18.5 million cattle, 13.5 million goats, 3.5 million sheep, 47 million poultry and 880,000 pigs (URT, 2007a). The regions with highest percentage of households with cattle are Arusha, Kilimanjaro, Manyara, Shinyanga, Mwanza, Tabora, Mbeya, Rukwa, Iringa and Morogoro. Pigs are kept by a higher percent of female headed households in Peri-urban areas of Dar-es-salaam, and in Pwani, Morogoro, Arusha, Tanga and Kilimanjaro (URT, 2006). Livestock products include meat, milk, eggs, and hides and skins. Livestock production is low due to limited use of improved technologies and poor extension and veterinary services.
- 23. Generally, the growth rate for livestock and livestock products are low. Production in the Livestock sub-sector in 2006 was affected by drought which caused acute shortage of pastures and animal feeds (Table 11, Annex 2). In 2006, total production for meat was 388,294 tons; milk 1,412,786 litres; eggs 2,145,000, and leather 3,442,231 pieces, mostly consumed locally (URT, 2007a). The contribution of livestock sub-sector to GDP in 2006 was 2.8% (URT, 2007a).
- 24. The Ministry of Livestock Development and Fisheries is responsible for policy guidance, providing regulatory framework and legislation for the industry. The new National Livestock Policy was launched in 2007. Department of Livestock Research and Training with a network of institutions spread in the country are responsible for provision and dissemination of livestock technology and information and capacity development. A number of private sector institutions provide advisory services and inputs and outputs trading.

2.2 Brief Description of the Status of ICT Infrastructure and Recent Developments in the Sector

- 25. The National Information and Communications and Technologies (ICT) Policy was promulgated in 2003. Section 2.1.9 in Annex 2 provides a list of legislations that have direct or indirect relevance to agriculture and ICM in Tanzania (Tanzania Parliament, 2008). The national ICT policy regulations and legislations have influenced the information and communication management in agricultural and rural development. However, most of the interviewees have not seen the ICT policy or legislations. There were mixed feelings of the impact of ICT policy, where some felt that despite tax removal the cost of acquisition and use of ICT is high.
- 26. **Telecommunication** use in the country has been growing rapidly in recent years. The number of telephone subscribers has been increasing especially in the mobile telephone sector compared to the fixed lines. By 31st March 2008, there were about 9,523,392 voice telephone subscribers. The mobile telecommunication leads the market by having more subscriptions (97%) as compared to fixed line services (3%) (Table 29 Annex 2).
- 27. **Computers and Internet**: The number of PCs owned was 0.75 per 100 persons in 2005 compared to 0.36 per 100 persons in 2001 (TCRA, 2006). By March 2008 there were 45 Internet service providers and 9 companies to provide data communication services including Internet bandwidth (TCRA, 2008). However, Tanzania lacks cheap and high-capacity connections to the global Internet, despite an increasing demand for Internet access (TCRA, 2008).
- 28. **Print media**: In Tanzania, the print media is the largest advertising medium. Over 350 publications have been registered, which include newspapers, magazines, periodicals and newsletters (TCRA, 2008). Ninety per cent of the circulation is in urban centres,

serving less than 17 per cent of the population. None of them has specific agricultural news.

29. Radio and Television: Recent data show that there are about 47 radio stations in Tanzania, including community radio stations in different regional towns (TCRA, 2008). TBC Taifa, the government owned, has continued to be the major source of agricultural information to most rural farmers with radios working in close collaboration with the sector ministries (Table 25 and 26 in Annex 2). The number of television stations in the country has been growing year after year and currently there are 29 television stations (Table 27, Annex 2). However, only about 6% of households owned a TV set in 2006 (TCRA, 2007) due to low electricity coverage where only 11% of households have electricity. This has affected penetration of television especially in rural areas (TCRA, 2007).

3. STATUS OF INFORMATION AND COMMUNICATION FOR AGRICULTURE AND RURAL DEVELOPMENT

3.1 Institutional and Regulatory Policy Framework

- 30. There is some evidence of the implementation of the National ICT policy in visited ministries and organisations. However, there is no specific sectoral policy for agricultural information and communication and none of the institutions interviewed had a specific policy/strategy on ICT, ICM or knowledge management despite the substantial investment in ICTs. All institutions mentioned some investment in computers and printing machines; servers [e.g. Commission for Science and Technology Tanzania (COSTECH), Foundation for Civil Society (FCS), Air Force Satellite (AFSAT) and Sokoine University of Agriculture (SUA)]; cameras and editing equipment [Tanzania Standard Newspapers Ltd (TSN), Commission of Research and Extension services (or *Kamisheni ya Utafiti na Elimu kwa Wakulima* KUEW), Ministry of Agriculture, Food Security and Cooperatives (MAFC), Ministry of Livestock Development and Fisheries (MLDF), Commission for Science and Technology Tanzania (COSTECH), Tanzania Meteorological Agency (TMA, and Sokoine University of Agriculture (SUA)]. For example, SUA owns a TV station.
- 31. The removal of Value Added Taxes (VAT) on ICT equipment has generally lowered prices. This is an encouragement even to individuals to have personal ICT tools. Tanzania Communication Regulatory Agency (TCRA) as a regulator is making efforts to remove chaos in ICT initiatives. For example, there are organisations that own high capacity transmitters are operating within the frequency window which is free and not restricted sometimes creating chaos. This is a disadvantage to small non-profit making organisations like community radios which serve the rural population.

3.2 Operational Aspects

3.2.1 Description of agricultural information and services

- 32. ASLMs have a mandate for conducting research and developing technologies, knowledge and information for dissemination to the public. The structure of information and communication management in agricultural sector requires an understanding of the national agricultural research system (NARS). Institutions in the NARS can be classified into three main categories.
- 33. Public sector institutions falling under the ASLMs: these include the Department of Agricultural Research and Training (DRT) and Tropical Pesticide Research Institute (TPRI) in the Ministry of Agriculture, Food Security and Cooperatives (MAFC); Department of Livestock Research, Training and Extension (DLRTE) and Tanzania Fisheries Research Institute (TAFIRI) in the Ministry of Livestock Development and Fisheries (MLDF); and Department of Marketing in the Ministry of Trade, Industry and Marketing (MTIM). These institutions operate a network of zonal institutes that are more or less shared between DRT and DLRTE. Priority setting, planning and implementation have been decentralized and the zones are empowered to raise funding and operate with a semi-autonomy from the centre. The Prime Minister's Office Regional Administration and Local Government (PMO-RALG) is responsible for coordinating all extension services at regional to village level. In Zanzibar Islands, there is a separate Ministry dealing with Agriculture, Natural Resources, Environment and Cooperatives (MANREC) and the Commission of Research and Extension services (KUEW) is responsible for agricultural research, information and communication.

- 34. Public sector bodies falling outside the Agricultural Sector Lead Ministries: these include academic institutions, mainly the Sokoine University of Agriculture (SUA), the University of Dar es Salaam (UDSM) and the University of Mzumbe under the Ministry of Education; and the Tanzania Forest Research Institute (TAFORI) under the Ministry of Natural Resources and Tourism. However, only SUA has been mainstreamed into the activities of the DRD and DLRTE. This has fostered a much stronger research and development collaboration between SUA, DRD and DLRTE scientists.
- 35. *Private sector research organizations*: over the past ten years, significant efforts have been made to privatize research for the traditional major cash crops. Most funding in this case comes from statutory crop levies. Private sector research institutes are Tanzania Coffee Research Institute (TACRI), Tea Research Institute of Tanzania (TRIT) and Tobacco Research Institute of Tanzania (TORITA). This is a positive development that needs to be considered in other sub-sectors. There are also several NGOs that are involved in small research projects at district level, with interactions with researchers in the zones. For example PELUM and INADES Tanzania are working with farmer innovators in semi arid areas of Dodoma; and Agricultural Development Programs (ADP) Mbozi and ADP Isangati are conducting research on maize and coffee in the Southern Highlands in collaboration with the Uyole Agricultural Research Institute (ARI). However, the NARS institutions have not really been formally organized into a cohesive body. Each institution operates independently.

3.2.2 Information sources

- 36. Institutions use various sources of agricultural information and rural development as shown in Table 2. Information sources can be from internal and external sources; in either in printed formats, electronic, audio-visual or interpersonal contacts. Internal sources of information, such as internal review meetings and sharing with colleagues, are the most common as shown by 62% of the respondents in institutions interviewed. About 50% use meetings with beneficiaries to get information especially on problems and feedback about technologies delivered. Forty percent (40%) of the interviewed institutions have and use libraries and internal reports are also common.
- 37. Institutions also receive information from other organisations. More than 66% indicated that they collaborate with Universities such as SUA, UDSM and Mzumbe University. The SUA hosts the National Agricultural Library (SNAL) that specialises in agricultural sciences. Government ministries, that is, MAFC, MLDF, MITM, and MANREC (in Zanzibar) are also a source of information on policy issues, regulations, standards and guidelines as indicated by 62% of the respondents.
- 38. Regional and international agricultural research institutes and networks such as Association for Strengthening Agricultural Research in East and Central Africa (ASARECA), International Livestock Research Institute (ILRI), World Agroforestry Centre (commonly known as ICRAF), IGAD Climate Prediction and Application Centre (ICPAC), Southern African Development Community (SADC) and others were mentioned to be useful sources of information by almost 58% of the respondents. Professional associations and personal contacts were also mentioned as important sources of information.

Table 2: Internal and external information sources used by the institutions visited

		Count (n=26)	%
Internal			
Internal review meetings, colleagues	MAFC, SUA, MLDF, TAFORI, TAFIRI, FAIDA-MALI, FCS, SAIPRO, TAFOPA, TANGO, TMA, COSTECH, MIFIPRO, PELUM, TSN, MUCCOBS,	16	62

Information Sources	Count (n=26)	%	
Meeting with beneficiaries	MAFC, SUA, MLDF, KUEW, ZAFFIDE, TCCIA, FCS, SAIPRO, TMA, COSTECH, PELUM, TSN, MUCCoBS,	13	50
Library	SUA, MUCCoBS, MAFC, TAFIRI, FCS, IRDP, TMA, COSTECH, AFSAT, TSN	10	40
Reports	MLDF, MAFC, SUA, SAIPRO, TAFOPA, TMA, COSTECH, MUCCoBS,	8	31
Information and documentation centres	MAFC, KATI, IRDP, COSTECH, SUA, TSN	6	23
Database	SUA, TAFIRI, TMA, COSTECH, PELUM	5	19
External			
Organisations:			
Universities: SUA, UDSM, Ardhi, Mzumbe,	TAFORI, KUEW, KATI, TAFIRI, FAIDA- MALI, FCS, IRDP, MVIWATA, SAIPRO, TAFOPA, TANGO, TIP, TMA, TPRI, COSTECH, MIFIPRO, MUCCoBS,	17	66
Ministries: MAFC, MLDF, MITM, MANREC	KUEW, ZAFFIDE, FAIDA-MALI, FCS, IRDP, MVIWATA, SAIPRO, TAFOPA, TANGO, TIP, TMA, TPRI, COSTECH, TSN, MUCCoBS,	16	62
Regional & international Universities, research institutes, networks & Organisations: ASARECA, ILRI, ICRAF, ICPAC, EAC, SADC, FAO, UNDP, World Bank	MAFC, MLDF, TAFORI, KUEW, ZAFFIDE, KATI, TAFIRI, TCCIA, FAIDA-MALI, IRDP, TIP, TMA, TPRI, COSTECH, MUCCoBS,	15	58
Professional associations	SUA, FAIDA-MALI, IRDP, SAIPRO, TMA, MUCCoBS,	6	23
Personal contacts	KATI, TAFIRI, TIP, TPRI,	4	15
COSTECH	TAFORI, KUEW, TCCIA,	3	12
NGOs	MAFC, ZAFFIDE, SUA	3	12
Embassies	ZAFFIDE, FAIDA-MALI, TIP,	3	12
District offices Print:	SAIPRO, TMA,	2	8
Personal collection (books, reports)	TAFIRI, FCS, IRDP, TPRI, MVIWATA, SAIPRO, TAFOPA, TANGO, TIP, MIFIPRO, MUCCoBS,	11	44
Research papers	SUA, TAFORI, ZAFFIDE, FCS, MVIWATA, SAIPRO, TAFOPA, TIP, TPRI, MUCCOBS,	10	40
Scientific journals	SUA, TAFORI, TAFIRI, MUCCOBS, IRDP, TMA, MUCCOBS,	7	28
Newsletters	TAFORI, TCCIA, MVIWATA, SAIPRO, AFSAT, PELUM	6	23
Posters, booklets, flyers	TAFORI, FAIDA-MALI, IRDP, SAIPRO, TAFOPA, TANGO,	6	23
Electronic:	7455105 OLIA 1/471 TASIS: 5115 11111		
Internet/websites	ZAFFIDE, SUA, KATI, TAFIRI, FAIDA-MALI, FCS, IRDP, MVIWATA, SAIPRO, TAFOPA, TIP, TMA, TPRI, ACT, COSTECH, SUA, TANGO, AFSAT, MIFIPRO, PELUM, TSN, MUCCOBS,	22	88
TV	SAIPRO, TAFOPA, TANGO, MIFIPRO	4	16
Radio	TAFORI, SAIPRO, TAFOPA, TANGO,	4	16
CDROM	SUA, COSTECH,	2	8
Satellite pictures	TMA,	1	4
Others: Trade fairs/exhibitions	TAFORI, ZAFFIDE, FAIDA-MALI, IRDP, MVIWATA, SAIPRO, TAFOPA, TANGO,	11	44

Information Sources	Institutions	Count (n=26)	%
Agricultural shows	MAFC. MLDF, TAFORI, KUEW, ZAFFIDE,	9	35
	MVIWATA, SAIPRO, TPRI, MUCCoBS,		
Workshops, seminars, courses.	IRDP, MAFC, MLDF, SAIPRO, TANGO,	9	35
	TPRI, TPRI, COSTECH, MUCCoBS,		
Agribusiness consultants	FAIDA-MALI, TCCIA, ACT, SAIPRO,	4	15
Agro dealers: input/outputs	SAIPRO, TPRI,	2	8
Mobile phones	MIFIPRO	1	4

Source: Field notes

- 39. Printed materials like books, research papers, reports, posters, flyers, books and newsletters such as *Ukulima wa Kisasa* produced by MAFC and other institutions, were also mentioned to be useful sources.
- 40. Almost all institutions have access to the Internet and browse information from websites. However, the common problem is the connection speed to Internet. The problem is serious for institutions that are outside cities. This necessitated some departments and/or projects, for example at SUA, to connect with own VSAT dishes, but the cost is said to be high.
- 41. Other sources used by respondents include trade fairs and exhibitions, agricultural shows and sharing with colleagues. Some institutions such as FAIDA-MALI, SAIPRO, TPRI, ACT and TCCIA are promoting the value chain approach and linking farmers to input and outputs markets. These indicated that input dealers and marketing institutions are important sources of information. Furthermore, in some institutions (23%) journals are available electronically, for example through CDROM and AGORA was indicated to be useful source but sometimes not easily accessible.

3.2.3 Information products and services

42. Information products and services provided by different institutions visited are summarised in Table 3.

Table 3: Information products and services provided by institutions through various communication channels and media

Products and services	Institutions providing	Count (n=26)
Print materials		
Leaflets	MAFC, MLDF, TAFORI, KUEW, KATI, TCCIA, FAIDA-MALI, MVIWATA, SAIPRO, TIP, TPRI, COSTECH, SUA, MIFIPRO, PELUM, MUCCoBS	16
Newsletters	MAFC, TCCIA, FAIDA-MALI, IRDP, MVIWATA, TANGO, TIP, ACT, COSTECH, SUA, MUCCoBS	11
 Posters 	MAFC, MLDF, TAFORI, TCCIA, FAIDA-MALI, TIP, PELUM,	7
 Booklets 	MAFC, MLDF, TAFORI, TCCIA, FAIDA-MALI, SUA, PELUM,	7
 Progress reports 	TAFIRI, FAIDA-MALI, SAIPRO, TIP, MIFIPRO, PELUM,	6
 Calendars 	MAFC, MLDF, TCCIA, TIP, SUA, PELUM,	6
 Proceedings 	MLDF, TAFORI, TCCIA, COSTECH, SUA	5
 Research papers 	FCS, TMA, COSTECH, SUA, MUCCoBS	5
Brochures	TCCIA, TPRI, MUCCoBS	3
Manuals	TANGO, PELUM,	2
Bulletins	TMA,	1
Journal	SUA, COSTECH	1
 Magazines 	TSN	1
Electronic		
Database	FCS, IRDP, TANGO, TIP, TMA, ACT, COSTECH, SUA, AFSAT, PELUM, MUCCoBS	9

Products and services	Institutions providing	Count (n=26)
Websites	MAFC, MLDF, TAFORI, TCCIA, FCS, TIP, TMA, TPRI, ACT, COSTECH, SUA, AFSAT, PELUM, TSN, MUCCOBS	8
TV programmes	MAFC, MLDF, KUEW, TMA, COSTECH, SUA	6
Video episodes	MAFC, MLDF, KUEW, MVIWATA, SUA, PELUM,	6
Radio programmes	MAFC, MLDF, KUEW, TMA,	4
Others		
 Meeting with beneficiaries 	MAFC, MLDF, TAFORI, KUEW, TAFIRI, TCCIA, FAIDA-MALI, MVIWATA, SAIPRO, TMA, COSTECH, SUA, MIFIPRO, PELUM, MUCCOBS	15
Seminars/workshops	ZAFFIDE, TCCIA, FAIDA-MALI, MVIWATA, SAIPRO, TMA, COSTECH, SUA, MIFIPRO, PELUM, MUCCOBS	12
Training materials	MAFC, MLDF, KUEW, KATI, TCCIA, FAIDA-MALI, SAIPRO, COSTECH, SUA, MIFIPRO, PELUM, MUCCOBS	12
Agricultural shows/exhibitions	MAFC, TCCIA, FAIDA-MALI, MVIWATA, SAIPRO, TMA, TPRI, COSTECH, SUA, MIFIPRO, PELUM, MUCCOBS	12
Exchange visits	TCCIA, FAIDA-MALI, MVIWATA, SAIPRO, TAFOPA, TANGO, SUA, MIFIPRO, PELUM,	9
• Dialogues	KUEW, TCCIA, FAIDA-MALI, MVIWATA, TANGO, ACT, COSTECH, SUA, PELUM,	9
Advisory/extension services	MAFC. MLDF, KUEW, ZAFFIDE, SAIPRO, MIFIPRO	6
Campaigns	MLDF, MVIWATA, SAIPRO, TANGO, ACT,	5
Library services	SUA, MUCCoBS, MAFC, IRDP, COSTECH, AFSAT	5
Press conferences	TMA	2

Source: Field notes

- 43. The most commonly printed materials are leaflets as indicated by 16 institutes and newsletters (11 institutes). Other printed products are booklets, brochures, posters, calendars and reports. Most research and academic institutions publish their research findings in journals mostly international. However, some scientists interviewed e.g. at TAFIRI, TAFORI, SUA, MAFC and MLDF observed that access to such information by peers in the country in most cases is limited because of high subscription fees to international journals.
- 44. ICTs are commonly used to communicate with stakeholders are websites, radio, TV and videos. Institutions that have established websites include MAFC, MLDF, TAFORI, TCCIA, FCS, TIP, TMA, TPRI, ACT, COSTECH, SUA, AFSAT, PELUM, TSN, MUCCOBS, TANGO and FAIDA-MALI. During the interviews it was noted that website management especially updating is a problem. This is partly caused by limited expertise and high cost of hiring qualified people from the market. Institutions like MAFC, COSTECH and TANGO have also established databases where information from their own activities and that of partners is kept for referencing.
- 45. Interactive methods like advisory services provided by extension staff at local level, meeting with beneficiaries, training and seminars/workshops are very common in most institutions and during such events there is sharing and exchange of knowledge and information.
- 46. Furthermore, NGOs like PELUM, TANGO, MVIWATA and FCS have increasingly used dialogue and campaigns to disseminate information and lobbying for policy interventions and governance. Agricultural shows and exhibitions are also used to create awareness of available knowledge and information. MAFC in collaboration with its stakeholders is organising agricultural shows known as Nanenane annually in all seven research zones.

3.2.4 Information and communication management capacity

47. Staff capacity and the budget allocated for ICT, ICM and knowledge management varied as well as efforts to manage information and communication at various levels (Table 4). This depended on resources allocated for ICM/ICT and emphasis given by a particular institution. In cases where ICM/ICT was an important component there was a section or unit dealing with information, documentation and communications as indicated at SUA, COSTECH, MAFC, TAFORI, TCCIA, TAFIRI, IRDP, MVIWATA, TANGO, TIP, TPRI, TSN, MUCCoBS, AFSAT, PELUM and ACT. In other institutions, staff used ICT but there was limited expertise and qualifications varied with regard to computer literacy in use of Windows applications and the Internet. In other institutions, like MLDF, they felt the importance of establishing an information and documentation unit but the process has not yet started.

Table 4: Summary of the ICM/ICT capacity of institutions

Institution	ICT staff present		Qualifications	Access to ICT	Estimated Budget Tshs
14450	A 11 1 1	1		1.4. 4.344.1.24	(Euros)
MAFC	Available	Limited	Varied	Internet, Website	236 m
MLDF	Limited	Limited	Varied	Internet, Website	(eq.126,153 €) 273 m
IVILDI	Limited	Lillited	vaneu	internet, website	(eq.146,000 €)
TAFORI	Available	Limited	Varied	Internet, Website	45 m
.,	, wanabio	Ziiiiiou	Variou	miomot, wobolio	(eq.24,295 €)
KEUW	Limited	Limited	Varied	Limited access	60 m
MANREC					(eq. 32,073 €)
ZAFFIDE	None	1	Secretary	Limited access	Not available
KATI	Limited	Limited	varied	none	5 m
					(eq. 2,700 €)
TAFIRI	None	4	Secretary &	Limited access	5 m
TOOLA	A '1 1 1	1	Librarians	1.4. 4.344.1.24	(eq. 2700 €)
TCCIA	Available	Limited	IT expert (1)	Internet, Website	40 m
FAIDA-MALI	Limited	Limited	Varied	Internet, Website	(eq. 21,382 €) 75 m
FAIDA-IVIALI	Limited	Limited	vaneu	internet, website	(eq. 40,000 €)
TAFORI	Available	Available	Varied	Internet, Website	(eq. 40,000 e) 45 m
TAI OILI	Available	Available	Variou	micriot, vvcbsite	(eq. 24,295 €)
FCS	Available	Available	IT experts (1)	Internet, Website	90 m
			(1)		(eq. 48,109 €)
IRDP	Available	Available	IT and ICM	Internet, Website	52 m
			experts		(eq. 27,796 €)
MVIWATA	Available	Available	Journalist	Internet	50 m
					(eq. 26,727 €)
SAIPRO	None	None	NA	Internet	12 m
TAFODA	Nicos	NI	NIA.	NI	(eq, 6,400 €)
TAFOPA	None Available	None Available	NA IT average	None	NA.
TANGO	Available	Available	IT expert	Internet, Website	NA
TIP	Available	Available	IT expert (1)	Internet, Website	65,475,550
111	Available	Available	Tr expert (1)	internet, vvebsite	(eq. 35,000 €)
TMA	Available	Available	IT & GIS	Internet, Website	Not provided
1100	, wanabio	, wanabio	experts	miomot, Wobolto	i tot providod
TPRI	Available	Available	IT expert (1)	Internet, Website	796 m
				,	(eq.425,644 €)
ACT	Available	Available	IT expert	Internet, Website	15 m
					(eq. 8,018 €)
COSTECH	Available	Available	IT specialists	Internet, Website,	400 m
				ISP	(eq. 213,820 €)
SUA	Available	Available	ICT & ICM	Internet, Website,	150 m
	1	<u> </u>	specialists	VSAT	(eq. 80,182 €)

Institution	ICT staff present	ICM staff present	Qualifications	Access to ICT	Estimated Budget Tshs (Euros)
AFSAT	Available	Available	ICT specialists	Internet, Website, ISP	Not indicated
MIFIPRO	None	None	NA	NA	NA
PELUM	Available	Available	ICT expert	Internet, Website	60 m (eq. 32,073 €)
TSN	Available	Available	ICT expert, Journalists	Internet, Website	Not provided
MUCCoBS	Available	Available	ICT experts & Librarians	Internet, Website	42 m (eq, 22,451 €)

Source: Field notes

- 48. Use of computers and other ICTs is common. Almost all institutions visited even in the most remote area, like MIFIPRO, had at least one computer. This indicates high awareness on the use of ICT. The capacity for ICM/ICT varied with institutions, with those located in cities doing much better in terms of skills to manage information and communication. Most institutions are connected with W/LAN or have access to Internet services, indicating the potential for networking. Some of the institutions (SUA, MUCCoBS, AFSAT, TSN and COSTECH) had sections dealing with computer service provision and libraries that are well equipped with experts in ICT and ICM. There is limited knowledge sharing among staff in the organisations using the intranet. For example, at COSTECH, it was indicated that scientists rarely used the intranet despite its potential and availability.
- 49. Almost all institutions had a budget for ICM and ICT. The study found, however, that institutions have varying capacity for production of communication materials like reports, newsletters, flyers and posters. The problem raised in some of the institutions especially government institutions and NGOs is high cost of production for mass distribution due to limited budget allocations. Limited use of communication channels denied farmers in the rural area to access the available information.

3.3 Interventions Supporting Information and Communication for Agriculture and Rural Development

- 50. ASDP implemented by ASLMs, is designed to support efforts to improve telecommunication infrastructure, for the purpose of making sure that producers, especially in the rural areas, benefit from opportunities availed by telecommunication (URT, 2003a). In the design it is indicated that Ward Resource Centres (or information centres) will be established in the whole country to improve access to information by the local communities. The establishment of these centres although started in 2007/08, most are not yet operational therefore it is too early to assess its effectiveness in information dissemination to farmers in rural areas.
- 51. Academic institutions like SUA, IRDP and MUCCoBS have established collaboration and joint projects with regional and international networks and universities which are enhancing information sharing and exchange like CTA and AGORA. Similarly, NGOs and private institutions like ACT, TCCIA, PELUM, FCS, TANGO, TIP, and others have working relationships with international organisations which improved access to information by these institutions.
- 52. There are efforts by COSTECH and other development partners to improve communication links in the rural areas through establishment of telecentres. The telecentres established include FADECO in Karagwe district, Multipurpose Telecentre in Sengerema, Kasulu Internet Centre, Ngara Lukole Multipurpose Community Telecentre Network, Dakawa and Lugoba village telecentres. The main limitation faced by

institutions in accessing information through Internet was the speed of connecting to websites. The government in collaboration with its development partners has initiated a number of interventions to address the problem.

- 53. At COSTECH, for example, staff interviewed indicated that a joint project supported by the World Bank is on-going and it is expected to improve the capacity of their connections. At SUA installation of VSAT equipment is expected to improve the situations. Other institutions, although they wished to improve access to information, technical in-terms of the choice of technology and financial resources are a limiting factor.
- 54. The Ministry of Communication, Science and Technology (MCST) has a plan to network all institutions of higher learning both public and private. When successful, there will be central bandwidth management and central ISP. If the intervention materialises, it will revolutionise ICT in these institutions.
- 55. The Eastern Africa Submarine Cable System (EASSy), a multinational scheme when completed, is envisaged to further lower the unit price of the Internet, apart from a drastic improvement of the Internet connection speed.

3.3.1 ICT in agriculture and rural development

- 56. Currently, the country is experiencing rapid progress in its telecommunication capacity, as a result of the installation of a digital telephone network, mobile telephone facilities and the availability of e-mail and Internet services in most of the urban areas. Telecommunication eases information flow and is critical for facilitating timely availability of information for decision making on issues such as availability of inputs and markets. Equally important, is timely availability of information to facilitate pre-emptive management of outbreak of pests and diseases of plants and animals. There are also opportunities to use such technologies for training and advisory purposes, for example through rural telecommunication centres (Kapange, 2003).
- 57. Mwakalinga and Krist (2006) identified numerous opportunities for ICT application in agriculture, environment and rural development in general. Some of the projects mentioned include environmental monitoring in the National Park in Arusha using SMS implemented by Last Mile Initiatives (of USAID). Famine Early Warning System Network (FEWSNet) is one of the applications of ICT to forecast food supply. Similarly, a system for Livestock (LEWSNet) is used to collect information on rangeland, soil moisture and livestock market information. ICT can also help Tanzania's exports acceptability in international markets to facilitate traceability and certification that is becoming a prerequisite under international trade like the Euro GAP (Mwakalinga and Krist, 2006).
- 58. In 2003, the Ministry of Agriculture, Food Security and Cooperatives reviewed its status in the use of ICT (URT, 2003a). In the Medium Term Plan NARS indicated adoption of ICT in the following main areas

Information and Communication Technologies in NARS:

59. ICT is adopted in:

- Firstly, the use of databases and modelling techniques in order to improve the analysis and interpretation of research data as well as increasing the accessibility and usability of these data and information.
- Secondly, the increased use of the Internet to access global knowledge and information. Currently, all research institutions in the seven zones are connected with Internet services.
- Thirdly, adaptation and promotion of tools for information-based agriculture.

Networking

60. There are also some important networks, which contribute to, and benefit from, Tanzanian agricultural research, including ASARECA and CGIARs like CIMMYT and ICRISAT. There is also networking between research institutions, NGOs, extension services, and private seed companies.

Databases and Modelling

61. Most research datasets are kept in raw format (e.g. field notes, record sheets, box files, and un-indexed computer files and diskettes) and are often incomplete. Therefore, there is a limited accessibility of the datasets to users other than those collecting the information. Databases e.g. INFORM and modelling techniques are used to enhance and increase the value and re-usability of the data, information and knowledge generated over many years of NARS research but more significantly to create an efficient mechanism for handling data for future research. Eventually, the databases will be combined with adapted models to form the basis for information-based decision-support systems for sustainable information-based agricultural development and commercialization in Tanzania.

Information-based Agriculture

62. Advances in ICTs are also changing the way agriculture operations are planned, implemented and managed. Precision agriculture using global positioning systems (GPS) and geographical information systems (GIS) are increasingly making it possible to micromanage small components of the agricultural system. It is now possible, easy and relatively cheap to precisely apply inputs to match biophysical conditions found in each piece of land. Tools for information-based agriculture started with development of GIS capacities in the NARS (DRD-HQ, SUA and ARI- Mlingano) and other institutions such as Institute of Resource Assessment (IRA) in University of Dar-es-Salaam (UDSM).

Accessing the Global Knowledge Base

- 63. Training of researchers in the NARS is on-going to facilitate access to and effective use of the global information and knowledge systems. Internet connectivity has been improved at all zonal research centres to enable scientists to collaborate with other scientist within and outside the country. The ultimate aim is to ensure that the advantages of ICT are fully exploited to increase the productivity of NARS.
- 64. Implementation of these plans is on-going, and most researchers received basic training on ICT and all Agricultural Research Centres have been connected with Internet. Establishment of the database lagged behind due to limited financial resources and expertise. Department for Research and Training (DRT) has also established a link on the Ministry's website that enables users to access information from research. The main limitation is updating of information in the website. Despite these successes, the agricultural sector ministries have not yet developed a comprehensive communication and knowledge management strategy that would link efforts in development of ICT infrastructure in rural areas and availability of scientific information in formats that are suitable for mass distribution. The main limitation is the low capacity of the sector Ministries in ICM and knowledge management. There is need for the agricultural sector ministry to spearhead this initiative in collaboration with the private sector to develop capacity of stakeholder in use of ICT in ICM so as to speed and improve access to information by smallholder particularly young farmers

4. INSTITUTIONAL NEEDS ANALYSIS

4.1 Information Needs

- 65. Institutions visited indicated different information needs in order to execute their programmes. Institutions conducting research aimed at generating technologies that are relevant to farmer in rural development such as MAFC, MLDF, TAFORI, FCS, IRDP, TPRI, COSTECH and SUA require information about farmers' problems. Likewise institutions in direct contact with farmers like SAIPRO, MIFIPRO, TIP, MVIWATA, ZAFFIDE and FAIDA-MALI indicated that they also need to understand farmers' problems so that they target their messages to address challenges facing farmers.
- 66. For scientists dealing with socio economic aspects using livelihoods-based approaches needed to have an understanding of non-farm sources of livelihoods, social development issues like influence of culture in agricultural and rural development as well as inputs and outputs market information.
- 67. There is demand for information on government and international regulations especially those affecting non-traditional export crops from the horticultural industry so as to provide relevant and up-to-date information to farmers and exporters (as indicated by ACT and TCCIA). There are also needs to cater for specialised client groups like livestock keepers (MLDF), fisher folks (TAFIRI) and bio-fuels related technologies (FAIDA-MALI).
- 68. Higher learning institutions have varied demands due to a variety of courses offered by the institutions. For example, at SUA they indicated a need for broad agriculture and rural development. In addition, they need information about natural resource management, wildlife management, geographical information systems, animal health, market information, agribusiness, environmental sciences and other basic sciences.
- 69. Technical information needed by institutions include post harvest technologies and grading systems that would enable farmers to add value to their products to fetch good markets and increase shelf life (KATI, TCCIA, FAIDA-MALI, IRDP, MVIWATA, MAFC, KUEW, SAIPRO, TAFOPA and TAFIRI).
- 70. Furthermore, institutions indicated that there is demand for economic information related to credit and micro-credit to support farmers' efforts in increasing productivity. Information about market data and identification of markets for farmers products is also needed by institutions supporting farmers and processors groups (ACT, TCCIA, FAIDA-MALI and MAFC). Other specific information needed include crop and livestock insurance (MLDF), entrepreneurship (ACT, MAFC) and agricultural commodity exchange (ACT).
- 71. Generally, the study revealed that in most cases information needed by institutions is either scarce or currently is not met as indicated in Table 5, 6, and 7. Information needed by institutions to execute their programmes that are not met adequately under the category of broad rural development issues include farm problems. This was indicated as a first priority by MAFC, MLDF, TAFORI, FCS, IRDP, SAIPRO, TPRI, TIP, SUA and COSTECH (Table 5). Understanding farmers' problems would facilitate generation and packaging of information to address challenges faced by farming communities. This is not currently met due to limited use of participatory tools to capture farmers' problems. Furthermore, information on social development issues, non-farm livelihoods, gender issues, development and funding programmes were also ranked high.

Table 5: Unmet Information needs on Broad Rural development information

Туре	et Information nee		Priority			Count (n=26)
	1	2	3	4	5	
Farm problems	MAFC, MLDF, TAFORI, FCS, IRDP, SAIPRO, TIP, TPRI, COSTECH, SUA			ZAFFIDE, MVIWATA, ACT	KATI,	12
Non-farm livelihoods	SUA	TAFORI, FCS, IRDP, COSTECH			KATI,	5
Social development issues	KUEW, TAFIRI, FAIDA-MALI, TANGO, SUA	MAFC, MLDF, SAIPRO, TIP,	TAFORI, FCS, IRDP, COSTECH, SUA		MVIWATA,	13
Gender issues		KUEW, TAFIRI, FAIDA-MALI, TANGO, TPRI, SUA	MAFC, MLDF, SAIPRO, TAFOPA, TIP,	TAFORI, FCS, IRDP, COSTECH	KATI,	14
Government and International regulations	KATI, ACT,	SUA	KUEW,	MLDF, SAIPRO, TIP,	TAFORI, FCS, IRDP, COSTECH, ACT	6
Conferences and meetings	ZAFFIDE, TMA,	SUA	KUEW, TANGO, TPRI,	MAFC, MLDF, COSTECH	TAFORI, KATI, TAFIRI, IRDP,	10
Trade fairs	MVIWATA, TAFOPA,	ACT	KATI,	TAFIRI, SAIPRO, TIP,	MAFC, TAFORI, FCS, IRDP,	7
Development and funding programmes	TAFOPA,	ZAFFIDE, KATI, TMA,	FAIDA- MALI, MVIWATA, TANGO, TPRI,	TAFIRI, SUA, MLDF,	TAFORI, TIP, FCS, IRDP, SAIPRO, COSTECH	16
Available agricultural/ livestock/ development networks	MVIWATA,	ACT, ZAFFIDE, KATI,	MAFC, FAIDA- MALI,	KUEW, TPRI, SUA	MLDF, TAFORI, FCS, SAIPRO, COSTECH	10
Others: fish farming			TAFIRI,			1
Jatropha farming					FAIDA- MALI,	1

Source: This study. [Key: 1 = High priority and 5 = Lowest priority]

72. A number of technical information needs that are needed to effectively provide services to clients but currently unmet in order of priority include post harvest technology for value addition, type of equipment sourcing and availability, grading systems, patents and crop varieties (Table 6). From the discussions it was indicated that there is limited marketing research in organisations that have mandate for agricultural research. Other unmet information needs are: integrated pest management in crops and livestock, packaging, industry profiles, transportation and waste water utilisation. There is also demand for specific information on fish farming (including varieties and management practices like disease and pest management and pond construction for small scale farming (TAFIRI), value addition for products produced by farmers (ACT) and improved livestock breeds (MLDF). TMA also indicated a need for climate data management in digital format and new software for data analysis and management.

Table 6: Technical information needs by institutions interviewed

Туре	Priority			Count		
	1	2	3	4	5	(n=26)
Post-harvest technology	KATI, TCCIA, FAIDA-MALI, IRDP, MVIWATA,	MAFC, KUEW, SAIPRO, TAFOPA,	TAFIRI,			11
Grading systems	SAIPRO, TAFOPA,		KUEW, MVIWATA,	MLDF, TAFIRI,	MAFC	7
Equipment sourcing/availability		ZAFFIDE,	FAIDA- MALI,	KUEW, IRDP, TAFOPA,	MLDF, KATI, TAFIRI,	8
Patents	TAFORI, ZAFFIDE, FCS,		ACT		TAFOPA,	5
Crop varieties	MAFC, FAIDA-MALI,	KATI, IRDP, MVIWATA,	SAIPRO,			6
Packaging			IRDP, TAFOPA,	MAFC, SAIPRO,		4
Integrated pest management	KUEW,		MAFC, KATI,			3
Industrial profiles			ZAFFIDE,	KATI,	FAIDA- MALI,	3
Transportation (sea, land, air)		ACT		IRDP,	SAIPRO,	3
Waste utilisation				FAIDA-MALI, MLDF,	IRDP,	3
Others: - Non- traditional crops e.g. Jatropha					FAIDA- MALI	1
- Integrated livestock disease management,		,MLDF				1
- Value addition (processing, hygiene)	ACT		MLDF			2
 Fish farming (fish varieties, management and pond construction) 	TAFIRI,					1
- Livestock Breeds	MLDF,					1
- Climate data management in digital format	TMA					1
 New software for data management 		TMA				1

Source: This study. [Key: 1 = High priority and 5 = Lowest priority]

73. Economic information needs were identified by institutions visited, although priorities differed depending on the activities and demands of clients served. The information needed was towards improving performance in providing advisory services to their clients. Analysis shows that economic information needs that is on high priority is credit and micro-credit as indicated by TAFORI, FAIDA-MALI, FCS, IRDP, MVIWATA, SAIPRO, TAFOPA and TIP. Market information and identification of markets for both input and outputs were also ranked as first and second priority by institutions like ZAFFIDE, KATI, TPRI, ACT, and MLDF, TAFORI, KUEW, TAFIRI, FAIDA-MALI, FCS, IRDP, MVIWATA, SAIPRO, TAFOPA, TIP, COSTECH. Information on commodity profiles was ranked high by TCCIA and ACT because of the nature of clients they serve. The specific information

needs that are currently unmet include crop and livestock insurance (MLDF), entrepreneurship (ACT, MAFC) and agricultural commodity exchange (ACT).

Table 7: Unmet economic information needs by institutions interviewed

Type of	Priority			Count		
information	1	2	3	4	5	(n=26)
Credit and micro- credit	TAFORI, FAIDA-MALI, FCS, IRDP, MVIWATA, SAIPRO, TAFOPA, TIP,	KATI,	MAFC, KUEW, COSTECH,	MLDF,		13
Market data and information	ZAFFIDE, KATI, TPRI, ACT,	MLDF, TAFORI, KUEW, TAFIRI, FAIDA-MALI, FCS, IRDP, MVIWATA, SAIPRO, TAFOPA, TIP, COSTECH,		MAFC		13
Identification of markets (input, outputs)	MAFC, KUEW, TAFIRI, COSTECH,	ZAFFIDE, TCCIA	TAFORI, FAIDA-MALI, FCS, IRDP, SAIPRO, TAFOPA,TIP,	KATI, ACT,	MLDF	16
Commodity profiles	TCCIA, ACT	MAFC, TPRI,	ZAFFIDE, MVIWATA,	KUEW, FCS,IRDP, COSTECH	MLDF	11
Crop insurance systems			KATI, TPRI,	TAFORI, FAIDA- MALI, IRDP,	MAFC	6
Others: - entrepreneur ship				ACT,	MAFC	2
- Livestock insurance systems	MLDF,					1
- Agricultural Commodity Exchange issues	ACT,		MLDF,			2

Source: This study. [Key: 1 = High priority and 5 = Lowest priority]

74. Some of the information formats that are difficult to obtain or access are summarised in Table 8. Journals were the most difficult to access as most have high subscription fees. There were also observations that publications especially from research institutions are presented in formats and languages that could not be easily understood by the majority of the clients like farmers, political leaders and other stakeholders. This information needs to be repackaged into formats and languages that can be easily understood by beneficiaries.

Table 8: Information formats that are difficult to obtain/access

Format	Institutions	No. (n=26)
Journal articles	MAFC, MLDF, TAFORI, KUEW, ZAFFIDE, TAFIRI, FAIDA-MALI, FCS, IRDP, MVIWATA, SAIPRO, TANGO, TIP, TMA, TPRI, ACT, COSTECH, SUA, AFSAT, MUCCoBS	20
Material suitable for mass distribution	MAFC, MLDF, KUEW, KATI, TAFIRI, FAIDA-MALI, IRDP, MVIWATA, SAIPRO, TANGO, TIP, TPRI, COSTECH, SUA, AFSAT, MIFIPRO, MUCCoBS	17
Material in appropriate	MAFC, KUEW, KATI, TAFIRI, FAIDA-MALI, MVIWATA,	15

Format	Institutions	No. (n=26)
languages	SAIPRO, TANGO, TIP, TPRI, COSTECH, SUA, AFSAT, MIFIPRO, MUCCoBS	
Statistical data	MAFC, MLDF, KUEW, ZAFFIDE, FCS, IRDP, SAIPRO, TIP, TMA, COSTECH, SUA, AFSAT, MUCCOBS	13
Abstracts	MAFC, MLDF, KUEW, IRDP, MVIWATA, SAIPRO, TIP, COSTECH, SUA, AFSAT, MUCCOBS	11
Briefings/ summaries	MAFC, TCCIA, FAIDA-MALI, TPRI, ACT, SUA, AFSAT, MIFIPRO, MUCCoBS	9
Standards	MAFC, FAIDA-MALI, FCS, SAIPRO, TIP, TPRI, SUA, AFSAT, MUCCoBS	9
Patents	MAFC, ZAFFIDE, FAIDA-MALI, SAIPRO, TIP, TPRI, SUA, AFSAT, MUCCoBS	9
Others: Visual & pictorial posters	MLDF, SAIPRO, MIFIPRO,	3
Cartographic information, e.g. maps	IRDP, SAIPRO, TIP,	3

Source: This study.

- 75. Statistical data are also mentioned to be difficult to obtain and in most cases if not synthesised may have little meaning to users who are not conversant with the statistical language. This calls for an ICM specialist who can simplify information from statistical data into meaningful information to support decision making at all levels.
- 76. There were also specific formats mentioned as difficult to acquire by respondents such as IRDP, SAIPRO and TIP. These include cartographic maps that are rarely available to inform decision making. For example, soil suitability maps are needed to inform appropriate selection and use of fertilisers in different agro-ecological zones. It was argued that sometimes when maps are available, they are not in form that can lead to more specific recommendations on, e.g., the appropriate use of fertilisers.

4.2 Capacity-building Needs

77. Most organisations visited are practicing ICM and knowledge sharing through weekly meetings, workshops and seminars. This was evidenced by presence of libraries (Table 9) and small reading/seminar rooms in most of the institutes. Use of ICT was also common in most institutions even where there are electricity problems like MIFIPRO. Another strong element of ICT/ICM in these institutions is the fact that most institutions have assigned staff responsible for ICT and/or ICM, although they varied in capacity to manage the facilities. There is also increased access to Internet leading to increased access to online journals and other publications. This has led to decreased in use of library materials like books as reported by SUA and TAFIRI staff. Other strengths shown by institutions are summarized in Table 9.

Table 9: Strengths shown by institutions visited

Strengths:	Institutions:
Presence of database	IRDP, COSTECH
Develop and print materials for farmers	MVIWATA, TIP, COSTECH
Presence of libraries	TMA, SUA, MUCCoBS, IRDP, TAFORI, TAFIRI, COSTECH IRDP, AFSAT, KATI
Outreach to large audiences	MAFC, MLDF, SUA, MUCCoBS, IRDP, MVIWATA, KUEW, COSTECH
Access and linked to networks dealing with agricultural and rural development information	MAFC, MLDF, SUA, MUCCoBS, IRDP, PELUM, TCCIA, FCS, TMA, TAFORI, TAFIRI, COSTECH
Provide training to students, farmers and other key stakeholders	SUA, IRDP, MUCCoBS, MAFC, MLDF, KUEW, KATI, COSTECH
Provide Internet services to other institutions	AFSAT, COSTECH

Advocacy and lobbying skills	PELUM
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Source: This study

4.2.1 Constraints

78. Constraints or weakness related to quantity and quality of human, technical and financial resources as mentioned by institutions are summarised in Table 10.

Table 10: ICM/ICT constraints faced by interviewed institutions

Constraints	Faced by in order of priority				
	1	2	3	(n=26)	
Human resources					
Lack of skilled ICM and/or ICT staff	MAFC, MLDF, KUEW TAFORI, MVIWATA, TAFOPA, MIFIPRO, TAFIRI, TCCIA, TIP	ZAFFIDE, ACT, IRDP, SAIPRO, TPRI,TANGO, PELUM	FAIDA- MALI, FCS	16	
Low capacity to analyse, translate and package research outputs into languages and formats suitable for clients	MAFC, MLDF, TMA, FAIDA-MALI, TSN	SAIPRO, SUA	KATI,	8	
Insufficient extension staff	MLDF			1	
Lack of skills to digitize available information	MAFC,			1	
Technical resources	T				
Limited equipments computers, printers, and other ICTs	ZAFFIDE, TAFOPA, MIFIPRO, ACT, TPRI	MUCCoBS, SUA, KATI, MLDF, SAIPRO, TANGO	MAFC, TIP, SUA, MVIWATA	15	
Lack of relevant software to document, store and distribute information	MAFC, MLDF, IRDP, TMA, TPRI, SUA, FAIDA-MALI	MUCCoBS, TAFOPA, KATI	ACT	11	
Unreliable Internet connectivity	IRDP, PELUM, KATI, TMA	TAFIRI, TAFOPA		6	
 Infrastructure (limited bandwidth) 	SUA, MUCCoBS	COSTECH		3	
Lack of capacity to capture available knowledge (including indigenous)	IRDP, FCS	MLDF		3	
Lack of Internet connection	MIFIPRO, TMA			2	
Limited energy source	MIFIPRO			1	
Financial resources		1	II.		
Insufficient budget to sustain ICM and ICT activities	MAFC, MLDF, COSTECH, TCCIA, SAIPRO, TAFOPA, TANGO, TMA, TPRI	TAFORI, TAFIRI, ZAFFIDE, KUEW, PELUM, SUA,	FAIDA- MALI	15	
Limited financial resources to collect and disseminate information in suitable formats	MAFC, MLDF	TAFOPA, TIP	TCCIA, TANGO	6	
Limited funds to employ well trained ICM and ICT staff	TAFORI, TAFOPA	TMA,	TPRI, PELUM	5	
Lack of funds to support capacity building	TPRI, FCS	PELUM, MVIWATA	TANGO	5	
Lack of funds to publish and disseminate information	IRDP, MUCCoBS	MVIWATA		3	
Others					
 Lack of 'political' will and funds to support ICM/ICT and knowledge sharing 	MLDF, TAFIRI	TANGO	MVIWATA	4	
Lack of local scientific journal	TAFIRI, MLDF			2	
 Lack of communication strategy 	MLDF, MAFC			2	

Source: This study. [Key: 1 = High priority and 3 = Lowest priority]

- 79. The lack of skilled ICM and/or ICT staff was felt to be the main constraint by 16 institutions and was rated high in order of priority by MAFC, MLDF, KUEW TAFORI, MVIWATA, TAFOPA, MIFIPRO, TAFIRI, TCCIA and TIP. In addition, low capacity to analyse, translate and package research outputs into languages and formats suitable for clients was indicated to be an important constraint in ICM in most institutions.
- 80. A shortage of extension workers was also mentioned as a limiting factor in the dissemination of knowledge and information by the sector ministries, i.e. MAFC and MLDF. Moreover, extension workers are not well equipped to provide such support to farmers. As a result farmers are denied access to market information and fall into the hands of individuals who take advantage of the situation to give farmers low farm gate prices. Knowledge on value addition is also lacking.
- 81. In most organisations, the staff had some knowledge on the use of computers. However, the full potential of ICTs has not been exploited adequately to support communication and knowledge management. For example, despite the fact that all organisations, except MIFIPRO, have L/WAN or can access the Internet, knowledge sharing is limited. The common complaint was the speed of Internet connection.
- 82. Insufficient computers and accessories were mentioned to be a constraint in ICM and knowledge management. The problem is felt more in small organisations such as NGOs like ZAFFIDE and MIFIPRO. This is due to limited budget to support ICT/ICM activities.
- 83. Most institutions indicated that ICM/ICT is also constrained by limited financial resources allocated for acquiring equipment as well as for capacity building. There are also limited financial resources to collect and disseminate information in suitable formats.
- 84. Lack of communication and knowledge management strategies and lack of will to support ICM was also mentioned (MLDF). Although not mentioned in other institutions, almost all organisations did not have a communication strategy and knowledge management strategy which might be the main cause for other constraints.
- 85. Institutions that are rural based and in direct contact with farmers like MIFIPRO and SAIPRO experience constraints in accessing information due to energy problems. The cost of maintaining generators is escalating with the oil crisis, while the cost of installation of solar power is also high. In this case availability of ready printed materials in local languages to such institutions would be more appropriate for dissemination. Currently, availability of this type of communication materials is limited.

4.2.2 Training needs

86. Training needs that were given high priority by most institutions include application of communication technologies in extension services especially in use of mobile phones to disseminate information (Table 11). Few institutions like MLDF and FAIDA-MALI indicated that they use cell phones to disseminate information on market prices to farmers and other service providers. At TMA they indicated that they also collect rainfall data through a pre-paid service from farmers and weather stations using cell-phones. With the fast growth of telecommunications technologies in Tanzania this shows a high potential for improving information and knowledge sharing using ICTs.

Table 11: Training needs that are unmet in order of priority

Area of training		Pr	iority			Count
	1	2	3	4	5	(n=26)
Application of communication technologies in extension services esp. in use of ICT (mobile phone, TV & radio	MAFC, KATI, TAFIRI, TAFORI, FAIDA-MALI, FCS, TIP, SAIPRO,	KUEW, MLDF, TPRI, ACT, COSTECH,	ZAFFIDE			15
Management of information within the organisation using ICT	ZAFFIDE, MVIWATA, TANGO, ACT	TAFIRI, TAFORI, FAIDA-MALI, FCS, SAIPRO, TIP,	KATI, TPRI,			12
Editing of reports		MAFC, ZAFFIDE, TANGO,	MLDF, SAIPRO, TIP, ACT	KATI,		8
Participative methodologies	KUEW, MLDF, TPRI, COSTECH,	KATI, MVIWATA,	MAFC, TAFIRI, TAFORI, FAIDA- MALI, FCS, TANGO	SAIPRO, TIP,		14
Other: - Communication strategy development				MAFC, MLDF, ACT		3
 Participatory methodologies in dealing with fisher folks 				TAFIRI		1
 Food processing technologies 	TAFOPA,				MAFC, TAFIRI,	3
- Processing and analysis of real time and non-real time climate data	ТМА					1

Source: This study. [Key: 1 = High priority and 5 = Lowest priority]

- 87. Another area that was ranked high is need for developing capacity on participative methodologies (KUEW, MLDF, TPRI, COSTECH, KATI, MVIWATA, MAFC, TAFIRI, TAFORI, FAIDA-MALI, FCS and TANGO). Other capacity building needs mentioned include knowledge to develop communication strategy for their institutions (MAFC, MLDF and ACT).
- 88. The current focus on climate change is also putting new demands on meteorological (MET) Services like TMA to provide processed and analysed data on real time and non-real time. In addition, specific needs for training in food processing to add value and increase the shelf life of farmers' produce and entrepreneurship skills were expressed by TAFOPA. TAFOPA is uniting food processors and have a role to improve skills of their members.
- 89. The need to develop communication and knowledge management strategy was also expressed at various institutions including MAFC, MLDF and ACT as there are limited skills in this area. With a communication and knowledge management strategy, institutions could strategically identify key stakeholders and their information needs, as well as communication products and appropriate channels for dissemination. This could in-turn help to estimate and mobilise required resources to meet communication goal. Another challenging area was the lack of a monitoring and evaluation framework for assessing the performance of products and services delivered to clients. Communication

strategy will also help to develop a framework for tracking the usefulness of the products and services.

4.3 Feedback on CTA's Products and Services

90. Few institutions acknowledged receiving CTA's products and services as indicated in Table 12.

Table 12: CTA's products and services received by institutions in Tanzania

CTA products	Institutions	No.
-		(n=26)
Spore Magazine	MAFC, SUA, TAFORI, ZAFFIDE, MVIWATA, SAIPRO,	12
,	TANGO, PELUM, TIP, TPRI, MUCCoBS, KUEW	
Books	MAFC, SUA,TAFORI, SAIPRO, MUCCoBS	5
CDROM	MAFC, SUA,TAFORI, MUCCoBS	3
Training and seminars	MAFC, SUA, MVIWATA	3
QAS	MAFC, SUA, MUCCoBS	3

Source: This study.

- 91. Twelve institutions (MAFC, SUA, TAFORI, ZAFFIDE, MVIWATA, SAIPRO, TANGO, PELUM, TIP, TPRI, MUCCoBS, and KUEW) indicated that they have been receiving CTA's products and services. The most common product was the *Spore* magazine. Some have also received books; and MAFC, SUA and TAFORI have received CDROMs. Staff members of MAFC (DRT), SUA and MVIWATA have also participated in training and seminars organised by CTA. MAFC, SUA and MUCCoBS were also involved in QAS. Recipients of CTAs products and services acknowledged that they were very useful as they provided agricultural information from research, journals and other sources available elsewhere.
- 92. In some institutions such as MAFC, TPRI, KEUW, SAIPRO, ZAFFIDE and TAFORI, it was reported that the flow of CTA products in recent years has been irregular. For example, change of staff at the information and documentation centre in the DRT-MAFC office has affected the flow of products and services from CTA. In other institutions such as ZAFFIDE, MVIWATA, SAIPRO, TIP, TANGO and KUEW, it was indicated that they have been receiving products through individuals working with the institutions.

5. CONCLUSIONS AND RECOMMENDATIONS

5.1 Conclusions

5.1.1 Information needs

- 93. Many interviewed institutions have varied information needs related to broad rural development issues. Information needed on farm problems and non-farming livelihood was given high priority by most institutions dealing with agricultural and rural development because it facilitates the decision-making process and the packaging of advisory services. Technical information given high priority includes post harvest technology, equipment sourcing and availability, grading systems, patents and crop varieties. In addition, information to address new and emerging challenges on issues like bio-fuels, climate change and value addition towards commercialisation of small holder agriculture was also demanded.
- 94. Economic information needed included social development issues, gender, socio-cultural aspects, credit and micro-credit, market data, inputs and outputs market information also featured in information needs by institutions. Other needed information was on government and international regulations especially those affecting non-traditional export crops such as horticulture, livestock and fishing.
- 95. Information on broad rural development that is not met includes farm problems, social development issues, non-farm livelihoods and gender issues due to the limited use of participatory tools. In addition, new and emerging challenges on climate change and food security raise new information needs for scientists and researchers. New technologies are needed to address issues on bio-fuels, climate change and value addition. Other specific information needed but currently unmet include the identification of markets for inputs and outputs, commodity profile, credit and micro-credit, crop and livestock insurance, entrepreneurship and agricultural commodity exchange. Such information needs require concerted efforts by the institutions themselves with support from regional and international organisations such as CTA.
- 96. At the institutional level, information on communication strategy development and knowledge management are posing new demands. The required information on agriculture and rural development may be available within and outside the countries but may not be accessible to people who need it due to limited communication and knowledge sharing. Current efforts by many organisations to use ICTs may facilitate knowledge sharing and joint learning among institutions within the country and regionally.
- 97. Journals were the most difficult formats to access as most of them need to be subscribed at a fee. Publications especially from research institutions and statistical data are presented in formats and languages that are not easily understood by key stakeholders. This information needs to be repackaged into formats and languages that can be easily understood by beneficiaries. New information formats like cartographic maps and pictorial presentations are also needed.
- 98. Many institutions rely on internal and external sources of information based on personal contact with colleagues within and outside organisations, discussions with peer groups, personal collection and libraries. Strengthening knowledge management and sharing through networking with institutions at a national, regional and international level would enhance the sharing of information to meet their information needs. Furthermore organisations need to regularly identify, monitor and evaluate information needs of their target audience. In addition, there is a need to link with beneficiaries through

interpersonal contacts like meetings, training and advisory services since these are the most effective ways of interacting with target audiences.

5.1.2 Capacity building needs

- 99. Many organisations have limited capacity to make effective use of the available resources such as ICT. Lack of skilled ICM/ICT staff was rated high in order of priority. In addition, low capacity to analyse, translate and package research outputs into languages and formats suitable for clients was indicated to be an important constraint in ICM by most institutions. The shortage of extension workers was also felt to be a constraint in agricultural and rural development information dissemination.
- 100. The potential of ICTs has not been adequately exploited by many institutions to support communication and knowledge management due to poor connection of Internet, among others. Organizations like FCS require capacity building to their clients to actively use ICT in grant applications, grant status check, blogging and discussions.
- 101. Interviewed institutions such as MAFC, MLDF and KUEW indicated a need for training in the application of communication technologies to extension services especially in linking ICT to agriculture and rural development. One specific area mentioned was capacity building on linking the use of mobile phones to radio and television programmes to improve interaction with listeners. There is also need to improve skills to link ICT to ICM and knowledge management within organisations so as to improve collection and sharing of information.
- 102. Improving the capacity of institutions for developing communication and knowledge management strategy to enhance knowledge sharing and learning is needed. This should be backed up with support in terms of resource mobilisation to implement the communication and knowledge management strategy. Apex organisations MVIWATA, FCS and TCCIA could leverage resources of their members to effectively organise for capacity development on ICM in its member organisations.
- 103. Furthermore, there is the potential need to develop capacity for repackaging of information into formats and language that is useful and easily accessible to stakeholders' especially farmers. Improving the capacity of institutions to translate information into local languages like Kiswahili would enhance access of available information to majority of small holder farmers who are illiterate.
- 104. Capacity building to improve skills on technical and economic information such as IPM, post- harvest technologies, value addition, market data and information, patent, editing of reports and participatory methodologies is required by most institutions. CTA could link with local and regional organisations to facilitate availability of the most needed skills.

5.1.3 Overview of CTA's Products and Services

105. CTA's products and services are available in a few institutions that have been dealing with information dissemination like national libraries. The linkage between these libraries and other institutions is currently weak and thus limits the use of the most needed information. Useful products like the Rural Radio Packs are not known by potential users. These packs could help to improve preparation of radio programmes. CTA should strive to identify and establish new partners. It was strongly felt that the relationship between CTA and institutions should be at institutional level rather than individuals so that it does not suffer when there is change or movement of staff.

106. Promotion and utilisation of CTA products and services was felt to be limited. Due to the wide definition of agriculture, CTA is requested not to limit its partners to agriculture but have a broad view on rural development. This should encompass all programmes and institutions dealing with rural development and cross-sectoral issues like youth development, HIV/AIDS and other sectors with potential for non-farm livelihood opportunities like fisheries. New and emerging challenges on climate change and variability, GMO and bio-fuels are not given adequate attention to timely inform the communities on the appropriate technologies available for coping with these demands, and the comparative advantages of such changes.

5.1.4 Potential partners and beneficiaries

- Currently, there are few active CTA partners in Tanzania such as Sokoine University of Agriculture (SUA) and Department for Research and Training (DRT) in the MAFC. Other institutions have limited access to CTA's products and services (mainly Spore magazine) such as Moshi University College of Cooperatives and Business Studies (MUCCoBS), MVIWATA, Participatory Ecological Land Use Management (PELUM), Commission for Science and Technology (COSTECH), Tropical Pesticide Research Institute (TPRI), Tanzania Association of Non-governmental Organizations (TANGO) and Tanzania Forest Research Institute (TAFORI). However, many institutions have potentials and felt the advantage of linking with CTA to access the most needed information to reach more beneficiaries. These include MLDF, KUEW, Institute of Rural Development Planning (IRDP), Tanzania Meteorological Agency (TMA), Agricultural Council of Tanzania (ACT), TCCIA, Tanzania Fishery Research Institute (TAFIRI), Finance and Advice in Development Assistance and Marketing Linkage (FAIDA-MALI). Same Agricultural Improvement Trust Fund (SAIPRO), Mixed Farming Improvement Programme (MIFIPRO), Tanzania Irrigation and Environment Development Organization (TIP), Tanzania Food Processors Association of Women Entrepreneurs (TAFOPA), Zanzibar Farmers and Fishermen Development (ZAFFIDE), KEUW, Tanzania Standard Newspapers (TSN), TCCIA, FCS and Air Force Satellite (AFSAT).
- 108. Partnership at institutional level is limited to government institutions. At the Nongovernmental Organisations (NGO) and private sector levels, the partnership is currently with individuals, in which case when they move out access is cut off.

5.2 Recommendations

5.2.1 Information needs

- 109. It is recommended that CTA should take deliberate efforts to link organisations with information sources that could meet their needs on broad rural development, technical and economic issues from the local, regional and international level. CTA should assist organisations to access and address new and emerging challenges in farming and non-farming livelihoods opportunities.
- 110. There is also a need for CTA and its partners to package information on emerging issues including market information and value addition, climate change, GMOs, bio-fuels and cross-cutting issues related to youth development and HIV/AIDS in formats that could be easily available and disseminated widely using a variety of communication channels.
- 111. CTA should publicise its products and services to more key stakeholders in the country. In promoting its products and services, CTA should seek to link with other organisations involved in information products and services provision like FAO, UNCTAD, IIED and World Bank so that they harmonise and provide for specific information needs.

5.2.2 Capacity Building needs

- 112. Basic training in computer skills and training in website maintenance, database development and management, and use of useful software in organising and managing information and dissemination can be provided by institutions locally. CTA should therefore assist these institutions to meet specialised skills in ICM and knowledge management. Organised training in specific areas include: (i) Developing communication and knowledge management strategies designing; (ii) market information systems management; (iii) Developing online library catalogue; (iv) Designing alternative extension communication technologies using mobile phones, radio and web-based facilities; (v) Developing Question and Answer Service (QAS) in the extension and advisory services; (vi) Preparation and production of interactive radio and video programmes for targeted audiences and (vii) Translating research findings into formats that are user friendly.
- 113. There is a great need to improve capacity for use of ICT in accessing existing knowledge and information within and outside organisations. CTA should assist institutions like SUA (which owns a TV station) and MVIWATA, PELUM, ACT, TANGO, COSTECH and TCCIA (which have networks of members) to utilise available capacity to disseminate information to reach wider audiences. CTA should strive to timely communicate such information to partners as they are available using its networks.
- 114. CTA should also facilitate local institutions like SUA and MUCCoBS to prepare training and workshops to cater for information needs on bio-fuels, climate change, value addition and market data and information.

5.2.3 CTA's Products and Services

- 115. CTA in collaboration with its partners should promote its products and services beyond the governmental institutions to involve other key partners in the public and private sectors. The strategy could be in terms of complementing efforts and making use of available resources in the private sector to reach the beneficiaries at the grass roots level.
- 116. CTA's products and services should address information needs on emerging challenges that are on high demand like climate change, market information, entrepreneurship and cross-cutting issues. Collaboration with national institutions with the capacity to develop such products could enhance their production and distribution.

5.2.4 Potential Strategic Partner institutions

117. CTA should strengthen existing collaboration with MAFC (DRT) and SUA; and other institutions that are currently receiving products like MUCCoBS, TAFORI, PELUM, MVIWATA, TANGO and TPRI. CTA should foster new partnerships with strategic partners involved agriculture and rural development including MLDF, TAFIRI, FAIDAMALI, ACT, SAIPRO, MIFIPRO, TIP, IRDP, TAFOPA, TMA, ZAFFIDE, KEUW, TSN, TCCIA and FCS. This would enable CTA to reach wider audiences in many rural areas.

6. PROPOSED CTA INTERVENTIONS, STRATEGY AND ACTION PLAN

- 118. Based on the above discussions and the conclusions and recommendations, three main interventions areas for CTA are proposed. The intervention strategies are as follows:
 - i. Promote CTA products and services to more institutions in Tanzania including public and private service providers and NGOs.
 - ii. Develop institutional capacity for collecting, storage and dissemination of agricultural and rural development information including CTA products and services.
 - iii. Establish stronger links among institutions in agricultural and rural development information and communication management through networking.
- 119. **Intervention strategy 1**: To promote CTA products and services to more institutions in Tanzania through potential partner institutions including public and private service providers and NGOs.

Rationale: As indicated in the findings, very few institutions are aware of the products and services provided by CTA. This study has identified some potential institutions like MAFC, MTIM, MLDF and MWI and academic institutions like SUA, MUCCoBS and IRDP that are instrumental in agricultural and rural development. Furthermore, apex organisations and NGOs like MVIWATA, PELUM, ZAFFIDE have been identified and have shown interest to collaborate with CTA in dissemination of products. This is an opportunity to engage them in long term collaboration.

120. Intervention strategy 2: To develop institutional capacity for collecting, storage and dissemination of CTA products and services in collaboration with national institutions like SUA and other academic institutions.

Rationale: The study has shown that most institutions have some capacity for ICM/ICT in-terms of staff development, equipment and connections with Internet. CTA could capitalise and facilitate further development to make these institutions a strong hub for ICM by developing skills and provide technical support for them to develop communication strategies. In the process they would identify the information needs of their clients and inform CTA on the same to guide on the type of information products and services needed. The current institutional needs may not necessarily reflect the needs of their beneficiaries. A more systematic audit is required.

121. **Intervention strategy 3:** Establish stronger links among institutions in agricultural and rural development information and communication management through networking. **Rationale:** Most institutions are involved in generating, collecting and utilising information on agriculture and rural development. However, these efforts are scattered and there is limited sharing of available information. Through networking institutions will have an opportunity to minimise duplication of efforts in storing and disseminating and would enhance sharing of information.

An action plan for implementation of the intervention strategies is provided in Table 13 indicating objectives, expected results, activities, responsible agencies and the time frame. The agencies proposed to implement include the Ministry of Agriculture, Food Security and Cooperatives, Commission for Research and Farmers Education (KUEW) in Zanzibar and Sokoine University of Agriculture because they are well placed at the national level and have long experience in collaborating with CTA. However, other key institutions like COSTECH and others that have the technical expertise will be identified to support the initiative.

Table 13: Proposed interventions and action plan

Intervention strategy 1:	Promote CTA produc	cts and services through potential partner institutions in T	anzania including publi	c and
	private service provi		1 =	T
Objective	Expected results	Activities	Responsible agencies	Time frame
Use selected potential partner institutions to promote CTA products	Number of partners receiving and actively promoting	 Identify partner institutions involved in agricultural and rural information with a potential for promoting CTA products and services 	CTA, MAFC, SUA	Jan-March 2009
and services	CTA products increased	 Organise a workshop with potential partners to create awareness on available CTA products and services 	CTA, MAFC, SUA	April 2009
		 Prepare and distribute a summary of CTA products and other link organisations to these potential partners. 	CTA, MAFC, SUA	May 2009
		Develop a memorandum of understanding and terms of reference with partners institutions	CTA, MAFC, SUA	May 2009
		 Facilitate selected institutions to utilise and promote CTA products and services using local language accessible to small farmers 	CTA, MAFC, SUA	May 2009 – April 2010
		 Conduct regular reflective review/planning meeting with partner institutions. 	CTA, MAFC, SUA	June 2010
Improve access to agricultural and rural development	Access to agricultural and rural development	 Conduct a detailed assessment of gaps in selected institutions to access and promote different information formats 	CTA, MAFC, SUA	Feb-April 2009
information by selected potential institutions	information improved.	Develop mechanism for accessing and promoting CTA products and services with selected partner institutions	CTA, MAFC, SUA	April 2009
		 Develop skills on effective use of ICT in accessing and packaging information for sharing CTA products and services 	CTA, SUA	May 2009
		Develop action plan for implementation	CTA, SUA	May 2009
		Organize regular consultation meetings/platforms in	CTA, SUA	May 2009 –
		order to reflect on the evaluation (process and outcomes)		June 2010

Objective	Expected results	apacity for collecting, storage and dissemination of agricultu Activities	Responsible agencies	Time frame
			Troop of the lag of the lag	
Improve ICT/ICM skills of	Information and	Develop training manuals for librarians, researchers,	CTA, SUA, COSTECH	May 2009
partner institutions in	communication	trainers and extension service providers to develop their		
collecting, storage and	capacity of at least	skills in ICT/ICM		
communicating	3 strategic partner	Conduct on the job training skills in use of ICT for	CTA, SUA, COSTECH	June –
agricultural and rural	institutions	collecting, packaging and dissemination of agricultural		August
development information	enhanced	information and technologies.		2009
		Review and include ICT/ICM related aspects in curricula	CTA, SUA, COSTECH	August -
		of academic institutions in order to develop the capacity of		December
		future scientist.		2009
Develop skills of partners	Capacity of at least	Develop skills for designing communication and	CTA, MAFC, SUA	April 2009
institutions in designing	3 strategic partner	knowledge management strategy		
communication and	institutions in	Develop communication and knowledge management	CTA, MAFC, MLDF SUA	May – Aug
knowledge management	Information,	strategies in the 3 partner institutions		2009
strategies	communication,	Facilitate the process for implementation of	CTA, MAFC, SUA	September
	knowledge sharing	communication and knowledge management strategies to		2009 – June
	and joint learning	enhance promotion of information		2010
Intervention strategy 2: E	improved	│ ss among institutions in agricultural and rural development ir	 	ation
	management through		normation and communic	ation
Objective	Expected results	Activities	Responsible agencies	Time frame
Establish a network of	A network of	Conduct workshop to create awareness among	CTA, SUA, MAFC	April 2009
partners in agricultural	partner institutions	organisations involved in agricultural and rural	, ,	
and rural development	in agricultural and	development information management		
information	rural information	Facilitate institutions to form a network to facilitate	CTA, SUA, MAFC	May – July
communication and	established	communication and knowledge sharing of agricultural and	, ,	2009
knowledge management		rural development information		
		Initiate collaborative activities with CTA to enhance	CTA, SUA, MAFC	July 2009 –
		access and distribution of agricultural and rural		June 2010
		information using multi-media (such as Radio, Cell-		
	1	phones and MP3) mix.		1



ANNEX 1 TERMS OF REFERENCE

ASSESSMENT OF AGRICULTURAL INFORMATION NEEDS FOR CTA'S PRODUCTS AND SERVICES IN ACP AFRICAN STATES – Eastern Africa

1. Introduction

The Technical Centre for Agricultural and Rural Cooperation (CTA) was established in 1983 under the Lomé Convention between the ACP (African, Caribbean and Pacific) Group of States and the European Union Member States. Since 2000, it has operated within the framework of the ACP-EC Cotonou Agreement.

CTA's tasks are to develop and provide services that improve access to information for agricultural and rural development, and to strengthen the capacity of ACP countries to produce, acquire, exchange and utilise information in this area. CTA's programmes are organised around three principal activities: providing an increasing range and quantity of information products and services and enhancing awareness of relevant information sources; supporting the integrated use of appropriate communication channels and intensifying contacts and information exchange (particularly intra-ACP); and developing ACP capacity to generate and manage agricultural information and to formulate information and communication management (ICM) strategies, including those relevant to science and technology. These activities take account of methodological developments in cross-cutting issues (gender, youth, information & communication technologies – ICTs, and social capital), findings from impact assessments and evaluations of ongoing programmes as well as priority information themes for ACP agriculture.

CTA's activities are currently distributed among three operational programme areas / departments:

- Information Products and Services;
- Communication Channels and Services;
- Information and Communication Management Skills and Systems.

These operational departments are supported by Planning Corporate Services (P&CS) which is charged with the methodological underpinning of their work and monitoring the ACP environment in order to identify emerging issues and trends and make proposals for their translation into programmes and activities. This current exercise, therefore, falls within the mandate of P&CS.

2. Background

Since 2003, CTA has been systematically conducting needs assessment studies across the Pacific, Caribbean and Africa regions – the regions it has been mandated to serve. These studies have been in direct response to calls for CTA, in various evaluations of its products, services and programmes, to be more strategic in its choice regarding the setting of its own agenda and reacting to demand. In putting together its Strategic Plan and Framework for Action 2001 – 2005, CTA took a pragmatic view and opted to develop a strategy combining the benefits of both approaches, whereby the need to address the expressed demands of its stakeholders and the potential long-term advantages of developing programmes that address future needs were combined.

The Centre's new strategic plan covering the 2007 – 2010 period places emphasis on: improving CTA's efficiency and increasing the Centre's outreach by addressing the major bottleneck of difficult or insufficient access to information in ACP countries; (ii) honing CTA's profile and further defining the niche where the Centre has a comparative advantage. Consequently, reaching more beneficiaries and further strengthening CTA's partnership networks is key as well as the thrust to make ICTs and ICM strategies more widely available.

3. Main issues

CTA works primarily through intermediary public and private partners (research centres, extension services, libraries, NGOs, farmers' organisations, regional organisations and networks, ...) to promote agriculture and rural development. Under the new strategic plan, the organisations targeted will be extended to include print media, editors, radio, TV and journalist networks in order to further maximise outreach. Through these

partnerships, CTA hopes to increase the number of ACP organisations capable of accessing and combining modern and conventional ICTs, generating and managing information and developing their own ICM strategies. The identification of appropriate partners is therefore of primordial importance, whilst bearing in mind issues such as geographical coverage, decentralisation, regionalisation, thematic orientation and transparent and objective criteria and procedures for partner selection.

4. Overall Objective

Collaboration strategies with ACP agricultural organisations and relevance of CTA's support to African ACP countries improved.

5. Scope of the study

The study will focus on:

- providing an overview of main agricultural services and actors existing in the country (information supply side) in terms of their strengths, weaknesses and opportunities for collaboration with CTA;
- identifying agricultural information and ICM capacity building needs of key actors / key strategic partners for CTA products and services;
- identifying potential strategic partners for CTA activities and services (paying special attention to e.g. print media, editors, radio, TV and journalist networks);
- developing some baseline data on the status of ICM and ICTs in the country to facilitate subsequent monitoring and updating activities.

The study should assist CTA to improve and better target interventions and activities aimed at potential partners and beneficiaries (including women, youth, private sector and civil society organisations) to have a more informed picture of their needs and aid in the elaboration of a strategy and framework of action. The study should also highlight where there are specific needs for CTA's products and services thereby enabling improvement in the delivery of the same.

6. Expected results

The expected results of the study are as follow:

- status of infrastructure, information services and ICM capacity of institutions involved in agriculture and rural development described and analysed;
- information and capacity building needs in the area of ICM identified for key institutions and potential CTA partners involved in agriculture and rural development;
- baseline data on the status of ICM and ICT in agriculture and rural development compiled for monitoring purposes and improved outreach.

The study should therefore also provide updated country profiles on the status agricultural information services, the status of ICM/T in the country, which will allow CTA to make informed decisions re type and mode of intervention as well as partner selection. This will be summarised in one (1) main report per country not exceeding 30 pages excluding annexes (cf. section 8 below).

7. Methodology

The consultant will use a combination of qualitative and quantitative rapid appraisal methods including:

- the desk review of available literature and information sources including the findings of programme evaluations:
- the conduct of face-to-face interviews with relevant stakeholders / concerned parties;
- the limited use of questionnaires.

The rapid appraisal approach will allow a general overview of the key issues and company / organisational profiles on a per country basis and may give rise to more in-depth studies as and when needed in the future.

8. Reporting

The country reports will not exceed 30 pages (excluding annexes) and is broken down as follows:

Main report

Acknowledgements List of Acronyms Executive summary

- 1. Introduction
- 2. Country profile

- 2.1 Brief description of agriculture and recent developments in the sector:
 - 2.1.1 Agriculture
 - 2.1.2 Fisheries
 - 2.1.3 Forestry
 - 2.1.4 Pastorialism / Livestock (where applicable)
- 2.2 Brief description of the status of ICT infrastructure and recent developments in the sector

3. Status of information and communication for agriculture and rural development

3.1 Institutional, regulatory and policy framework

Status of national and/or other sectoral policies on information and communication for agriculture and rural development; definition of main strategic focus and principal characteristics; opportunities and threats posed by the political, institutional and regulatory environment

- 3.2 Operational aspects
 - 3.2.1 Description of agricultural information and services (main actors in the area of information and communication for agriculture and rural development)
 - 3.2.2 Information products and services provided
 - 3.2.3 Information and communication management capacity
- 3.3 Interventions supporting information and communication for agriculture and rural development Examine the main interventions undertaken, planned or foreseen by the State, donor agencies, private sector (e.g. telecommunications sector) to respond to identified needs paying particular attention to the priorities and means mobilised. Lessons learnt should also be addressed in this section
- 3.4. Needs analysis (Main bottlenecks and shortcomings)
 - 3.4.1 Information needs
 - 3.4.2 Capacity building needs (IC policies & strategies, sensitisation, networking, skills, training, media, ICT, equipment)

4. Conclusions and recommendations

- 4.1 Conclusions
 - 4.1.1 Information Needs
 - 4.1.2 Capacity Building Needs
 - 4.1.3 Potential Strategic Partners
- 4.2 Recommendations
 - 4.2.1 Capacity Building Needs
 - 4.2.2 Information Needs
 - 4.2.3. Potential Strategic Partner Institutions

5. Proposed CTA Intervention Strategy and Action Plan

From the above analysis, establish a link between the needs which are not currently met or for which complementary actions are needed and CTA's supply (products and services). This should lead to an overall and coherent strategy for CTA and an action plan in priorities are identified and an implementation schedule defined.

<u>Annexes</u>

- 1. Terms of reference
- 2. Country profile
 - 2.1 General agricultural profile (from available documentation)
 - 2.1.1 Size of agricultural population (male / female / youth)
 - 2.1.2 Farmed land, forests, fishing areas
 - 2.1.3 Agricultural systems
 - 2.1.4 Agriculture in the economy (percentage GDP)
 - 2.1.5 Main agricultural produce and secondary products
 - 2.1.6 Main export markets
 - 2.1.7 Trade agreements that include agriculture
 - 2.1.8 Sectoral policy related to agriculture, fisheries and forests
 - 2.2 Socio-economic profile (from available documentation)
 - 2.2.1 Total active population, demographic breakdown
 - 2.2.2 Literacy level and languages
 - 2.2.3 Access to services (health, schools, electricity)
 - 2.2.4 Rural urban drift
 - 2.3 Media and telecommunications (update / check)
 - 2.3.1 Newspapers, periodicals, magazines, radio stations, television channels,
 - 2.3.2 Telecommunication services (fixed, mobile, etc.)
 - 2.3.3 Computers and Internet access

3. Profile of institutions

- 3.1 List of all main institutions involved in agriculture and rural development activities, including private sector and civil society organisations, with name, contact details, type and role of institution
- 3.2 Select list of key institutions involved in agriculture and rural development, with extensive data and information on the institution, the problems faced and why it is considered a key actor

4. List of institutions / persons interviewed (to include full contact details)

5. Bibliography

Timing

The draft final report is to be submitted within three months after contract signature by CTA; the final report is due two weeks after receipt of comments from CTA.

10. Expertise needed

The <u>national consultant</u> should have a university degree or equivalent by experience. In addition, he/she should have at least 10 years experience in field of agriculture, rural development or social / economic sciences. He/she must have in-depth knowledge of the agricultural sector in his/her country and be able to identify key players and institutions / organisations active in this area. Some knowledge of information sciences would be an added advantage. The ability to communicate and write clearly in English is essential, while knowledge of at least one of the local languages for communication / interview purposes is an added advantage.

In addition to the skills above, the <u>regional coordinator</u> is expected to be fluent in English, have some knowledge of the 9 countries forming the object of this study, have demonstrated experience in coordinating studies with several consultants and in producing synthesis reports.

The overall coordination of the exercise will be carried out by Ms Christine Webster, Deputy Head, Planning and Corporate Services CTA.

11. Implementation schedule (CTA)

- Preparation/Finalisation of ToR; Identification/ short-listing of (potential) consultants; Call for offers: October 2007 – January 2008;
- Selection of consultants & contractual arrangements: February March 2008
- Briefing: April 2008
- Start date of contract: March/April 2008
- Contract implementation period: March November 2008
- End date of contract: November 2008.

12. Key documents to be made available to consultants

Documents include:

- Cotonou Framework Agreement
- Executive Summaries of previous evaluation reports including ITAD, OPM, etc.
- CTA's Strategic Plan (2007-2010)
- Annual Reports
- Examples of reports of previous needs assessment studies
- Documents on products & services provided by CTA

13. Definition of roles and responsibilities

Regional Coordinator

- Respect the timeframe regarding submission of reports and deadlines
- Help identify/vet country consultants
- Attend pre-briefing and briefing meetings
- Review the terms of reference
- Finalise questionnaires¹ and methodological approach after due consultation with CTA Team
- Finalise the briefing notes and guidelines² for local consultants to ensure accurate and consistent application of the agreed methodology in data collection
- Answer queries (technical & otherwise) of local consultants
- During the studies, monitor and provide technical assistance/information to the local consultants

¹ The documents used in previous needs assessment studies are available and will need some slight modifications.

² See footnote above.

- Review preliminary country reports and findings and send comments back to local consultants
- Send edited draft final country reports to CTA for feedback
- Coordinate and ensure consistency of country reports
- Prepare the overall report taking into account the findings and recommendations of all the country reports (table of contents to be agreed).

Local Consultants

- Respect the timeframe regarding submission of reports and deadlines
- Attend briefing meeting
- Familiarise themselves with background documents received from CTA; including the Terms of Reference
- Undertake desk study and prepare country profile, list of institutions involved in agriculture as well as preliminary list of select institutions.
- Undertake field visits in the country specified in the contract
- Conduct interviews and gather information in the country specified in the contract
- Draft preliminary country reports and send to Regional Coordinator for initial comments
- Based on comments received from Regional Coordinator, revise country reports and send draft final report to CTA within the specified timeframe
- Finalise country reports based on comments and observations received from CTA and send final report back to CTA

Role of CTA

- Draw up initial Terms of Reference and prepare relevant background documents
- Appoint the Regional Coordinator and the ACP Local Consultants
- Prepare and attend briefing meeting of consultants
- Invite the Regional Coordinator and Local Consultants for Briefing Meeting
- Provide input to the Regional Coordinator with regard to fine-tuning terms of reference, questionnaires, interview guide and reporting guidelines for the consultants
- Provide relevant background documents to the Local Consultants & Regional Coordinator
- Elaborate budget and discuss contractual obligations with the Team of consultants & Regional Coordinator
- Liaise with Regional Coordinator throughout the study
- Pay invoices for services rendered in a timely manner on condition that all payment conditions are fulfilled
- Overall responsibility for the supervision and implementation of the studies
- Bear the agreed costs of expenditure in respect of the study (economy class return tickets, hotel accommodation and subsistence allowances during briefing meeting, or during agreed and specified field visits)
- Provide feedback and comments on draft country reports to the Local Consultants
- Give feedback to the Regional Coordinator on the Overview Report.

ANNEX 2 COUNTRY PROFILE - TANZANIA

2.1. General agricultural profile

2.1.1 Size of agricultural population

The last population census was conducted in August 2002. According to the 2002 census, the population of Tanzania was 34.4 millions with an annual growth rate of 2.9 percent. It is estimated that by 2006 the population of Tanzania is about 38.67 million (Table 1).

Table 1: Total population of Tanzania by gender by region

Area	20	2002 Census Data				
	Male	Total				
United Republic	16,829,861	17,613,742	34,443,603	38,670,000		
Tanzania Mainland	16,349,015	17,112,834	33,461,849	37,526,000		
Tanzania Zanzibar	480,846	500,908	981,754	1,144,000		

Source: URT (2006)

The population of Tanzania by region is shown in Table 2 below. Out of the total population the number of agriculture household members was 24,743,990 by 2002 (Table 3a&b). The high percentage of females in the age group of 20 to 39 years in agricultural household is an indication of out migration of male youth to urban areas.

Table 2: Population by region

Area	2002 Census Data	2006 - Estimated		
Alea	Male	Female	Total	Total
Mwanza	1,452,150	1,477,494	2,929,644	3,169,000
Shinyanga	1,363,816	1,432,814	2,796,630	3,278,000
Dar-es-Salaam	1,254,853	1,232,435	2,487,288	2,802,000
Mbeya	986,167	1,077,161	2,063,328	2,346,000
Kagera	996,335	1,031,822	2,028,157	2,210,000
Morogoro	873,245	880,117	1,753,362	1,929,000
Tabora	841,769	868,696	1,710,465	2,004,000
Dodoma	818,782	873,243	1,692,025	1,897,000
Kigoma	804,634	869,413	1,674,047	1,971,000
Tanga	793,159	843,121	1,636,280	1,753,000
Iringa	705,743	785,149	1,490,892	1,618,000
Kilimanjaro	664,853	711,849	1,376,702	1,503,000
Mara	649,707	713,690	1,363,397	1,572,000
Arusha	634,942	653,146	1,288,088	1,475,000
Rukwa	555,966	580,388	1,136,354	1,302,000
Mtwara	531,722	592,759	1,124,481	1,220,000
Ruvuma	543,396	570,319	1,113,715	1,235,000
Singida	528,447	558,301	1,086,748	1,223,000
Manyara	532,665	504,940	1,037,605	1,198,000
Coast	437,650	447,367	885,017	969,000
Lindi	379,014	408,610	787,624	852,000
Unguja Town & West	190,366	199,708	390,074	461,000
Pemba North	90,517	94,809	185,326	216,000
Pemba South	85,414	90,057	175,471	207,000
Unguja North	66,882	69,757	136,639	155,000
Unguja South & Central	47,667	46,577	94,244	103,000

Source: URT, (2006)

Table 3: Number of agriculture household members by sex and age group, and by region for the 2002/03 agriculture year (%) - Mainland

3a. Number of agriculture household members by sex and age group for the 2002/03 agriculture year (row %)

Age	Male		Fomala		Total
Group			Female		Total
	Number	%	Number	%	Number
>5	1,679,205	50	1,708,855	50	3,388,060
5 – 9	1,981,990	51	1,930,551	49	3,912,540
10 - 14	1,854,460	51	1,764,597	49	3,619,056
15 - 19	1,374,601	52	1,261,168	48	2,635,770
20 - 24	929,854	46	1,096,170	54	2,026,025
25 - 29	811,896	45	999,055	55	1,810,951
30 - 34					
	713,465	48	788,224	52	1,501,689
35 - 39	593,201	48	642,897	52	1,236,097
40 - 44	524,138	50	515,194	50	1,039,332
45 - 49	390,680	49	405,182	51	795,862
50 - 54	350,104	49	361,461	51	711,564
55 - 59	258,072	53	230,310	47	488,382
60 - 64	247,285	51	234,200	49	481,485
65 - 69	198,130	53	178,989	47	377,119
70 - 74	172,763	54	145,311	46	318,074
75 - 79	103,195	59	72,663	41	175,858
80 - 84	68,714	56	54,810	44	123,524
85+	52,435	51	50,167	49	102,601
Total	12,304,187	50	12,439,803	50	24,743,990

3b. Number of agriculture household members by sex and region for the 2002/03 agriculture year (row %)

Region	Male		Female		Total
	Number	%	Number	%	Number
Dodoma	735,628	49	769,017	51	1,504,645
Arusha	417,841	50	416,760	50	834,601
Kilimanjaro	545,216	49	569,990	51	1,115,206
Tanga	633,967	49	662,064	51	1,296,031
Morogoro	614,454	50	621,124	50	1,235,577
Pwani	354,379	50	358,616	50	712,995
Daressalaa					
m	50,030	51	49,000		99,030
Lindi	308,426	48	337,974	52	646,400
Mtwara	448,169	48	480,353	52	928,521
Ruvuma	438,796	49	452,866	51	891,662
Iringa	588,637	48	646,485	52	1,235,122
Mbeya	780,102	48	828,679	52	1,608,781
Singida	463,874	50	472,918	50	936,792
Tabora	732,811	52	687,489	48	1,420,300
Rukwa	476,244	51	466,024	49	942,269
Kigoma	528,004	49	548,654	51	1,076,658
Shinyanga	1,240,182	51	1,186,224	49	2,426,406
Kagera	866,030	50	873,788	50	1,739,818
Mwanza	1,082,746	51	1,051,636	49	2,134,382
Mara	548,314	50	549,427	50	1,097,742
Manyara	450,336	52	410,714	48	861,049
Total			12,439,80		
	12,304,187	50	3	50	24,743,990

Source: URT (2006)

The number of people that are actively involved in agriculture is about 11,033,215 which is about 75% of the total people employed in all sectors (Table 4). More people are involved in agriculture compared to livestock keeping and fishing. It is also indicated that there are about 768,568 children below 15 years involved in agriculture.

Table 4: Total persons by age and main occupation

AGE	Banadatian	0	%		Occupation in	Agriculture		0/ 0
	Population Tanzania	Occupation all sectors	Occupation all sector	Farmers	Livestock	Fisherman	Total	% Occupation in Agriculture
TOTAL	34,443,603	14,701,799	43	10,567,659	314,691	150,865	11,033,215	75
>15	9,573,705	1,053,904	23	674,029	88,464	6,075	768,568	73
15-19	3,595,735	1,612,513	45	1,204,947	45,675	16,461	1,267,083	79
20-24	3,148,513	2,184,090	69	1,565,789	36,343	25,575	1,627,707	75
25-29	2,801,965	2,171,705	78	1,483,018	31,920	27,477	1,542,415	71
30-34	2,229,046	1,804,821	81	1,230,763	26,027	22,346	1,279,136	71
35-39	1,669,873	1,392,842	83	962,425	22,659	16,699	1,001,783	72
40-44	1,348,508	1,133,432	84	790,056	15,657	12,703	818,416	72
45-49	984,823	835,545	85	597,126	13,525	7,906	618,557	74
50-54	883,820	760,474	86	577,936	10,364	5,990	594,290	78
55-59	590,667	499,042	84	400,821	6,605	3,364	410,790	82
60-64	604,956	468,096	77	396,072	6,371	2,639	405,082	87
65-69	439,671	322,574	73	279,107	4,193	1,662	284,962	88
70-74	377,852	234,909	62	205,506	3,388	1,082	209,976	89
75-79	221,354	123,543	56	108,711	1,739	546	110,996	90
80+	308,208	104,307	34	91,353	1,761	341	93,455	90

Source: URT (2006)

2.1.2 Farmed land, forests, fishing areas

Tanzania has a land area of 94.5 million ha as shown in Table 5 (URT, 2003a). Out of this about 44 million ha is arable, whereby cultivated land of about 11.9 million ha is under smallholder farming and about 1.5 million ha is under large and medium scale farming. The national average land area per households is 2.0 ha. It is reported in 2002 census that the land area under small holder has not changed significantly over the last ten years. There is high potential for irrigation in Tanzania, which is highly underutilised whereby only 2.7% was reported to be irrigated in season 2002/03. Land area suitable for livestock grazing is about 26 million ha and large land area is still covered by forestry and bushes.

Table 5: Land use in Tanzania

Land use	Hectares (millions)
Total land area	94.5
Arable land	44.0
Cultivated land under small holder	11.9
Cultivated land under large and medium scale farming	1.5
Land suitable for irrigation	29.4
Forestry and bushes	38.8
Land suitable for pasture grazing	26.0
Tsetse infested areas	24.0

Source: URT (2006)

Despite its relatively low population coupled with its large land resources, Tanzania has problems with access to suitable land in many areas. In 2002, 46% of households were reported having insufficient land. Land utilised for agriculture related activities vary by region. Large differences in land area utilised per household exist between regions, with Shinyanga utilising more than 3 ha per household and thus indicating larger land area under crop cultivation (Table 6). In Ruvuma, Tabora, Dodoma and Manyara utilised land is between 2.0 to 3.0 ha per household, and even less land utilised per household in the other regions.

Land ownership is predominantly by customary law and there is no difference at national level between male headed and female headed households with the exception of purchased land. There is a higher percentage of male headed households buying land compared to female headed households.

It is estimated that 6 percent of the total mainland area in Tanzania comprises freshwater lakes with substantial fish resources. These include Lake Victoria in which the country owns about 50 percent of lake. In addition, Tanzania owns 45 percent of Lake Tanganyika, 20 percent of Lake Nyasa. There are also several minor lakes, dams, reservoirs, swamps, rivers and small ponds suitable for aquaculture. The major fish species caught are sardines, Nile perch, haplochromis, catfish and tilapia. Freshwater fisheries account for more than 80 percent of the landed catch.

In addition, the country has an 800-kilometre coastline with a narrow continental shelf. An estimated 150,000 people are employed as full-time fishermen, while another 1,500,000 are engaged in part-time fishing and fisheries-related activities, such as fish processing, marketing, distribution, net-making, marine engine repair, boat-building and other activities. Traditional methods are still used on the inland lakes, but modern fishing techniques are also employed in the coastal waters. There are significant opportunities for investors to establish fish processing plants, crustacean fisheries, and deep-sea fishing (SADC, 2008).

As a whole, fishing of prawns, Nile perch and its products are the major exchange earners in this sub-sector. The potential availability of fish is estimated at 750,000 tons, while 350,000 tons are estimated to be fished per annum, most of it from lakes and rivers (300000 tons) and 50,000 tons from the sea. The economic survey (URT, 2007) shows that in 2006, the fisheries sub-sector earned Tshs 9.852 billion (equivalent to Euros 5,266 million).

The sector is facing a number of constraints including illegal fishing. In order to enhance implementation of the fishery policy, the Fishery Act No. 6 of 1970 was amended in 2003 and Act No. 22 was passed. The aim was to ensure that fishing communities adhere to current fishing regulations and procedures (URT, 2007). Likewise, the fisheries regulations around Lake Victoria were harmonised with those in Kenya and Uganda to enable the three countries to deal with illegal fishing.

2.1.3 Agricultural systems

Tanzania is a vast country with heterogeneous agro-ecology as well as diverse farming systems. The agricultural sector constitutes of crop, livestock production, forestry and fisheries. The sector is dominated mainly by small holder farmers and provides sources of livelihood for about 80% of the population, with most of the households involved in production of food and cash crops (URT, 2006). Large-scale farming is limited to small number of estates owned by government institutions, private companies and few individuals which is about 2%, while, medium scale farmers are about 5% and small scale farmers are about 93% (URT, 2006). Medium scale farmers, like large-scale farmers, practice modern agriculture, which includes irrigation, use of modern farm machinery and agricultural inputs. Production levels are relatively higher than at the smallholder farmers. Smallholders' agriculture is at a subsistence level producing for domestic use and surplus for sale. It is a low input – low output production system with limited use of fertilizers, improved seeds and inadequate knowledge of modern farming technologies.

2.1.3.1 Crops grown

There is a wide variety of crops grown in the country (over 95 types); however, smallholder crop production is very much dominated by maize. Other important food crops are cassava, bananas, paddy, beans and groundnuts. Similarly, farmers grow cash crops including tea, coffee, cotton, tobacco, and cloves mainly grown in the Zanzibar and Pemba islands. Other crops include fruit tree and spices. For most regions trees are not widely planted by smallholder households under mixed farms, however, tree farming is especially important in Iringa, Mbeya, Kagera and Ruvuma (URT, 2007a).

2.1.3.2 Livestock

In 2006, Tanzania is estimated to have approximately 18.5 million cattle, 13.5 million goats, 3.5 million sheep, 30 million chicken and 880,000 pigs. Livestock products include meat, milk, eggs, hides and skins (URT, 2007a). About 26 million ha are suitable for pastures, but only 370,381 ha are under improved pasture, with the majority being under large farms. Livestock keepers and headers depend to a large extent grazing in bush lands. Production is low due to limited use of improved technologies and poor extension and veterinary services (URT, 2007a).

Table 6: Land use by region

Regions	Area under	Area under	Area under	Area under	Area under	Area	Area	Area of	Total
	crop	Pasture	Fallow	Natural	Planted	Rented to	Unusable	Uncultivated	number of
	cultivation			Bush	Trees	Others		Usable Land	households
Dodoma	734,609	7,801	39,437	6,902	4,431	5,533	10,443	46,108	855,264
Arusha	176,561	42,566	12,351	1,194	3,261	1,969	3,028	16,931	257,860
Kilimanjaro	203,963	18,080	27,873	357	9,859	4,807	2,888	8,499	276,325
Tanga	401,057	1,852	43,926	2,771	3,959	4,236	9,597	57,053	524,451
Morogoro	440,917	2,868	12,208	4,299	2,891	11,497	9,659	83,452	567,792
Pwani	243,045	5,932	14,787	5,319	722	1,818	7,702	33,671	312,996
Dar es Salaam	30,175	1,059	1,391	123	330	392	533	2,550	36,551
Lindi	272,817	79	18,095	3,293	57	1,783	7,602	35,758	339,484
Mtwara	415,891	1,027	11,536	6,356	403	2,280	4,543	34,159	476,196
Ruvuma	477,448	9,228	71,887	79,522	10,991	10,766	24,297	115,091	799,230
Iringa	430,061	13,005	29,220	25,366	40,484	12,913	29,318	111,464	691,830
Mbeya	553,141	6,372	32,723	11,629	13,078	8,915	9,854	36,515	672,227
Singida	337,259	18,758	37,900	14,301	1,209	5,344	11,246	37,134	463,150
Tabora	570,343	33,264	62,016	63,072	3,237	10,553	33,763	122,977	899,225
Rukwa	328,813	8,441	55,734	17,243	6,038	10,572	12,739	134,711	574,291
Kigoma	260,669	569	24,995	643	2,744	2,076	1,738	80,144	373,578
Shinyanga	1,047,607	121,381	105,297	34,118	3,454	21,284	26,429	108,572	1,468,142
Kagera	414,810	15,791	38,150	7,718	11,883	5,213	13,775	51,046	558,385
Mwanza	643,849	19,382	7,068	5,720	14,216	15,640	19,235	139,476	864,585
Mara	312,511	12,382	20,348	4,720	7,956	7,836	11,967	109,823	487,543
Manyara	292,439	30,547	13,919	3,762	2,977	7,475	7,485	28,815	387,420
Total	8,587,985	370,381	680,859	298,427	144,180	152,902	257,842	1,393,949	11,886,524
%	72	3.1	5.7	2.5	1.2	1.3	2.2	11.7	100

Source: URT (2006).

2.1.3.3 Climate

Tanzania experiences a variety of climatic conditions ranging from humid coastal to alpine deserts to crowning the high peaks of Kilimanjaro and Meru mountains to highland mountainous forest and moist tropical forest. The coastal area and all of the islands in the Indian Ocean experience a tropical climate, and most of the country is sub-tropical except for the areas at higher altitudes. Average temperatures range between 17°C and 27°C, depending on location. The hottest period spreads between November and February (25°c - 31°c), while the coldest period occurs between May and August (15 °C - 20 °C). However, in the mountainous areas and Plateau, the temperature occasionally drops below 15°C at night during the months of June and July. In the Southern highlands temperature can even reach as low as 0°C - 6°C. Temperature variations have significant impact on the agro-ecological zones and the adaptation strategies in the agriculture sector (URT, 2007b).

Rainfall in about 75% of the country is erratic and only 21% of the country can expect an annual rainfall of more than 750 mm with a 90% probability. As a result, crop and livestock production under such conditions remains dependant on the adequacy, reliability and timeliness of rainfall. The mean annual rainfall varies considerably, ranging from less than 400 mm to over 2,500 mm per annum. The climate is characterised by two rainfall regime, namely, unimodal and bimodal rainfall regime. The seasonal rains for unimodal regime occur between November/December and April over the southern, south-western, central and western areas of the country. The bimodal rainfall regime has two rainy seasons, the long rainy season (*masika*) experienced between March and May and the short rainy season (*vuli*) occurring between October and December over the northern coast, north-eastern highlands, Lake Victoria basin and the islands of Unguja and Pemba (URT, 2007b).

2.1.3.4 Agro-ecological zones

Based on altitude, rainfall pattern, dependable growing seasons and average water holding capacity of the soils and physiographic features, Tanzania has 7 main agro-ecological zones (Table 7). These are Coastal, Eastern plateau and mountain blocks, Southern highlands, Northern rift valley and volcanic high lands, Central plateau, Rukwa-Ruaha rift zone and inland sedimentary plateau, Ufipa plateau and western highlands. On the basis of agricultural potential, it is estimated that more than 50% of the land in Tanzania is semi arid or arid due to three main factors: (i) low amount of rainfall, (ii) high evapo-transpiration rates, and (iii) erratic temporal and spatial distribution of rainfall (Hatibu *et al.*, 1999).

Table 7: Agro-Ecological Zones of Tanzania

S/N	Zone	Altitude	Rainfall	Dependable	Physiographic
		m/sea	pattern	growing	
		level		season (mon)	
1	Coastal	< 100 to 500	Bimodal and unimodal	3 to 10	Combination of coastal lowlands, uplands, undulating and rolling plains
2	Eastern plateau and mountain blocks	200 to 2,000	Predominantly unimodal	From < 2 to 7	Many physiographic types, ranging from flat areas, undulating and rolling plains, hilly mountain, plateau to mountain blocks
3	Southern highlands	1200 to 2700	Unimodal	5 to 10	Composed of flat to undulating rolling plains and plateau, hilly areas and mountains
4	Northern rift valley and volcanic high lands	900 to 2,500	Unimodal	< 2 to 9.5	Ranges from flat to undulating plains, hilly plateau to volcanic mountains
5	Central plateau	800 to 1,800	Unimodal	2 to 6	Composed of flat plains, undulating plains, plateau and some hills
6	Rukwa-Ruaha rift zone	800 to 1,400	Unimodal	3 to 9	Composed of flat terrain, rocky terrain and complex terrain
7	Inland sedimentary plateau, Ufipa plateau and western highlands	200 to 2,300	Unimodal	3 to 9	Composed of undulating plateau, strongly dissected hills, dissected hilly plateau and undulating rolling plains.

Source: AGRIFOR Consult (2006).

2.1.4 Agriculture in the economy

The agricultural sector is the leading sector of the economy of Tanzania and accounts for over half of the GDP and export earnings. Over 80% of the population live in rural areas and their livelihood depends on agriculture (URT 2001a). The performance of agriculture is therefore a major factor in determining livelihood fortunes. In 2006 the agricultural sector contributed 44.7% to the economy with crop sub-sector contributing 33.4%, livestock 5.7%, fishing 3% and forestry and hunting 2.7% (Table 8). The Government continued to implement National Forestry and bee keeping programme, where by community participation in forestry conservation and beekeeping is promoted. In 2005, a total of 141,267,000 trees were planted in all regions compared to 133,271,038 trees in 2004 (URT 2007a). The sector grew by 4.0% compared to 6.7 in 2005 (Table 9). The decrease in the growth rate in the agricultural sector was caused by drought which hit many parts of the country during 2005/06 rain season which affected production of various food and cash crops. Crops which recorded significant decline included bananas, cassava and paddy.

Table 8: Sectoral contribution to overall GDP (%) (At constant 1992 prices) 2002-2006

Economic activity	2002	2003	2004	2005	2006
Agriculture	47.5	46.7	46.3	45.6	44.7
- Crops	35.5	34.8	34.6	34.1	33.4
- Livestock	6.1	6.1	6.0	5.8	5.7
 Forestry and Hunting 	2.9	2.9	2.8	2.7	2.7
- Fishing	3.0	3.0	3.0	3.0	3.0

Source: URT (2007a)

Table 9: Percentage growth rates of GDP by economic activities 2002-2006

Economic activity	2002	2003	2004	2005	2006
Agriculture	5.8	4.1	6.4	6.7	4.0
- Crops	6.3	3.6	6.9	7.4	3.4
- Livestock	3.5	5.0	4.8	3.6	5.5
 Forestry and Hunting 	3.0	4.2	3.8	4.9	5.7
- Fishing	6.5	6.4	6.7	7.3	5.0

Source: URT (2007a)

Since mid 1980s, the Tanzanian economy has undergone gradual fundamental transformation that has redefined the role of the government and the private sector. The government has assumed a new mission which, among others, includes the provision of an enabling environment for private sector participation in the agricultural production, processing and marketing of inputs and outputs. The monopoly held by co-operative unions and marketing boards over handling and marketing of agricultural inputs and farm produce has been eliminated. The marketing of agricultural products and inputs was liberalized gradually to create a better environment for the private sector participation in the procurement and distribution of agricultural inputs like mineral fertilizer, including processing and marketing of agricultural products.

2.1.5 Main agricultural produce and secondary products

Maize is the main staple food and widely grown in Tanzania. Other important food crops are cassava, paddy, bananas, sweet potatoes, beans, millet and wheat. The economic survey (URT 2007a) in 2006 indicates that production of food crops continued to decline due to various reasons including drought. However, production of cash crops especially sugar, tea, coffee and sisal increased in 2006, while the production of cotton, pyrethrum, cashew nuts and tobacco decreased compared to 2005 (Table 10).

The livestock sub-sector was equally affected by drought in 2006 which caused an acute shortage of pastures and animal feeds as indicated in Table 11. Generally, the growth rate for livestock and livestock products was low. On the other hand the production of fish and fish products in 2006 decreased from 375,535 tons in 2005 to 341,109 tons in 2006 (Table 12). The Government continued to control the quality of fish products which are exported and those sold domestically, thus increasing the value of fish exports. A summary of fish export products for the periods 2002 – 2006 is given in Table 13.

Table 10: Crop production trends for 2002 – 2006 (tons '000)

Crop	2002	2003	2004	2005	2006
Food crops					
Maize	3,480	3,129	4,286	3,131	3,423
Paddy	1,069	921	1,030	1,077	805
Wheat	67	72	66	44	109
Millet	757	986	937	721	941
Cassava	2,058	2,656	2,470	2,851	2,052
Beans	574	517	603	650	1,049
Bananas	2,067	2,501	2,576	2,007	1,169
Sweet potatoes	1,527	1,650	1,245	1,300	1,396
Cash crops					
Cotton	149,000	188,000	344,207	378,000	130,565
Tobacco	59,000	20,000	51,972	56,500	50,617
Sugar	190,000	248,000	223,889	263,317	290,863
Tea	25,000	30,000	30,249	30,000	31,348
Pyrethrum	2,000	1,000	897	2,500	2,046
Coffee	67,000	53,000	51,970	34,334	45,534
Sisal	24,000	24,000	26,800	27,794	30,847
Cashew nuts	78,000	92,000	100,000	90,385	88,213

Source: URT (2007a).

Table 11: Production of livestock products from 2002 – 2006

Product	Unit	2002	2003	2004	2005	2006	%
B.4 (Change
Meat:							
Beef	Tons	182,000	182,500	184,000	204,520	210,370	2.86
Lamb	Tons	74,000	74,500	75,800	78,093	78,579	0.62
Pork	Tons	21,000	23,000	26,000	27,000	29,925	10.83
Chicken	Tons	55,000	61,500	63,000	68,896	69,420	0.76
Meat total	Tons	332,000	341,500	348,000	378,509	388,294	2.58
Milk:							
Traditional	Litres ('000)	578,000	620,700	813,700	920,000	941,815	2.37
cattle							
Dairy	Litres ('000)	322,500	359,800	366,300	466,400	470,971	0.9
cattle							
Total	Litres ('000)	900,000	980,500	1,180,000	1,386,400	1,412,786	1.9
Eggs							
Poultry	Number ('000)	650,000	790,000	910,000	1,800,000	2,145,000	19.16
Leather:							
Cattle	Number	1,400,000	1,400,000	1,600,000	1,500,000	1,363,721	-9.08
Goats	Number	700,000	800,000	1,200,000	1,500,000	1,216,740	-18.88
Sheep	Number	350,000	460,000	650,000	700,000	861,770	23.11
Total	Number	2,450,000	2,660,000	3,450,000	3,700,000	3,442,231	-6.96

Source: URT (2007a).

Table 12: Production in fisheries 2002-2006

Year	No. of	Nu	mber of boats		Fish catch Qty (Tons)			
	Artisanal	Fresh waters	Fresh waters Sea waters Total		Fresh waters	Sea waters	Total	
	Fishermen							
2002	119,856	31,849	4,727	36,576	273,856	49,675	323,531	
2003	119,856	31,849	4,927	36,776	301,855	49,270	351,125	
2004	115,001	32,172	4,947	37,119	312,040	50,470	362,510	
2005	115,001	32,172	4,947	37,119	320,566	54,969	375,535	
2006	156,544	44,362	7,190	51,552	292,519	48,591	341,109	

Source: URT (2007a).

Table 13: Summary of fish export products 2002 – 2006

Year	Quantity (Kgs)	Values			
		Tshs	Euro equiv. (€)		
2002	24,888,811.00	72,028,087,135.20	51,448,634		
2003	31,560,981.40	103,854,517,039.80	74,181,798		
2004	30,312,898.30	82,356,866,789.00	58,826,333		
2005	53,675,473.70	148,785,948,008.60	106,275,677		
2006	39,472,977.70	156,160,190,326.60	111,542,993		

Source: URT (2007a).

Table 14 shows exports of forestry and bee keeping products with an increasing trend. However, during 2006, a total of 5,117.063 cubic metres of logs were harvested, compared to 5,867.48 in 2005. The decline is caused by government interventions to stop temporarily the trade of exporting logs, sandal wood, charcoal and sleepers, following non-adherence to the law governing the trade of forestry products.

Table 15 shows export of crops with a decreasing trend for almost all the crops, except cashew nuts and tea which witnessed a slight increase in exports. This decline was due to unfavourable weather conditions that adversely affected production levels for most of the agricultural produce. However, the adverse impact on exports earnings was mitigated by the increase in exports prices for some traditional crops in the world market.

Table 14: Gross value of exports of forestry and bee keeping products 2000/01 and 2005/06

Products	Unit		2000/01			2005/06	
		Volume/Weight	Value in Tshs ('000)	Value in Euro (€) ('000)	Volume/Weight	Value in Tshs ('000)	Value in Euro (€) ('000)
Tree logs	m ³	1724.4	453,400	323,857	5,117.0	14,591,371.5	10,970.9
Timber (rough sawn)	m ³	511	15,500	11,071	24859.3	87,764,678.0	65,988.4
Ebony timber	m ³	62.8	294,300	210,214	2269.2	3,053,035.5	2,295.5
Floor boards	m ³	157.2	114,100	81,500	107.7	498,253.5	374.6
Wood carvings/sculptures	m ³	83746	163,500	116,786	45296.9	35,861,628.0	26,963.6
Rail gauges	m ³	-	-	-	19.9	107,304.0	80.7
Sandals tree	Tonnes	69.5	18,600	13,286	398,555.5	3,959,991.0	2,977.4
Furniture	Pieces	30	-	0	6504.0	5,381,111.0	4,045.9
Tannin	Tonnes	0	ı	0	0	-	-
Mimosa bark	Tonnes	0	ı	0	304.0	1,449,130.0	1,089.5
Terminalia bark	Bags	0	1	0	0	-	-
Tree seeds	Kg	43	4,800	3,429	1150.0	-	-
Bees wax	Tonnes	431	1,044,600	746,143	330.6	-	-
Honey	Tonnes	12	5,500,000	3,929	315.8	-	-
Tree's glue	Kg	0	0	0	0	-	-
Poles	Pieces	0	0	0	85,000.0	-	-
Total						1,449,130	114,786.8

Note: "-" means data is not available; "0" means zero

Source: URT (2007a)

Table 15: Volume and value of crop exports

Commodity	Quantity		Change (%)	Value (T.shs million)	Value in € equiv.	Value (T.shs million)	Value in € equiv.	% Contribution of exports
	2005	2006	2005/06	20	05	2006		
Coffee	46,100	31,500	-31.7	83,577	108,650,100	92,794	120,632,200	3.5
Cotton	112,900	55,000	-51.3	127,178	165,331,400	56,780	73,814,000	3.2
Sisal	9,300	8,000	-14	8,178	10,631,400	9296	12,084,800	0.4
Tea	21,800	22,400	2.8	28,837	37,488,100	41682	54,186,600	1.8
Tobacco	31,100	25,000	-19.5	91,394	118,812,200	129,108	167,840,400	3.8
Cashew nuts	62,000	66,000	6.5	54,244	70,517,200	62,663	81,461,900	2.3
Cloves	3,000	2,400	-20	9,632	12,521,600	9,964	12,953,200	0.5

Source: URT (2007a)

2.1.6 Main export markets

Tanzania exports its products to other African countries, Europe, America, Asia particularly China, Japan, and India, Middle East, the United Arab Emirates as well as regional economic groups such as European Union (EU), the East African Community and the Southern Africa Development Community (SADC). In 2006, the value of goods exported to the EU increased to US\$ 755.7 million, from US\$ 619.6 million in 2005. That increase was attributed to exports of minerals, mostly to Switzerland which imported US\$ 363.4 million worth of minerals, equivalent to 21.1% of exports (URT, 2007a).

In general, in 2006 the value of merchandize exports to foreign markets increased by 2.8 percent, to USD 1,723.0 million, from USD 1,675.8 million in 2005. The increase was mainly attributed to non-traditional exports, especially gold and manufactured goods, which contributed 84.5 percent of the total exports, while traditional exports contributed 15.5 percent. In 2006, the value of traditional exports declined by 24.7 percent to USD 267.1 million from USD 354.5 million in 2005. This decline was due to unfavourable weather conditions that adversely affected production levels for most of the agricultural produce. The value of non-traditional exports increased by 10.1 percent to USD 1,455.9 million, from USD 1,321.8 million in 2005, equivalent to an increase of 10.1 percent. (Table 16) (URT, 2007a)

2.1.7 Trade agreements that include agriculture

Tanzania is a member of the African Union (AU), regional cooperation in East African Community and Southern Africa Development Community. In 2005, the East African Community Customs Union Protocol was operationalised. The protocol is implemented for a transition period of five years and includes the removal of tariffs on cross border trade among partner states. Tanzania also continues to enjoy the benefit of the SADC protocol on Trade through tariff reduction and regional development programmes (URT, 2007a).

The country is also a member of the Technical Cooperation among Developing Countries (TCDC) which provides opportunities availed to the government of China under the exchange programme financed by UNDP. It is also benefiting from World Trade Organisation in which trade liberalisation through tariff reduction is the primary instrument for expanding its participation in world trade.

The African Growth and Opportunity Act (AGOA) is a programme approved by the American Congress in 2000 to grant sub-Saharan African countries an opportunity to access the US market on duty and quota free basis. The initiative avails Tanzania with an opportunity to sell goods in USA market at zero tariffs. However, the country is yet to benefit effectively from this arrangement (URT, 2007a).

Table 16: Value (fob), volumes and prices of Tanzania's major exports

	2001 ^r	2002 ^r	2003 ^r	2004 ^r	2005 ^r	2006 ^p	2005-2006 (%Change)
Traditional Exports:							Į.
Coffee							
Value (US\$ mill.)	57.15	35.2	50	49.8	74.3	61.4	-17.4
Volume (`000 tons)	48.4	36.4	46.2	38.6	46,1	31.5	-34.7
Price (US\$ per ton)	1179.1	968.4	1,081	1,289.6	1,613.6	1,953.1	21.0
Cotton					•		
Value (US\$ mill.)	33.7	28.6	46.5	74.6	111.5	55.8	-50.0
Volume ('000 tons)	36.8	33.3	46.9	77.6	112.9	55.0	-51.3
Price US\$ per ton	915.3	859.4	992	961.1	987.9	1,014.2	2.7
Sisal.							
Value (US\$ mill.)	6.7	6.6	7.3	7.2	7.3	6.1	-16.4
Volume ('000 tons)	13.9	12.7	13.9	12	9.3	8.0	-14.0
Price (US\$ per ton)	482.0	516.4		602.8	781.7	766.7	-1.9
Tea					•		•
Value (US\$ mill.)	29.0	29.6	24.8	30.1	25.6	31.0	21.1
Volume ('000 tons)	23.0	24.3	21.2	24.3	21.8	22.4	2.8
Price (US\$ per ton)	1,264.04	1,217.8	1,170.3	1,237.3	1,178.0	1,384.9	17.6
Tobacco							
Value (US\$ mill.)	35.7	55.5	39.9	57.6	80.8	65.2	-19.3
Volume ('000 tons)	18.7	24.3	18.3	27.2	31.1	25.0	-19.6
Price (US\$ per ton)	1906.0	2188.6	2,177.0	2,119.4	2593.1	2,611.4	0.7
Cashew nuts					•		•
Value (US\$ mill.)	56.6	46.6	41.8	68.1	46.6	39.4	-15.5
Volume (`000 tons)	95.04	79	65.1	83.6	62	66.3	6.9
Price US\$ per ton)	595.4	589.7	641.6	814.2	751.1	594.4	20.9
Cloves				• • • • •			
Value (US\$ mill.)	12.3	4	10.3	10.3	8.5	8.2	-3.5
Volume `000 tons	2.5	1	5.6	4.3	3.0	2.4	-20.0
Price (US\$ per ton)	5,026.8	4,164.4	1,845.2	2,367.3	2,863.5	3,346.2	16.9
Sub-Total Value							
(Traditional	231.1	206.1	220.5	297.8	354.5	267.1	-24.7
Non-Traditional Exports: (l	JS\$ mill)						I .
Minerals	302.2	383.8	552.2	680.2	711.3	823.9	15.8
Gold	254.1	341.1	502.8	629.4	655.5	773.2	18.0
Diamond	27.1	22.0	28.6	26.0	24.4	22.4	-8.2
Other Minerals	21.1	20.7	20.7	24.8	31.4	28.3	-9.9
Manufactured Goods	56.2	65.9	83.8	110.1	156.1	195.8	25.4
Fish and Fish Products	96.78	116.8	136.2	125.7	147.5	138.6	-6.0
Horticultural Products	11.0	10.9	13.7	14.3	18.3	15.4	-15.8
Re- export	74.9	77.0	86.9	137.0	127.1	128.3	0.9
Other Exports	79.2	119.2	122.9	108.1	161.5	154.0	-4.6
Sub-Total Non-traditional	620.2	773.5	995.7	1,175.3	1,321.8	1,455.9	10.1
GRAND TOTAL Note: 1 USD = 1136 TZS as av	851.3	979.6	1,216.1	1,473.1	1,676.3	1,723.0	2.8

(Note: 1 USD = 1136 TZS as averaged in 2007) **Source**: Bank of Tanzania as cited by URT (2007a) Economic Survey.

2.1.8 Sectoral policies related to agriculture, fisheries and forests

2.1.8.1 Background

The review of the evolution of agricultural sector (URT, 2003a) indicates that the evolution of agricultural policy in Tanzania has been strongly influenced by the changing macroeconomic policies. The post-independence period (1961-1967) was marked by an emphasis on improved peasant farming through extension services and the provision of credit and marketing structures. By the mid-eighties, the Government had adopted structural adjustment programmes that started to move production, processing and marketing functions away from the public sector and towards the private sector. This process is still underway. The Government now retains responsibility for policy, the regulatory framework and the maintenance of law and order. Inevitably, there has been a need to redefine sectoral policies to support this macro-economic reform agenda. Simultaneously, a new approach to rural development, which focuses on decentralisation and empowering local communities and Local Government Authorities (LGAs), has been developed. This will enable LGAs to become more responsible for, and more responsive to, local development problems and opportunities.

2.1.8.2 Policy environment

Apart from the policies and strategies of the ASLMs, the overall policy framework is influenced by several other national and sectoral policies such as the Land Policy, the Local Government Reform Programmes (LGRP), the Public Sector Reform Program (PSRP), the National Environmental Policy (NEP), and the National Water Policy (NWP), all with different demands and support for the agricultural sector. The Sustainable Industrial Development Policy (SIDP) and the Small and Medium Enterprises Policy (SMEP) are critical to the enhancement of the drive towards commercialization of the sector and improvement of incomes – due to the central role the industry sector can play in the post-harvest systems, and the manufacture of agricultural inputs (URT, 2003a).

Furthermore, the reform programs relating to monetary policies, fiscal policies (public expenditure, taxes, and subsidies) and trade policies (liberalization of markets, privatization and divestiture of state enterprises) have created a commercially oriented macro-economic environment. Marketing inputs and outputs has been largely liberalized and private traders and farmer organizations are increasingly providing services to farmers. The private sector is expanding rapidly in response to the favourable economic and policy environment. The liberalization of markets, decontrol of foreign exchange markets, and removal of trade restrictions and monopoly marketing has had profound influences on the sector. Price relationships have changed which influences the relevance and 'fit' of many existing technology recommendations; these needs to be updated and modified to meet continually changing circumstances (URT, 2003a).

2.1.8.3 New macro-economic policies

The Tanzania Development Vision (TDV) 2025 provides guidance on national long-term strategic goals for social and economic development and highlights the change in approach and mindset needed to get there. It envisages raising the standards of human development of Tanzanians to those of a medium income developing country by 2025. This will be achieved through increased productivity and competitiveness, increased export earnings and investment in human capital. The Poverty Reduction Strategy Paper (PRSP), which was approved in 2000, gives high priority to agriculture and rural development, and targets poverty reduction as the central goal of national development. Subsequently, the Rural Development Strategy (RDS) and the Agricultural Sector Development Strategy (ASDS), both completed in 2001, have redefined the Government's approach in these areas.

The Medium-Term Expenditure Frameworks (MTEF) for each ministry and the Public Expenditure Review (PER) are essential in translating Government's vision into action

through the allocation of resources to priority sectors. Therefore, the Agricultural Sector Development Programme (ASDP) is structured along the lines of the MTEF. The aim of the MTEF is to allocate resources to achieve sustained economic growth, at an annual rate of about 6 to 8 percent, as the basis for poverty reduction.

2.1.8.4 Leading agricultural sector policies and strategies

There has been considerable recent evolution in public policy relating to the agricultural sector. Some of the most important are summarised below:

The Agricultural and Livestock Policy of 1997 (URT, 1997a) proposed the liberalisation of agricultural markets and removal of state monopolies in the export and import of agricultural goods and produce; stressed government responsibility for industry regulation through commodity boards; and emphasised on food security at the national and household levels.

The Cooperative Development Policy (URT, 1997b) takes account of prevailing economic, political and social changes in order to address challenges of liberalisation and globalisation. It provides a framework for the restructured cooperatives to operate on the basis of independent, voluntary and economically viable principles. It encourages cooperatives to be member-controlled private organizations, which respect the principles of good management.

The Local Government Reform Programme (LGRP) of 1998 aims to improve the delivery of quality services to the public. The main strategy is decentralisation, which is being implemented through the LGRP (URT, 2000a). The reform programme will include the devolution of roles and authority by the Central Government by transferring political, financial and development planning authority to Local Government Authority (LGAs). The LGAs will be responsible for facilitation of the participation of the population in planning and executing their development programmes and fostering partnerships with civic groups. The role of the Central Government will be confined to facilitation and supporting LGAs in service delivery, policy formulation, development and management of local regulatory framework, monitoring and quality assurance; and financial and performance audit.

The Land Policy (URT, 1995) has provided the basis for the Land and Village Land Acts of 1999. This provides the framework for stronger local control of land resources, especially by villagers, and establishes the basis of a more effective land market. Progress with improved land tenure is crucial to the agricultural sector, though there remains a great deal to be done to clarify the application of the legislation in the field. The Acts are still inadequately understood, especially in rural areas. Support for progress in this area is a major crosscutting theme for ASDP.

The National Water Policy (URT, 2002a) governs the present water resources management system and promotes sustainable use of water as a basic natural resource for socio – economic development. The policy is fundamental for various social – economic development activities such as irrigated agriculture, livestock keeping, industrial production, mineral processing, hydropower production, navigation and recreation and tourism.

The National Forestry Policy (URT, 2002b) emphasizes reserve demarcation and participatory forest management.

The Rural Development Strategy (URT, 2001a) focuses on stimulating economic growth and reducing poverty in the rural areas. There are four categories of strategic intervention: promoting widely shared growth, increasing opportunities and access to services, reducing risk and vulnerability, and good governance.

The Agricultural Sector Development Strategy (ASDS) (URT, 2001b) builds on the Agricultural and Livestock, and Cooperative Development Policies. ASDS is important because:

- it targets improvements in farm incomes, upon which the majority of the rural population depend; this is the principal way to achieve rural poverty reduction;
- it emphasises availability and access to food, and thus advances food security; and
- it provides a comprehensive, sector-wide programme for agricultural development, which is key to national economic development.

The ASDS provides a coordinated response to current macroeconomic and structural reforms, which address poverty reduction and improved public sector performance. It provides an instrument for guiding public and private investment towards agreed sector objectives and priorities. It transfers responsibility for formulating, implementing and monitoring agricultural development activities to LGA and communities. Finally, it augments the reform agenda by promoting a participatory approach to the sector management.

The ASDS is critical to rural poverty reduction. Recent studies indicate that approximately 50 percent of Tanzanians can be defined as poor, with a per capita income of less than one US Dollar per day. Over 80 percent of the population live in rural areas with agriculture as the mainstay of their livelihoods. This indicates that improvement in farm incomes of the majority of the rural population is a precondition for reduction of rural poverty in Tanzania. The strategy recognises that subsistence dominated farming must gradually be transformed into profitable agricultural production. Consequently, the primary objective is to create an environment that favours the growth of farm incomes, which reduces rural poverty and which attracts private investment. This can be done without jeopardising traditional safety mechanisms contained in subsistence farming systems.

The Small and Medium Enterprise Policy (URT, 2002c), aims to promote income-generating activities and support diversification of private sector activities. In the context of the agricultural sector, this includes the development of commercial opportunities in marketing and processing agricultural produce. It gives particular attention to rural industrialisation, which would stimulate local marketing and processing, and realize value-added close to the source of production.

The Ministry of Labour and Youth Development (MoL) is in charge of implementing the National Employment Policy (URT, 1999). This policy revisits the state of wage employment in Government, parastatals, and the private sector and self-employment in agriculture and the informal sector. The National Employment Promotion Service Act was passed by Parliament in 03/1999. Special attention was given to the employment implications of micro and small enterprise development.

In 1991, the Government initiated financial sector reforms in order to create an effective and efficient financial system. Rural and Micro-finance Policy set up rules to address the financial needs of emerging entrepreneurs particularly the low-income segment of the society thereby contributing to economic growth and to reducing poverty. Microfinance appears in various policy and strategy documents by Government ministries as an element in their programs.

The National Income Generation Programme (NIGP) was organised as a trust fund, under the aegis of the Planning Commission. It supports income generating and capacity building projects in agriculture and rural development, infrastructure, micro-enterprises and informal sector activities. NIGP is also working with private banks on a Mutual Credit Guarantee scheme. This initiative has important linkages to SME Policy.

The policies and programmes of the Ministry of Community Development, Women Affairs and Children (MWC) have also great repercussions and impact on Agricultural and Livestock Policy, especially with regard to design and implementation of technical and business extension services to women entrepreneurs and management of targeted education and training programmes.

2.1.8.5 National ICT policy

In Tanzania, a National ICT policy has been formulated, with sector-level ICT strategies and the development of appropriate legal and regulatory regimes meeting the requirements of international agreements such as WTO's GATS on services and Information Trading Agreements (ITA) on electronic commerce (URT, 2003b). The National ICT Vision is for "Tanzania to become a hub of ICT infrastructure and ICT solutions that enhance sustainable socio-economic development and accelerated poverty reduction both nationally and globally." (URT, 2003b, pg. 2) The overall mission of this Policy is: "To enhance nation-wide economic growth and social progress by encouraging beneficial ICT activities in all sectors through providing a conducive framework for investments in capacity building and in promoting multi-layered co-operation and knowledge sharing locally as well as globally" (URT, 2003b pg.2).

The policy objectives are based on Tanzania Vision 2025 and have five main attributes. These are: (i) high quality livelihood; (ii) peace, stability and unity; (iii) good governance; (iv) a well educated and learning society; and (v) a strong and competitive economy capable of producing sustainable growth and shared benefits. The National ICT Policy has also articulated ten main focus areas in harnessing ICT in Tanzania which include: strategic ICT leadership; ICT infrastructure; ICT Industry; Human Capital; Legal and Regulatory Framework; Productive Sectors; Service Sectors; Public Service; Local Content; and Universal Access. The National ICT policy was promulgated in 2003 onwards; however, most of the respondents have not seen the policy.

2.1.9 Institutional, regulatory and policy framework for Information and communication

The following is the list of legislations which are directly or indirectly relevant to agriculture and information and communication management in Tanzania (Tanzania Parliament website, 2008).

The Universal Communications Service Access Act, 2006 – (Act No.11/06): An Act to establish the Universal Communications Service Access Fund for enabling accessibility and participation by communication operators in the provision of communication services with a view to promoting social, education and economic development of the rural and urban under-served areas; to provide for availability of communication services by establishing a legal framework for universal service providers to meet the communication needs of consumers and to provide for related matters.

The Tanzania Communications Regulatory Authority Act, 2003: An Act to establish the Tanzania Communications Regulatory Authority for the purpose of regulation of telecommunications, broadcasting, postal services; to provide for allocation and management of radio spectrum, covering electronic technologies and other Information and Communication Technologies (ICT) applications and to provide for its operation in place of former authorities and for related matters.

The Tanzania Communication (Amendment) Act, 2001 - (Act No.15): An Act to amend the Tanzania Communications Act, 1993.

The Tanzania Posts and Telecommunications (Vesting of Assets and Liabilities) Act, 1993 - (Act No. 21/93): An Act to vest the assets and liabilities of Tanzania Posts and

Telecommunications Corporation into new designated entities and to provide for other related transitional matters.

The Tanzania Telecommunications Company Incorporation Act, 1993 - (Act No. 20/93): An Act to facilitate the future incorporation of the Tanzania Telecommunications Company Limited, the vesting of assets and liabilities of the Tanzania Posts and Telecommunications Corporation pertaining to telecommunications services, the issuance of shares to the public, and to provide for other relevant matters.

The Tanzania Communications Act, 1993 - (Act No. 18/93): An Act to establish the Tanzania Communications Commission to be responsible for the regulation of postal telecommunications services in the United Republic of Tanzania and to provide for the designated of public postal and telecommunications licences and to provide for all matters pertaining thereto.

The Broadcasting Services Act, 1993 - (Act No. 6/93): An Act to make provision for the management and regulation of broadcasting and for other matters related to it.

The Video Business Regulation Act, 1988 - (Act No. 10/88): An Act to regulate the video business and to provide for connected matters.

The Deep Sea Fishing Authority (Amendment Act, 2007(Act No.17/07): An Act to amend the Deep Sea Fishing Authority Act.

The Fisheries Act, 2003 (Act No. 22/2003): An Act to repeal and replace the Fisheries Act, 1970, to make provision for sustainable development, protection, conservation, aquaculture development, regulation and control of fish, fish products, aquatic flora and its products, and for related matters.

The Meat Industry Act, 2006 – (Act No.10/06): An Act to make provisions for the restructuring of the Meat Industry, to establish a proper basis for its efficient management, to ensure provision of high quality meat products and for matters related therewith.

The Dairy Industry Act, 2004- (Act No. 8/04): An Act to provide for the production, regulation and promotion of the dairy industry; establishment of the Tanzania Dairy Industry Board and repeal of the Dairy Industry Act, 1965 and for other related matters

The Animal Diseases Act, 2003 (Act No. 17/2003): An Act to make provisions for control and prevention of animal diseases for monitoring production of animal products, for disposal of animal carcases and for other related matters.

The Veterinary Act, 2003 (Act No. 16/2003): An Act to provide for the registration of veterinarians, enrolment or enlistment of Paraprofessional and Paraprofessional Assistants, and for the establishment of the Veterinary Council and for other matters incidental and connected thereto.

The Export Processing Zones (Amendments) Act, 2006 (Act No. 3/06): An Act to amend the Export Processing Zones Act, to make provisions for the establishment of the Export Processing Zones Authority, Composition of the Export Processing Zones Council and related matters.

The Rural Energy Act, 2005 - (Act No. 8/2005): An Act to establish the Rural Energy Board, Fund and Agency to be responsible for promotion of improved access to modern energy services in the rural areas of Mainland Tanzania and through a Fund within the

Agency Board to provide for grants and subsidies to developers of rural energy projects and for related and consequential matters.

The Environmental Management Act, 2004 - (Act No. 20/04): An Act to provide for legal and institutional framework for sustainable management of environment; to outline principles for management, impact and risk assessments, prevention and control of pollution, waste management, environmental quality standards, public participation, compliance and enforcement; to provide basis for implementation of international instruments on environment; to provide for implementation of the National Environment Policy; to repeal the National Environment Management Act, 1983 and provide for continued existence of the National Environment Management Council; to provide for establishment of the National Environmental Trust Fund to provide for other related matters

The Tobacco Products (Regulation) Act, 2003: An Act to regulate the manufacture, labelling, sale, use, promotion of tobacco products, smoking in specified areas and matters connected thereto.

The Tobacco Industry Act, 2001 - (Act No. 24): An Act to establish the Tanzania Tobacco Board to repeal the Tanzania Tobacco Act 1984, and to provide for the regulation, improvement and development of the Tobacco industry and matters related thereto.

The Coffee Industry Act, 2001 - (Act No. 23): An Act to make better provisions for the regulation, improvement and development of the Coffee Industry, to re-establish the Tanzania Coffee Board, to repeal the Tanzania Coffee Board Act of 1984 and to provide for related matters.

The Tanzania Food, Drugs and Cosmetics Act, 2003: An Act to provide for the efficient and comprehensive regulation and control of food, drugs, medical devices, cosmetics, herbal drugs and poisons and to repeal the Food (Control of Quality) Act, 1978, the Pharmaceuticals and Poisons Act.

The Seeds Act, 2003 (Act No. 18/2003): An Act to make provisions for the control and regulation of the standards of agricultural seeds and for matters incidental to and therewith.

The Protection of New Plant Varieties (Plant Breeders' Rights) Act, 2002 - (Act No. 22): An Act to provide for the establishment of a registry of plant breeders' rights; promotion of plant breeding and facilitation of agricultural advancements through the grant and regulation of plant breeders' rights and for matters connected therewith.

The Beekeeping Act, 2002 - (Act No. 15): An Act to make provisions for the orderly conduct of beekeeping, for the improvement of the products of beekeeping and for the prevention and eradication of diseases and pests amongst bees.

The Forest Act, 2002 (Act No. 14): An Act to provide for the Management of forests, to repeal certain laws relating to forests and for related matters.

The Sugar Industry Act, 2001 - (Act No. 26): An Act to make provisions for the establishment of Sugar Board of Tanzania and the National Sugar Institute, to provide for the improvement, development, regulation of the Sugar Industry and matters related thereto.

The Cotton Industry Act, 2001 - (Act No.2): An Act to enact the Cotton Industry Act, to establish the Tanzania Cotton Board, to make better provisions for the regulation, improvement and development of the cotton industry and for related matters.

The Village Land Act, 1999: An Act to provide for the management and administration of land in villages, and for related matters.

The Land Act, 1999: An Act to provide for the basic law in relation to land other than the village land, the management of land, settlement of disputes and related matters.

The Plant Protection (Act No. 13-1997) Act, 1997: An Act to make provisions for consolidation of the Plant Protection Act, to prevent the introduction and spread of harmful organisms, to ensure sustainable plant and environmental protection, to control the importation and use of plant protection substances, to regulate export and imports of plants and plant products and ensure the fulfilment of international commitments, to entrust all plant protection regulatory functions to the Government, and for matters incidental thereto or connected therewith.

The Sisal Industry Act, 1997: An Act to repeal and replace the Sisal Industry Act, 1973, to provide for an orderly development of the Sisal Industry, and establishment of the Tanzania Sisal Board.

The Pyrethrum Act, 1997: An Act to repeal the Pyrethrum Ordinance and enact the Pyrethrum Act to provide for regulation improvement and development of the Pyrethrum Industry.

The Cooperative and Rural Development (Repeal and Transitional Provision) (Act No. 5-1996) Act, 1996: An Act to repeal the Cooperative and Rural Development Bank Act and to provide for the transitional period.

The Crop Boards (Miscellaneous Amendments) Act, 1993 - (Act No. 11/93): An Act to amend certain Written Laws pertaining to Crop Marketing Boards.

The Food Security Act, 1991 - (Act No. 10/91): An Act to establish a Food Security Department for overseeing the strategic grain reserve and to provide for to other matters connected with or incidental to the establishment and management of the reserve.

The Co-operative Societies (Amendment) Act, 1990 - (Act No. 19/90): An Act to amend the Co-operative Societies Act, 1982.

The Tanganyika Coffee Curing Company (Restoration and re-grant of Shares) Act, 1988 - (Act No. 12/88): An Act to restore the Kilimanjaro Native Cooperative Union (KNCU) ownership of shares in the Tanganyika Coffee Curing Company Limited and to repeal the Acquisition Act.

2.2. Socio-economic profile

2.2.1 Total active population

The population statistics of Tanzania by gender, and by province are provided in Annex 2.1.1 and the population characteristics and housing status as per census of 2002 are presented in Table 1. Despite the small number of people in Zanzibar there is no difference in other population characteristics shown in Table 17. However, the child mortality rate is lower in Zanzibar (141 children per 1,000 live births) compared to 154 children per 1,000 live births on the mainland Tanzania. Similarly, child orphan hood is lower in Zanzibar compared to mainland Tanzania.

Table 17: Population characteristics and Housing as per census of 2002

Character	Tanzania	Mainland	Zanzibar
Total population (in million)	34.4	33.5	1.0
Population <15 years (percent)	44.2	44.2	44.3
Life expectancy at birth	51	51	57
Households without toilets (percent)	9.2	8.6	34.4
Child mortality rate (per 1000 live birth)	153	154	141
Infant Mortality rate (per 1000 live birth)	95	95	89
Total fertility rate	6.3	6.3	6.2
Annual growth rate	2.9	2.9	3.1
Literacy rate	71	70	73
Child orphan hood	1.1	1.1	0.4
Persons with disability	2.0	2.0	1.4
Floor materials	73	74	46

Source: URT (2003a).

On mainland Tanzania, 65% of active members in male-headed households and 59% of the active female-headed households work full time on farm. About 55% ranked annual crop farming as their most important source of livelihoods (Table 18). Off-farm activities were ranked high, and remittance is also an important source of livelihood, and is especially high among female headed households. Dependency ratio ranged from 0.82 to 1.34 with Dodoma and Arusha regions recording high dependency ratio. All regions have more dependency in female-headed household (Fhhs) compared to male-headed households (Mhhs) with Fhhs having 0.14 more dependants than in Mhhs.

Table 18: Number of agricultural households by main source of livelihoods and region during 2002/03 agriculture year

Main source of income	Number of households	%
Sales of Food Crops	1,814,417	37.8
Sales of Cash Crops	826,898	17.2
Other Casual Cash Earnings	729,146	15.2
Petty Business Income	449,181	9.3
Sale of Livestock	251,934	5.2
Wages & Salaries in Cash	177,504	3.7
Cash Remittance	176,547	3.7
Sale of Forest Products	165,768	3.4
Fishing	108,878	2.3
Sale of Livestock Products	51,046	1.1
Other	47,839	1.0
not applicable	6,158	0.1
Total	4,805,315	100.0

Source: URT (2006).

2.2.2 Literacy level and languages

The literacy level is on average 71% (as indicated in Table 17), but slightly higher for male at 74.7% than female at 64.3%, (URT, 2007a). In Tanzania, there are about 120 ethnic groups but the national language is Kiswahili and English is widely spoken.

2.2.3 Access to services (health, schools, electricity and water)

The proportion of population with sustainable access to an improved water source in total is 46.6, but higher in urban areas (78.3) while in rural is 36.8 (URT, 2006). Time spent to walk to the water source is still high with 35% of agricultural households walking for more than an hour to fetch water (Table 19). This contributes to poor attendance and performance of girls in school.

Table 19: Time spent to and from main water source by 2002/03 agricultural season

Time spent	Season	% of households in Tanzania
Less than 10	Wet season	6
	Dry season	4
10 - 19 Minutes	Wet season	22
	Dry season	18
20 - 29 Minutes	Wet season	12
	Dry season	10
30 - 39 Minutes	Wet season	25
	Dry season	21
40 - 49 Minutes	Wet season	6
	Dry season	6
50 - 59 Minutes	Wet season	6
	Dry season	5
Above one Hour	Wet season	22
	Dry season	35

Source: URT (2006)

The economic survey report shows that the number of health facilities including hospitals, dispensaries and health centres increased by 1.8 percent from 5,284 to 5,379 which are owned by the government, religious organisations and NGOs (URT, 2007a). Health status is still poor like in many developing countries. Indicators (URT, 2007a) show that maternal mortality ratio declined to 578 per 100,000 live births. The percentage of population between the ages of 15-24 years with comprehensive correct knowledge on HIV/AIDS is 40.3 for male and 45.2 for female. In addition, the proportion of population in malaria risk areas using effective malaria prevention and treatment is 16.0 for prevention, 58.2 for treatment and prompt treatment is 51.0.

In education, the government has embarked on a programme to ensure that all children are enrolled in primary education. Indicators (URT, 2007a) show that the net enrolment ratio in primary education is 70.9 for males and 75.4 for females. The numbers have increased as a result of the campaign to send all children to school.

Most of the rural houses are roofed with grass, leaves or mud. Kilimanjaro region has the highest percentage of households using modern roofing materials, while Lindi region has the lowest percent (Table 20). Firewood remains to be the major source of cooking energy in the country with 96.1 percent of the country population using it, followed by charcoal used by 2.6% of the population (Table 21). The country has low electricity penetration, with only 11% of households having electricity (TCRA, 2005).

Table 20: Number of agricultural households by type of roof construction materials during 2002 agricultural year

Type of housing materials	Number of households	% of households
Grass / Leaves	2,244,588	46.9
Iron Sheets	1,774,756	37.1
Grass & Mud	692,969	14.5
Tiles	37,105	0.8
Asbestos	18,700	0.4
Concrete	10,909	0.2
Other	10,400	0.2
Total	4,789,427	100.0

Source: URT (2006)

Table 21: Number of households by main source of energy in 2002/03 year

Source of energy	No. of Households	%
Firewood	4,617,063	96.1
Charcoal	125,547	2.6
Crop Residues	24,674	0.5
Paraffin/ Kerosene	9,656	0.2
Mains Electricity	9,126	0.2
Bottled Gas	6,607	0.1
Solar	5,737	0.1
Livestock Dung	5,340	0.1
Gas (Biogas)	1,400	0.0
Other	165	0.0
Total	4,805,315	100.0

Source: URT (2006).

2.2.4 Rural – urban Drift

According to the National Census 2002, it is observed that only 23 percent of the total population in mainland Tanzania and 40 percent of total population in Zanzibar live in urban areas, the rest of the population live in rural areas (URT 2003a). The proportion of urban population varies from one region to another. Looking at the Tanzania mainland regions, Dar es Salaam Region has the highest proportion (94%), followed by Arusha Region (31%). It is also observed that there has been a moderate increase in the size of the urban population between 1988 (18 percent) and 2002 (23 percent) due to rural-urban migration with more youth migrating into urban areas to seek for better livelihoods opportunities but the exact record of people migrating from rural areas was not available. The urban population for Tanzania mainland has increased from 18 percent in 1988 to 23 percent in 2002. For Tanzania Zanzibar urban population has increased from 32 percent in 1988 to 40 percent in 2002 (URT, 2003a).

2.3. Media and telecommunications

2.3.1. Newspapers, periodicals, magazines, radio stations, television channels,

2.3.1.1. Print media - newspapers, magazines, periodicals and journals

The print media in Tanzania cater for variety of tastes and interests. Many of these sprung up since the establishment of multi-party politics in 1992. Most of the publications did not exist five years before. Newspaper registrar has registered over 350 publications, which includes magazines, periodicals and newsletters. Tanzania's mass media are heavily urban-based. Although about 70 % of the population lives in rural areas, both electronic and print

media focus on the country's economic and political centre, Dar es Salaam. In the three-million plus inhabitants metropolis, nearly 80 % of Tanzania's newspapers and periodicals appear.

Ninety per cent of the circulation is in urban centres, serving less than 17 per cent of the population. Dar es Salaam consumes 50 per cent of the distributed copies of newspapers. Yet, Tanzania is still a country with the highest media growth rate in Southern Africa. The newspapers and magazines in the country have created employment to more than 3,000 direct employees and more than 6,000 indirect employees mainly street vendors (TCRA, 2005).

Production costs are relatively high and while the entertainment and soft news publications depend on large numbers of circulation to cut down cover price, the serious papers depend on advertisement. Looking at the booming of the media industry in the past decade, one quickly notices that magazine publishing in Tanzania is minimal. This is mainly attributed to the exorbitant magazine production costs (TCRA, 2005).

The print media in Tanzania now has a mixture of private owned, which are the majority, and government owned newspapers. The newspapers are printed in either Kiswahili or English. The major media houses are IPP Media Group that owns nine titles, Business Times that owns four newspapers, Habari Corporation that owns four newspaper titles, and Mwananchi Communications that owns three newspaper titles. These are all private media houses that one could call serious newspapers. Tanzania Standard Newspapers (TSN), government owned has four newspaper titles (TCRA, 2005).

Apart from having all these daily, weekly and community newspapers, none of them has a specific agricultural or rural focus. There is no single newspaper dedicated to providing agricultural news and information. Agricultural news is from time to time reported in the newspapers as ad hoc. The income of most newspapers and periodicals derives mainly from sales to readers and advertising. In Tanzania, the print media is the largest advertising medium (TCRA, 2005).

The costs of gathering, processing, printing and distributing newspapers threaten the survival of most newspapers. And it is usually the owners (publishers) who determine the allocation of whatever returns from adverts and newspaper sales. It is for this reason that they will determine what news will sell, and it comes at no surprise that agricultural information is given a very low priority. Table 22 shows the list of newspapers which report agricultural information and rural development from time to time (TCRA, 2007).

Table 22: The list of newspapers produced and distributed in Tanzania

The African	Ownership: Habari Corporation Ltd
	Frequency: daily
	Distribution: NA
	Agric & Development focus: none
	Postal address: P. O. Box 78235, Dar-es-Salaam, Tanzania.
	Telephone: +255 22 2118377
	E-mail: theafrican@newhabari.com
	Website: http://www.newshabari.com/theafrican
	Delivery outlets: Street vendors

Alasiri	Ownership: IPP Media
Alasiii	Frequency: daily
	Distribution: Dar es Salaam
	Agric & Develop. Focus: none
	Postal address: P. O. Box 31042, Dar es Salaam, Tanzania
	Telephone: +255 (0)22 2700735-7, 274719
	Fax: +255 22 2700146
	E-mail: mhariri@nipashe.co.tz
	Website: http://www.ippmedia.com/Newspapers/alasiri.asp
A N.	Delivery outlets: Street vendors
An-Nuur	Ownership: Islamic Propagation Centre, Dar es Salaam
	Frequency: Weekly
	Distribution: Islamic Propagation Centre
	Agric & Develop. focus: none
	Postal address: P.O. Box 55105, Dar es Salaam, Tanzania
	E-mail: webmaster@islamtz.org
	Website: http://www.islamtz.org
	Delivery outlets: Street vendors
Arusha Times (Arusha)	Ownership: Arusha Times Company.
	Frequency: Weekly
	Distribution: Regional
	Agric & Develop. focus: none
	Postal address: P.O. Box 212, Arusha, Tanzania
	Telephone/Fax: +255 (0)27 250-6438 or (0745) 554588
	Email: arushatimes@habari.co.tz
	Website: http://www.arushatimes.co.tz
Daily News	Ownership: Tanzania Standard Newspapers (Government)
-	Frequency: daily sales
	Distribution: National
	Agric & Development focus: none
	Postal address: P.O. Box 9033, Dar es Salaam, Tanzania
	Telephone: +255222110595,
	Fax: +255 22 2135239 or + 255222112881
	E-mail: newsdesk@dailynews-tsn.com
	Website: http://www.dailynews-tsn.com/
	Delivery outlets: Street vendors
Sunday News	Ownership: Tanzania Standard Newspapers (Government)
Canady Novie	Frequency: Weekly
	Distribution: National
	Agric & Development focus: none
	Postal address: P.O. Box 9033, Dar es Salaam, Tanzania
	Telephone: +255222110595,
	Fax: +255222135239 0r +255222112881
	E-mail: newsdesk@dailynews-tsn.com
	· · · · · · · · · · · · · · · · · · ·
The Everence	Delivery outlets: Street vendors
The Express	Ownership: Media Holdings (T) Ltd
	Frequency: Every Thursday
	Distribution: National
	Agric & Development focus: none
	Postal address: P.O. Box 20588, Dar es Salaam, Tanzania
	E-mail: editor@theexpress.com

Financial Times	Oursership, IDD Medie
Financial Times	Ownership: IPP Media
	Frequency: Weekly
	Distribution: National
	Agric & Development focus: None
	Postal address: P. O. Box 31042, Dar es Salaam, Tanzania
	Telephone: +255 (0)22 2700735-7, 274719
	Fax: +255 22 2700146
	E-mail: mhariri@nipashe.co.tz
	Website: http://www.ippmedia.com
	Delivery outlets: Street vendors
The Guardian	Ownership: IPP Media
	Frequency: Daily
	Distribution: National
	Agric & Development focus: none
	Postal address: P. O. Box 31042, Dar es Salaam, Tanzania
	Telephone: +255 (0)22 2700735-7, 274719 Fax: +255 22 2700146
	E-mail: editor@guardian.co.tz
	Website: http://www.ippmedia.com
	Delivery outlets: Street vendors
Habari Leo	Ownership: Tanzania Standard Newspapers (TSN)
	Frequency: Daily
	Distribution: National
	Agric & Development focus: None
	Postal address: P.O. Box 9033, Dar es Salaam, Tanzania
	Telephone: +255222110595,
	Fax: +255222135239 0r +255222112881
	E-mail: newsdesk@dailynews-tsn.com
	Website: http://www.dailynews-tsn.com/habarileo/index.php
	Delivery outlets: Street vendors
The Sunday Observer	Ownership: IPP Media
The Ganday Gastra	Frequency: weekly
	Distribution: National
	Agric & Development focus: None
	Postal address: P. O. Box 31042, Dar es Salaam, Tanzania
	Telephone: +255 (0)22 2700735-7, 274719
	Fax: +255 22 2700146
	E-mail: mhariri@nipashe.co.tz
	Website: http://www.ippmedia.com
	Delivery outlets: Street vendors
Nipashe	Ownership: IPP Media
	Frequency: Daily
	Distribution: National
	Agric & Development focus: None
	Postal address: P. O. Box 31042, Dar es Salaam, Tanzania
	Telephone: +255 (0)22 2700735-7, 274719
	Fax: +255 22 2700146
	E-mail: mhariri@nipashe.co.tz
	Website: http://www.ippmedia.com
	Delivery outlets: Street vendors
	Donvery Califold, Officer vertices

This Day	Our analysis Madia Calutiana Ltd
This Day	Ownership: Media Solutions Ltd
	Frequency: Weekly
	Distribution: National
	Agric & Development focus: None
	Postal address: P.O. Box 31042, Dar-es-Salaam, Tanzania
	Telephone: +255 22 211 0478, 255 22 211 0462/3
	Fax: +255 22 211 0478
	Email: news@thisday.co.tz
	Website: http://www.thisday.co.tz
	Delivery outlets: Street vendors
Maisha	Ownership: Media Solutions Ltd
	Frequency: Weekly
	Distribution: National
	Agric & Development focus: None
	Postal address: P.O. Box 78235, Dar-es-Salaam, Tanzania
	Telephone: +255 22 2124083, 2138524
	Fax: +255 22 2150987
	Email: info@businesstimes.co.tz
	Website: http://www.bcstimes.com
	Delivery outlets: Street vendors
Taifa Letu	Ownership: IPP Media
1 3 3 3 3 3 3	Frequency: Weekly
	Distribution: National
	Agric & Development focus: none
	Postal address: P. O. Box 31042, Dar es Salaam, Tanzania
	Telephone: +255 (0)22 2700735-7, 274719
	Fax: +255 22 2700146
	E-mail: mhariri@nipashe.co.tz
	Website: http://www.ippmedia.com/ipp/newspapers/index.html
	Delivery outlets: Street vendors
Mwananchi	Ownership: Mwananchi Communications Ltd
IVIWariarichi	Frequency: Daily
	Distribution: National
	Agric & Development focus: none
	Postal address: P. O. Box 19754, Dar es Salaam
	Telephone: +255 (0)222450878/(0)22 2450875-6,
	Fax: +255 (0)22 2450886
	E-mail: <u>mwananchipapers@mwananchi.co.tz</u>
	Website: http://www.mwananchi.co.tz
	Delivery outlets: Street vendors
Mwananchi Jumapili	Ownership: Mwananchi Communications Ltd
	Frequency: Weekly
	Distribution: National
	Agric & Development focus: none
	Postal address: P. O. Box 19754, Dar es Salaam
	Telephone: +255 (0)222450878/(0)22 2450875-6,
	Fax: +255 (0)22 2450886
	E-mail: <u>mwananchipapers@mwananchi.co.tz</u>
	Website: http://www.mwananchi.co.tz
	Delivery outlets: Street vendors

The Citizen	Ownership: Mwananchi Communications Ltd
THE CILIZER	· ·
	Frequency: Daily
	Distribution: National
	Agric & Development focus: none
	Postal address: P. O. Box 19754, Dar es Salaam
	Telephone: +255 (0)222450878/(0)22 2450875-6,
	Fax: +255 (0)22 2450886
	E-mail: <u>mwananchipapers@mwananchi.co.tz</u>
	Website: http://www.thecitizen.co.tz
	Delivery outlets: Street vendors
The Sunday Citizen	Ownership: Mwananchi Communications Ltd
	Frequency: Weekly
	Distribution: National
	Agric & Development focus: none
	Postal address: P. O. Box 19754, Dar es Salaam
	Telephone: +255 (0)22 2450878 or 2450875-6,
	Fax: +255 (0)22 2450886
	E-mail: mwananchipapers@mwananchi.co.tz
	Website: http://www.thecitizen.co.tz
	Delivery outlets: Street vendors
Majira	Ownership: Business Times Ltd
	Frequency: Daily
	Distribution: National
	Agric & Development focus: None
	Postal address: P.O. Box 71439
	Telephone: +255 22 2124083, 2138524
	Fax: +255 22 2150987
	Email: btimes@businesstimes.co.tz
	Website: http://www.bcstimes.com
	Delivery outlets: Street vendors
Mtanzania	Ownership: Habari Corporation
Ivitarizariia	Frequency: Daily
	Agric & Development focus: None
	Postal address: P. O. Box 78235, Dar-es-Salaam, Tanzania.
	Telephone: +255 22 2118377
	E-mail: mtanzania@newhabari.com
	Website: <u>www.newhabari.com</u>
	Delivery outlets: Street vendors
Nipashe Jumapili	Ownership: IPP Media
	Frequency: Weekly
	Distribution: National
	Agric & Development focus: None
	Postal address: P. O. Box 31042, Dar es Salaam, Tanzania
	Telephone: +255 (0)22 2700735-7, 274719
	Fax: +255 22 2700146
	E-mail: mhariri@nipashe.co.tz
	Website: http://www.ippmedia.com
	Delivery outlets: Street vendors

Uhuru	Ownership: Uhuru Publication
	Frequency: Daily
	Distribution: National
	Agric & Development focus: none
	Postal address: P. O. Box 9221, Dar es Salaam, Tanzania
	Telephone: +255 0741 – 243184
	Fax: +255 (0)22 2185065
	E-mail: uhuru@udsm.ac.tz
	Website: none
	Delivery outlets: Street vendors
Mzalendo	Ownership: Uhuru Publication
	Frequency: Weekly
	Distribution: National
	Agric & Development focus: none
	Postal address: P. O. Box 9221, Dar es Salaam, Tanzania
	Telephone: +255 (0)22 2182234
	Fax: +255 (0)22 2185065
	E-mail: uhuru@udsm.ac.tz Website: none
D.4.1	Delivery outlets: Street vendors
RAI	Ownership: Habari Corporation
	Frequency: Weekly
	Distribution: National
	Agric & Development focus: None
	Postal address: P. O. Box 78235, Dar-es-Salaam, Tanzania
	Telephone: +255 22 2118377
	E-mail: theafrican@newhabari.com
	Website: http://www.newshabari.com
	Delivery outlets: Street vendors
Business Times	Ownership: Business Times Ltd
	Frequency: Weekly
	Distribution: National
	Agric & Development focus: None
	Postal address: P.O. Box 71439, Dar-es-Salaam, Tanzania
	Telephone: +255 22 2124083, 2138524
	Fax: +255 22 2150987
	Email: btimes@businesstimes.co.tz
	Website: http://www.bcstimes.com
	Delivery outlets: Street vendors
Tanzania Daima	Ownership: Free Media Limited
Tanzana Banna	Frequency: Daily
	Distribution: National
	Agric & Development focus: none
	Postal address: P.O. Box 15261, Dar-es-Salaam, Tanzania
	Telephone: +255 22 2126233; Cell: +255 713 296570
	Fax: +255 22 2126234
	Email: tzdaima@freemedia.co.tz
	Website: http://www.freemedia.co.tz
	Delivery outlets: Street vendors

Msanii Africa (Lake	Ownership: Sahara Communication Limited
Zone)	Frequency: Weekly
,	Distribution: Lake zone of Tanzania
	Agric & Development focus: None
	Postal address: P.O. Box 1732, Mwanza, Tanzania
	Telephone: +255 28 2503262 or 2560561
	Fax: +255 28 2500713 or 2561890
	Email: msaniiafrica@msaniiafrica.co.tz
	Website: http://msaniiafrica.co.tz
	Delivery outlets: Street vendors
Sunday Observer	Ownership: IPP Group
	Frequency: Weekly
	Distribution: National
	Agric & Development focus: None
	Postal address: P. O. Box 31042, Dar es Salaam, Tanzania
	Telephone: +255 (0)22 2700735-7, 274719
	Fax: +255 22 2700146
	E-mail: mhariri@nipashe.co.tz
	Website: http://www.ippmedia.com
	Delivery outlets: Street vendors
Kiongozi	Ownership: Tanzania Episcopal Conference
	Frequency: Monthly
	Distribution: National
	Agric & Development focus: None
	Postal address: P. O. Box 9400, Dar es Salaam, Tanzania
	Telephone: +255 (0)22 2851075-9
	Fax: +255 22 851133
	E-mail: tec@cats-net.com
	Website: none
	Delivery outlets: Street vendors
Mwenge	Ownership: Benedictine Fathers
	Frequency: Monthly
	Distribution: National
	Agric & Development focus: None
	Postal address: P. O. Box 9400, Dar es Salaam, Tanzania
	Telephone: +255 (0)22 2851075-9
	Fax: +255 22 2851133
	E-mail: tec@cats-net.com
	Website: none
	Delivery outlets: Street vendors

Note: information about number of copies circulated was not availed for various reasons including lack of proper recording.

Table 23 show the list of magazines, journals and newsletters with focus on agriculture and development issues that are produced and distributed in Tanzania

Table 23: Magazines, journals, and newsletters produced and distributed in Tanzania

rable 23. Magazines, journals, and newsletters produced and distributed in Tanzania				
Mkulima wa Kisasa	Ownership:	Ministry of Agriculture	9	
	Frequency:	Quarterly		
	Distribution:	National		
	Agric & Development focus: Publishes agricultural articles			
	Postal address: P. O. Box 9192, Dar es Salaam, Tanzania			
	Telephone: +255 (0)22 2862480/1			
	Fax: +255 (0)22 2865951			
	E-mail: info@	kilimo.go.tzWebsite:	http://www.agriculture.go.tz	

	Delivery outlets: Agricultural institutions, subscription		
Farmers' Media	Ownership: Farmers Media		
	Frequency: Quarterly		
	Distribution: National		
	Agric & Development focus: Publishes agricultural articles		
	Website: none		
	Delivery outlets: Street vendors		
MS Tanzania Newsletter	Ownership: Danish Association for International Corporations		
	Frequency: Two Months		
	Distribution: National		
	Agric & Development focus: development issues		
	Website: http://www.ms.dk/tanzania		
	Delivery outlets: Street vendors, subscription		
Femina HIP	Ownership: PSI		
	Frequency: Quarterly		
	Distribution: National		
	Agric & Development focus: youth and gender issues		
	Website: http://www.spwtz.org		
	Delivery outlets: Street vendors, subscription		
	Address: NA		
Tanzania Journal of	Ownership: Sokoine University of Agriculture		
Forestry and Nature	Frequency: Quarterly		
Conservation	Distribution: National		
	Agric & Development focus: publishes issues related to forestry,		
	environment and agriculture		
	Postal address: P. O. Box 3000, Morogoro, Tanzania Telephone: +255 (0)23 2601200		
	Fax: +255 (0)23 2604649		
	E-mail: fanc@suanet.ac.tzWebsite: http://www.suanet.ac.tz		
	Delivery outlets: Institutions, subscription		

Source: TCRA (2007).

2.3.1.2. Electronic media - radio and television

The history of radio broadcasting in Tanzania goes back to 1951 when the first radio station was established. The electronic media in Tanzania is dramatically being transformed by new technology. Public radio broadcasting is the oldest radio service in Tanzania. Radio Tanzania (RTD) the longest serving radio station has recently been transformed and called Tanzania Broadcasting Corporation (TBC), with three Radio stations. It is adapting to meet the commercial challenges of an increasingly competitive media environment. New private Radio stations have been opening up; TBC covers 85% of the country's 939701 square kilometers of geographical area.

In 1993, Parliament enacted a law allowing for private broadcasting. The law provided for a broadcasting commission that would register the broadcasters and monitor compliance to the conditions stipulated in the Act. Up until that time, broadcasting was a monopoly of the State owned Radio Tanzania Dar es Salaam. This opportunity was quickly grabbed and the first private commercial radio station, Radio One, was on the air in January 1994. To date there are twenty six private radio stations on the air, and scattered all over the country (TCRA, 2007). Many stations are broadcasting on FM, only a few have been allowed to broadcast on MW. Radio One, Radio Clouds Entertainment and Radio Free Africa are on satellite, and can be picked up anywhere in the country and beyond with the proper downlink facility.

However, there is no single radio station that is dedicated to providing agricultural or rural development information. Many of the stations have limited broadcasts that present news to

farmers. TBC Taifa, the government owned, has continued to be the major source of agricultural information to most rural farmers with radios. The extension section in the Ministry of Agriculture, Food Security and Cooperatives and the Ministry of Livestock Development and Fisheries prepare programmes on agriculture, which are then aired on the national radio. The famous programme is the *Mkulima wa Kisasa*. The times of broadcasting were on Mondays 6:15-6.30pm, Tuesdays 3:15-3.30pm; Wednesdays 6:15-6-30pm and Fridays 6:15-6.45pm.

JET has a15-minute per week radio programme (JET na Mazingira meaning JET and environment) on environment and related issues. In addition to this they publish a newsletter (MKULIMA meaning a FARMER). Recent data show that there are about 47 radio stations in Tanzania, most of them broadcasting on FM from the Dar es Salaam and there are as well community radio stations in different regional towns. While Table 24 below depicts the trend of radio growth in the country, Table 25 gives the distribution of ownership of radio stations in Tanzania.

Table 24: Radio growth trend in Tanzania (2000-2006)

Year	Number of Radio Stations	
2002	24	
2003	26	
2004	32	
2005	41	
2006	47	

Source: TCRA (2007)

Table 25: Ownership of radio stations in Tanzania

TYPE	Commercial	Non-commercial	TOTAL
National Radio	3	2	5
Regional Radio	4	3	7
District Radio	17	18	35
Total	24	23	47

Source: TCRA (2007)

As shown in Table 25 above, up to December, 2006, Tanzania had about 47 radio stations many of which have been broadcasting from Dar es Salaam, and others in the regional and district centres all over the country. Table 26 show a list of some of the radio stations available in the country.

Table 26: A list of radio stations in Tanzania

Radio station	Detail information		
East African Radio	Ownership: IPP Media		
(87.8)	Reach: National		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: none		
	Postal address: P. O. Box 4374, Dar es salaam, Tanzania		
	Telephone: +255 22 2775914 or 2775916		
	Fax: +255 022-2775915, 022-2119373		
	E-mail: ear@ippmedia.com		
	Website: http://www.ippmedia.com		

Clauda EM (00 4)	Oversamble Claude Entertainment Ltd
Clouds FM (88.4)	Ownership: Clouds Entertainment Ltd
	Reach: National
	Broadcasting duration: 24 hours/day, 7 days/week
	Agric & Development programmes: none
	Postal address: P. O. Box 32513, Dar es salaam, Tanzania
	Telephone: +255 022-2123919
	Fax: +255 022-2112435
	E-mail: NA
	Website: none
Kiss FM (89.0)	Ownership: Sahara Communication Limited
, ,	Reach: National
	Broadcasting duration: 24 hours/day, 7 days/week
	Agric & Development programmes: none
	Postal address: P. O. Box 1732, Mwanza, Tanzania
	Telephone: +255 28 2503263,
	Fax: +255 28 2500713, or 2561890
	E-mail: kissfm@kissfmtz.com
D-di-O (00.5)	Website: http://www.kissfmtz.com
Radio One (89.5)	Ownership: IPP Media
	Reach: National
	Broadcasting duration: 24 hours/day, 7 days/week
	Agric & Development programmes: none
	Postal address: P. O. Box 4374, Dar es salaam, Tanzania
	Telephone: +255 22 2775915, or 2775916, or 2773980
	Fax: +255 22 2779737
	E-mail: radioone@ippmedia.com
	Website: http://www.ippmedia.com
Sauti ya Tanzania	Ownership: Revolutionary Government of Zanzibar
Zanzibar (MW)	Reach: National
	Broadcasting duration: 18 hours/day, 7 days/week
	Agric & Development programmes: broadcasts agricultural programmes in
	the isles once a week.
	Postal address: P. O. Box , Zanzibar, Tanzania
	Telephone: NA
	Fax: NA
	E-mail: NA
NA : ENA (00 0)	Website: none
Magic FM (92.9)	Ownership: Africa Media Group
	Reach: Regional
	Broadcasting duration: 24 hours/day, 7 days/week
	Agric & Development programmes: none
	Postal address: P. O. Box 8983, Dar es salaam, Tanzania
	Telephone: +255 - 022-2180406, 022-2185240
	Fax: NA
	E-mail: NA
	Website: none

DDT D " (0 : 5)			
PRT Radio (94.6)	Ownership: Government of the United Republic of Tanzania		
	Reach: National		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: Broadcasts agricultural programme		
	twice a week		
	Postal address: P. O. Box 9191, Dar es salaam, Tanzania		
	Telephone: +255 22 2860760 – 5		
	Fax: +255 22 2865577		
	E-mail: NA		
	Website: none		
Radio Uhuru (95.2)	Ownership: Uhuru Publications Limited		
rtadio Griara (6612)	Reach: National		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: none		
	Postal address: P. O. Box 9221, Dar es salaam, Tanzania		
	Telephone: +255 022-21182224, 022-2182234 Fax: +255 022- 41239		
	E-mail: uhuru@intafrica.com		
D !: T :: (00.0)	Website: none		
Radio Tumaini (96.3)	Ownership: Catholic Archdiocese Dar es Salaam		
	Reach: National		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: none		
	Postal address: P. O. Box 9916, Dar es salaam, Tanzania		
	Telephone: +255 22 2231074, +255 713 780887		
	Fax: NA		
	E-mail: radiotumaini@radiotumaini.tripod.com		
	Website: http://www.radiotumaini.tripod.com		
Orkonerei Radio	Ownership: Pastoralists Community Groups under a Non-governmental		
Service (ORS)	agency		
	Reach: Northern zone of Tanzania		
	Broadcasting duration: 7 hours/day, 3.00pm-10pm		
	Agric & Development programmes: Broadcasts agricultural/livestock		
	programme daily.		
	Postal address: P. O. Box 12785, Simanjiro, Arusha, Tanzania		
	Telephone: +255 754 287636		
	Fax: +255 27 2588965		
	E-mail: NA		
WADO EM (00.0)	Website: none		
WAPO FM (98.0)	Ownership: The Word and Pentecostal Organisation		
	Reach: Dar es salaam		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: none		
	Postal address: P. O. Box 76837, Dar es salaam, Tanzania		
	Telephone: +255 22 850221, +255 713 766014		
	Fax: +255 022-2850221		
	E-mail: NA		
	Website: none		

01 514	10 1: 0:		
Sibuka FM	Ownership: Private ownership		
	Reach: district level (Maswa district)		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: Broadcasts agricultural programme		
	daily.		
	Postal address: P. O. Box 5, Maswa, Tanzania		
	Telephone: NA		
	Fax: NA		
	E-mail: NA		
	Website: none		
Radio SAUT	Ownership: St Augustine University of Tanzania		
	Reach: Lake zone of Tanzania		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: none		
	Postal address: P. O. Box 307, Mwanza, Tanzania		
	Telephone: +255 28 2550272, 2552725, 2550560		
	Fax: +255 28 2500575		
	E-mail: sauti-nyegezi@sukumanet.com		
Dadia Faraia	Website: http://www.saut.ac.tz/radio		
Radio Faraja	Ownership: Catholic Diocese of Shinyanga		
	Reach: Regional level		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: Broadcasts agricultural programme		
	once a week.		
	Postal address: P. O. Box 47, Shinyanga, Tanzania		
	Telephone: +255 28 2872068, 2763033		
	Fax: +255 28 2763040		
	E-mail: balin@africaonline.co.tz		
	Website: none		
Radio Free Africa	Ownership: Sahara Communication Limited		
(98.6)	Reach: International		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: Broadcasts agricultural/livestock		
	programme once a week.		
	Postal address: P.O. Box 1732, Mwanza, Tanzania		
	Telephone: 255 28 254008/2503262/2530075		
	Fax: 255 28 2500713, Mob: +255 742-782237		
	E-mail: rfa@radiofreeafricatz.com		
	Website: http://www.radiofreeafricatz.com		
Business Times Radio	Ownership: Business Times Ltd		
(100.5)	Reach: National		
(100.5)	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: none		
	Postal address: P. O. Box 71439, Dar es salaam, Tanzania		
	Telephone: +255 022-2118381		
	Fax: NA		
	E-mail: btimesr@bcstimes.com		
	Website: http://www.bcstimes.com		

Sky FM (101.4)	Ownership: IPP Media Ltd		
	Reach: National		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: none		
	Postal address: P. O. Box 4374, Dar es salaam, Tanzania		
	Telephone: +255 22 277591/2775916/2773980		
	Fax: +255 22 2779737		
	E-mail: skyfm@ippmedia.com		
	Website: http://www.ippmedia.com		
The Quran Voice	Ownership: BAKWATA		
Radio (102.0)	Reach: Regional		
,	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: none		
	Postal address: P. O. Box 21422, Dar es salaam, Tanzania		
	Telephone: NA		
	Fax: NA		
	E-mail: NA		
	Website: none		
Choice FM (102.5)	Ownership: Clouds Entertainment Ltd		
Choice I W (102.3)	Reach: Regional		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: none		
	Postal address: P. O. Box 32513, Dar es salaam, Tanzania		
	Telephone: +255 22 2123919		
	Fax: +255 22-2112435		
	E-mail: NA		
Ola asia FM (400.4)	Website: none		
Classic FM (103.1)	Ownership: Africa Media Group		
	Reach: Regional		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: none		
	Postal address: P. O. Box 8983, Dar es salaam, Tanzania		
	Telephone: +255 22 218046, 2185240		
	Fax: NA		
	E-mail: CTN-Simba@glocm		
	Website: http://www.amgtz.com		
Sauti ya Injili	Ownership: Tanzania Evangelical Lutheran Church		
	Reach: Northern zone of Tanzania		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: none		
	Postal address: P. O. Box 777, Moshi, Tanzania		
	Telephone: +255 27 252772		
	Fax: NA		
	E-mail: NA		
	Website: none		
Radio Kwizera	Ownership: Jesuits Refugee Services UNHCR and Diocese of Rulenge		
	Reach: District level (Ngara district)		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: none		
	Postal address: P. O. Box 1154, Ngara, Tanzania		
	Telephone: +255 28 223679		
	Fax: +255 28-222207, 25560712		
	E-mail: NA		
	Website: none		

Radio Ukweli	Ownership: Catholic Diocese of Morogoro		
	Reach: Regional		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: none		
	Postal address: P. O. Box 640, Morogoro, Tanzania		
	Telephone: +255 022-3340, 023-4828		
	Fax: NA		
	E-mail: NA		
	Website: none		
Radio Maria	Ownership: Catholic Archdiocese of Songea		
	Reach: National		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: none		
	Postal address: P. O. Box 152, Songea, Tanzania		
	Telephone: +255 25 2602004		
	Fax: +255 25 2602593		
	E-mail: songea-archdiocese@cats-net.com		
	Website: none		
Mlimani Radio	Ownership: University of DSM		
	Reach: Regional level (Dar es salaam)		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: none.		
	Postal address: P.O.BOX 35091, Dar es Salaam, Tanzania.		
	Tel (Gen): +255 (022) 2410500/9; Fax: 2410078/2410514		
	E-mail: info@admin.udsm.ac.tz		
	Website: http://www.udsm.ca.tz		
Radio Sengerema	Ownership: Tanzania Commission of Science and Technology		
Tradio Congoroma	Reach: District level (Sengerema-Mwanza)		
	Broadcasting duration: 24 hours/day, 7 days/week		
	Agric & Development programmes: Broadcasts agricultural programme		
	Postal address: NA		
	Telephone: NA		
	Fax: NA		
	E-mail: NA		
	Website: none		

Source: TCRA (2007); "NA" means "not available"

2.3.1.3 Television stations

On the side of the television, the first station was opened in Zanzibar in 1972; it was the first color television in Africa South of the Sahara. The mainland government television started in July, 1999 and it broadcasts nationally from its base in Dar-es-Salaam. Private Television stations started early in 1993 and have mushroomed in urban areas; they transmit local programmes and relay international broadcasts programmes from CNN, BBC World, Sky News, AlJazeera and Deutsche Welle. The stations are in Dar Es Salaam, Morogoro, Arusha, and in Mwanza and in most of the regions' capitals.

On mainland Tanzania the first television station to be on the air was a private one in 1994. Six other private stations followed before the public television (TBC1) started end of 1999, and commissioned officially March 2001. The service is part of the Tanzania Broadcasting Services established in 2002 as a public agency. Independent Television (ITV-private), owned by IPP Group; TBC1, owned by the Tanzania Broadcasting Corporation (public), Star TV, owned by the Diallo Investments; and Channel 10, owned by Africa Media Group are the leading TV stations in Tanzania broadcasted nationally with some using regional receiving centres.

There are other community TV stations and religious based stations which broadcast news of agricultural focus in the country. Community television can be set up using solar or batteries. But to qualify as a community television, programmes must be produced in the community by the community. They are all expected to be community based, managed and run by communities and other non-government organizations. Examples of these are found at Orkonerei (Maasai), Sengerema, Mwanza City and many district and municipal councils. These have proved effective in transmitting locally relevant information that affect the communities they serve (TCRA, 2005).

It is estimated that 2% of households owned a TV set in 2000/1, increasing to 6% ownership in 2003/4 (TACAIDS, 2005). Television has unique factors that have affected penetration in Tanzania. The country has low electricity penetration, with only 11% of households having electricity (TACAIDS, 2005), and the cost of purchasing a television set is high for many households. However, lack of ownership of television sets does not necessarily mean that access to television is low, since there are community halls and social places where people can access TV. A 2004 study found that 67% of the population had watched television in the past 12 months, with 34% watching at least once a week (InterMedia, 2004). The trend of growth in the number of television stations in the country has been growing year after year as can be seen in Table 27.

Table 27: Number of television stations in Tanzania

Year	Television Stations
2000	10
2005	25
2006	29

Source: TCRA (2007)

Below is a list of Television stations currently in operation, which have been licensed by TCRA to operate in the country (Table 28).

Table 28: List of television stations in Tanzania

Name: Independent Television (ITV)

Ownership: IPP Media Ltd Reach: International

Broadcasting duration: 24 hours/day, 7 days/week

Agric & Development programmes: Broadcasts agricultural programme once a week.

Postal address: P. O. Box 4374, Dar es salaam, Tanzania

Telephone: +255 2775914,2775916, 2773980

Fax: 022 – 2775915

E-mail: itv@ippmedia.comWebsite: http://www.ippmedia.com

Name: Star TV

Ownership: Sahara Communication Ltd

Reach: International

Broadcasting duration: 24 hours/day, 7 days/week

Agric & Development programmes: Broadcasts agricultural programme once a week.

Postal address: P. O. Box 1732, Mwanza, Tanzania

Telephone: +255 028-2503262, 0282560561 Fax: +255 – 028-2500713, 028-2561890

E-mail: startv@startvtz.comWebsite: http://www.startvtz.com

Name: Channel Ten Television Ownership: Africa Media Group

Reach: International

Broadcasting duration: 24 hours/day, 7 days/week

Agric & Development programmes: none

Postal address: P. O. Box 21122, Dar es salaam, Tanzania

Telephone: +255 022 - 2116341/6

Fax: 022 - 2113112 E-mail: dtv@raha.com.

Website: http://www.amgtz.com

Name: Tanzania Broadcasting Cooperation (TBC1)

Ownership: Government of the United Republic of Tanzania

Reach: International

Broadcasting duration: 24 hours/day, 7 days/week

Agric & Development programmes: Broadcasts agricultural programme twice a week.

Postal address: P. O. Box 31519. Dar es salaam. Tanzania

Telephone: +255 022-2700011, 2700062, 2700464

Fax: +255 - 022-2700468 E-mail: tvt-dg@africaonline.co.tz Website: http://www.tanzania.go.tz

Name: DSTv

Ownership: Multichoice Tanzania Limited

Reach: International

Broadcasting duration: 24 hours/day, 7 days/week

Agric & Development programmes: none

Postal address: P. O. Box 4668, Dar es salaam, Tanzania

Telephone: (255-22) 2668450-2668207 Fax: (255-22) 2667327-2668327 E-mail: dstv@tanzania.multichoice.co.za Website: http://www.tanzania.multichoice.co.za Name: GTV

Ownership: GTV (Tanzania) Limited

Reach: Regional

Broadcasting duration: 24 hours/day, 7 days/week

Agric & Development programmes: none

Postal address: P. O. Box 23320, Dar es salaam, Tanzania

Telephone: +255 022 - 2116341/6

Fax: 022 - 2113112 E-mail: gtv@gtv.tv

Website: http://www.mg.co.za
Name: East Africa Television (EATV)

Ownership: IPP Media Ltd Reach: International

Broadcasting duration: 24 hours/day, 7 days/week

Agric & Development programmes: none

Postal address: P. O. Box 4374, Dar es salaam, Tanzania

Telephone: +255 2775914,2775916, 2773980 Fax: 022 – 2775915E-mail: eatv@ ippmedia.com

Website: http://www.ippmedia.com

Name: Agape Television (ATV) Ownership: World Agape Ministries

Reach: Regional

Broadcasting duration: 24 hours/day, 7 days/week

Agric & Development programmes: none

Postal address: P. O. Box 70029, Dar es salaam, Tanzania

Telephone: +255 022 - 2150798

Fax: 022 - 27802174 E-mail: wam@maf.org

Website: http://www.agape.co.tz

Name: Dar es Salaam Television (DTV)

Ownership: Africa Media Group

Reach: Regional

Broadcasting duration: 24 hours/day, 7 days/week

Agric & Development programmes: none

Postal address: P. O. Box 21122, Dar es salaam, Tanzania

Telephone: +255 022 - 2116341/6

Fax: 022 - 2113112 E-mail: dtv@raha.com.

Website: None

Name: Aboud Television

Ownership: Aboud Company Ltd

Reach: Regional

Broadcasting duration: 24 hours/day, 7 days/week

Agric & Development programmes: Broadcasts agricultural programme occasionally

Postal address: P. O. Box127, Morogoro, Tanzania Telephone: +255 023-2603231, 023-2603529

Fax: NA

E-mail: NAWebsite: none

Name: Sokoine University of Agriculture Television (SUATV)

Ownership: Sokoine University of Agriculture

Reach: Regional

Broadcasting duration: 24 hours/day, 7 days/week

Agric & Development programmes: Broadcasts agricultural/livestock programme daily.

Postal address: P. O. Box 3000, Morogoro, Tanzania Telephone: +255 023-32603511/4, 023-2603236

Fax: 023-2604652

E-mail: suatv@suanet.ac.tz Website: http://www.suanet.ac.tz

Name: CTN Television

Ownership: Coastal Television Network

Reach: Regional

Broadcasting duration: 24 hours/day, 7 days/week

Agric & Development programmes: none

Postal address: P. O. Box 8983, Dar es salaam, Tanzania

Telephone: +255 022-2185240

Fax: 022 - 2185354 E-mail: ctn@cats.net.com

Website: None

Name: Pulse Television Ownership: IPP Media Ltd Reach: International

Broadcasting duration: 24 hours/day, 7 days/week

Agric & Development programmes: none

Postal address: P. O. Box 4374, Dar es salaam, Tanzania

Telephone: +255 2775914,2775916, 2773980

Fax: 022 – 2775915

E-mail: pulse@ippmedia.com Website: http://www.ippmedia.com

Name: Tanga City Council Ownership: Tanga City Council

Reach: District

Broadcasting duration: 24 hours/day, 7 days/week

Agric & Development programmes: Broadcasts agricultural programme once a week.

Website: none Address: NA

Name: Mbeya City Council Ownership: Mbeya City Council

Reach: District

Broadcasting duration: 24 hours/day, 7 days/week

Agric & Development programmes: none

Website: none Address: NA

Name: Rungwe District Council Television
Ownership: Rungwe District Council

Reach: District

Broadcasting duration: 24 hours/day, 7 days/week

Agric & Development programmes: none

Website: none Address: NA Name: Sumbawanga Town Council Television Ownership: Sumbawanga Town Council

Reach: District

Broadcasting duration: 24 hours/day, 7 days/week

Agric & Development programmes: none

Website: none Address: NA

Name: Tunduru District Council Television Ownership: Tunduru District Council

Reach: District

Broadcasting duration: 24 hours/day Agric & Development programmes: none

Website: none Address: NA

Name: Iringa Municipal Council Television Ownership: Iringa Municipal Council

Reach: District

Broadcasting duration: 24 hours/day Agric & Development programmes: none

Website: none Address: NA

Name: Mbozi District Council Television Ownership: Mbozi District Council

Reach: District

Broadcasting duration: 24 hours/day Agric & Development programmes: none

Website: none Address: NA

Name: Masasi District Council Television Ownership: Masasi District Council

Reach: District

Broadcasting duration: 24 hours/day Agric & Development programmes: none

Website: none Address: NA

Name: Njombe District Council Television Ownership: Njombe District Council

Reach: District

Broadcasting duration: 24 hours/day Agric & Development programmes: none

Website: none Address: NA

Name: Songea Town Council Television Ownership: Songea Town Council

Reach: District

Broadcasting duration: 24 hours/day Agric & Development programmes: none

Website: none Address: NA Name: Iramba District Council TV & Radio

Ownership: Iramba District Council

Reach: District

Broadcasting duration: 24 hours/day Agric & Development programmes: none

Website: none Address: NA

Source: TCRA (2007)

2.3.2 Telecommunication

2.3.2.1 Trends of telephone subscription

Telecommunication use in the country has been growing rapidly in recent years. The growth has especially been witnessed in the mobile telephone sector compared to the fixed lines. Data show that by 31st March 2008, there were about 9.5 millions voice telephone subscribers. This is an increase of about 47% from 2006. The mobile telecommunication leads the market by having more subscriptions (97%) as compared to fixed line services (3%). Details are in Table 29 below:

Table 29: Number of fixed lines and mobile telephone

Year	Fixed lines	Mobile	Total
1995	88,000	2,198	90,198
2005	154,420	3,389,787	3,544,207
2006	157,287	5,609,279	5,766,566
2007	163,269	8,322,857	8,486,126
2008	165,013	9,358,379	9,523,302

Source; TCRA (2008)

2.3.2.2 Growth pattern and tele-density

The Tanzanian population is growing at the rate of 3.3% annually; while the annual number of Tanzanian subscribing for Telephone lines grows at an average rate of 48% (Table 30).

Table 30: Telephone subscription trend (1995 – December, 2007)

Year	Population	Subscribers	Non subscribers
1995	29,147,703	90,198	29,057,505
2003	34,876,231	1,442,006	33,434,225
2004	36,049,581	2,090,360	33,959,221
2005	37,267,530	3,544,207	33,723,323
2006	38,523,907	5,766,566	32,757,341
2007	39,816,363	8,488,774	31,327,589

Source: TCRA (2007)

The trend of subscriptions over the period has increased at an increasing rate for all Operators except for Vodacom which has decreased from 52% (2006) to 45% (2007) and TTCL which remains the same (Table 30). However, Vodacom is still leading the market in terms of subscription share with 45% of all subscribers (52% in 2006). Celtel ranks the second with 30% (26% in 2006) followed by Tigo (14%, 13% in 2006), Zantel (8%, 6% in 2006) and TTCL (3%, the same as 2006). Up to March 2008 subscription growth for all Operators dropped except for TTCL which showed to be increasing (Table 31). Table 32 shows subscriptions growth pattern for each operator.

Table 31: Subscriptions per operators (2000 - March 2008)

Year	TTCL (Fixed)	ZANTEL	TIGO	VODACOM	CELTEL	TOTAL
2000	173,591	4,007	56,511	50,000	-	284,109
2004	148,360	85,000	303,000	1,050,000	504,000	2,090,360
2005	154,420	96,109	422,500	1,562,435	882,693	3,118,157
2006	150,897	355,993	760,874	2,975,580	1,516,832	5,766,566
2007	157,816	684,214	1,191,678	3,870,843	2,505,546	8,488,774
2008	159,077	959,209	1,446,425	4,224,493	2,589,282	9,378,486

Source: TCRA (2008)

Table 32: Growth pattern per each operator (2000-2007)

	VODACOM	TIGO	CELTEL	ZANTEL	TTCL
2000-2001	260%	58%	-	62%	2%
2001-2002	67%	80%	-	312%	-9%
2002-2003	133%	31%	166%	154%	-9%
2003-2004	50%	44%	58%	25%	1%
2004-2005	49%	39%	75%	13%	4%
2005-2006	90%	80%	72%	270%	2%
2006-2007	30%	57%	65%	92%	50%

Source: TCRA (2007)

2.3.7.3 Market Share

The market is very dynamic and there is increasing competition evidenced by new products and services. The current customer base of about 9.4 million in a population of 39 million is still low. The potential market as estimated by operators will reach 15 million by 2010 and 20 to 25 million by 2012. Currently Vodacom owns about 44.67% of the market share followed by Celtel (27.38%), Tigo (15.3%) and ZANTEL (10.14%) as seen in Table 33.

Number of subscribers

Market share (%)

Table 33: Market share per operator

Operator

VODACOM	4,224,493	44.67
CELTEL	2,589,282	27.38
MIC (T) Ltd (TIGO)	1,446,425	15.30
ZANTEL	959,209	10.14
TTCL	233,890	2.47
Benson Informatics Ltd	3,500	0.04
Total	9,456,799	100

Source: TCRA (2007)

The telecommunication has made a significant progress in reaching the rural people and the speed at which the mobile operators are expanding far interior is promising. Celtel was the first to penetrate and concentrate to the rural areas, a move which was followed by the other operators at a very high pace. Table 34 shows the telephone providers and Table 35 shows the Prepaid tariffs per Operator for using telephone at different times.

Table 34: Telephone services providers available in Tanzania

Vodacom	•	Celtel			
Ownership: Vodacom (T) Limited		Ownership:	Celtel (T) Limited		
Number of Subscribers: ap	oprox. 4 million	Number of Subscribers:	approx. 2.5 million		
Coverage: National		Coverage:	National		
Cost of 1 minute local call:	312 Tshs mobile	Cost of 1 minute local call:	318 Tshs mobile to		
	to mobile		mobile		
Website: http://www.vodace	om.co.tz	Website: http://www.celtel.	co.tz		
<u>Tigo</u>		TTCL			
Ownership:	MIC (T) Limited	Ownership: Tanzania Tele	communication		
Number of Subscribers:	approx. 1 million	Company Limited			
Coverage:	National	Number of Subscribers: approx. 300,000			
Cost of 1 minute local call:	216 Tshs mobile	Coverage: National			
	to mobile	Cost of 1 minute local call:	216 Tshs mobile to		
Website: http://www.tigo.co	<u>).tz</u>	mobile			
		Website: http://www.ttcl.co.tz			
<u>Zantel</u>		BOL			
Ownership: Zanzibar Telec	om Limited	Ownership: Benson Online	Limited		
Number of Subscribers: ap	prox. 600,000	Number of Subscribers:	approx. 4000		
Coverage:	National	Coverage:	National		
Cost of 1 minute local call:	337 Tshs mobile	Cost of 1 minute local call:	180 Tshs mobile to		
	to mobile		mobile		
Website: http://www.zantel	.co.tz	Website:	http://www.bol.co.tz		

Source: TCRA (2007)

Table 35: Prepaid tariffs per operators as at December 2007 (Tshs Per Minute) local tariffs (VAT inclusive)

DESTINATIONS	Time	Celtel/ Zain	Tigo	TTCL Fixed	TTCL Mobile	Vodacom	Zantel	BOL
Own Mobile	Peak	318	216	132	216	316	237.6	60
Network	Off Peak	270	72	132	180	270	237.6	60
	Late Night	54	72	66	90	60	237.6	60
Other Mobile	Peak	408	360	276	276	408	237.6	180
networks	Off Peak	408	360	240	240	408	237.6	180
National Fixed	Peak	378	360	132	216	408	237.6	120
Network (0 - 50km)	Off Peak	270	360	132	180	408	237.6	120
National Fixed	Peak	420	360	180	216	408	237.6	180
Network (51 - 500km)	Off Peak	330	360	144	180	408	237.6	180
National Fixed Network > 500km	Peak	510	360	180	216	408	237.6	180
	Off Peak	420	360	144	180	408	237.6	180
SMS - National		54	45.60	-	-	54	48.	24

Source: TCRA (2008)

2.3.3 Computer and Internet use in Tanzania

Tanzania was late to meet the challenge of being a member of the global information society. The import and use of computers were controlled and restricted by detailed Government guidelines from 1974 to 1991. Since 1998, Tanzania had developed 7 ISPs and 129 host sites. By May 2000, Tanzania was in the 13th place among all African nations in its Internet connectivity ranking, with a total of 14 ISPs (Chachage *et al.*, 2004).

The number of Internet hosts meanwhile increased by 300% (Table 36). The Tanzania Communications Commission (TCC) now Tanzania Communications Regulations Authority (TCRA) Board has licensed only nine companies to provide data communication services including Internet bandwidth. As a result of the policy, Tanzania lacks cheap and high-capacity connections to the global Internet, while there is a large and increasing demand for Internet access (TCRA, 2006)

Table 36: Internet use and PCs

			Inter	PCs			
	Year	Hosts	Hosts per 10,000 inhab.	Users (000s)	Users per 100 inhab.	Total (1000)	Per 100 inhab.
Tanzania	2001	1,478	0.44	60.0	0.18	120	0.36
	2005	5,908	1.57	333.0	0.89	278	0.74
Africa	2005		4.92		3.72		2.24
World	2005		421.63		15.17		13.38

Source: ITU (2006)

Privately owned Internet cafés increasingly represent opportunities for ordinary people in economically poor areas to access the Internet. In such venues, computers are made available at various rates and connection speed, enabling regular or occasional customers to search for information and make electronic connections with others via e-mail and chatting (Chachage *et al.*, 2001).

Despite its potential, ICT use in agriculture has been limited to research and market information, partly because primary stakeholders in agriculture (peasants) don't have the purchasing power. ICT can help Tanzania's exports enhance acceptability in international markets by deploying ICT to facilitate traceability and certification that is becoming a prerequisite under Euro GAP (Mwakalinga and Krist, 2006). Internet and data markets have shown continuous, if unspectacular, growth. The government has removed import taxes on computers and appears committed to developing an ICT policy.

Tanzania has as part of its e-services, the Tanzania Agricultural Research Database (TARD), INFORM - Information for Research Managers database, and question-and-answer services. It has proved cheap, easy and fast to access them electronically (Kapange 2002). Table 37 shows a list of some Internet service providers in the country.

Table 37: Internet service providers in Tanzania

Member name	URL	Telephone
Raha	http://www.raha.com	
Africaonline	http://www.africaonline.co.tz/	+255 22 2116090
Simbanet	http://www.simbanet.net/	
Cats-net	www.cats-net.com	
Internet Africa	http://www.Internetafrica.com	
Habari.net (Arusha)	http://www.habari.net.com	
Zanzinet	http://www.zanzinet.com	
Tele 2 (formerly CyberTwiga)	http://www.tele2.com	
BOL	http://www.bol.co.tz/	+255 755 442044
AFSAT	http://www.afsat.com/	
UCC	http://www.ucc.co.tz/	
Vodacom	http://www.vodacom.co.tz	
Zanlink	http://www.zanlink.com/	+255 24 223 7480/1
Celtel	http://www.celtel.co.tz	+255 22 2748 181

Member name	URL	Telephone
SatConet	http://www.satconet.com/	+255 22 2180625/35/38
MIC (T) Ltd Tigo	http://www.tigo.co.tz	

Source: TCRA (2007)

Internet in Tanzania has became a *de facto* source of news used both by Tanzanian citizens and other institutions to access information ignored by owners and editors of well established newspapers, television and radio stations. There are also telecentres providing services to rural communities in Tanzania, the most famous are as shown in Table 38.

Table 38: Telecentres in Tanzania

Name: FADECO	Owner: FADECO Trading Co. Ltd
	Reach: Karagwe district
	Website: http://www.fadeco.org
Name: Multipurpose Telecentre	Owner: Tanzania Commission of Science and Technology
in Sengerema	Reach: Sengerema district
	Website: http://www.sengerema.or.tz
Name: Rural Schools	Owner: Community multimedia and computerization project
	Email: ungwasisec@kicheko.com; waminja@costech.or.tz
Name: Kasulu Internet Centres	Owner: Kasulu Teachers College and Mtabila Refugee camp
	Email: geoff@caldertowers.com;mmasawe@costech.or.tz
Name: Ngara Lukole	Owner: Multipurpose Community Telecentre Network
	E-mail: did@costech.or.tz;mmasawe@costech.or.tz
Name: Mwanza City/University of	Owner: Community Telecentre
Dar es Salaam	E-mail: bmutag@ucc.co.tz
Name: The Integrated Rural	Owner: COSTECH/ Planning Commission
Community Multimedia Project	E-mail: did@costech.or.tz
The Dakawa and Lugoba village	Owner: ICT project
	E-mail: Lugoba@costech.or.tz; zulea@costech.or.tz;
	did@costech.or.tz
Kinondoni Municipal Council	Owner: eGovernance project
	E-mail: nyitambe2002@yahoo.com; pkilassa@costech.or.tz
Zanzibar City	Owner: eGovernance project
	E-mail: ramamohsin@hotmail.com; pkilassa@costech.or.tz

Source: TCRA, 2007

ANNEX 3 PROFILE OF INSTITUTIONS

3.1 List of all institutions involved in agriculture and rural development

S/No.		Type	Role
1.	Name: Akiba Commercial Bank Ltd. Tanzania	PRV	FS
	Acronym: ACB		
	Postal address: P.O. Box 669 Dar Es Salaam, Tanzania		
	Telephone: +255-22-211-4173		
	Fax: +255-22-211-4173		
	Email: akiba@cats-net.com		
	Website: www.akibacommercialbank.com		
2.	Name: Anglican Church of Tanzania	NGO	RU
	Acronym: ACT		EX
	Postal address: P.O Box 899 Dodoma, Tanzania		TR
	Telephone: +255-26-232—1437		
	Fax:255-26-232-4565		
	Email: act@anglican.or.tz		
	Website: www.anglican.or.tz		
3.	Name: Action Aid International	NGO	RU
	Postal address: P.O. Box 21496 Dar Es Salaam, Tanzania		EX
	255-22-215-0711		TR
	Fax:255-22-215-1003		
	Email: admin@actionaidtz.org		
	Website: www.actionaidtz.org/ or www.actionaid.org		
4.	Name: ADP- Isangati Trust Fund(Tanzania)	NGO	RU
	Acronym: ADP-Isangati		EX
	Postal address: P.O. Box 1687 Mbeya, Tanzania		TR
	Telephone/Fax: +255-25-250-3033		
5.	Name: ADP-Mbozi Trust Fund	NGO	RU
	Acronym: ADP-Mbozi		EX
	Postal address: P.O. Box 204 Mbeya, Tanzania		TR
	Telephone: +255-23-258-0095		
	Fax:255-25-258-0312		
	Email: vecoclus@cats-net.com		ļ
6.	Name: Adventist Development and Relief Agency International	NGO	RU
	Acronym: ADRA		EX
	Postal address P.O. Box 1121 Arusha, Tanzania		TR
	Telephone: +255-27-255-3842		
	Fax: 255-27-254-8256		
	adra@adratz.org, support@adratz.org		
	www.adratz.org	NOO	DII
7.	Name: Action for Relief and Development Assistance	NGO	RU
	Acronym: AFREDA		EX
	Postal address P.O. Box 10014 Dar Es Salaam		TR
	Telephone: +255-22-286-3320		
	Fax: +255-22-211-2752		
	Email: afreda@faru.or.tz or afreda@twiga.com		

S/No.	Institution and Contact Address	Type	Role
8.	Name: AFRICARE	NGO	RU
	Postal address: P.O. Box 63187, Dar-es-salaam, Tanzania		EX
	Telephone: +255-22-266 6690		TR
	Fax: +255-22-266 7662		
	Email: countryrep@africare.or.tz		
	Website: http://www.africare.org/		
9.	Name: Agenda for Environment and Responsible Development	NGO	RU
	Acronym: AGENDA		EX
	Postal address P.O. Box 77266 Dar-es-salaam, Tanzania		TR
	Telephone: 255-22-245-0125		
	Fax;255-22-241-0379		
	Email: agenda@raha.com		
10.	Name: Agricultural Council of Tanzania	NGO	IN
	Acronym: ACT		
	Contact: Executive Director,		
	Location: ASG Building, Junct of Nyerere/Gerezani Roads,		
	Postal address: P.O. Box 14130, Dar-es-salaam, Tanzania,		
	Telephone: +255 22 2124851; Fax: +255 22 2128032		
	Email: act@actanzania.org; Website: www.actanzania.org	 	1
11.	Name: Agro Vision	PRV	
	Postal address: P.O. Box 38177; Dar es Salaam, Tanzania		
	Location: Sheen Centre, Swahili Street, Gerezani Area, Kariakoo		
	Telephone: +255 22 218 2546; +255 744 470 559		
	Fax: +255 22 218 2577; Hotline: +255 748 723467		
	Email: info@agrovisiontz.com		<u> </u>
12.	Name: African Institute for Capacity Development	NGO	TR
	Acronym: AICAD		RU
	C/o Sokoine University of Agriculture,		EX
	Postal address P.O. Box 3055 Morogoro, Tanzania		
	Telephone: 255-23-260-4360		
	Email: scsrd@suanet.ac.tz Website: www.aicad.or.ke		
13.	Name: African Inland Church of Tanzania	CHU	RU
13.	Acronym: AICT	СПО	EX
	Postal address P.O. Box 905 Mwanza		TR
	Telephone: 255-28-250-0302		
14.	Name: AidNet Zanzibar	NGO	RU
14.	Postal address P.O. Box 646 Zanzibar	INGO	EX
	Telephone: +255-744-378026		TR
	Email: aidnet@zanlink.com		
15.	Name: Aga Khan Agency for Microfinance	NGO	RU
15.	Acronym: AKAM	1,000	
	Location: Zakaria Building, Vuga Street Stone Town, Zanzibar		
	Telephone: +255-748-25-7158		
1	Website: www.akidn.org		
16.	Name: Aga Khan Foundation	NGO	RU
'0.	Acronym: AKF	1.100	
	Postal address P.o Box 125 Dar Es Salaam		
	Telephone: 255-22-266-8651		
	Fax:255-22-2668527		
	Email: akf@akftz.org, akftz@atge.automail.com		
	Website: http://www.akdn.org		
		1	i

S/No.	Institution and Contact Address	Туре	Role
17.	Name: AMKA REGISTERED TRUSTEES	NGO	TM
	Acronym: AMKA		TR
	Postal address: P.O. BOX 2879, Dar es Salaam, Tanzania.		IN
	Telephone: +255 22 2150088		
	Fax: +255 22 2153531		
	E-mail: amka@africaonline.co.tz		
	Web Site: www/catgen.com/amka		
18.	Name: ANEPA Food Products Ltd,	NGO	TM
	Postal address: P.O. Box 23090, Dar es Salaam, Tanzania.		TR
	Telephone: 255 22 2774264/o748-295208/694831		IN
	E-mail: anepa@hotmail.com		
19.	Name: Anglican Diocese of Central Tanganyika	CHU	RU
	Postal address P.O. Box 15 Dodoma, Tanzania		EX
	Telephone: +255-26-232 1777		TR
	Fax: +255-26-232-0004		
	Website: http://centraltanganyika.anglican.org		
20.	Name: Anglican Diocese of Kagera	CHU	RU
	Postal address: P.O. Box 18 Ngara, Tanzania		EX
	Telephone: +255-28-222-3624		TR
	Email: act-kagera@africaonline.co.tz, or act-kagera@maf.or.tz		
21.	Name: Anglican Diocese of Mara	CHU	RU
	Postal address P.O Box 131 Musoma, Tanzania		EX
	Telephone: +255-28-262-2679		TR
	Fax: +255-262-2474		
	Email: actmara@africaonline.co.tz		
	Website: http://www.anglican.or.tz		
22.	Name: AIDS NGOs Network in East Africa	NGO	IN
	Acronym: ANNEA		RU
	Postal address P.O. Box 6187 Arusha, Tanzania		
	Telephone: +255-27-254-8224		
	Fax: +255-27-254-8224		
	Email: annea@habari.co.tz		
	Website: http://www.annea.or.tz		
23.	Austro Project Association Tanzania	NGO	RU
	Acronym: APA-TZ		TM
	Postal address P.O Box 31665 Dar-es-salaam, Tanzania		
	Telephone: +255-22-266-7930		
24.	Name: Azania wheat flour	PRV	PS-M
	Acronym: AZANIA		
	Postal address P.O. Box 5055, Dar es Salaam, Tanzania		
	Email: info@azaniawheatflour.com		
	Website: www.azaniawheatflour.com		
25.	Name: National Muslim Council of Tanzania	OT-	RU
	Acronym: BAKWATA	RELIG	
	Postal address P.O. Box 5137 Dar es Salaam, Tanzania	IOUS	
	Telephone: +255-22-266-7273		
26.	Name: Bara Institute of Sustainable Agriculture	NGO	RU
	Acronym: BISA		EX
	Postal address: P.O. Box 179 Mbeya, Tanzania		TR
	Telephone: +255-25-250-0903		

S/No.	Institution and Contact Address	Туре	Role
27.	Name: Buhemba Rural Agricultural Centre	NGO	RU
	Acronym: BRAC		EX
	Postal address P.O. Box 160 Musoma, Tanzania		TR
	Telephone: +255-28-262-2376		
	Fax: +255-262-2474		
	Email: actmara@africaonline.co.tz		
28.	CARE International Tanzania Programme	NGO	RU
	Acronym: CARE Tanzania		EX
	Postal address P.O. Box 1042 Dar-es-salaam, Tanzania		TR
	Telephone: +255-22-266-8581		
	Fax; +255-22-266-6944		
	Email: care-tz@africaonline.co.tz, care-tzhq@care.org		
	Website: http://www.care.org		
29.	Name: CARITAS Tanzania	CHU	RU
	Acronym: CARITAS - Tanzania		EX
	Postal address P.O. Box 2133 Dar Es Salaam		TR
	Telephone: +255-22-285-1075		
	Fax: +255-285-0285		
	Email: tec@cats-net.com		
	Websites: http://www.rc.net/tanzania/tec		
30.	Name: Centre for Agricultural Mechanization and Rural Technology	TE	RD
	Acronym: CAMARTEC		TR
	Postal address: P.O. Box 764, Arusha, Tanzania		EX
	Telephone: +255-27-2553214 (Gen. line); +255-744-674672		IN
	Fax: +255-27-2553216		
	Email: camartec@hotmail.com		
31.	Name: Community Habitat Environmental Management Programme	NGO	RD
	Acronym: CHEMA		TR
	Contact: The Coordinator,		EX
	Postal address: P.O. Box 253, Karagwe, Kagera, Tanzania		
	Telephone/Fax: +255 28 222 3226		
	Email: info@chematanzania.org		
	Website: www.chematanzania.org		
32.	Name: Concern for Development Initiatives in Africa	NGO	RU
	Acronym: ForDIA-Tanzania		EX
	Postal address P.O. Box 32505 Dar-es-salaam, Tanzania		TR
	Location: Mandela Rd, Ubungo River Side, Plot No.31, Block A		
	Telephone: +255-22-245-1735		
	Fax: +255-22-245-1655		
00	Email: fordia@ud.co.tz	DD) /	F0
33.	Name: CRDB Bank Ltd	PRV	FS
	Postal address P.o Box 268 Dar-es-salaam, Tanzania		
	Telephone: +255-22-211-7442		
	Fax: +255-22-211-3341 Email: <u>crdb@crdb.com</u>		
	Website: http://www.crdb.com		
34.	Name: Tanzania Christian Relief Services	CHU	RU
34.	Acronym: TCRS	Cito	EX
	Postal address P.o Box 34701 Dar-es-salaam, Tanzania		TR
	Telephone: +255-22-277-3141		''`
	Fax: +255-22-277-4059		
	Websites: http://www.crs.org		
L	Troponos inpirationing	l	1

S/No.	Institution and Contact Address	Туре	Role
35.	Name: German Development Service	NGO	RU
	Acronym: DED -TZ		EX
	Postal address P.o Box 2488, Dar-es-salaam, Tanzania		TR
	Telephone: +255-22-215-0761		
	Fax: +255-22-215-0764		
	Email: tza@ded.de, info@ded-tanzania.de		
	Website: www.ded.de http://tansania.ded.de;http;//tanzania.ded.de		
36.	Name: Economic and Social Research Foundation	NGO	RD
	Acronym: ESRF-Tanzania		PP
	Postal address P.O. Box 31226, Dar-es-salaam, Tanzania		TR
	Telephone: +255-22-276-0260		IN
	Fax: +255-22-276-0062		
	Email: info@esrf.or.tz, esrf@esrf.esrf.or.tz		
	Website: http://www.esrf.org		
37.	Name: Environmental and Human Rights Organisation, Tanzania	NGO	IN
	Acronym: ENVIHURO		RU
	Postal address P.O. Box 70862 Dar-es-salaam, Tanzania		
	Telephone: 255-22-226-3048		
	Fax:255-22-211-2434		
	Email: envirohuro@sokoine.posta.africaonline.com		
38.	Name: Environmental Human Rights Care and Gender	NGO	IN
	Organization, Acronym: ENVIROCARE		RU
	Postal address P.O. Box 9824 Dar Es Salaam, Tanzania		
	Telephone: +255-22-277-5592		
	Fax: +255-22-270-1407		
	envirocare@cats-net.com. envicare_2002@yahoo.com		
	http://www.envirocaretz.org/	01111	511
39.	Name: Evangelical Lutheran Church in Tanzania	CHU	RU
	Acronym: ELCT		EX
	Postal address P.O. Box 3033 Arusha, Tanzania		TR
	Telephone: +255-27-250-8855		
	Fax:255-27-254-8858		
	Email: http://www.elct.org		
40.	Website: http://www.elct-ned.org Name: Exim Bank Tanzania Ltd	PRV	FS
40.	Acronym: EBT	FKV	5
	Postal address P.O. Box 1431 Dar Es Salaam, Tanzania		
	Telephone: +255-22-211-3091		
	Fax: +255-22-211-9737		
	Email: enquiry@eximbank-tz.com		
	Website: http://www.eximbank-tz.com		
41.	Name: Family Alliance for Development and Co-operative	NGO	RU
	Acronym: FADECO		EX
	Postal address P.O. Box 223, Karagwe, Tanzania		TR
	255-28-222-3024		IN
	Fax:255-28-222-3024		
	fadeco@satconet.net		
	http://www.fadeco.org		
42.	Name: Farmers' Community Based Unit	NGO	RU
	Acronym: FCBU-TZ		EX
	Postal address P.O. Box 232 Sumbawanga, Rukwa, Tanzania		TR
	Telephone: 255-25-280-1028		1

S/No.	Institution and Contact Address	Туре	Role
43.	Name: Finance and Advice in Development Assistance in Small	NGO	RU
	Enterprise Promotion		TM
	Acronym: FAIDA-SEP		IN
	Postal address P.O. Box 13869 Arusha, Tanzania		TR
	Telephone: +255-27-250-3549		EX
	Fax: 255-27-250-4080		
	Email: faida@faida.or.tz		
	Website: http://www.faida.or.tz		
44.	Name: Foundation for Civil Society Ltd	NGO	IN
	Acronym: FCS-Tanzania		OT
	Postal address P.O. Box 7192 Dar Es Salaam, Tanzania		(Advocac
	Telephone: +255-22-213-8580		y&Lobbyi
	Fax: +255-22-213-8533		ng)
	Email: information@thefoundation-tz.org		
	Website: http://www.thefoundation-tz.org		
45.	Name: Foundation for International Community Assistance	NGO	FS
1	Acronym: FINCA-Tanzania)		IN .
	Postal address P.O. Box 78783, Dar-es-salaam, Tanzania		TM
	Telephone: +255-22-213-1092		
	Fax: +255-22-212-3613		
	Email: fincatanzania@africaonline.co.tz		
	Website: http://www.villagebanking.org		
46.	Name: INADES Formation Tanzania	NGO	EX
	Postal address: P.O. Box 203, Dodoma Tanzania,		RU
	Telephone: +255 26 235 4230; Fax: +255 26 235 4722		TR
	Email: inades-fo@maf.org or inades@do.ucc.co.tz		IN
47	Website: www.inadesfo.org/	601/	TD
47.	Name: Kilimanjaro Agricultural Training Centre	GOV	TR EX
	Acronym: KATC		EX
	Postal address P.O. Box 1241 Moshi, Tanzania + 255 27 - 2752293		
	Email: katc_mafc@yahoo.co.uk		
	Website: www.agriculture.go.tz/katcweb/html/index.htm		
48.	Name: Kilimanjaro Natural Food Cooperative Society	NGO	TM
4 0.	Location: AMKA/APT Office	1100	TR
	Postal address: P.O.BOX 376, Moshi, Tanzania		IN
	Telephone: +255 27 27 55037		"'`
	Email-amkapt@africaonlile.co.tz or amka@africaonline.co.tz		
49.	Name: Laela Agricultural Centre,	NGO	EX
	Postal address PO Box 21, Rukwa		TR
	255 061 243 00		RU
	Email: laela@bushlink.co.tz		
50.	Name: Ministry of Agriculture and Food Security,	GOV	PP
1	Postal Address: P.O. Box 9192, Dar es Salaam, Tanzania		RD
1	Telephone (Gen.): +255 22 2862480; +255 22 2862481		EX
1	Location: Kilimo Road, along Nelson Mandela Road, Temeke;		IN
	Email: psk@kilimo.go.tz		RU
	Website: www.agriculture.go.tz		TR
51.	Name: Ministry of Communication, Science and Technology	GOV	PP
	Postal address P.O. Box 37650, Dar Es Salaam, Tanzania		RD
	Telephone: +255 22 2114426		IN
			TR

S/No.	Institution and Contact Address	Туре	Role
52.	Ministry of Education and Vocational Training,	GOV	PP
	Postal address P.O. Box 37650, Dar Es Salaam		TR
	Telephone: +255 22 2114426		
	Email: ps-moec@twiga.com; Website: www.moe.go.tz		
53.	Name: Ministry of Livestock Development and Fisheries	GOV	PP
	Postal address: P.O. Box 9152, Dar es Salaam, Tanzania		RD
	Telephones (Gen.): +255 22 2861910; Fax: +255 22 2861908		EX
	Location: Mifugo House, along Nelson Mandela Road, Temeke		IN
	Email: info@mifugo.go.tz		RU
	Website: www.mifugo.go.tz		TR
54.	Name: Ministry of Trade and Industry,	GOV	PP
	Postal address: P.O. Box 9503, Dar Es Salaam, Tanzania		IN
	Telephone: +255 22 2181397, 2180418		TM
			RU
55.	Name: Ministry of Water and Irrigation	GOV	PP
	Postal address: P.O. Box 9153, Dar Es Salaam		RD
	Telephone: +255 22 2117153-9, 2117038		EX
			IN
			RU
			TR
56.	Name: Mixed Farming Improvement Programme	NGO	RU
	Acronym: MIFIPRO) Trust Fund,		EX
	Postal address P. O. Box 183, Mwanga, Kilimanjaro, Tanzania		TR
	Email: mifiprotrustfund@yahoo.com		
57.	Name: Mogabiri Farm Extension Centre	NGO	EX
	Acronym: none		TR
	Postal address P.O. Box 134, Tarime, Tanzania		
	Fax: none		
	Websites: none		
58.	Name: Moshi University College of Cooperative and Business	EDU	TR
	Studies		RD
	Acronym: MUCCoBS		EX
	Postal address: P.O. Box 474,		IN
	Location: Sokoine Road, Moshi, Tanzania,		
	Telephone: +255 (0) 27 54401; +255 (0) 27 54403;		
	Fax: +255 (0) 27 2750806; +255 (0) 27 2753857		
	Email: info@muccobs.ac.tz; or registrar@muccobs.ac.tz		
	Websites: www.muccobs.ac.tz		
59.	Name: National Bureau of Statistics (NBS)	GOV	PP
	Contact: The Director General,		IN
	Postal address P.O. Box 796, Dar es Salaam.		
1	Phone: 255-22-2122722/4; Fax: 255-22-2130852		
1	Email: dg@nbs.go.tz; it@nbs.go.tz;		
	Website: www.nbs.go.tz and www.tsed.org		
60.	Name: Participatory Ecological Land Use Management	NGO	EX
1	Acronym: PELUM – Tanzania		RU
	Contact: The Country Desk Coordinator,		TR
	Postal address: P.O. Box 54, DODOMA, Tanzania.		IN
	Telephone: +255 26 235 0744/4230; Fax: +255 26 235 4722		OT-
1	Email: pelumtz@maf.or.tz,		ADVOCA
	Web; www.pelumtanzania.org		CY

S/No.	Institution and Contact Address	Type	Role
61.	Name: Radio Free Africa	MED	IN
	Acronym: RFA		
	Postal address: P.O. Box 1732, Mwanza, Tanzania		
	Telephone: 255 28 254008/2503262/2530075		
	Fax: 255 28 2500713		
	Mob: +255 742-782237		
	DSM Office: Tel: 2116375/0742-785203		
	Email:		
62.	Name: RADIO ONE/ITV	MED	IN
	Postal address: P. O. Box 4374, Dar es Salaam, Tanzania		
	Telephone: +255 22 2775914, 2775916, 2773980		
	Fax: +255 22 2779737; 2775915		
00	Website:www.ippmedia.com	MED	15.1
63.	Name: Radio Maria	MED	IN
0.4	Postal address: P.O. Box 34573, Dar Es Salaam, Tanzania	MED	INI
64.	Name: Radio Sauti ya Injili	MED	IN
0.5	Postal address: P.O. Box 777, Moshi, Tanzania	DDV	DO 14
65.	Name: Said Salim Bakhresa & Co. Ltd (SSB)	PRV	PS-M
	Postal address P. O. Box 2517		
	Telephones: +255 22 2861116/7/8/9 info@bakhresa.com		
	www.bakhresa.com		
66.	Name: Netherlands Development Organisation	NGO	RU
00.	Acronym: SNV Tanzania	NGO	EX
	Postal address: P.O. Box 3941, Dar-es-salaam, Tanzania		L^
	Physical address: Chole Road, Plot No. 1142, Msasani Peninsular,		
	Dar-es-salaam		
	Telephone: +255 22 260 0340; Fax: +255 22 260 0339		
	Email: snvtanzania@snv.or.tz or snvtz@snvtanzania.org		
	Website: http://www.snvworld.org/ or http://www.snvtanzania.org		
67.	Name: Sokoine University of Agriculture	EDU	TR
	The Vice Chancellor,		RD
	Postal address P.O. Box 3000 Chuo Kikuu, Morogoro, Tanzania.		EX
	Tel: +255 23 2603511-4, Telefax +255 23 2604651.		IN
	E-mail sua@suanet.ac.tz;		
	Website: www.suanet.ac.tz		
68.	Name: Sugar Research Institute Kibaha	GOV	RD
	Acronym: SRI - Kibaha,		TR
	Postal address: P.O. Box 30031, Kibaha, Tanzania		EX
	Location: Old Morogoro Road, Tumbi, Kibaha, Pwani		
	Telephone: +255 23 240 2017 (Gen. line) or ; +255 23 240 2038		
	Fax: +255 23 240 2039		
	Email: sri@iwayafrica.com		
69.	Name: Tanzania Association of Non-Governmental Organisations	NGO	IN
	Acronym: TANGO		OT-
	Contact: Executive Director,		ADVOCA
	Location: Shekilango Road, Afrika Sana – Sinza,		CY
	Postal address: P. O. Box 31147 Dar Es Salaam, Tanzania		
	Telephone/fax: +255 22 277 4582		
	Website: www.tango.or.tz		

S/No.	Institution and Contact Address	Туре	Role
70.	Name: Tanzania Association of Women Leaders in Agriculture and	NGO	RU
	Environment		IN
	Acronym: TAWLAE		TR
	Postal address: P.O. Box 76498, Dar-es-salaam, Tanzania		
	Telephone: +255 22 270 0085		
	Email: tawlae@ud.co.tz		
71.	Name: Tanzania Broadcasting Cooperation	MED	IN
	Acronym: TBC-Radio or TBC Taifa		
	Postal address: P. O. Box 9191, Dar es Salaam, Tanzania		
	Email:		
72.	Name: Tanzania Chamber of Commerce, Industry and Agriculture	PRV	PP
	Acronym: TCCIA		TM
	Postal address: P.O. Box 9713, Dar-es-salaam, Tanzania		
	Telephone: +255 22 211 9436; or 255 22 2121421		
	Fax: +255 22 2119437		
	Email: tccia.info@cats-net,com or tccia.hq@cats-net.com		
70	Web page: http://tccia.co.tz	DD\'	DD
73.	Name: Tanzania Coffee Research Institute	PRV	RD
	Acronym: TACRI		TR EX
	Postal address: P.O. Box 3004, Moshi, Tanzania		= ^
	Telephone: +255-27-2756868/759		
	Email: tacriced@kicheko-mos.com & tacriced@yahoo.com.com		
74.	Website: www.tacri.org/home/coffee-in-tanzania.html	GOV	RD
74.	Name: Tanzania Commission for Science and Technology Acronym: COSTECH	GOV	TR
	Postal address: P.O. Box 4302, Dar es Salaam, Tanzania		EX
	Location: Ali Hassan Mwinyi Road, Kijitonyama, COSTECH		
	Building,		
	Tel: +255-22-700745/6/9, 75311/2; Fax: +255-22-775313/4		
	Email: info@costech.or.tz; Website: http://www.costech.or.tz		
75.	Name: Tanzania Fishery Research Institute	GOV	RD
70.	Acronym: TAFIRI		TR
	Postal address P.O. Box 9750, Dar Es Salaam, Tanzania		EX
76.	Name: Tanzania Food and Drugs Authority	GOV	RD
	Acronym: TFDA		IN
	Postal address: P.O. BOX 77150; Dar Es Salaam; Tanzania.		TR
	Telephone (office): +255 22 2450512, 2450751, 2452108;		
	Tele (Mobile): +255 787 555 527 or +255 754 772 220		
	Fax: +255 22 2450793		
	Email: info@tfda.or.tz; Website: www.fda.or.tz		
77.	Name: Tanzania Food Processors Association of Entrepreneurs	NGO	TM
	Acronym: TAFOPA		TR
	Contact: The Secretary,		IN
	Location: SIDO Small Business House, Room 5, Bibi Titi Mohamed		
	Road,		
1	Postal address: P.O. Box 77246, Dar es Salaam, Tanzania		
	Telephone: +255 22 2153018		<u> </u>
78.	Name: Tanzania Forest Research Institute	GOV	RD
	Acronym: TAFORI		TR
	Postal address: P.0. Box 1854, Morogoro, Tanzania		EX
	Telephone: +255-23-2263725		
	Website: www.tanzania.go.tz/environment.html		

S/No.	Institution and Contact Address	Type	Role
79.	Name: Tanzania Gatsby Trust	NGO	FS
	Acronym: TGT		IN
	Postal address: P.O. Box 8695, Dar es Salaam. Tanzania.		TM
	E-mail: tgt@tanzania-gatsby.com;		
	Website: www.tanzania-gatsby.com/		
80.	Name: Tanzania Home Economics Association	NGO	RU
	Acronym: TAHEA		TR
	Postal address: P.O. Box 1125, Dar-es-salaam, Tanzania; or P.O.		EX
	11242, Mwanza Tanzania		
	Location: MOEC Lithuli St. Dar-es-salaam,		
	Telephone: +255 22 211 0104; +255 28 2502555		
0.4	Email: tahea@twiga.com or taheamwanza@yahoo.com	0.7	55
81.	Name: Tanzania Industrial Research and Development	OT	RD
	Organization	(UN)	TR
	Acronym: TIRDO,		EX
	P. O. Box 23235 Dar es Salaam, Tanzania		IN TM
	Tel: +255-22-2666034/2668822; Fax: +255-22-2666034 E-Mail: tirdo@intafrica.com		I IVI
	http://www.sdnp.undp.org/tirdo/		
82.	Name: Tanzania Meteorological Agency	GOV	IN
02.	Acronym: TMA	GOV	RD
	Postal address: P.O. Box 3056 Dar-es-salaam, Tanzania		I ND
	Telephone: +255 22 2460706-8; Fax: +255 22 2460718		
	Email: met@meteo.go.tz or agromet1_tz@meteo.go.tz		
	Website: www.meteo.go.tz		
83.	Name: Tanzania Pesticide Research Institute	GOV	RD
	Acronym: TPRI		TR
	Postal address: P.O. Box 3024, Nairobi Road, Arusha Tanzania		EX
	Telephone: +255-27-2508813-15 (Gen. line); +255-27-250868-69		IN
	Fax: +255-27-2508217; +255-27-2509674; +255-27-2508042		
	Email: tpri@habari.com or tpridg@yahoo.com		
84.	Name: Tanzania Standard Newspapers	MED	IN
	Acronym: TSN		
	Location: TSN Daily News building, Samora Avenue, Plot No. 7,		
	Postal address: P.O. Box 9033, Dar es Salaam, Tanzania		
	Telephone: +255222110595,		
	Fax: +255222135239 0r +255222112881		
	E-mail: newsdesk@dailynews-tsn.com; Website: http://dailynews.habarileo.co.tz/		
85.	Name: Tea Research Institute of Tanzania	PRV	RD
05.	Acronym: TRIT	FKV	TR
	Postal address:		EX
	Telephone: +255 (0) 22 2122033		
	Fax: +255 22 2113838		
	Email: info@trit.or.tz		
	Website: www.trit.or.tz		
86.	Name: Vice President's Office – Environment	GOV	PP
	Acronym: VPO - Environment		
	Postal address: P.O Box 5380, Dar-es-salaam, Tanzania		

S/No.		Туре	Role
87.	Name: World Vision of Tanzania	NGO	RU
	Acronym: WVI - Tanzania		EX
	Postal address: P.O. Box 6070, Arusha, Tanzania		TR
	Location: Radio Tanzania Road, Block C, Plot # 181, Njiro, Arusha;		
	Telephone: +255 27 250 4359 or 250 8850; Fax: +255 27 2508248;		
	Email: tza@wvi.org; Website: www.wvi.org		
88.	Name: Young Women's Christian Association	CHU	RU
	Acronym: YWCA - Tanzania		OT
	Location: Ghana Avenue, Dar-es-salaam		(Faith)
	Postal address: P.O. Box 2086, Dar-es-salaam, Tanzania		
	Telephone: +255 22 212 2439;		
	Email: ywca.tanzania@hotmail.com		
	Website: http://www.worldywca.org/		
89.	Name: Youth Employment and Food Production Foundation	NGO	RU
	Acronym: YEFOFO		
	Postal address: P.O. Box 838, Dodoma, Tanzania		
	Location: Plot No. 353, Block A Nkuhungu East Dodoma, Tanzania		
	Telephone/Fax: +255 26 234 0388		
90.	Name: Zanzibar AIDS Commission	NGO	OT
	Acronym: ZAC		(Health)
	Postal address: P.O. Box 2820, Zanzibar, Tanzania		
	Telephone/Fax: +255 24 222 3152;		
91.	Name: Zanzibar Association of People with HIV/AIDS	NGO	OT
	Acronym: ZAPHA		(Health)
	Postal address: P.O. Box 1300. Zanzibar Tanzania		
	Telephone: +255 24 223 2019;		
	Email: <u>zapha_2003@yahoo.co.uk</u>		
92.	Name: Zanzibar Fishermen and Farmers Association	NGO	PS-P
	Acronym: ZFFA		
	Postal address: P.O. Box 2043, Zanzibar, Tanzania		
	Telephone: +255 24 223 3719; Fax: +255 24 2231730		
93.	Name: Zanzibar Ministry of Agriculture Natural Resources and	GOV	PP
	Environment Conservation.		RD
	Acronym: MANREC		EX
	Postal address: p.o. Box 159, Zanzibar, Tanzania		TR
1	Location: Forodhani area		IN
	Email: kuew_znz07@hotmail.com		
	Websites: linked to http://www.tanzania.go.tz/smz		
94.	Name: Zanzibar Muslim Women Aid Support Organization	NGO	RU
1	Acronym: ZMWASO		
	Postal address: P.O. Box 1610, Zanzibar, Tanzania		
	Telephone: +255 24 223 6230; Fax:+255 24 223 0195;		
95.	Name: Zanzibar NGOs Cluster	NGO	RU
	Acronym: ZANGOC		
	Postal address: P.O. Box 1610 Zanzibar, Tanzania		
	Telephone/Fax: +255 24 223 0195; Email: zangoc@zanzinet.com		
96.	Name: Kiteto Civil Society Organizations	NGO	RU
	Acronym: KCS Forum Co-ordinator		
	Postal address: P.O.Box 83 Kibaya, Kiteto.		
1	Telephone: 027 255 2087, Fax: 027 255 2201		
	E- mail: kinnapa-dp@habari.co.tz, iriyavj@yahoo.co.tz		<u> </u>

S/No.	Institution and Contact Address	Type	Role
97.	Name: Union of Non Governmental Organisations,	NGO	RU
	Acronym: UNGO		RD
	Postal address: Box 6075, MOROGORO,		TR
	Telephone: +255 23 260 0362, Mob. 0745 681,		
	E-MAIL: ungomoro@yahoo.co.uk		
98.	Name: Kigoma Development Promotion Agency.	NGO	RU
	Acronym: KDPA		
	Postal address: P.O. Box 1333, Kigoma		
	Telephone: +255 (0)28 2802397, Mobile: 0741491474		
- 00	E-mail: kdpaorg@yahoo.co.uk	NOO	DII
99.	Name: Tanga Youth Development Association	NGO	RU
	Acronym: TAYODEA		TR
	Postal address: P.O.BOX 5344, Tanga		
100.	Telephone: +255 272646933, Fax: +255272643426 Name: Maendeleo Ya Wakulima (Farmers Service Centre)	NGO	RU
100.	Acronym: MAYAWA	NGO	TR
	Postal address: P.O. Box 1753; Bukoba, TANZANIA		PS-P
	Telephone: +255 (0)28 222 09 21		1 3-1
	E-mail: mayawa@bukobaonline.com		
101.	Name: Tanzania National Institute for the Blind		
1011	Acronym: TNIB		
	Postal address: P.O. Box 16454, Dar es salaam		
	Email : trib38@hotmail.com		
102.	Name: Peace Action for Child Care and Education	NGO	RU
	Acronym: PACE		TR
	Postal address: P.O. Box 138, Tanga		
	Telephone: +255 (0)27 2641273		
	Email: pace@yahoo.co.uk		
103.	Name: Tanzania Youth Aware		
	Acronym: TAYOA		
	Postal address: P.O. Box : 77874, Dar es salaam		
1	Telephone: 0744-260996		
Vo.	Email: pmasika@youthaware.org		

Key:

Type AS-F Farmers' association (includes co-operatives) AS-W Women's association

AS-Y Youth association

BNK Bank or credit institution

CCI Chamber of commerce and industry

CHU Church-based group EDU Educational institution

GOV Government department / ministry

MED Media

NGO Non-government organisation PRV Private enterprise, company

REG Regional organisation, project or network

STA Statutory body STE State enterprise

OTH Other

Role	PS-M PS-P	Extension and outreach Information services Financial services Policy and planning Private sector – Exporter (fresh, frozen and dried produce) Private sector – Manufacturer (e.g. tannery, bottler, refiner, roaster) Private sector – Producer (e.g. commercial farm, fishing company) Private sector – Supplier (e.g. ag-chemicals, equipment, seeds) Research and development Regulation (compliance, standards)
		Regulation (compliance, standards)
	TR	Training (at secondary, tertiary and vocational level)
	TM	Trade and marketing (include market development)
	RU	Rural Development
	OT	Other

3.2 Profile of Institutions Interviewed

Name of institution: Ministry of Agriculture, Food Security and Cooperatives - Research and Training (DRT) and Extension sub-directorate (DCD-Ext)

Acronym: MAFC

Postal Address:

Permanent Secretary, P.O. Box 9192, Dar-es-Salaam, Tanzania

Director of Research and Training, P.O. Box 2066, Dar es Salaam, Tanzania

Physical address: Kilimo Road, along Nelson Mandela Road, Temeke; Dar-es-salaam,

Country: Tanzania

Tel. Landline:

DRT: +255 22 2865323 (General line); Others: +255 22 2865313/2865318/19/20/22

Fax: +255 22 2865312

AD-EXT: +255 22 2866401, 2866351; Fax: +255 22 2866372

Email: drt@kilimo.go.tz, and dcd@kilimo.go.tz.

Website: www.drd.mafs.go.tz/; http://www.agriculture.go.tz

Type of the Institution: Government Department (GOV)

Role: RD, PP, TR, EX and RU

Mission statement:

The overall mission of the Ministry of Agriculture, Food Security and Cooperatives is:

To deliver quality agricultural and cooperative services, provide conducive environment to stakeholders, build capacity of Local Government Authorities and facilitate the private sector to contribute effectively to sustainable agricultural production, productivity and cooperative development. The MAFC will fulfil this by:

- Formulating, coordinating, monitoring and evaluating the implementation of relevant policies in the agricultural sector and monitoring crop regulating institutions,
- Collaborating with the private sector, local government and other service providers to
 provide relevant technical services in research, extension, irrigation, plant protection, crop
 promotion, land use, mechanization, agricultural inputs, information services and
 cooperative development
- Undertaking crop monitoring and early warning, maintaining strategic food reserves and promoting appropriate post harvest technologies; and
- Encouraging, undertaking and coordinating research and development and training

For the provision of efficient and effective services to the agricultural sector the DRT is coordinate agricultural research and training liaising with Local Government Authorities (LGAs), the Private sector, National and International institutions and other stakeholders to promote, undertake and deliver client and demand driven technologies to the farming communities.

Field of specialisation:

DRT is specialising in the conducting research and training in various crop sciences including the following:

- 1. Crop breeding, production, protection and related sciences
- 2. Natural resources management especially in soil fertility, soil and water management, agroforestry, agro-mechanisation including farm machinery like animal drawn implements and tractor driven technologies, conservation tillage and post harvesting technologies.
- 3. Farming system and socio-economics

Technical divisions at DRT include: Crop research, Natural resources management, Farming system and socio-economics research, support services including Planning, Information and Documentation Unit, Monitoring and Evaluation, Finance, Procurement and Personnel Management.

Department of Crop Development – Extension section is supporting extension and advisory services through Local Government Authorities (LGAs) and Private extension services providers to farmers and other stakeholders and promote improved and demand driven technologies. Its mandate is to provide policy guidance and mobilise resources for LGAs. Specialisation include:

- Extension and advisory services
- Extension methodologies
- Farmers education and publicity
- Crop production and related sciences including horticulture, plant protection,
- Agricultural Mechanisation
- Human Nutrition, food science and processing
- · Agricultural economics and agribusiness
- Journalism
- Research and extension Linkages
- Training for extension staff and farmers in liaison with the DRT.

Number of staff:

The work force at DRT constitutes:

- Professionals: 308 research scientists and 109 agricultural tutors,
- Technical staff: 300 technicians and.
- Support staff: 384
- In each of the seven zones there are also libraries, information and documentation units, and zonal research and extension liaison unit dealing linking stakeholders in technology dissemination activities.

The Extension section has:

- A total of 54 staff, where 15 are Professionals; 20 Technical staff and 19 supporting staff.
- Extension section is also being supported by the LGAs in all 133 districts of Mainland Tanzania and Farmers Training Centre, and its estimated that there are 3,500 extension staff.

Branches:

DRT accomplishes its tasks through a network of research centres and training institutes in seven zones and associated stations. There include:

Lake Zone:

Zonal Director, ARI Ukiriguru, P.O. Box 1433, Mwanza, Tanzania.

Tel.: +255 28 2550215; Fax: +255 28 2550214

Email: ukiriguru@iwayafrica.com

Principal, MATI Ukiriguru, P.O. Box 1434, Mwanza, Tanzania.

Email: matiukiriguru@coolgoose.com

Southern Highlands Zone:

Address: The Director, Agricultural Research Institute (ARI) Uyole, P.O. Box 400, Mbeya,

Tanzania

Tel.: +255 25 2510062; Fax: +255 25 2510065

Email: ariuyole@iwayafrica.com

Principal.

MATI Uyole, P.O. Box 2292, Mbeya, Tanzania;

Tel.: +255 25 2510015 Email: matiuvole@atma.co.tz

or

MATI Igurusi, P.O. Box 336, Mbeya, Tanzania.

Northern Zone

Zonal Director, ARI Seliani, P.O. Box 6024, Arusha, Tanzania

Tel.: +255 27 2503883/2505211/2505212; Fax: +255 27 2502397/2548557

Email: sari@habari.co.tz

Principal KATC, P.O. Box 1241, Moshi, Tanzania, Tel./Fax: +255 27 2752293; Email: katc@kilionline.com

Southern Zone:

Zonal Director (S), ARI Naliendele, P.O. Box 509, Mtwara, Tanzania.

Tel.: +255 23 2333836; Fax: +255 23 2333141

Email: <u>utafiti@makondenet.com</u>

Principal, MATI Mtwara, P.O. Box 121, Mtwara, Tanzania.

Tel.: +255 23 2333837

Central Zone:

Zonal Director, Makutupora Viticulture Research Institute, P.O. Box 1676, Mpwapwa, Tanzania.

Email: imroso@yahoo.com

Eastern Zone:

Zonal Director, ARI Ilonga, P.O. Ilonga, Kilosa, Morogoro, Tanzania.

Tel.: +255 23 2623201; Fax: +255 23 2623284

Email: olinga@iwayafrica.com

Principal MATI Ilonga, P.O. Box 66, Kilosa, Morogoro, Tanzania.

Principal, National Sugar Institute (NSI), Kidatu; P.O. Box 97, Kidatu, Morogoro, Tanzania.

Tel.: +255 23 2626050; Email: nsi@raha.com

Sub zone (Eastern):

Deputy Zonal Director, ARI Mlingano, P.O. Box 5088, Tanga, Tanzania.

Tel.: +255 27 2647647/2647680; Fax: +255 27 2642477; Email: mlingano@iwayafrica..com

Principal, MATI Mlingano, P.O. Box 5051, Tanga, Tanzania; Email: matimlingano@hotmail.com

Western Zone:

Zonal Director (W), P.O. Box 306, Tabora, Tanzania.

Tel.: +255 26 2604142, Email: zdrdwz@yahoo.com

Principal, MATI Tumbi, P.O. Box 603, Tabora, Tanzania. Email: principalmatitumbi@yahoo.com

Annual budget:

Total is TZS 7 billion (equiv. Euro 3,741,854.78)³ for research and training

Amount allocated for ICM activities is TZS 31 million mainly used for packaging and repackaging of innovations, improving retrieval systems and library digitization.

At the headquarter extension section in the last financial year had a budget of TZS 982 million (equiv. Euro 524,928.77). Amount allocated for ICM activities which include farmers' education and publicity and Agricultural shows is TZS 236 million (equiv. to Euro 126,153.96).

Source of funding include:

- i. Government
- ii. Agricultural Sector Development Programme finance under basket funding arrangement by various donors
- iii. Regional research networks like ASARECA, SACCAR
- iv. International agricultural research organisations like CIMMYT, ICRISAT, IITA, ICRAF and other IARCs.

Programme / projects undertaken:

The DRT implemented the Tanzania Agricultural Research Project (TARP) phase I and II which ended in 2002. Achievements are summarised as follows:

- Establishment of a unified research services by merging the various research parastatals (TARO, TALIRO and UAC) in a single department within seven zones.
- Prioritization of research activities at national and zonal levels.
- Improved physical research and training infrastructure through rehabilitation of stations and training institutes,
- Improved skills of research and training staff through training in both long-term (96 staff) and short term (2892 staff) programmes between years 2000 2005.
- Strengthening of research and extension linkages
- Establishment of sustainable funding initiatives (Agricultural Research fund at national level and Zonal Agricultural Funds)
- Involvement of private sector and stakeholders in agricultural research and training endeavours
- Release a number of varieties of various food and cash crops
- Generation of improved plant protection and post-harvest technologies

In the Extension section the programme/project undertaken involved: NALERP and later NAEP were implemented to improve extension services in Tanzania and the activities carried include:

- Coordination of activities related to extension services including resource allocation; formulating extension policies and strategies; monitoring and evaluation of extension activities
- Provision of guidelines in extension methodologies and standards for extension service delivery
- Coordinate and facilitate training of extension staff at national level and in LGAs.
- Enhance collaboration among service providers through strengthening public-private partnership and reinforcement of research-extension-farmer linkages
- Production of agricultural training materials and dissemination of agricultural technologies using radio, TV, Video episodes, print materials (Ukulima wa Kisasa Newsletters and various booklets, leaflets and poster) and organised agricultural shows.

 $^{^{3}}$ $1 \in$ = 1870.73 TZS according to Bank of Tanzania on 30^{th} April, 2008

Target audience:

DRT and Extension services serve a broad spectrum of stakeholders in the agriculture and environment sector. These include:

- Small holder farmers in rural and peri-urban areas
- Medium and large scale commercial farmers
- Extension systems
- Farmers associations
- Crop boards
- Agribusinesses and agro-industries
- · Policy and decision makers; and
- Universities

Extent of interaction with CTA products and services:

DRT, Extension section and other department in the MAFC have been collaborating with CTA for a long time and received a variety of products and services from CTA including *Spore* Magazine, CTA publications like books, SDI, CD ROM, Database subscriptions, QAS. DRT staff also participated in CTA seminars and training programmes on ICM and ICT; and organised seminars with support from CTA.

Researchers and Extension Staff have also indicated that they receive *Spore* magazine as individuals.

Appreciation of CTA's products and services:

Products and services from CTA supported the institutions' library to access information on agricultural and rural development, hence supported researchers and tutors to develop their capacity in relevant study areas. Training programmes helped to develop capacity of the information and documentation unit and the library to carry out its duties effectively.

Many staff of DRT and extension section who subscribed individually to *Spore* magazine highly appreciated the knowledge and information received on improved and information on indigenous technologies used in other countries especially on IPM, Value adding, natural resources management and marketing.

Extent of collaboration / interaction with other institutions:

DRT specifically is collaborating with Universities especially SUA and UDSM; and regional centres, for example, ASARECA, and SACCAR; and international research bodies like CIMMYT, ICRISAT, IITA, ICRAF, and other IARCs.

Other institutions supporting agricultural and rural development include World Bank, EU, UNDP, FAO, IFAD, JICA, KOICA, DANIDA, NORAD, FINNIDA, and SIDA; and have bilateral relationships with most embassies.

National / sectoral policies impacting ICT use / information and communication within the institution:

The ICT policy is supporting government department like DRT and Extension to acquire ICT infrastructure like L/WAN. Almost all researchers have access to computers and all seven zones are connected with Internet services. The problem is the cost of maintaining Internet connection and the small band width available.

How information needs are currently met, and from where or by whom:

 DRT have documentation centres and libraries in all the seven zones that document scientific information; collect books, bulletins, journals, abstracts from various sources locally, regionally and internationally; store and distribute.

- DRT organize annual events at ARIs level for internal reviews of research activities where
 researchers and extensionists and farmers share knowledge and information generated from
 research activities. They also participate in various seminars, workshop and training sessions
 which also give opportunity for sharing information on various issues related to agricultural
 development.
- Through regional and international collaborations and joint activities they exchange and share knowledge and information with peer researchers and extensionists. Exchange of information through regional networks like ASARECA, SACCAR and the like as mentioned earlier provide opportunity for accessing information from research.
- CTA products and services is one of the most important sources of information that help the departments to have up-dated scientific information in the library. CTA has also supported in capacity building and acquiring of journal papers through the CDROM services. Unfortunately, there has been a change of staffs that were trained and spearheaded the process of making follow-up of CTAs' products and services particularly the QAS. The current officer in-charge is still acquainting with the information and communication system. There is a need for more capacity building interventions to improve the level of utilization of the products and services.

Software used includes XITAMI, Weblis and a variety of windows programmes.

Main information needs not satisfied:

Due to dynamic nature of agricultural development there is still demand for information that is not yet met by the current sources in many areas as follows:

- Broad rural development information including farm problems, social development issues including gender issues, available agricultural/development networks
- Technical information includes crop varieties especially for non-traditional crops; post harvest technologies; IPM, and grading systems.
- Economic information like identification of markets, commodity profiles, credit and microcredit, market data and crop insurance systems; project identification and appraisal. And entrepreneurship.
- Training needs on application of communication technologies in extension services especially linking farmers with QAS using mobile phones, participative methodologies, editing of reports and development of a communication strategy.

Successes/main problems faced in terms of information and communication management:

Achievements include:

- Improved information and documentation system in the DRT Head office, research centres and training institutes.
- Establishment of the DRT website
- Connection of research centres and training institutes with Internet and email services.
- Maintain a database

Problems are as follows:

Human resources

 Need for capacity building of new staff joining the Information and Documentation Unit, Libraries and ICT unit. Currently at the headquarters there are only 4 staff and only one is an Extensionists and the other 3 are technicians with knowledge on general agriculture fields. There is no ICT specialist within the department. Knowledge for digitization of available information is also lacking and hence slowing the process.

Equipment and ICT facilities

 There are demands for more ICT equipments such as computers and relevant software for documentation and storage of information and data especially at zonal level. The unit needs support in terms of facilities like computers, software, digital cameras, and other ICT to facilitate communication with farmers and other stakeholders.

Financial resources:

 ICM is allocated a small budget which is limiting and not enough for catering of demands of ICM.

Under ASDP, DRT intends to fund new investments including two-way information and communication capacity at local, district, zonal and district levels.

Successes/main problems faced in terms of knowledge management:

Knowledge sharing is accomplished through:

- Training programmes, seminars and workshop where researchers and extension staff share knowledge and information generated from research programmes amongst themselves and with key stakeholders.
- Its network of training institutes where students graduated a total of 1,252 young men and women agricultural experts interact with trainers, researchers and farmers.
- Interaction with smallholder farmers (about 42,137) attended short-term training (lasting from two to four weeks) at the nine training centres.

Why institution selected as a key:

It is a national institution with a mandate for formulating policy and planning development of livestock sector. Coordinate a network of livestock research centres in seven agro-ecological zones spread in the country; provide technical support to extension department in the local government authorities; and has a network of training colleges for livestock development. It is responsible for disseminate information on livestock related issues using radio, TV and printed materials. It is capable of reaching a large number of key stakeholders including agropastoralists and pastoralists.

Other observations: The department is willing to continue collaborating with CTA.

Person interviewed:

- 1. Mrs. Vidah Mahava Agricultural Research officer, Acting Head of Information and Documentation Unit, DRT Office.
- 2. Mr. Geofrey Kirenga Assistant Director Extension,
- 3. Mr. Richard Kasuga Information Officer of the MAFC and former head of IDU, DRT

Postal address: P.O. Box 9152, Dar es Salaam, Tanzania Telephones (Gen.): +255 22 2861910; Fax: +255 22 2861908

Physical address: Mifugo House, along Nelson Mandela Road, Temeke, Dar-es-salaam

Country: Tanzania

Email: info@mifugo.go.tz;

Website: http://www.mifugo.go.tz

Type: GOV

Role: PP, RD, TR, TX and RU

Mission statement:

The mission of the livestock industry is to ensure that livestock resource is developed and managed sustainably for economic growth and improved human livelihoods.

The overall objective of the National Livestock Policy is to develop a competitive and more efficient livestock industry that contributes to the improvement of the well being of the people whose principal occupation and livelihood is based on livestock.

The specific objectives of the National Livestock Policy are to:-

- Contribute towards national food security through increased production, processing and marketing of livestock products to meet national nutritional requirements.
- Improve standards of living of people engaged in the livestock industry through increased income generation from livestock.
- Increase the quantity and quality of livestock and livestock products as raw materials for local industry and export.
- Promote integrated and sustainable use and management of natural resources related to livestock production in order to achieve environmental sustainability.
- Strengthen technical support services, develop and disseminate new technologies.
- Develop human resources including livestock farmers.
- Promote production of safe and quality foods of animal origin in order to safeguard consumers.
- Promote the use of draught animal power and biogas utilization.
- Mainstream cross-cutting and cross-sectoral issues such as gender, HIV/AIDS, land and environment.

Field of specialisation:

Department of Research, Extension and Training is specialising on:

- Animal diseases research
- Feed resources research
- Livestock production
- Beef cattle research
- Dairy cattle research
- Poultry research
- Piggery research
- Research on other livestock types
- Socio-economics, biometrics and marketing research
- Extension and advisory services to livestock keepers and other key stakeholders

Number of staff:

Research section has more than 122 staff

Professional are about 35, technical staff around 60 and support staff 27 scattered in all research centres.

Extension at the Headquarters have 12 staff, which compose of 5 professionals, 2 technicians and 5 supporting staff including secretaries, clerical staff and drivers. The bulk of extension staff are under the Local government at regional and district level.

Branches and other sites:

- Livestock Research centres (LRCs) in West Kilimanjaro, Tanga, Uyole, Naliendele and Kigoma
- ii. Pasture research centre at Kongwa, Dodoma
- iii. Tsetse Research Institute, Tanga.
- iv. National Livestock Research Institute Mpwapwa

Annual budget:

Research section: about TZS 1.8 Billion (equiv. Euro 962,191.23). Allocated for ICT is about 10%

Extension section: about TZS 273,142,000 (equiv. Euro 146,008.24) (development budget) used for printing of brochures, poster, exhibitions, and procurement of equipments like laptops, editing machines, cameras and other charges.

Source of funding:

- i. Government of Tanzania
- ii. Donors through ASDP basket funding

Programme / project undertaken:

Currently, the department is implementing ASDP project which involves research activities in all specialisations mentioned earlier. These are implemented in the following divisions:

- Animal breeding research
- Pasture research
- Nutrition research
- Disease control research, and
- Socio-economic research

Target audience:

- i. Livestock keepers
- ii. Policy makers
- iii. Private sector dealing with livestock related issues like input and output markets, processors, middlemen
- iv. Consumers and the public at large.

Extent of interaction with CTA:

There is interaction at an individual research level but not as an institution.

Appreciation of CTA's products and services:

Staff interviewed positively assessed CTA products especially *Spore* magazine, although most of them complained that it is not regular as it used to be.

Other services like CDROM they used to access at the DRT library which is now in a different ministry. They therefore requested to be one of the collaborators of the CTA to benefit from products and services which are needed most.

Extent of collaboration / interaction with other institutions:

- International Livestock Research Institute (ILRI) for joint project and information sharing)
- COSTECH seminars, workshops and training on ICT
- SUA joint project, training and information sharing

National / sectoral policies impacting ICT use / information and communication within the institution:

Staff interviewed were not aware of the national policy on ICT and the ministry do not have one. However, appreciate that ICT policy has a positive impact as it allows scientist to share and exchange information, access knowledge and information from peer research working in similar areas, and networking.

How information needs are currently met, and from where or by whom:

- · Internal research reviewed meetings conducted periodically,
- Newsletters and brochures produced by researchers
- Universities: SUA and other regional universities like Egerton, Makerere
- Proceedings of the seminars organised locally, regionally and internationally
- Networks like ASARECA, ILRI and ICRAF
- Internet search some mentioned use of AGORA
- Networking in the Livestock Early Warning Systems (LEWS) that provide information on marketing systems
- Ministry of Trade and Industry of Tanzania market information

Main information needs not satisfied:

Broad rural development information related to livestock including:

- Farm problems
- Social development issues
- Gender issues
- Government and international regulations
- Conferences and meetings
- Development and funding programmes
- Available livestock/development networks (regional and international)

Technical information:

- Integrated Livestock Disease Management
- Processing technology for value addition
- Milk handling and hygiene of milk products
- Grading systems
- Equipment availability
- Waste utilisation

Economic information:

- Identification of markets especially for different livestock breed types
- Market data
- Credit and micro-credit information
- Availability of livestock inputs e.g. livestock drugs
- Livestock insurance schemes

Training needs:

- Participative technologies for researchers and field staff
- Application of communication technologies in livestock extension and market information dissemination
- Editing of reports
- Development of a communication strategy

Formats most difficult to get include:

- Journal articles
- Abstracts from research
- Statistical data especially on crop production
- Materials suitable for mass distribution in local language like Kiswahili which most livestock farmers understand
- Pictorial posters that illiterate livestock keepers can understand

Successes/ main problems faced in terms of information and communication management:

The Ministry through department of livestock research, training and extension have succeeded in the following areas:

- Production of TV and radio programmes for farmers and livestock keeping communities.
- Organised campaigns for creating awareness about different diseases and their control;
- Produced printed materials on the same like posters, leaflets and booklets;
- Organised campaign for increasing consumption of livestock products like milk and meats; and
- Training of extension staff and livestock keepers on various improved husbandry techniques.

Constraints:

- Limited awareness on ICM in general and lack of political will is missing to support ICM/ICT in knowledge and information dissemination. Most are still thinking in traditional methods of information dissemination. Specifically, the Ministry has the following constraints:
- Lack of a communication strategy
- Human resources: low capacity for packaging and repackaging of research products suitable for clients especially livestock keepers
- Lack of equipment to capture local knowledge

Successes/main problems faced in terms of knowledge management:

Knowledge management strategy is missing although internally there has been sharing of information on peer basis. This is an area that needs improvement so as to optimise on the existing knowledge and information for decision making at all level.

Why institution selected as a key:

It is a national institution with a mandate for formulating policy and planning development of livestock sector. Coordinate a network of livestock research centres in seven agro-ecological zones spread in the country; provide technical support to extension department in the local government authorities; and has a network of training colleges for livestock development. It is responsible for disseminate information on livestock related issues using radio, TV and printed materials. It is capable of reaching a large number of key stakeholders including agro-pastoralists and pastoralists.

Other observations:

Potential hub for dissemination of CTA products and services on livestock related knowledge and information

Interviewed person: Dr. David S.C. Sendalo – Assistant Director Livestock Research
Ms. Margaret Bakuname – Assistant Director – Livestock Extension
Felista Kimaro – Principal Livestock Research Officer
Deograsias A. Ruzangi – Principal Livestock Officer

Name of institution: Tanzania Forest Research Institute (TAFORI)

Postal address: P.O. Box 1854, Morogoro

Physical address: Old Dar es salaam Road, Morogoro,

Country: Tanzania

Tel: +255 26 2303190 (General); +255 26 2302147(Direct), Fax: +255 26 2302147

E-mail: tafori@morogoro.net Web site: http://www.tafori.org

Type: GOV Role: EX, IN, RD

Objective / mission statement:

TAFORI's mission is to enhance research capacity for effective carrying out, co-ordination, documentation, and dissemination of research results for sustainable forest and associated natural resources management to enhance economic, social and environmental benefits to stakeholders.

Field of specialisation:

TAFORI's core competencies are:

- Management of Natural forests
- Community and Farm Forestry
- Plantation Forestry and Tree Improvement
- Forest Resource Assessment
- Forest Operations and utilization
- Socio-economics Policy and Forest Extension
- Support Programmes: Human Resources, Infrastructure, Publications and dissemination

Number of staff:

TAFORI's staff in total are = 160

Professionals – 40

Technical staff - 80

Clerical - 40

Key skills of staff include:

- Forestry sciences at PhD, MSc., Ma, BSc levels
- Human Resources and Administrative
- Social sciences
- Technical Diploma in forest related courses

Branches and other sites:

TAFORI has offices in Lushoto, Kibaha, Moshi, Tabora, Dodoma, Malya, Mufindi, and Shinyanga

There are 3 departments linked to lines of work:

- Forestry Production (Ecology, Management, Production, Tree Genetics
- Forestry utilization (operations, Engineering, Wood Energy, Wood structure)
- Finance and Administration (Accounts and Stores, Personnel and Administration)

Annual budget:

The annual budget for 2007/2008 TZS 1,237639,000 (€ 661,580.77) and allocated to ICM TZS 45,450,000 (€ 24,295.33)

Source of funding, incl. main donors / sponsors:

Government funding and donors through project like ICRAF, CIFOR

Name of institution: Tanzania Forest Research Institute (TAFORI)

Programme / projects undertaken:

- Management of Natural Forests
- Community and Farm Forestry
- Plantation Forestry and Tree Improvement
- Forest Resource Assessment
- Forest Operations and utilisation
- Socio-economics, policy and Forestry Extension

Target audience (plus number, actual or estimated):

TAFORI target audience includes:

- Government of Tanzania
- Scientists Environmental
- Wood users
- Private sectors
- NGOs and Communities

Means of contact: publications, TAFORI newsletters (Bi-annual), technical backstopping, consultations, Mass media and communication networks, conferences, meetings

Extent of collaboration / interaction with other institutions (name, nature)

TAFORI collaborates with several institutions at the local, regional and international levels:

- National SUA, COSTECH, University of Dar es salaam, REPOA, NEMC, TTSA
- Regional SADC, KEFRI, NGARA
- International ICRAF, CIFOR, FAO, IUFRO, INBAR

The collaboration is mainly through: Joint projects and Information exchanges

National/sectoral policies impacting ICT use/information and communication within the institution:

Not aware of the ICT policy

How information needs are currently met, and from where or by whom:

<u>Internal sources:</u> Knowledge bases from its staff are used to implement its activities; TAFORI Library also serves as a source of information and in-house training. National and international sources:

- Organizations: Universities:(Sokoine University of Agriculture technical expertise, University of Dar es salaam), ASARECA, RAIN, ICRAF – information and funds, Meetings with beneficiaries,
- Publications: CTA booklets/bulletins, University research papers, newspapers, Electronic Media: Radio programmes, Tv programmes, Video presentations, Posters, Internet, Agricultural research electronic networks
- Other sources: Fairs and exhibitions, colleagues, forest consultants.

ICT resources to support information acquisition and exchange:

All staffs have desktop computers and all senior staffs have laptops (Windows XP, Vista), Internet connection at the head office is available. IT resources and the websites are hosted and maintained by a contracted private company (MORO net)

Name of institution: Tanzania Forest Research Institute (TAFORI)

Main information needs not satisfied:

Broad Rural Development:

- Farm problems
- Non-farm livelihoods
- Social development issues
- Gender Issues
- Government and international regulations
- Conferences and meetings
- Trade fairs
- Development and funding programmes
- Available agricultural/development networks(regional and international)

Technical Information:

Patents

Economic information

- · Credit and micro-credit
- Market data
- Identification of markets
- Crop insurance systems

Training Needs:

- Application of communication technologies in extension services especially in Agroforestry and forests
- Management of information within the organization
- Participative methodologies

Successes/main problems faced in terms of information and communication management:

TAFORI has succeeded in maintaining its own Library, documentation centre and publishing newsletter jointly published with CIFOR, proceedings of workshops, annual progress reports. Main problems:

- · Lack of skilled human resource
- Limited fund

Improvements needed:

- Training the current staff to acquire the necessary skills
- Solicit more funds to purchase journals and books

Successes/main problems faced in terms of knowledge management:

Knowledge is shared through meetings, trainings, workshops and participatory research. No specific problems were mentioned.

Why institution selected as a key:

TAFORI is a National institution mandated to conduct and coordinate forestry research in Tanzania. It is the only as far as forest research and development is concerned.

Other observations:

The interviewed staffs complained that CTA publications are not regular, sometimes are available and sometimes do not come, sometimes a copy and sometimes several copies. TAFORI need more physical support from CTA to acquire products and services.

People interviewed:

Name: Evarest Sabas, Director-Forest Production Research and

Others were library and information staff

Postal address: P.O. Box 159, Zanzibar, Tanzania

Physical Address of main location: Forodhani Area Country: Tanzania

Tel.: +255 777 424578

Email: <u>kuew_znz07@hotmail.com</u>

Website: linked to the Zanzibar Revolutionary Government - http://www.tanzania.go.tz/smz/

Type: GOV

Role: RD, EX, IN, PP, RU, Other include seed production, multiplication and distribution and

plant protection services

Objectives:

Include the following:

- To conduct all research related activities in crop and livestock
- To provide agricultural extension to farmers
- To conduct training of extension staff and farmers
- To provide agricultural input services
- To provide pest control services
- To provide information in agricultural marketing

Field of specialisation:

- Plant protection
- Seed production and technology
- · Mechanisation with emphasis on animal drawn technologies
- Agro-processing and value addition
- Livestock related research
- Training
- Information and farmers education

Number of staff:

Total number of staff = 1,100.

- Professionals = 51
- Technical staff = 116
- Support staff (including secretaries, clerical workers, drivers, etc. = 733

Specialised skills include Breeding, Crop sciences, Plant protection, Seed technology, Horticulture, Nutrition, Food science, Soil science and Entomology and Pathology

Branches, other sites:

- i. Kizimbani Research centre:
- ii. Bambi seed production unit
- iii. Ole seed farm in Pemba
- iv. Matangatwani Research centre in Pemba

Annual budget:

Total budget is estimated to be TZS 500 million for recurrent cost (equiv. to Euro 267,275.34). About 10% of this is allocated to ICM.

Development budget estimated at TZS 60 million mainly provided by donors

Source of funding:

- Zanzibar Revolutionary Government
- Development partners and projects including:
 - World Bank and allied supporting the Participatory Agricultural Development and Empowerment Project and Agricultural Sector Support Project
 - Rockefeller Foundation
 - o Farm Africa (but just ended)

Programme / project undertaken:

- Under PADEP and ASSP the Commission was supported to acquire equipments including computers, TV, Video editing equipments, Amplifiers, Digital and still Cameras.
- Farm Africa supported the Commission with production of leaflets, booklets and posters

Target audience:

- Farmers through extension officers and publications
- Entrepreneurs and investors
- NGOs
- Agro-based businesses
- Policy makers

Extent of interaction with CTA:

The Commission staff were receiving CTA products especially *Spore* magazine in the past through a project funded by Dutch Government to "Strengthen Plant Protection Services to farmers".

There was no record of staff benefiting from CTA training programmes and seminars.

Appreciation of CTA's products and services:

The products were very useful as it provided information from research findings conducted in developing countries and get to know new findings in countries with similar environment. Since the closure of the project these products are not available.

Extent of collaboration / interaction with other institutions:

- Sokoine University of Agriculture for training of staff and research collaboration
- Commission of Science and Technology (COSTECH) exchange of information and collaborative research.
- Ministry of Agriculture, Food Security and Cooperatives of the Mainland Tanzania on quarantine regulations
- Tengeru and Uyole Training Institutes for training of staff
- Seed Production Centre in Mainland Tanzania for seed exchange

Regional networks such as:

 ASARECA, IITA AND SADC for exchange of plant breeding products and exchange of information

Internationally, the Commission is collaborating with:

- Rockefeller Foundation support joint research
- FAO, IFAD and World Bank supporting research through projects.

National / sectoral policies impacting ICT use / information and communication within the institution:

Removal of taxes on imported ICT equipment allowed them to acquire computers and other ICT equipment at reasonable cost. The policy also facilitated access to information globally, although there are still some limitations due to low capacity for Internet connections.

How information needs are currently met:

Commission organise regular meetings, seminars and workshop where researchers present their findings and hence sharing information and knowledge generated from research. Other sources include:

- Universities specifically Sokoine University of Agriculture and University of Dar-es-Salaam where research papers are exchanged and through joint research activities
- Ministry of Agriculture, Food Security and Cooperatives of the Mainland Tanzania exchange on various information on regulations and quarantine procedures, seed exchange and policy issues
- COSTECH through joint research and links to websites (have password for AGORA)
- ASARECA through its regional networks, for example, rice breeding, RAIN and others receive publications that are informative about new findings in specified areas.
- International Agricultural Research Centres like ICRAF, IRRI, ILRI and CIMMYT received information about newly released varieties and agronomic practices, natural resources management and related sciences.
- Input suppliers on quality of inputs and requirements
- Commodity and farmers' association on demands for technologies and feedback on technologies disseminated
- Meeting with beneficiaries to understand their constraints and information and technological needs

ICT resources to support information collection, storage and dissemination:

The Commission have and Information and Communication Unit for preparation of radio and TV programmes and a Documentation Centre at the Research Centre for ICM. The Unit is supported by a team of 19 staff including 2 professional journalists and 3 technical and 14 support staff. Technical staffs are basically Certificate and Diplomas holders specialising in Agricultural and related fields; while support staff are secondary school leavers with short terms training on Computers.

The Unit have 3 computers and will acquire 2 more this year. Software used includes a variety of Windows and Adobe Premier-Pro was recently acquired for editing of videos. There are also plans to buy a powerful computer with an editing programme known as "FINAL-CUT".

Main information needs not satisfied include:

Broad rural development information:

- Social development issues
- Gender issues
- Government and international regulations

- Conferences and meetings
- Development and funding programmes
- Available agricultural/development networks (regional and international)

Technical information:

- Integrated Pest Management
- Post harvest technology
- · Grading systems
- Equipment availability

Economic information:

- Identification of markets especially for spices
- Market data
- Credit and micro-credit information
- Commodity marketing especially for spices

Training needs:

- Participative technologies for researchers and field staff
- Application of communication technologies like the recently acquired equipment for TV and radio programme preparation

Formats most difficult to get include:

- Journal articles
- · Abstracts from research
- Statistical data especially on crop production
- Materials suitable for mass distribution in local language like Kiswahili which most farmers understand

Successes/ main problems faced in terms of information and communication management:

Successes:

- The Documentation centre is collecting information from research centres locally and regionally, store, synthesize and avail it information to researchers and students at Kizimbani Research and training institutes.
- Information and Communication Unit is producing radio and TV programmes for farmers and other clients. They also produce programmes for sensitization of policy makers to understand farmers production problems and constraints

Main problems identified are:

- Human resources: the Commission is facing shortage of professional staff to handle new
 equipments received. Currently 1 staff has gone for further studies in ICT at Makerere
 University, Uganda. Other technical staffs need short courses to improve their skills but
 there is financial constraint to achieve the goal.
- Transport: the Information and Communication Unit is lacking reliable transport to make the team mobile to capture episodes required for preparation of TV and materials for radio programmes.
- The Commission is allocated only 15 minutes of airtime for radio and 15 minutes for TV
 programme in government owned stations. Staff interviewed felt that it is not enough to
 disseminate a lot of research findings available in research shelves and from other sources.

Efforts to get more airtime proved futile because of the cost involved the Commission cannot afford.

 Financial resources: there is limited budget from government compared to the mandate given to the Commission to produce and disseminate technologies. Lack of communication strategy might be a contributing factor since there is no basis for allocation of more funds from the government allocations.

Successes/main problems faced in terms of knowledge management:

Knowledge sharing and management is happening during regular departmental meetings. It was noted that the office does not have L/WAN to facilitate smooth knowledge and information sharing among staff and with other institutions within the country and outside. In addition, there is inadequate expertise to establish and maintain database for research and extension.

Why institution selected as a key:

The Commission for Agricultural Research and Extension has the mandate for ensuring agriculture and rural development in the Zanzibar Islands. This makes it an focal institution in effort to reduce poverty and attain Millennium Goals. It is therefore a potential for collaboration with CTA in receiving and disseminating products and services to farmers and other key stakeholders.

Other observations:

The institution expressed its willingness to collaborate with CTA.

Persons interviewed:

- i. Mberik Rashid Said Commissioner for Agricultural Research and Extension
- ii. Othman Ally Maulid In-charge of Information and Extension Section Contact: P.O. Box 159, Zanzibar, Tanzania

Postal Address: P.O. Box 159, Zanzibar, Tanzania

Physical address: Forodhani – Kilimo Building, Zanzibar

Country: Tanzania

Tel. Landline: +255 777 420431

Email: zaffide2004@yahoo.com

Website: NIL

Type of the Institution: NGO

Role: TR, RU, IN, EX and other include Consultancy services, lobbying and advocacy

Mission statement/objective:

ZAFFIDE will work in a transparent and accountable manner to deliver demand driven extension, training and consultancy services to farmers, livestock keepers and fishers, and to address cross cutting issues related to HIV/AIDS, gender, malaria and environmental conservation in order to secure their livelihoods sustainably and foster their social and economic development.

To achieve this it has the following objectives:

- 1. To strengthen the internal capacity of ZAFFIDE to effectively deliver services to its stakeholders
- 2. To analyse livelihood requirements of ZAFFIDE stakeholders and then support appropriate interventions
- 3. To advocate policy and strategies that defend and promote interest of ZAFFIDE stakeholders
- 4. To support and provide training to communities in natural resources management, HIV/AIDS and malaria pandemics and/or gender mainstreaming.
- 5. To enhance networking between stakeholder groups
- 6. To develop a system of good governance within ZAFFIDE.

Field of specialisation: conduct training in the following fields

- 1. Agriculture: mainly agronomy, horticulture, extension, mechanisation and irrigation
- 2. Livestock: dairy (cattle and goats); poultry and animal health/veterinary services.
- 3. Natural resources management: fishing, fish marketing, industrial fishing
- 4. Forestry: nursery establishment and management; Natural reserves conservation and wildlife management,
- 5. Cross cutting issues: gender, HIV/AIDS, malaria, environment, advocacy, lobbying on policy issues

These are managed through five main departments, namely:

- 1. Crop husbandry
- 2. Livestock management
- 3. Natural resources management
- 4. Cross cutting issues
- 5. Planning and Administration

Number of staff:

Permanent staff = 4

- Professional = 1
- Technical = 1 (employed on 2 years contract to support implementation of a project on vegetables production supported by EU through an Italian Government.
- Support staff = 2

Volunteers: 39 who are basically members of the association

Branches:

Established a branch in Pemba but still in its infancy.

Annual budget:

Internally generated funds to cover operational costs: TZS 15 million (equiv. Euro 8,018.26) External through donor support: TZS 70 m (equiv. Euro 37,418.55) (depending on activities/project implemented)

Source of funding:

- Internal sources not specified but include members own contributions.
- Donors: EU, Italian government, UNDP (for the project just ended)

Programme/projects undertaken:

The main programme and services offer by ZAFFIDE include:

- Training of farmers, livestock keepers and fishermen in various subjects that they request (demand driven)
- Formation and support of groups and associations, including the establishment of farmers field schools and Saving and Credit Cooperative Societies (SACCOS)
- Organise farmers, fishers, livestock keepers' field days and study tours.
- Establish farmers, fishers and livestock keeper-managed demonstration plots for food crops
- Information resources centre to enable farmers to have access to knowledge, information (especially market information) and skills related to their activities; and to provide a place and environment whereby farmers, fishers, livestock keepers with different background and those with common problems could share information, experiences and discuss issues that affect them in farming.

Target audience:

ZAFFIDE target farmers (of both crops and livestock) and fishers in Zanzibar. Specifically it targets disadvantaged groups to support them improve livelihoods through development interventions to:

- 1. Women, particularly single mothers, widows, and those living in rural areas
- 2. Farmers in coral rag areas, particularly women seaweed farmers
- 3. The disabled, particularly those who are blind and weak bodied
- 4. Small scale (Artisanal) fishers (the vast majority of Zanzibar
- 5. Small scale livestock keepers
- 6. Rain-fed farmers
- 7. The Youth
- 8. People livings with HIV/AIDS
- 9. The illiterate, and
- 10. Orphans

Extent of interaction with CTA:

Aware of CTA Spore magazine and receive individually

Appreciation of CTA's products and services:

Very useful, they receive new information on improved technologies and rural development in general.

Extent of collaboration / interaction with other institutions:

ZAFFIDE is collaborating with various institutions locally and internationally. These include:

- 1. Tanzania Organic Agriculture Movement (TOAM)
- 2. Tanzania Association of NGOs (TANGO)
- 3. Tanzania Organic Certification Association (TANCERT)
- 4. Mtandao wa Vikundi vya Wakulima Tanzania (MVIWATA) meaning National Network of Small-scale Farmers Groups in Tanzania.
- 5. Africa 2000 Network programme of UNDP
- 6. FAO
- 7. JICA
- 8. Embassy of Finland
- 9. Farm Africa, and
- 10. Action Aid

National / sectoral policies impacting ICT use / information and communication within the institution:

The ICT policy positively facilitated communication between ZAFFIDE and its partners. However, lack of Internet connection is limiting this process. Government support to NGO like this to joint the e-learning is limited.

How information needs are currently met, and from where or by whom:

ZAFFIDE is getting information on agricultural needs from the:

- Ministry of Agricultures' booklets and flyers
- Meeting with beneficiaries
- University research papers
- CTA Spore magazines
- Internet search on various websites
- Fairs and exhibitions

ZAFFIDE is collaborating with various institutions locally and internationally which provide them with information on general rural development, technical, economic and others to meet their needs. These include:

- 1. Tanzania Organic Agriculture Movement (TOAM) on aspects related to standards for organic products
- 2. Tanzania Association of NGOs (TANGO) as an umbrella organisation where they exchange information on various regulations and guidelines
- 3. Tanzania Organic Certification Association (TANCERT) for certification of organically produced products of farmers in the islands
- 4. Mtandao wa Vikundi vya Wakulima Tanzania (MVIWATA) meaning National Network of Small-scale Farmers Groups in Tanzania is an umbrella organisation which is implementing joint programmes with ZAFFIDE in promoting farmers networking to be heard when lobbying for better policy environment.

Past collaboration in with:

- 5. Africa 2000 Network programme of UNDP supported community based participatory needs assessment for beneficiary communities e.g. the Tumbatu community assessment study in 1997 that led to development of a community development plan.
- 6. FAO support for tree nursery establishment and management
- 7. JICA information exchange
- 8. Embassy of Finland in development of a strategic plan for ZAFFIDE
- 9. Farm Africa on natural resources management and conservation.

Most of the collaborative arrangements are on project and/or on individual basis. Hence they stopped once the project ends or the contact person move to another assignment. Staff interviewed encouraged institutional linkages rather than individual contacts.

Main information needs not satisfied (including types and format of information):

Members of ZAFFIDE interviewed expressed the need to get more information about:

Broad rural development information:

- Conferences and meetings
- Development and funding programmes
- Available agricultural/development networks (regional and international)
- Farm problems from areas with similar environment

Under technical information they would need information on:

- Patents in suitable formats that they can share with its members and beneficiaries
- Equipment sourcing/availability especially for value addition; and
- Industrial profiles

Economic information include:

- Market data
- Identification of markets
- · Commodity profiles

Training needs in:

- Management of information within the organisation
- Editing of reports
- Application of communication technologies in extension services like question and answer using mobile phones and Internet.

Format that are difficult to access:

- Some journal articles
- Patents
- Statistical data

Successes/main problems faced in terms of information and communication management:

ZAFFIDE is an information centre mainly providing technical information on different issues to farmers and investors related to organic farming, beekeeping and spice production. It has organised seminars and workshops for its stakeholders. For example in 2007/08 sensitized farmers to utilise services provided at their information centre and formation of SACCOS to:

- 30 livestock keepers
- 30 fishers
- 29 crop producers

Constraints faced:

- Limited space at the information centre to store more information collected from various sources. This problem is being addressed and they expect to get a bigger office.
- ii. Limited equipment for documentation and publication of information for distribution like computers, printers and other ICTs.
- iii. Have adequate staff but need further training on ICT to handle new challenges
- iv. Financial limitation to meet needs of their beneficiaries

Successes/main problems faced in terms of knowledge management:

Through projects they produced leaflets, posters for distribution to their target audiences. However, knowledge sharing among members of ZAFFIDE and its partners is limited due to limited connectivity to Internet.

Why institution selected as a key:

ZAFFIDE is constituted by technical experts who aim at complimenting government efforts to reduce poverty. The organisation is uniting fishermen and farmers, and is capable of reaching poor farmers and fisher folks especially women and the disadvantaged groups.

Other observations:

None

Persons interviewed:

Salum Rehani - Deputy Secretary

And

Othman Ally Maulid – Member (Extension Specialist) P.O. Box 159, Zanzibar, Tanzania Tel. contact: +255 777 420431 Email: oallymamp@yahoo.com

Others were: Sada Hassan – Office Secretary Faida Hamisi Alli – Planning officer

Name of institution: Kizimbani Agricultural Training Institute (KATI)

Postal Address: P.O. Box 149, Zanzibar, Tanzania

Physical address: Kizimbani Area located in Western District of Zanzibar West Town

Country: Tanzania

Tel. Landline: +255 713 562967

Email: NIL Website: NIL

Type of the Institution: GOV. Role: TR, RU and EX.

Objective:

To provide training to ex-secondary school leavers at certificate level

- Provide short term training to village extension officers
- Provide short courses to farmers and livestock keepers

Field of specialisation:

Training in the following fields

Animal health and production

Crop production including spices production

Farm power including animal drawn technologies and tractor driven machines

Extension and outreach to farmers

Soil and water management

Pasture and fodders management

Number of staff:

In total the institute has 54 staff,

Professional = 6 graduates at MSc and BSc level in fields mentioned above.

Technical staff = 12 including one librarian (ex-secondary school who received short onthe-job training

Support staff = 36 including 2 secretaries responsible for documentation

Branches:

None.

Annual budget:

Total operational cost is TZS. 55 million (Euro equiv. 29,400.29) excluding salaries. Only about 10 percent of the budget is used for ICM including procurement of computers and printers; report writing and dissemination to various stakeholders.

Source of funding:

- Government of Zanzibar
- Projects like Participatory Agricultural Development and Empowerment Project (PADEP); Agricultural Sector Support Project (ASSP).

Name of institution: Kizimbani Agricultural Training Institute (KATI)

Programme/projects undertaken:

- Training of ex-secondary school leavers who will later be employed as extension workers in the villages and various development programmes including NGOs working in agriculture and rural development
- Training of Block extension staff who are working with grass root communities
- Training of farmers on improved management crops including spices farming, cassava production and IPM.
- Training of livestock keepers on improved management of dairy animals (cattle and goats) and poultry.

Target audience:

- 1. Young men and women from secondary education studying sciences
- 2. Block extension workers for short courses
- 3. Farmers groups
- 4. Youth groups including those affected by drug abuse participating in a rehabilitation programme

Extent of interaction with CTA:

Staff interviewed was not aware and have no interaction with CTA.

Appreciation of CTA's products and services:

Not applicable.

Extent of collaboration / interaction with other institutions:

The institute interacts with the following institutions:

- 1. Sokoine University of Agriculture: information exchange when they send students from SUA for practical sessions at KATI
- 2. Tengeru Livestock Training Institute mostly for students exchange programmes
- 3. Embassies like Netherlands, Norway, Japan send students on exchange programme and for practical sessions
- 4. Japan International Cooperation Agency (JICA) sent volunteers in rice irrigation exchange programme
- 5. Korea International Cooperation Agency (KOICA) provide short training in country and in Korea; Tutors also were sent to Korea for short training

National / sectoral policies impacting ICT use / information and communication within the institution:

Staff interviewed had not seen the ICT policy but was aware that through ICT policy taxes were waived and this enabled the institute to acquire one computer. Through support from Projects like PADEP and ASSP they also received more computers and now every section has one computer. ICT has simplified information and communication management. This is a positive impact that enables them produce leaflets and manuals for their students and other clients.

Name of institution: Kizimbani Agricultural Training Institute (KATI)

How information needs are currently met:

- Meeting with researchers at the local research institutions
- Universities specifically Sokoine University of Agriculture, Egerton University of Kenya through collegial relationships
- Collaboration with various universities where staff were trained like in the Netherlands, Philippines, New Zealand, Australia, UK and USA.
- Regional and international research institutes like International Livestock Research Institute (ILRI); International Rice Research Institute (IRRI) and World Agro-forestry Centre (ICRAF).
- Access to Global Online Research in Agriculture (AGORA).

Main information needs not satisfied:

The institute has no Internet connections and cannot afford to subscribe to important information sources. This limit access to information on broad rural development (in order of priority):

- Government and international regulations
- Potential development and funding programmes
- Available agricultural/development networks both local, regional and international
- Trade fairs to promote products of farmers they support
- Information on gender issues
- Current social development issues
- Farm problems
- Non-farm livelihood opportunities
- Occasions like conferences and meetings in which they could learn and share with colleagues.

There is also limited information on technical aspects especially:

- Post harvest technology
- Crop varieties especially tolerant to diseases, drought and saline conditions
- Integrated Pest Management
- Industrial profile for processing and value addition
- Equipment sourcing and
- Patents

Furthermore, the institute need information of the following economic areas:

- Market data
- Credit and micro-credit
- Crop insurance systems this is a new area which is not known to most trainers but felt that it is needed to educate farmers and other stakeholders

Identification of market especially spices which are being promoted in islands

KATI also have training needs on:

- Application of communication technologies in extension services specifically how to manage question and answer systems using mobile phones
- Participative methodologies e.g. FFS
- Management of information in their organisation and
- Editing of reports and translating into simple language for farmers.

Name of institution: Kizimbani Agricultural Training Institute (KATI)

Successes/main problems faced in terms of information and communication management:

The training institute is linked to a Documentation Centre located nearby at Kizimbani Agricultural Research Institute. This is where they access most of the information needed for their students. They also produce leaflets to cater for specific requirement of farmers and other stakeholders like on improved spice farming which is currently being promoted among farmers in the islands.

Problems that limit accessibility of new products from other institutions locally and internationally are as follows:

- 1. Lack of Internet connection this problem has received attention of the government and there are plans to get Internet connections in the coming financial year.
- 2. Low capacity for ICM and ICT need for support to train staff on use of ICT for information and communication management was identified. Currently staff especially secretaries and tutors are attending computer classes at State University of Zanzibar (SUZA) for general awareness of Microsoft windows modules.

Successes/main problems faced in terms of knowledge management:

The training institute provide training materials to students, farmers and other clients trained of visiting the institute on various crop and livestock management.

Why institution selected as a key:

Kizimbani is the only training institute in the Islands of Zanzibar providing knowledge and information about agriculture and rural development. It is therefore a potential hub for dissemination of knowledge and information to farmers and other clients in Zanzibar.

Other observations:

The institute is willing to collaborate with CTA but need support in capacity development in ICM and ICT.

Suleiman O. Ludebwe, Principal Kizimbani Agricultural Training Institute, Zanzibar Tel: +255 713 562967

Postal address: P.O. Box 9750, Dar-es-Salaam, Tanzania.

Physical address of Institutes' Headquarters: Kunduchi area near Kunduchi Fisheries

Institute, Dar-es-salaam.

Country: Tanzania

Tel. Landline: +255 22 2650043 Mob: +255 784 369755 Fax: +255 22 2650043

E-mail: bpngatunga@yahoo.co.uk (for the Director of Research)

Web site: www.tafiri.go.tz

Type and Role of Institution:

Type of the Institution: Stare Enterprise (SE)

Role: RD, EX, IN, TR and RU

Objective/mission statement:

TARIFI strives to promote, conduct and manage fisheries research and consultancy for sustainable development of fisheries in Tanzania.

The strategic plan of TAFIRI has set priority/strategic objectives for the period 2006/07 – 2010/11 in line with its vision, mission and mandates. A total of nine strategic objectives that will be implemented during the five year period include:

- Institutional capacity and working environment strengthened
- Fish farming developed and improved
- · Research capacity strengthened
- Research in marine both in territorial and EEZ conducted
- Research in Great African Lakes and small water bodies carried out
- · Statistical data collection system harmonised and institutionalised
- Local, regional and international research collaboration enhanced
- Management Information Systems strengthened
- Research in fish processing, marketing and socio-economics emphasised.

Field of specialisation:

- Fisheries Research focusing on:
- Biology and Genetics
- Socio-economic aspects of fisheries including livelihoods of fisher folks
- Gear technology and management
- Fish processing and value adding
- Fish farming (aquaculture)

Number of staff:

In total there are 109 professional, technical and support staff.

Professional = 54, of which 6 have PhD and the other are at various stages of studies (12 PhD and 27 MSc)

Technical staff = 33

Support staff = 12

Key skills of staff at TAFIRI include:

Fish management

- Stock Assessment
- Marine Biologist
- Aquaculture
- Fish Genetics
- Bio-diversity
- Socio-economics

In terms of ICM, TAFIRI have 4 librarians, mostly secondary school leavers who received on-the-job training. These are supported by 1 to 2 supporting staff in each of the three libraries. There is no ICT specialist.

Branches:

Main branch is in Kunduchi Dar-es-salaam where there is a Director General is assisted by the Director of Finance and Administration and the Director of Research. Under the Director of Research there are thematic leaders including Head of:

- Project and Programmes
- Marine Research
- Fresh water research
- Aquaculture
- Planning and cross cutting issues
- Documentation Unit

Other branches are.

Mwanza Fisheries Research Centre situated in Nyegezi near Freshwater Fisheries Training Centre. Contact: The Director, P.O. Box 475, Mwanza, Tanzania. Specialised in Freshwater fisheries research in Lake Victoria.

Kigoma Fisheries Research Centre located near District Natural Resources offices. Contact: The Director, P.O. Box 90, Kigoma. Specialised Freshwater Fisheries Research in Lake Tanganyika.

Kyela Fisheries Research Centre in Kyela, Mbeya region specialised in freshwater research in Lake Nyasa. Contact: The Director, P.O. Box 98, Kyela, Mbeya, Tanzania

There are also small branches at Sota and Shirati in Mara region which support the Lake Victoria research activities

Annual budget:

Annual total budget is not known because there are many funding sources including government and donors. The government is providing about TZS 500 million (Euro equivalent is 267,275.34) for other charges excluding salaries. Amount allocated to ICM is estimated to be 1% of the total budget (or less) which is TZS 5 million (equiv. to Euros 2,672.75).

Main sources of funding include:

The Government of Tanzania provides for salaries and office running charges

Donors – there are several, but the main ones support specific areas of research are as follows:

Lake Victoria – European Union and Japan

Lake Tanganyika - USAID, Canada, Japan, Marine research – EU, Japan, World Bank and SIDA

Programme / projects undertaken:

Apart from programmes on fresh water and marine research TAFIRI is maintaining two database:

- Coelanth database the species that was feared extinct, but recently discovered in the Tanzania shores of Indian Ocean and there is special focus to monitor their presence.
- Main database for all other fish information required for research use

These provide specific information for fisheries research and management.

TAFIRI also have 4 libraries located at the Head quarters, Mwanza, Kigoma and Kyela centres. There is a Documentation centre located at the head quarters but not very active due to limited technical expertise and financial resources. TAFIRI in the past with support from donors to produce a bulletin in which all research findings were documented and communicated to fellow scientists and the general public. Production of bulletin stopped due to funding limitation. Currently individual researchers are publishing papers in local and specialised international journals.

Target audience:

Include all people dealing with fish. Specifically they target:

- Fishermen both doing fishing, processing and marketing
- Government institutions and policy makers which benefits from advisory services provided by the institutes
- Investors including those fishing and processors
- Consumers and the general public who benefit from information on safety of fish consumed

Extent of interaction with CTA:

Interaction is on individual basis where researchers subscribe to *Spore* magazine and books. Currently, they are not receiving the magazine. Other products and services like SDI, QAS, DORA and training opportunities were not known and thus not used.

Appreciation of CTA's products and services:

Interviewed staff appreciated the *Spore* magazine which he used to receive that it was useful as it provided current information about rural development and occasionally on fish management. Complained that *Spore* Magazine is biased in crop and livestock with very little coverage in fish farming. Currently he is not receiving the product and was encouraged to re-subscribe as an institutions.

Extent of collaboration / interaction with other institutions:

Locally there is close working relations with the following institutions:

- University of Dar-es-salaam on marine biology and engineering research and training activities
- Sokoine University of Agriculture on aquaculture research and training
- National Institute of Medical Research on effect of fishing and fish farming on human health
- Tanzania Wildlife Research Institute (TAWIRI) on mammals' research like turtles, whales, and *Pomboo* fish; and the relationship between fish and Hippos' population

Tanzania Forestry Research Institute on mangrove research along the coastal areas

Regionally, they collaborate with:

- East African countries on research and training activities and information exchange.
 The most active are in Lake Victoria where they collaborate with Kenya Marine
 Fisheries Research Institute (KEMFRI) and Ugandas' Fisheries Research Institute
 (FIRI).
- South Africa Institute of Aquatic Bio-diversity for collaborative research, information exchange and training
- Other Southern African Development Community (SADC) members information exchange

International main institutions include:

- Wageningen University of the Netherlands basically for training and collaborative research and information exchange
- Tokyo Institute of Technology training, collaborative research and information exchange
- University of Arizona for training
- University of Waterloo Canada research and training
- Begin University of Norway training
- Uppsalla University of Sweden

National / sectoral policies impacting ICT use / information and communication within the institution:

- Mainly <u>positive impact</u> as the Minister supported the idea that TAFIRI should get government support to get connected to Internet services
- Generally, access to Internet services improved communications with peer researchers from local, regional and international institutions working on similar research area

How information needs are currently met:

The 4 libraries located at the Head quarters, Mwanza, Kigoma and Kyela centres collect, store, disseminate and exchange information with collaborating institutions within the country (including University of Dar-es-salaam, Sokoine University of Agriculture and Institute of Marine research in Dar-es-salaam. Regionally share exchange information with research institutions in Kenya (KEMFRI) and Uganda (FIRI). Internationally individual researchers also access a variety of information through Internet and websites related to fisheries sciences. In addition, scientists have access to information from their colleagues in Universities where they attended or doing collaborative research.

Main information needs not satisfied:

Types of information/advice needed by TAFIRI that is not satisfied include:

Broad rural development information:

- Social development issues of fisher-folk communities especially in dealing with challenges like HIV/AIDS and livelihood development in general
- Gender issues
- Fish farming
- Development and funding programmes especially on fish farming to support smallholder fish farming
- Trade fairs and
- Conferences and meetings

Technical information:

- Fish varieties suitable for tropical environment especially for small fish farming
- Fish feeding and management
- Diseases and pest control
- Pond construction
- Post harvesting technologies for fish and fish products
- Grading systems for fish and fish products
- · Equipment sourcing and availability

Economic information:

- Identification of markets
- Market information and data

Training needs:

- Application of communication technologies in extension services on fish farming
- Management of information within the organisation
- Participative methodologies particularly in fish farming on how to involve fishing communities and in conducting social research related to livelihoods fisher folks.

These could be in scientific formats like journal, but more important in forms and language that could be shared with beneficiaries like farmers and fisher folks.

Successes/main problems faced in terms of information and communication management:

TAFIRI is accessing information from collaborating institutions. However, generally there is low capacity for ICM in documentation and communication of research products caused by:

Human resources:

 Lack of expertise in ICM and ICT, the librarians are inadequately trained in ICM and there is no ICT expert.

ICM/ICT resources:

- TAFIRI is not yet have Internet connection which is big limitation to scientists.
 Currently, all email communications are on individual basis. The problem will be address in the coming financial year and the budget is provided by the government to support the centre get local area network (LAN).
- Lack of science journal to publish the country's scientific research that could be used by all sciences in the country

Non-supportive regulations

Limited communication to the general public due to regulations about communicating
information that the spokesman of the institution is the Director General. This led to
limited information dissemination to peers who can understand and access scientific
information that are published in science journals which are mostly external and
mostly not accessible easily to target audiences.

Financial resources:

 Low financial capacity as indicated in the financial part that less than 1% of other charges is allocated for ICM and ICT. This is due to lack of will by the management to support development of ICT and ICM. Individual researchers get limited support from donor funded projects.

Suggestions for improvements:

- i. Develop capacity of staff and utilise their expertise effectively
- ii. The government should support the institutions to get connected to L/WAN so that they access and disseminate information
- iii. TAFIRI to have a policy and communication strategy that encourage researchers to document and communicate research findings to public
- iv. National institutions like Science and Commission (COSTECH) should also consider having a national scientific journal for scientist to document and publish locally and make it available to the public.
- v. Encourage individual research projects to allocate resources for supporting the institute with ICM and ICT.

Successes/main problems faced in terms of knowledge management:

 Lack of W/LAN limit exchange and sharing of information locally and with other institutions, but also with international community.

Why institution selected as a key:

TAFIRI is a potential partner in efforts to reduce poverty in Tanzania. As a sub-sector in agriculture, TAFIRI is producing products and services to improve fisheries sub-sector in efforts to improve fish farming so as to improve supply of protein food sources and livelihoods in general. There is limited capacity for ICM in TAFIRI where information about improved fish farming is not available to target audiences. Involving them will help to improve dissemination of fish farming and aquaculture knowledge among farmers, fisher folks and consumers.

Other observations:

TARIFI is very willing to collaborate with CTA. There is great potential for involving TAFIRI as they have great research capacity to generate knowledge and information on fish farming which if integrated with other farming activities like livestock keeping can be a source of diversification of income and hence improve livelihood of farmers.

Person interviewed:

Dr. Benjamin Peter Ngatunga PhD, Director of Research

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Tanzania

Tel: +255 22 2119436; Fax: +255 22 211 9437

Email: hq@tccia.com Website: www.tccia.com

Type of Institution: CCI

Role: PP, EX, RD, TR, Other includes advocacy and lobbying for conducive business

environment and development of infrastructure.

Objective/mission statement:

TCCIA Mission is to strengthen and unite the Private Sector in Tanzania and Africa in general by:

- Promoting and assisting businesses to become competitive and successful
- Providing effective business representation
- Advocating for an ideal business environment
- Providing quality services
- Uploading highest standards of business ethics
- Promoting collaboration and networking among business organizations
- Building a strong and sustainable business organization

Field of specialisation and technical divisions are related to its mandate in:

- Industry
- Commerce
- Agriculture
- Information and Documentation
- Marketing
- · Finance and organisation development

Number of staff:

Total staff at the Headquarters = 22

Professional staff = 9

Technical staff = 10

Support = 3

In the regional offices at least 1 Professional and 1 Secretary. Occasionally they do get volunteers from collaborating institutions.

Branches, other sites:

21 branches in all regions in Tanzania and 85 districts have opened offices. The aim is to go as far as ward level.

Annual budget: (in local currency with Euro equivalent):

The budget depends on projects implemented in a specific period. Last year the budget is estimated to be TZS. 400 million (equiv. Euro 213,820.27).

About 10% is used in ICT and ICM like Internet fees, buying equipment, printing, etc.

Source of funding:

- Member contributions
- Donors: various through projects but currently receiving support from Swedish International Development Agency (SIDA)

Programme / project undertaken:

- In collaboration with DAIPESA a local NGO in Dar-es-salaam participate in promotion of rural based SME initiatives with support from Belgium Embassy.
- Mobilise members from SMEs to join the chambers and promote partners matchmaking
- Maintaining a database and a directory for members and potential business partners from all countries. It has a description of 1.8 million companies and business partners from 75 countries.
- Support its members to sought for investment partners and issuing of business certificates
- Maintaining the website that collect, disseminate information to its members and business partners and link to other websites
- Printing of newsletter, booklets and leaflets
- Maintaining small libraries in each region
- Organising and participate in exhibitions and exchange visits for its members.
- TCCIA collaborate with its sister chambers of commerce in member countries of East Africa Community, SADC, AU and others in the world for information exchange and sharing.
- Business promotional events such as business delegations are very important for the
 international trade. Each year TCCIA as only host or as coordinator is organizing
 business delegations to various countries. TCCIA is also welcoming and hosting
 business delegations from other countries as well as co-operating with other institutions
 and organizations for these events.

Target audience:

- Member organisations and companies
- Policy makers for lobbying in issues affecting the economy like taxes and business environment in general

Extent of interaction with CTA:

Have not received any products and services from CTA, but felt there is a need to interact so that they get more information particularly on agriculture and rural development because of its focus on SME.

Appreciation of CTA's products and services:

Not applicable

Extent of collaboration / interaction with other institutions:

- TCCIA is an associate member to various local and international bodies such as the EAC, SADC, COMESA, The International Chamber of Commerce (ICC) and many African and Overseas Chambers of Commerce with whom TCCIA has signed Memoranda of Association. The Linkages place the TCCIA Members on the World Business Map
- TCCIA collaborate with Investment Trading Centre (ITC) and United Nations
 Conference on Trade and development (UNCTAD) to create an enabling
 environment for international trade and enterprise development; attend to seminars,

workshops and conferences; receive publications.

- TCCIA also collaborate with the World Bank, IFAD, FAO and other UN organisations related to trade and development.
- TCCIA have close working relationship with Commission of Science and Technology (COSTECH) of Tanzania on technical matter. It also works with Business Registration and Licensing Agency of Tanzania for legal advisory services.

National / sectoral policies impacting ICT use / information and communication within the institution:

Aware of the National policy on ICT and appreciate that it has enabled most institutions including TCCIA to access information through Internet connection.

However, staff interviewed was not satisfied with the support provided by the government in that access to information is urban biased. Rural areas are not adequately covered. Radio which is the most convenient communication media is not used effectively to bring about changes in rural areas on health, agriculture and trade. Information provided is more political, lacking technical input from scientists.

How information needs are currently met:

All staff at TCCIA headquarters has access to computers to facilitate working and communication. All regional offices have computers and are connected to Internet to facilitate communication with its members and key stakeholders.

- Internally, there is exchange of information and knowledge with its member organisations through Internet.
- Through websites they access information from United Nations organisations like UNCTAD, IFAD and FAO on matters related to trade, investment and enterprise development and share it with member organisation.
- Participation in trade fairs and exhibitions organised locally in the country like the annual SABASABA Trade fair and NANENANE Agricultural shows. Internationally, they participate in most trade fairs through mobilisation of resources its member organisations to attend.
- Collaborate with chambers in countries who are member of EAC, COMESA, SADC, AGOA, etc.
- Exchange visits in the country, regionally and international

Main information needs not satisfied:

Internally they need information about policy research (national, regional and international) and application of ICT in knowledge and information management.

Their members needs information on:

- Commodity profile what to produce and the prices of these commodities;
- Identification of reliable market information of various products;
- Value addition information

Successes/ main problems faced in terms of information and communication management:

- They have organised information and knowledge exchange visits within and outside the country for its member organisation which helped to create awareness on various issues related to trade and entrepreneurship.
- Organised training for members organisations and provide advisory services

- Publish Bimonthly Newsletter distributed to its member organisations
- Through websites share information within and from outside the country.

Problems experienced:

- Limited human resources: They have an ICT person who is managing its website, but lack trained librarian to manage information and documentation unit at the headquarters (one who was trained left to other organisation). At regional level Secretaries are the ones managing the libraries, but are not trained in ICM.
- Limited financial resources for collecting and storing adequate information needed by its member organisations

Successes/main problems faced in terms of knowledge management:

 There is limited participation of members in exchanging information through Internet and hence knowledge sharing not very effective limiting decision making in joint programmes implemented by the chamber.

Why institution selected as a key:

It is the umbrella organization that unites traders, manufacturers, suppliers, processors and transporters. Capable of reaching large number of stakeholders' supporting agricultural industry and rural development.

Other observations:

None

Person interviewed:

Adam A. Zuku, Chamber Development Officer (Industry)

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Tel: +255 027 2503549; Fax:+255 027 2504080

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E-mail: faida@faidamarketlink.or.tz
Web site: http://www.faidamarketlink.or.tz

Type of institution: NGO

Role: RU, TM

The mission statement:

FAIDA MALI mission is to empower women and men in Rural Tanzania to access markets through capacity building of community based organizations and implementation of the market linkage methodology in order to increase income and create employment opportunities in rural areas.

Field of specialisation:

- Market linkages
- Capacity building to farmer groups
- Capacity building to other development organizations

Number of staff professional, clerical, technical, etc; permanent / temporary):

Total: 17

Professionals:7 Technical:2 Clerical: 8

There are currently 2 post-graduate students from Sokoine University of Agriculture on field

attachment. Key skills: Marketing Plant breeding

Agribusiness and Economics

Accounts

Branches and other sites:

FAIDA MALI Office is based in Arusha, but works also from Districts; Muheza, Same, Moshi-Rural, Hai, Babati, Singida.

There are technical divisions linked to areas of speciality of staff, namely:

Accounts department

Market linkages and training department

Plan and research

Annual budget:

The total annual budget of the organization is approximately €320,000 and 1/8 of the total budget €40,000 is used for ICM activities (ICM is very important in the success of the organization but due to limited budget that is what the organization can afford to use)

Source of funding:

FAIDA MALI is a non profit company its main source of funding is through donors and fees from consultancies undertaken.

Programme / projects undertaken:

- · Compilation of training material for agricultural markets
- Formation of farmer groups for farmer's apex organizations (e.g. Mamba ginger growers)
- Publication of newsletters, brochures
- Organization of farmers workshops from regional, district, ward to village level
- Participation in the Saba-saba trade fairs and Nane nane Agricultural Shows annually.
- Publication of promotional materials such as T-shirts, fliers, and leaflets
- Mobilization of farmers
- Co-authored a book titled "Chain Empowerment Supporting African farmers to develop markets"

Target audience:

FAIDA-MALI targets:

- Farmers in their groups
- Other development organizations both local and international
- Local Government authorities

Extent of interaction with CTA:

The staff interviewed did not know the existence of CTA or of its products and services

Appreciation of CTA's products and services:

Not applicable

Extent of collaboration / interaction with other institutions:

Apart from linking with farmers, development organizations and local government authorities in establishing agricultural market linkages, FAIDA MALI collaborates with different organizations/institutions, locally, regionally and internationally:

- TOAM
- PELUM
- TAFORI
- TACRI
- FARM AFRICA
- ICRAF
- ICRISAT
- OXFAM AFRICA

through joint projects, information and experience sharing

- SUA: through training, students for research and field attachments, and as resource persons and sometimes collaborative projects
- KIT universities in the Netherlands
- ICUN
- CIAT

National / sectoral policies impacting ICT use / information and communication within the institution:

So far the government has done enough on the policy in ICT and information, by reducing tax on ICT equipments, but the Internet connection has remained expensive, there should at least be a tax intervention to enable ISPs to provide an affordable service, and tax on mobile handsets should be removed.

How information needs are currently met:

Sources – Internal: The personal knowledge and information resources of the FAIDA MALI staff are important sources of information in their respective fields of specialization

Sources - National and international:

Organizations: Universities- Sokoine University of Agriculture, MVIWATA, Ministry of Agriculture, ASARECA, KIT-Netherlands, Commercial attaches at embassies, Regional research institutions

Publications: Booklets/flyers from the Ministry of Agriculture, Food Security and Cooperatives

Electronic Media: Internet (subscriptions to various online electronic markets)

Other sources: Fairs and exhibitions; Nane nane and Saba saba, colleagues from other organizations, Agribusiness consultants.

ICT Resources to support information acquisition and exchange:

FAIDA MALI has 7 desktop computers and laptops (windows XP and VISTA all connected to a LAN. IT resources and the website are maintained by a contracted company (Arion)

Main information needs not satisfied:

FAIDA-MALI staff are in need of range of information from social development issues, gender issues, development and funding programmes, available agricultural/development networks (regional and international) under the broad rural development and to have Jatropha development policy.

As for technical information they would like to have information on Post harvest technology, crop varieties-especially drought resistant crops, equipment sourcing/availability, waste utilization, patents, industrial profiles and integrated pest management. Credit and microcredit, market data, identification of markets, crop insurance systems under the economic information.

Training needs: application of communication technologies in extension services, management of information within the organization especially database management and participative methodologies.

The possible formats in which it may be most useful are

- Journal articles
- Briefings/summaries
- Standards
- Patents
- Material suitable for mass distribution
- Material in appropriate languages.

Successes/main problems faced in terms of information and communication management:

Financial resources: lack of adequate funds to translate training modules to languages needed by clients in Tanzania and other countries such as Rwanda who have expressed interests.

Human resources: lack of skilled staff to support market information department which needs a strong department with networks.

Successes/main problems faced in terms of knowledge management:

FAIDA MALI has been able to publish a bi-annual newsletter called FAIDA MALI, a database for clients and information

Why institution selected as a key:

FAIDA-MALI has emphasis on supporting farmers and link them with markets.

Other observations:

The institution is supporting farmers to get to market

Persons Interviewed: Name: TOM SILLAYO, Market Linkages and Training Manager

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alaam

Tel:+255 22 - 2138530/31/32, +255 744 760770, +255 741 323175; Fax: +255 22 - 2138533

E-mail: information@thefoundation-tz.org Web site: http://www.thefoundation-tz.org

Type: NGO

Role: IN, PP, RU, TR

Objective / mission statement:

To provide grants and other capacity building support to civil society organisations to enable economically disadvantaged and vulnerable citizens to:

- Access information and understand policies, laws and their rights
- Engage effectively in policy formulation and monitoring on poverty reduction
- Contribute to social development and to constructively hold the government and private sectors to account

The Foundation aims to establish an intermediary support mechanism for civil society organisations in Tanzania which will enable effective engagement in poverty reduction efforts as set out in the Government of Tanzania policies: Vision 2025, the Tanzania Assistance Strategy, and the National Strategy for Growth and Reduction of Poverty (NSGRP).

Field of specialisation:

FCS's core competences are in:

- Delivering grant aid
- Supporting capacity building initiatives
- Strengthening effective programmes in poverty reduction

Number of staff:

FCS staff team comprises of:

Total number of staffs: 27

Professionals - 20

Clerical - 7

Key skills of staff include:

- Monitoring and Evaluation
- Policy and Development
- Accounts

Technical:

• IT and database specialist

Branches and other sites:

The foundation works from its headquarters in Dar es salaam and has 3 departments:

Policy and Development, Grants and Administrative and Finance Manager

Annual budget: (in local currency with Euro equivalent)

The annual budget for the foundation is not the same every year. The annual budget for last year was about 980 million Tshs (Euro equivalent 523,859) and about 90 million Tshs (Euro equivalent 48,109) is used for ICM.

Source of funding:

Donors such as:

- DFID
- SDC
- Embassy of Denmark
- Irish Aid
- Embassy of Norway
- Embassy of Sweden
- Embassy of the Netherlands

Programme / projects undertaken:

The foundation has been involved in the following projects:

- Training to Civil Society Organizations
- Public Policy dialogues
- Civil Societies Organizations
- Bunge Exhibitions
- Annual Civil Society Forum and Exhibition
- Partnership and networking initiatives; Roundtable discussions
- Publications, ICT and Publicity of Civil Society Organizations

Target audience:

- Non-governmental organisation (NGO)
- Community based organisation (CBO)
- Trade Unions
- Media organisation
- Law makers
- Donors

Means of contact:

- Conventional meetings
- Newsletters
- Publications
- Reports
- Tv Programmes
- Letters
- Media houses
- Website

Extent of interaction with CTA:

No interaction with CTA could be established.

Appreciation of CTA's products and services:

N/A

Extent of collaboration / interaction with other institutions:

The foundation collaborates with:

- Government ministries
- CIVICUS
- Bunge (The parliament) policy dialogue, information exchange
- Baraza la wawakilishi (House of Representatives in Zanzibar) exchange and sharing of information
- Regional Networks information exchange
- Tanzania Library Services information sharing and exchange
- Universities mainly in research and resource persons

National / sectoral policies impacting ICT use / information and communication within the institution:

The foundation is pleased to see that the government has enabled the availability of cheap computers in the country by reducing taxes to importing of computers

The government has stayed away from hindering information exchange, the blogging system is actually growing very fast in the country.

Wireless connection and Internet connection is still very expensive in the country for Civil society organizations to afford paying the monthly or annual subscriptions from providers.

How information needs are currently met:

Internal sources:

Staffs knowledge in different areas of specializations is the main source of information, the foundation library and in-house trainings.

National and international sources:

Organizations: Universities, Government ministries

Publications. Research papers Electronic Media: Internet

Other sources: staffs personal collections

Main information needs not satisfied:

Information needs of the foundation

- Farm problems
- Non-farm problems
- Social development issues on rural development and civil society organizations
- Gender issues
- Government and international regulations
- Conferences and meetings
- Trade fairs
- Development and funding programmes
- Available agricultural/development networks (regional and international)
- Patents

Economic Information

- · Credit and micro-credit
- Market data
- Identification of markets
- Commodity profiles

Training needs

- Application of communication technologies in extension services
- Management of information within the organization
- Participative methodologies

Type and formats

- Journal articles
- Statistical data
- Standards

Successes/main problems faced in terms of information and communication management:

The foundation has successfully implemented the following:

- Running and maintaining the foundation website
- Launching foundation database
- Online information to clients on the status of their applications
- Online grant application

Problems

- Lack of skilled man-power
- · Resources for printing because it is very expensive
- Printing spaces online

Successes/main problems faced in terms of knowledge management:

Successes of the foundation:

The foundation has a very healthy database.

Problems: clients, the Civil Society Organizations have not been able to exploit fully the information available within the foundation

The foundation is therefore planning:

- to help grantees to use ICT in their activities, especially when applying for grants
- to enrich its mailing list
- to introduce financial management using ICT to its grantees
- to help in the design of websites for civil societies, host them and provide email services to all CSOs.
- to encourage formation of CSO blogs
- to provide special skills training in obtaining software for CSOs- tailored in Kiswahili
- to provide training on ICT to grantees.

Assistance needed: possibly from CTA

Support in training of staff

Why institution selected as a key:

Foundation for Civil Society is a grant giving society targeting civil society organizations in the country, capable of reaching large groups of stakeholders involved in rural development

Other observations:

None

List of Persons Interviewed:

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E-mail: director@irdp.ac.tz OR irdp@irdp.ac.tz

Web site: http://www.irdp.ac.tz

Type: EDU

Role: TR, EX, IN, PP, RD, RU,

Objective / mission statement:

IRDP focuses to facilitate the process of development and management with an emphasis on rural areas by providing top quality training, research and consultancy services aimed at bridging the knowledge gap between different practitioners of development planning, which include the central government sectors, Local Government Authorities community based organizations, Non-governmental organizations and the private sector.

Field of specialisation:

The institute's functions have been defined in its Act of Establishment, in which the Government established IRDP as a body corporate and a national centre for rural development planning.

Number of staff:

Total number of employees – 130

- Academicians 65
- Technical staff 65
- Temporary employees:
 - o Technical 25
 - Volunteer 1
- Visiting Lecturers 2
- Part time Lecturers 14

Key Skills of staffs of Academic staffs:

- Land management
- Environmental planning
- Regional Development Planning
- Develop Planning technique
- Population studies
- Administrative and Environment Law
- Development Finance Planning and Management
- Natural Resources Development

Branches and other sites:

The institute has no branch. The institute has two Directorates each having four departments.

Directorate of Studies which has four departments

- Department of Rural Development and Regional Planning
- Department of Environmental Planning
- Department of Population studies
- Department of Research and Consultancy

Directorate of Administration

- Department of Finance
- Department of Human Resource Management
- Department of Estate
- Department of Student Affairs.

Annual budget:

The total annual budget for is about 1.38billion TZS (Euro 737,679.94). The annual budget for ICM is about 52million TZS (Euro 27,796.64)

Source of funding:

- IRDP's main source of funding is the Government of Tanzania. They receive also funding from NUFFIC to support a programme known as Rural Information Centre (RIC)
- Consultancy services
- Student fees

Programme / projects undertaken:

Apart from the training programmes conducted by the institute ICM programmes implemented by the institute are:

- Rural Information Centre started in 2004
- Website and database design and construction
- Data management and record keeping to Local Government Authorities

IRDP target audience includes:

- Students of all cadres
- Training to Local Government Authority. The institute offers about 10 courses to the Local Government Authority Councils, Non-Governmental Organizations, FBOs and the private sector

Extent of interaction with CTA:

Individual members interviewed were aware of CTA products like *Spore* magazine, but as an institution they do not receive any publications and services from CTA. There are few individuals at the institute who attended CTA trainings, before joining IRDP

Appreciation of CTA's products and services:

For those who had received the CTA publications, seminars and training rated them as very useful and informative

Extent of collaboration / interaction with other institutions:

IRDP from time to time collaborates with national institutions such as:

- Universities: Sokoine University of Agriculture in which they have a Memorandum of understanding and University of Dar Es Salaam, Mzumbe University for exchange of visiting lecturers
- Government Ministries (Agriculture, TAMISEMI, Livestock and fisheries, Trade and Industry).

Internationally:

- Management of Development Foundation implementers of NUFFIC programmes and ITC through Rural Information Centre project
- DANIDA through MSTCDC
- MDF implementation of RIC Programme
- SUA short term and long term training
- University of London visiting lecturers
- East Africa Statistical Training Centre short term training.

National / sectoral policies impacting ICT use / information and communication within the institution:

The interviews at the institute noted that the National ICT policy does not encourage the growth of ICT such as the high prices of laptops which are needed by researchers and academicians, and the policy on Internet connection is not clear, the prices of Internet connection is still very high in the country.

How information needs are currently met:

Internal sources: personal knowledge of staff is key to performing normal duties at the institute

National and international sources include Organizations such as

- Universities: Sokoine University of Agriculture, University of Dar Es Salaam (Demographic Training Unit), East Africa Statistical Institute,
- Regional Research centre central zone, ASARECA, RAIN, SADCC, International Research Institutions, such as IFS, IIED

Publications from:

Ministry of Agriculture, Food Security and Cooperatives, Ministry of Livestock Development and Fisheries, National Bureau of Statistics; REPOA,

National Research Institutions- not regularly

Electronic media: Internet, newspapers

Other sources: posters, meetings, fairs and exhibitions, flyers, personal collections of staffs

Main information needs not satisfied:

Information needs for IRDP:

Broad rural development information

- Farm problems
- Non-farm livelihoods
- Social development issues
- Gender issues
- Government and International regulations
- Conferences and meetings
- Trade fairs
- Development and funding programmes
- Available agricultural /development networks (regional and international)

Technical information

- Post-harvest technology
- Crop varieties
- Packaging
- Equipment sourcing/availability
- Transportation (sea, land, air)
- Waste utilisation
- Industrial profiles
- Integrated pest management

Economic information

- Credit and micro-credit
- Market data
- Identification of markets
- Commodity profiles
- Crop insurance systems

Types and format of information not satisfied

- Journal articles: because there is a need for subscription to journals and publications
- Abstracts: relevant abstracts are sometimes not available
- Statistical data: difficult to obtain
- Materials suitable for mass distribution
- Cartographic information (e.g. maps)

Successes/main problems faced in terms of information and communication management:

Successes:

IRDP has one main Library and a branch library in town. It has also a documentation centre called Rural Information Centre (RIC), Publications: Journal and Newsletter produced twice a year.

Main problems:

- Resources for publications: currently are in a process of publishing a Planner's Handbook, but lack funds for review and publication
- Lack of skills: need for training

Successes/main problems faced in terms of knowledge management:

Successes:

A database in preparation which will link rural information as low as the ward level to the national level, plans are underway and people will be able to access the information from our database

Why institution selected as a key:

IRDP as a training institute for rural development and planning attracts future planners and community development specialists. The institute has a potential for improving ICM in agriculture and rural development efforts towards reduction of poverty in the country.

Other observations:

None

List of Persons Interviewed

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Others are: Dr. Omar Mzirai

3 IT specialists of the institute

Postal address: P.O. Box 3220, Morogoro, Tanzania

Tel: +255 232614184; Fax: +255 232614184

E-mail: mviwata@africaonline.co.tz

Web site: It is in designing stages (will be ready by August 2008)

Type: NGO

Role: RU, EX, OT(Network, lobbying and advocacy)

Mission statement:

The mission of MVIWATA is to strengthen farmers' groups, local and middle networks to form a sound and strong national farmers' organ to ensure effective representation of their interests, to facilitate learning and training, to enhance communication and advocacy strategies to defend and promote their interests.

Field of specialisation:

MVIWATA specializes in:

- Institutional development at all levels
- Lobbying and advocacy
- Improving market access
- Improving Saving and Credit (rural financial) services
- Promoting agricultural production systems
- Cross cutting issues

Number of staff:

Total staff: 30

- 22 technical/professional staff
- 8 support staff

Key skills of professional staffs

- Agricultural economic
- Accounting
- Food Science
- Agribusiness
- Extension and Training
- HIV/AIDS
- Agricultural Marketing
- Journalism

Branches and other sites:

MVIWATA works from its headquarters in Morogoro and works with farmer groups There are five departments at MVIWATA

- Directorate office
- Finance and Administration
- Institutional development/programme office
- Marketing unit
- Communication Unit

Annual budget:

About 500 million Tanzania Shilling (Euro 267,275.34), about 50 million TZS (Euro 26,727.53) is used for ICM activities

Source of funding:

Donor-funded projects Membership fees

Income generating activities like rural markets

Programme / projects undertaken:

- i. Livelihoods diversification project in Shinyanga (2007), funded by Oxfam GB MVIWATA was involved in organizing and mobilizing farmers to form a strong and groups and networks and build their capacities (leadership skills) at all levels (village, ward, district and region) in two districts of Shinyanga Rural and Kahama, resulted to formation of 130 farmers' groups, 15 wards and 2 district farmers' networks.
- ii. Rural Markets Development Project (RMDP), which was funded by the French Government, and was implemented in 3 years, from 2002 to 2005. Results of the project was construction of 4 rural markets in Kibaigwa, Tandai, Tawa and Nyandira, construction of 3 training centres, rehabilitation of about 39 km of rural roads, and improvement of traditional irrigation system in Kinole and Mgeta.
- iii. Support to income generation activities project that was funded by European Union (EU). This project was implemented in partnership with FERT (French farmers Organization) and LVIA (Italian NGO) and implemented in Kilimanjaro, Dodoma and Morogoro regions; It was a 4-year project from 2002 to 2006.
- iv. Institutional development program funded separately by VECO and TRIAS, both Belgian NGOs.
- v. Capacity building of farmers networks project, supported by a Dutch Organization, AGRITERRA for 3 years.
- vi. Capacity building of farmers in Trade Advocacy and entrepreneurship skills. It was funded by Oxfam Ireland.
- vii. Support to rural markets project whose implementation started in April, 2006, is a 3-year project and is funded by EU in partnership with FERT.
- viii. Food security in Chunya District, it is a 4- year project, which started in 2004, funded by Belgian Government.
- ix. Production and Marketing of Sesame in Dodoma, funded by RLDC
- x. Participates in Nane nane agricultural shows annually
- xi. Organizes workshops, meetings, field visits with farmer groups in different parts of the country both mainland and Zanzibar.

Target audience:

Small-scale farmers, whom contacted through their local groups and networks.

Extent of interaction with CTA:

MVIWATA reported to receive the *Spore* magazine and CTA publications and attended a CTA seminar of Communication Methods, held in Uganda, 2006

Appreciation of CTA's products and services:

MVIWATA appreciated the extent of collaboration with CTA's products and ranked them useful. Quoting the interviewed person said "The seminar attended, for example, is relevant to MVIWATA organization development. CTA publications contain useful information about agriculture and rural development."

Extent of collaboration / interaction with other institutions:

MVIWATA work in collaboration with other national, regional and internationals farmers' networks in order build unity and strong lobbying voice of farmers. Currently, MVIWATA is a founder member of Eastern and Southern African Farmers Forum (ESAFF) and Eastern African Farmers Federation (EAFF), and is a member of the International Federation of Agricultural Producers (IFAP).

It works also with universities such as Sokoine University of Agriculture, Ministry of Agriculture, Food Security and Cooperatives mainly in learning and information sharing, joint development projects, technical backstopping. lobbying and advocacy on issues of farmers interests

National / sectoral policies impacting ICT use / information and communication within the institution:

The Government has developed a conducive policy environment on the use of ICT. Private sector initiatives on ICT are well advanced.

How information needs are currently met:

Internal sources:

MVIWATA depends on the personal knowledge of its staff in implementing and formulating activities in the organization.

National and international sources.

Organizations:

- Universities –especially SUA for technical backstopping,
- National research institutions
- Ministry of Agriculture, Food Security and Cooperatives

Publications. CTA publications, university research papers

Electronic Media: Internet,

Others: fairs and exhibitions, consultants

ICT resources to support information acquisition and exchange:

MVIWATA has few computer facilities (desktop and laptop) (Windows 2000, XP and Vista), connected to Internet, and websites under construction

Main information needs not satisfied:

Broad rural development;

- Available agricultural / development networks (regional and international)
- Trade fairs
- Development and funding programmes
- Farm problems
- Social development issues

Technical information;

- Post-harvest technology
- Crop varieties
- Grading systems

Economic information:

- · Credit and micro-credit
- Market data
- Commodity profiles

Training Needs:

- Management of information within the organisation
- Participative methodologies

Information format difficult to obtain:

- Journal articles.
- Abstracts.
- Materials suitable for mass distribution
- Materials in appropriate languages

Successes/main problems faced in terms of information and communication management:

Success and progress:

MVIWATA has started developing brochures, technical bulletin and radio programmes for communication and education purpose to small-scale farmers

Website under construction and will be ready by August 2008-06-25

Main problems

- · Lack of technical staff
- Lack of improved documentation centre
- Lack of computer facilities

Assistance required: possibly from CTA

- Capacity building to our staffs especially training on ICT, ICM and related ones from recognized universities in Africa (Uganda for example)
- Looking for potential partners to support ICT through project interventions

Successes/main problems faced in terms of knowledge management:

- MVIWATA shares information with farmer groups all over the country and works hand in hand with research institutions and researchers for the well being of farmers.
- MVIWATA being a member of PELUM shares with other NGOs and publishes the Pambazuko newsletter to meet its target groups, attends forums, meetings and conducts workshops all to share knowledge and information with others.

Problems:

Financial constraints to meet all stakeholders

Why institution selected as a key:

MVIWATA is an umbrella organisation of farmers groups and associations in Tanzania and has a large network of farmers, capable of reaching large groups of stakeholders involved in agriculture and rural development.

Other observations:

None

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Type: NGO Role: EX, RU

Mission statement:

SAIPRO's mission is to contribute to sustainable agricultural development through capacity building of organized small holder farmers and agro-pastoralists, men and women, to develop balanced social relations, own initiative and utilize available resources for their own benefit.

Field of specialisation:

SAIPRO specializes in:

- · Agricultural production
- Gender and development
- Environmental conservation/management
- Marketing access and information
- Mainstreaming of HIV/AIDS.

Number of staff:

- Total number of staffs:12
- Professional:2
- Technical:3
- Clerical staff:7

Key skills of staff include:

- Irrigation agronomy
- Accounts
- Crop production
- Community development
- Crop processing

Branches and other sites:

SAIPRO's main office is situated in Hedaru, Same.

There are four technical divisions or departments within the institution:

- Soil water and environmental management
- · Agricultural extension and research
- · Agribusiness and marketing
- Community development and Gender
- Finance and Administration

Annual budget:

The annual budget: 152,000,000 TZS (€ 81,251.70) and about € 6,344.2 is used for ICM activities.

Source of funding:

- Donors
- Farmers contributions
- Agents

Programme / projects undertaken:

Extension services and rural development programmes provided by SAIPRO include:

- Provision of demand oriented training on post-harvest technologies to farmers in villages
- Training on improvement of reservoirs called Ndiva
- Publication of newsletters, quarter reports, annual reports, magazine forums
- Organization of workshops for farmers on agricultural markets
- Participated in Nane Nane agricultural shows
- Provision of training to farmers on drought tolerant crops, soil water conservation methods and climate changes issues in collaboration with Soil Water Management Research Programme of Sokoine University of Agriculture.

Target audience:

SAIPRO target audiences are small holder farmers and livestock keepers men and women of western lowlands of Same District, Kilimanjaro region

And have been contacting them through mails in post office boxes, mobile telephones, workshops, meetings, field visits, demo plots and publications.

Extent of interaction with CTA:

The interviewed programme co-ordinate was aware of the existence of *Spore* magazines, CTA publications and DORA, but they had not attended any of the CTA's trainings.

Appreciation of CTA's products and services

The CTA's products were ranked as useful

Extent of collaboration / interaction with other institutions:

SUA- joint projects and technical expertise especially in rain water harvesting researches and climate change

- RELMA and ICRAF-Rain water harvesting projects
- PELUM- promoting local innovation projects and information exchange
- ASARECA Agricultural water management projects
- SELIAN-Drought tolerant crops information exchange
- HORTI-TENGERU- Vegetable and fruits information
- ICS-Good governance
- LEISA-Sustainable Agriculture Information
- OXFAM-NOVIB- Donor

National / sectoral policies impacting ICT use / information and communication within the institution:

Not aware of ICT policy.

How information needs are currently met:

Sources of information -Internal

The personal knowledge of SAIPRO staff contributes to the knowledge base of the organization.

Sources-National and International

Organizations: University-SUA, Ministry of Agriculture, Food Security and Cooperatives, National Research Institutes, Commodity/farmer associations, meetings with beneficiaries, input suppliers

Publication: CTA booklets/bulletins, university research papers, Ministry of Agriculture booklets/flyers, Newspapers, personal collection

Electronic Media: Internet, Radio and TV programmes, video presentations, posters Other sources: fairs and exhibitions, colleagues, agribusiness consultants.

Main information needs not satisfied:

Broad rural development information:

- Farm problems
- Social development issues
- Gender issues
- Government and international regulation
- Trade fairs
- Development and funding programmes
- Available agricultural/development networks(regional or international)

Technical information:

- Grading systems
- Post-harvest technology
- Crop varieties
- Packaging
- Transportation

Economic information:

- Credit and micro-credit
- Market data
- Identification of markets

Training needs:

- Application of communication technologies in extension services
- Management of information within the organization
- Editing of reports
- Participative methodologies

Formats of information difficult to acquire:

- Journal article
- Abstracts
- Statistical data
- Standards
- Patents
- Materials suitable for mass distribution
- Materials in appropriate languages: Kiswahili
- Cartographic information
- Visual or pictorial information

Successes/main problems faced in terms of information and communication management:

Financial resources:

Budget limitation to meet the demands of target group, the geographical location of our target group is complex to do timely collection and dissemination of information: the improvement could be to get a reliable means of communication and transport.

Lack of competent human resources in report writing, those who can get straight forward and striking information needed by the community on time.

A need for training of our staff in areas of report writing, ICT skills and communication ICT resources: the presence of five desktop working was reported to be enough for their activities but an addition on laptops would be appreciated as they have only one. Internet connection is available, but expensive to subscribe.

Future plans:

SAIPRO is planning to develop its own website and a database for farmers and other organizations to access information and training its staff on ICT.

Assistance required (possibly from CTA):

- Funds to be able to conduct training for its staff
- Equipments such as the addition of laptops
- Expertise in database and website development.

Successes/main problems faced in terms of knowledge management:

SAIPRO has newsletters, fliers, crop market prices and brochures.

Why institution selected as a key:

SAIPRO is an non governmental organization dealing directly with farmers. It can reach many other stakeholders in the agriculture sector, in both crop and livestock activities.

Other observations:

None

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Name of institution: Tanzania Food Processors Association of Women Entrepreneurs (TAFOPA)

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Physical address: SIDO Small Business House, Room 5, Bibi Titi Mohamed Road

Tel: +255 222 153018; Mob: +255 754 750 811; +255 754 286 902

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Type: AS-W Role: EX, IN, TR

Objective / mission statement:

TAFOPA focuses on supporting its members through capacity building and empower them so that they can develop the food processing industry.

Field of specialisation:

TAFOPA's core competencies are in:

- Mobilizing members in the country
- Training members in Food Processing
- Looking for Markets for TAFOPA members products
- Advocacy

Number of staff:

TAFOPA works with different groups of entrepreneurs; it has a central committee and regional chapters. The total number of staffs at the central committee is 6

Professionals: 5

Clerical: 1

Key skills of professional staff:

- Agricultural economics and marketing
- Accounting
- Food Science
- Extension and Training

Branches and other sites:

TAFOPA's headquarters are situated in Dar es Salaam, but works with regional chapters which are situated in SIDO offices in the following regions:

Arusha, Kilimanjaro, Tanga, Morogoro, Iringa, Shinyanga, Kagera, Coast Region, Mwanza, Mara, Mbeya, Lushoto, Singida.

Annual budget:

TAFOPA budget varies and cannot therefore be quantified.

Source of funding:

- Member contributions
- Donors and sponsors (Tanzania Gatsby Trust)

Name of institution: Tanzania Food Processors Association of Women Entrepreneurs (TAFOPA)

Programme / projects undertaken:

- Participation of Sabasaba Trade Fair in Dar es salaam, Nane Nane Agricultural shows, East Africa Jua Kali Trade Fairs and Trade fairs organized by SIDO in different regions
- Participated in organizing seminars and training on Food Legislation and Licensing, skills – upgrading and Loan procurement
- Mobilization of members into SACCOS
- Formation of SACCOS for its members
- Production of TAFOPA brochures, TAFOPA Profile and leaflets
- Training of women and men in short and long courses in entrepreneurship (writing business plan, keeping sales records, marketing skills, soliciting for loan, product promotion) and food processing together with information on machinery and equipment.

Target audience:

- Women entrepreneurs all over the country, currently TAFOPA has trained about 1700 women and few men
- Its members, about 260 food processors in eight regions in the country
- The general public to buy products

Extent of interaction with CTA:

No interaction with CTA was reported.

Appreciation of CTA's products and services:

No CTA products and services have been received.

Extent of collaboration / interaction with other institutions:

TAFOPA collaborates with different organizations at national, regional and international levels in implementing its activities:

- SUA training to entrepreneurs
- TFDA, TBS testing and quality assurance of products and training on standards
- UNIDO, SIDO sponsors
- NEMC/VICE President Office development of environmental friendly and cleaner technologies in food processing
- Tanzania Gatsby Trust (TGT) sponsorship
- Tanzania Investment Centre (TIC)

National / sectoral policies impacting ICT use / information and communication within the institution:

The Government has developed a conducive policy environment on the use of ICT. Private sector initiatives on ICT are well advanced.

Name of institution: Tanzania Food Processors Association of Women Entrepreneurs (TAFOPA)

How information needs are currently met:

Internal sources: Members own knowledge acquired through different trainings is very useful.

National and international Sources:

Organizations: Universities – SUA (training), meeting with beneficiaries such as SIDO/UNIDO, other-Tanzania Food and Drugs Authority (TFDA) (training and standards.

Publications: University research papers, newspapers, personal collections, Other- machine and equipment manuals

Electronic Media: Internet, TV programmes, Radio Programmes and posters.

Other sources: Fairs and exhibitions, colleagues

ICT resources to support information acquisition and exchange:

No ICT facilities at the office.

Main information needs not satisfied:

Broad Rural Development:

- Development and funding programmes
- Trade fairs
- Gender Issues

Technical Information:

- Grading System
- Post-harvest technology
- Packaging
- Equipment sourcing/availability
- Patents

Economic information:

- Credit and micro-credit
- Market data
- Identification of markets

Training needs:

Others – training in food processing technologies and entrepreneurship

Successes/main problems faced in terms of information and communication management: Financial resources:

- Lack of funds to train more members
- Limited scope in both technology and capital
- Lack of packaging material for small scale operators
- Lack of packaging material for small scale operators
- Competition from mass-produced and imported products

Human resources:

 Lack of funds to employ human personnel for information and communication management

ICT resources:

 Lack of ICT facilities (computers, Internet, website and database for markets for members to access information)

Training needs:

- Training in food processing, entrepreneurship, information and communication management
- Training on basic use of ICT in their activities

Assistance required: possibly from CTA;

• Capacity building to our staffs and members especially training on food processing, entrepreneurship and Information and communication management.

Name of institution: Tanzania Food Processors Association of Women Entrepreneurs (TAFOPA)

Successes/main problems faced in terms of knowledge management:

Successes:

Members have improved their knowledge and skills tremendously by attending workshops and study tours and are actively sharing information and knowledge Problems:

Financial constraints to meet needs of all members to participate in trainings and fairs.

Why institution selected as a key:

It is an umbrella organization for processing entrepreneurs. It can reach a large number of stakeholders through training on processing; mobilised trading and marketing.

Other observations:

None

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Web site: http://www.tango.or.tz

Type:NGO

Role: EX, IN, PP, RU, TR

Objective / mission statement:

TANGO focuses to empower NGOs, CSOs, Leaders and Actors of public institutions to effectively engage and influence policies, strategies and development programmes through facilitation of lobbying and advocacy activities, capacity building and information and knowledge sharing.

Field of specialisation:

TANGO's core competencies are in:

- Capacity development and solidarity building
- Lobbying and Advocacy
- Policy engagement
- Knowledge and experience sharing

Number of staff:

Total number of employees at TANGO – 10

Professionals - 7

Clerical - 3

Special skills of staff

Branches and other sites:

TANGO has one central office, which is located in Dar es salaam, it is from here that TANGO plans, monitors and evaluates program performance, does its public relations and controls and is responsible for the financial management.

TANGO has 5 technical departments

- Policy and advocacy
- Capacity building and NGO Liaison
- Information and Knowledge sharing
- · Management and programme support

Annual budget:

The budget is not known

Source of funding:

TANGO has a diverse range of funding sources:

- Members' contribution.
- Partners and donors,
- Income generation projects
- Other fundraising activities and events.

Programme / projects undertaken:

TANGO has implemented or participated in implementing the following:

 Engagement in Governance and decentralization/Local Government Reform Process Ensuring Effective Engagement of NGOs in Poverty Eradication Strategies
 Fighting for fair and just International Economic and Trade System

Effective presence and participation of CSOs in policy and decision making, and monitoring

Policy Engagement and advocacy strengthened and staff maintained

- Building relations and solidarity among TANGO member organizations and other development actors.
- Building and enhancing the capacity of member organizations, regional and district networks in organization development, lobbying and advocacy, networking and coalition building and information and knowledge sharing.
- Formation of new district and regional networks and networking among CSO.
- Enhancing member organizations and rural development networks understanding on cross cutting issues like HIV/AIDS, gender, environment and development strategies
- Publication of Organizational development manuals in Kiswahili
- Production of TANGO directory of its members
- Construction and maintenance of TANGO website
- TANGO in collaboration with the Tanzanian Millennium Development Goals Coalition organized a grand rally on the event of the launch of the MDGs campaign in Tanzania named "Ondoa umaskini Tanzania"
- TANGO participated in organizing STAND UP JALI YATIMA RALLY- "Simama-Jali Yatima (Care for Orphans)" in 2006.

Target audience:

TANGO's audience include:

- Generic NGO networks/coalitions
- Thematic NGOs
- Lobbing and Advocacy NGOs
- Service delivery NGOs
- Capacity building NGOs
- Policy and research NGOs

Extent of interaction with CTA:

The interviewed person was aware of the presence of *Spore* magazine, but failed to establish the presence of other publications.

Appreciation of CTA's products and services:

The received publications were useful

Extent of collaboration / interaction with other institutions:

TANGO collaborates with different organizations PELUM, other NGOs

Universities

National / sectoral policies impacting ICT use / information and communication within the institution:

No specific policy was mentioned.

How information needs are currently met:

TANGO sources of information are:

Internal sources:

 Personal knowledge of its staff and those of its member organizations are a useful resource.

National and international resources:

Organizations: universities, meetings with beneficiaries

Publications: University research papers, personal collections

Electronic media: posters, Internet, agricultural research networks, radio and TV programmes

Others: Fairs and exhibitions, colleagues

Main information needs not satisfied relevant to TANGO include:

Broad rural development

- Social development issues
- Gender issues
- Development and funding programmes
- Conferences and meetings

Training needs

- Management of information within the organization
- Editing of reports
- Participative methodologies

Types and formats not satisfied:

- Journal articles
- Material suitable for mass distribution
- Material in appropriate languages

Successes/main problems faced in terms of information and communication management:

- Semezana publication-quarterly,
- NGO development watch published online quarterly.
- Publishing Organizational Development manual Sustain your NGO vol 1&2, published Know your NGO, Management and governance,
- Development of member database
- TANGO has been able to organize rallies for poverty eradication and stand up Jali Yatima campaigns.
- More CSOs are engaging in the National Strategy for Growth and reduction of Poverty (MKUKUTA) monitoring.
- Public private dialogues in 16 districts of seven regions have improved relationships between LGAs and CSOs.
- CSOs are now more proactively engaged in understanding more about the local government planning and budgeting processes
- GCAP/Ondoa Umaskini Campaign has increased the CSOs demand for government to honour its pledge to MDGs and allocate more resources to MKUKUTA
- There is an increased CSOs voice and involvement in Economic Partnership Agreements (EPAs)
- There is enhanced capacity of CSOs in evidenced based advocacy through Public Service delivery and Public Expenditure Tracking Surveys and training for CSOs.

Problems:

- Budget limitations
- · Lack of technical staff
- Lack of improved documentation centre
- Few computer facilities and documentation centre.

Assistance required: possibly from CTA for capacity building to staff and member organizations, especially training on ICT, ICM

Successes/main problems faced in terms of knowledge management:

TANGO has been able to share with its different member organizations and other partners the available knowledge through publications, dialogue, meetings, website and training of trainers who train others.

TANGO has participated in the steering committee for organizing the Tanzania Social forum which is an open meeting for reflective thinking, democratic debate of ideas, free exchange of experiences and interlinking of effective action. The Forum also enabled the participants to seriously start thinking that: "An Alternative and Better Tanzania is Possible." Problems:

- Lack of adequate funds to support knowledge management initiatives
- Lack of funds to support capacity building to members in our member organizations on knowledge management and sharing.

Why institution selected as a key:

It is an umbrella organization for NGOs in Tanzania mainland capable of reaching large groups of stakeholders involved in agriculture and rural development.

Other observations:

None

Persons Interviewed:

Samuel, Information specialist and Musa Billegeya Programme officer

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Web site: http://www.tiptz.org

Type of institution: NGO Role: EX, RU, TR

Mission statement:

The mission of TIP is to effectively contribute to socio-economic development of men and women living in selected traditional irrigation areas in the context of sustainable agriculture and natural resource management.

Field of specialisation:

- Traditional irrigation improvement
- Organizational Development and Gender Mainstreaming
- Soil and Water Conservation, Afforestation and Land Use Planning
- Market Access and Agro-Enterprise Development

Number of staff:

Total number of staff - 17

Professionals - 8

Supporting staff – 9

Key Skills of staffs:

- Irrigation Engineering
- Land use management
- Accounts and finance
- Natural Resources management
- Agriculture
- IT

Branches and other sites:

TIP's main office is in Moshi, Kilimanjaro, but works in district offices which are in Same, Mwanga, Lushoto and Arumeru.

There are 5 departments:

- Finance and Administration
- Irrigation improvement
- Market Access and Agro Enterprise
- OD & Gender
- Land use Planning

Annual budget:

The annual budget is around TZS 467,682,500 (equiv €250,000) and about TZS 65,475,550 (equiv. €35,000) is allocated to ICM

Source of funding:

- Donors
- Consultancies and assignments

Programme / projects undertaken:

- TIP has participated in Nane nane agricultural shows every year
- TIP has published and produced Newsletters, calendars, leaflets, brochures and other publications
- TIP has trained farmers in districts on different aspects, and has participated in the formation of water user's groups
- TIP has participated in improvement in land management practices
- TIP has encouraged in the use of innovative technologies

Target audience:

- Farmers
- District and government officials
- Demand driven approach: Trainings, Meetings, Fairs (Nane Nane), Newsletters, Calendars, Website, Brochures, Leaflets, Fliers, T-shirts

Extent of interaction with CTA:

An interaction with CTA was seen through the presence of *Spore* magazine, and a CTA book, but it was reported that the interaction was through an employee known as Shangwe Kiluvia who is currently away for further studies, but the magazines and publications are read in the office.

A staff of TIP had attended one of the CTA training programmes in Ethiopia some years back.

Appreciation of CTA's products and services

It was reported to be useful and very informative.

Extent of collaboration / interaction with other institutions:

TIP is collaborating with different organizations

SUA, Mzumbe University, UDSM, Ardhi university, MUCCoBS, AMSDP, Local Government authorities through joint projects, information and experience sharing, and forums

They also collaborate with other international organizations such as CIAT, JOLIT, OXFAM-NOVIB, Embassies-Japan and Royal Netherlands through information exchange and forums.

National / sectoral policies impacting ICT use / information and communication within the institution:

No specific policy was mentioned.

How information needs are currently met:

Internal sources: staff knowledge on specific fields of specializations is essential for the development of TIP.

National and international sources:

Organizations: SUA, Ardhi university, Ministry of Agriculture, Food Security and Cooperatives, ASARECA, CIAT, JOLIT, Embassies: Japan, Netherlands

Publications: university research papers, personal collections, Ministry of Agriculture booklets.

Electronic media: Internet, Agricultural research electronic networks Other sources: personal contacts, colleagues, fairs and exhibitions

Main information needs not satisfied:

Broad rural development information:

- Farm problems
- Social development issues
- Gender issues
- Government and international regulation
- Trade fairs
- Development and funding programmes
- Available agricultural/development networks(regional or international)

Technical information:

- Grading systems
- Post-harvest technology
- Crop varieties
- Packaging
- Transportation

Training needs:

- Application of communication technologies in extension services
- Management of information within the organization
- Editing of reports
- Participative methodologies

Economic information:

- Credit and micro-credit
- Market data
- Identification of markets

Formats of information difficult to acquire:

- Journal article
- Abstracts
- Statistical data
- Standards
- Patents
- Materials suitable for mass distribution
- Materials in appropriate languages: Kiswahili
- Cartographic information

Successes/main problems faced in terms of information and communication management:

Human resources; lack of enough personnel in ICM and those currently doing lack adequate skills to deal with challenges.

Training is needed to the current staff to acquire necessary skills

Financial resources; no enough funds to support all our programmes

Successes/main problems faced in terms of knowledge management:

TIP has been able to publish a bi-annual newsletter called Maendeleo ya TIP.

Has also been able to publish experiences and achievements though not yet circulated Produced calendars annually

Future plans: TIP is planning to develop further its database to contain useful information for its target group and an online catalogue of the resource centre

Assistance required possibly from CTA

Training on website maintenance and database development

Why institution selected as a key:

It deals with farmers in sustainable agriculture and natural resource management.

Other observations:

None

Persons Interviewed:

Fokas Makauki, Assistant - Management Information System, TIP

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Type: GOV Role: IN, RD, RG

Mission statement:

The mission of TMA is to provide quality, reliable and cost effective meteorological services to stakeholders' expectations thereby contributing to the production of life, property and national poverty reduction goal.

Field of specialisation:

TMA's core competencies is in METEOROLOGY

Number of staff:

TMA's team of staff comprises of the total of 529 staffs

- Professionals (Meteorologists)–71
- Technical 299
- Clerical 159
- Special skills of staff
- Forecasting
- Agricultural meteorology
- Climatology
- Hydrometeorology

Branches and other sites:

TMA's headquarters are in Dar es salaam but has offices and stations in nearly every district in the country and a training institution in Kigoma.

TMA has 4 main directorates

Forecasting, Research and Applied Meteorology, Technical Services, Support Services

Annual budget:

The annual budget of the organization is about TZS 4,676,825,000 (Euro 2.5 mil)

Source of funding:

The government of Tanzania and Aviation

Consultancies

Data and services

Programme / projects undertaken:

TMA has so far been able to:

- Expand station network and perform data rescue
- conduct training in software application
- organize and administer efficient networks of surface and upper air stations necessary to capture accurate records of the weather and climatic conditions of the United Republic of Tanzania;
- observe, collect, archive and disseminate meteorological and related information for the United Republic of Tanzania;
- take part in global exchange of meteorological and related data and products for the safety of humankind and to enhance the understanding of the global atmosphere;
- provide weather, climate services and warnings for the safety of life and property to the general public and to various users including aviation, agriculture and food security, water resources, disaster management, health and construction industry;
- carry out research and training in meteorology and climatology and in other related fields, and cooperate with other institutions where appropriate, for use in socioeconomic development planning;
- cooperate with other institutions concerned with issues related to climate variability, climate change and environment;
- participate in activities dealing with meteorology under Regional Organizations e.g. Southern African Development Community (SADC) and East African Co-operation (EAC):
- publish weather and climatology summaries, bulletins and other interpreted products

Target audience:

TMA audience includes:

- The government of Tanzania
- General Public those dealing with agriculture, transport (air, marine, land)
- Media
- Construction industry
- Health
- Research and higher learning institutions

Extent of interaction with CTA:

No interaction with CTA was reported during the interview.

Appreciation of CTA's products and services:

No evidence of CTA's products and services were reported.

Extent of collaboration / interaction with other institutions:

TMA collaborates with different organizations

National: Sokoine University of Agriculture, University of Dar es salaam, Ministry of Agriculture – mainly through joint projects and information exchange, NGO-CEEST

Regional: ICPAC, SADC-DMC, ACMAD, SADC-Early warning for food security

International: WMO, ICAD, UNEP, FAO Many of them through information exchange.

National / sectoral policies impacting ICT use / information and communication within the institution:

TMA is pleased that the government policy of tax exemption on imported ICT has been implemented; this has boosted and helped spread the use of ICT in the country.

How information needs are currently met:

TMA's main source of information:

Internal sources:

The personal knowledge and information of TMA staff in their different fields of specialization.

National and International sources:

- Organizations: ICPAC, SADC-DMC, ACMAD,WMO (meteorological, climate and weather information) National Research Institutions, District Agricultural offices, Ministry of Agriculture, Universities-SUA and UDSM (Agro-meteorological, research and related sciences information)
- Publications: Met science journal (WMO publications)
- Electronic media: Satellite pictures, GTS(Global Telecommunication System), Internet (subscriptions to various online national and international)
- Other sources: Voluntary rainfall observers, hydrological gauging stations

ICT resources to support information acquisition and exchange:

Nearly all staff have PCs and Laptop computers(Windows XP and Vista), various climate and weather related software, Internet access at 19 stations, website, LAN, WAN, VSAT dish. IT resources and the website are maintained by the IT section which coordinates all ICT issues in TMA countrywide.

Main information needs not satisfied:

Broad rural development:

- Conferences and meetings
- Development and funding programmes

Technical information:

Other: Climate data management in digital format, new software for data management Training needs:

Training scientists in processing and analysis of real time and non-real time data

Successes/main problems faced in terms of information and communication management:

Successes:

- TMA has been able to maintain a its libraries at the headquarters and Kigoma training school
- The Agromet section publishes monthly and decadal bulletin
- Publication of the research journal
- Establishment and refurbishment of TMA website
- Training of Staff in ICM and ICT
- Installation of Internet at our outstations

Problems:

- Unreliable Internet connectivity (low speed)
- Inadequate budget
- Inadequate station network
- Limited capacity in real time and non-real time data processing and analysis

Assistance needed; possibly from CTA

- Staff training on ICM and ICT related issues
- Capacity to acquire facilities, upgrading the available infrastructure

Successes/main problems faced in terms of knowledge management:

TMA has been sharing meteorological and agro-meteorological information with the Ministry of Agriculture, Food Security and cooperatives, other government ministries, universities such as SUA, UDSM and the general public through press conferences, meetings, conferences, publications and joint researches.

Why institution selected as a key:

The institution has a mandate for collecting, analysing and disseminating climate information in the country.

Other observations:

Potential collaborator of CTA

Persons Interviewed:

MARTIN LUKANDO, Director, Research and Applied Meteorology

Tel: +255 22 2460706/08; Fax: +255 22 2460718

E-mail: met@meteo.go.tz

Address: P. O Box 3024, Arusha, Tanzania

Physical Address:

Email: tpri@habari.co.tz
Website: http://www.tpritz.org

Type of institution: GOV Role: EX, RD, TR

Mission statement:

TPRI's mission is to enhance high quality pests and pesticides research and services in human, animal, plant, and ecosystem hygiene, health and safety in order to contribute to an increase in market access and share of agricultural and natural resource products, as an economic incentives for sustainable development.

Field of specialisation:

Pesticides research

And research on biodiversity

Number of staff:

Total: 250

Professional: 70, Technical: 80, Supporting: 100, Casual labourers = 35. Currently there are 8 students on field attachments.

Key skills of staff include:

- Entomology
- Chemistry
- Research and Extension
- Pathology
- Environment
- Botany
- Laboratory techniques

Branches and other sites:

There are several out stations: Miwaleni in Moshi, Mto wa Mbu in Monduli, Magugu in Babati and Mabogini in Moshi

There are 4 technical departments based on the activities of the institution

- Certification Unit (TCU)
- National Plant Genetic Resource Centre (NPGRC)
- National Herbarium (NH)
- Pesticides, Environnent Management Centre (PEMC)

Annual budget: (in local currency with Euro equivalent):

The total budget for TPRI is about TZS 3,185,060,292 (equiv. €1,702,576.16) approximately 25% is used for ICM

Source of funding:

- Government subvention
- Internal Sources
- Administrative costs taken from donor funded projects.

Programme / projects undertaken:

TPRI has:

- Participated in fairs and exhibitions annually (Nane nane agricultural shows, Saba saba Trade fairs and Bunge (National Parliament) Exhibitions
- Conducted community based trainings
- Published brochures, leaflets
- Conducted meetings with farmers
- Published a strategic plan (2005-2015)

Target audience:

- Farmers in their numbers and the general public;.
- Ministry of Agriculture, Food Security and Cooperatives and line ministries:
- NGOs
- Farmer organizations

All are reached through a number of media; training, fairs, face to face, demo plots, and farmer field schools and print media as well

Extent of interaction with CTA:

The interviewed staff was aware of the existence of CTA and of its products and in fact TPRI had been a recipient of *Spore* magazine, DORA, SDI, CTA publications, but for some years back, the institution has not received the publications for like 3 years in a row.

Appreciation of CTA's products and services:

For the years the products were received the answer given: very useful

Extent of collaboration / interaction with other institutions:

TPRI collaborates with various research and training institutions:

National: COSTECH, NIMRI, TBS, Ifakara Medical Research Centre, MARTI, TACRI, Selian Research Institute, Uyole, Tengeru, SUA, UDSM mainly in joint research, information and knowledge exchange.

Regional: ASARECA, Regional plant Genetic Resources Centre, Regional Vegetable Centre International: IITA, ILRI, ICRISAT, CTA

National / sectoral policies impacting ICT use / information and communication within the institution:

The reduction of taxes on some ICT tools was identified as a positive aspect in the policy, but the Internet connection was said to still be very expensive for the centre to afford subscription and that was referred to be contributed by the current policy.

How information needs are currently met:

Internal sources:

The personal knowledge and information resources of the staff at TPRI are important sources of information in their respective fields of specialization.

Sources-National and International:

- Organizations: Universities-SUA, UDSM (technical backstopping and students for field attachments and knowledge exchange)
- Publications: Ministry of Agriculture, Food Security and Cooperatives booklets/flyers, Newspapers, personal collections of staff, Ministry of Livestock development and fisheries
- Electronic: Internet (subscriptions to Sources National and international:
- Other sources: Fairs and exhibitions such as Nane nane and Saba saba, colleagues from other organizations, consultants.

ICT Resources to support information acquisition and exchange:

TPRI has about 50 desktop computers and 15 laptops connected via TTCL broadband (Operating system: Windows 2000-VISTA), and the website is under construction.

Main information needs not satisfied:

Broad rural development:

- farm problems,
- gender issues,
- · development and funding programmes,
- conferences and meetings,
- available agricultural/development networks (regional and international)

Technical information:

- · integrated pest management,
- patents,
- · post harvest technology,
- grading systems

Economic information:

- · market data,
- commodity profiles,
- crop insurance systems

Training needs:

- participative methodologies,
- application of communication technologies in extension services, especially the use of ICT in pests research and dissemination of research findings.
- management of information within the organization.

The possible formats in which it may be most useful are

- Journal articles
- Briefings/summaries
- Standards
- Patents
- Material suitable for mass distribution
- Material in appropriate languages.

Successes/main problems faced in terms of information and communication management:

Successes:

The institute has successfully been able to communicate with different stakeholders through fairs (the Nane Nane Agricultural shows and Saba Saba Trade fairs), publications such as the TPRI strategic plans, brochures, leaflets and the TPRI website.

Main problems:

Financial resources: the budget does not meet the needs to strengthen ICM such as buying of books, publishing, and employing skilled human personnel in the sector, the financial constraint also limits efforts to do maintenance of the library which is in bad shape.

<u>Human Resources:</u> no enough human resources to work in the ICM and ICT sector contributed by budget constraints. The IT recruits always leave the institute as they get lucrative deals elsewhere.

ICT resources: the need to have a satellite dish is limited by financial constraints.

<u>Future plans:</u> The institute is planning to employ an IT specialist to be able to automate the library by introducing online library catalogue, construct and maintain database and website.

Successes/main problems faced in terms of knowledge management:

<u>Main problems:</u> lack of funds to train staffs and disseminate the knowledge to end users (the farmers and the general public)

Why institution selected as a key:

It is a research institution with a mandate for research on pesticide and generates, disseminates information for various target groups.

Other observations:

None

Persons Interviewed:

Said D Sevuri, Principal Personnel and Administrative Officer and Library and Information Incharge

Contact: Executive Director,

Physical address: ASG Building, Junct of Nyerere/Gerezani Roads,

Postal address: P.O. Box 14130, Dar-es-salaam, Tanzania, Telephone: +255 22 2124851; Fax: +255 22 2128032

Email: act@actanzania.org; Website: www.actanzania.org;

Type: PRV (Chamber on Agriculture)

Role: EX, IN, PP (lobbying and advocacy); RD, TR, OT – being instrumental in supporting

members to access financing in agriculture.

The mission statement of ACT:

- To unite and strengthen the private organisations in agriculture for rapid development including its modernisation and commercialisation
- To actively undertake participative and consultative lobbying and advocacy roll on key private sector agricultural issues on behalf of members and stakeholders
- To promote, coordinate and protect the interests of all stakeholders in the agricultural and agribusiness in the country
- To enhance agriculture position in the development of the country.

Field of specialisation:

- Crop promotion
- Livestock promotion
- Fisheries
- Policy Research influence policy formulation and review and assess impact of policy in the sector

Number of staff professional, clerical, technical, etc; permanent/temporary:

There are 14 staff

Professionals 4 Tanzanians and 2 Foreigners

Technical staff = 5 Support staff = 3

Key skills:

- Economists
- Agronomists/agriculture general
- Agribusiness

These are working in 5 main technical departments:

- i. Promotion and networking
- ii. Programmes and projects
- iii. Finance and Administration and
- iv. Policy Research and Advocacy

Branches, other sites:

At various stages of establishment in the regions.

Annual budget:

No exact figure given, but for ICM it is estimated to be TZS 15 m (equiv. €8,018.26) this year, basically to cater for development of a communication strategy, promotion of the ATC activities to members through TV and radio programmes, maintaining the websites and production of a newsletter.

Source of funding:

Members contributions

- Government through the ASDP project
- Donors through projects like NORAD, Alliance for Green Revolution in Africa (AGRA), CNFA (Citizen Network for Foreign Affairs based in USA

Programme / project undertaken:

- Newsletter production to inform the mass about development agricultural related issues
- Advocacy and lobbying to promote ACT through workshop and seminars
- Development of TV and radio programme

Future/in preparation:

Development of a communication strategy

Target audience:

ACT main target group include:

- Farmers associations
- Association of Livestock keepers
- Cooperative Societies
- Association of input suppliers
- Agro-processors associations
- Transporters associations, and
- Government

Extent of interaction with CTA:

None

Appreciation of CTA's products and services:

NΑ

Extent of collaboration / interaction with other institutions:

ACT collaborate and interact with various partner institutions, the main ones include: Local public institutions:

- Central government: Ministry of Agriculture, Food Security and Cooperatives;
 Ministry of Livestock development and Fisheries for policy issues
- Local Government Authorities in district like Kilombero, Mbeya Rural, Songea, Mbarali, and Mufindi for technical advice on implementation of DADPs

Local private companies/institutions

• National Microfinance Bank (NMB), CRDB Bank and Exim Bank for credit facility of its member organisations.

NGOs and associations

- ESRF as a partners in policy research and advocacy
- MVIWATA
- Small Industries Development Organisation (SIDO) an institution under the Ministry of Trade and Industries
- Dunduliza a local apex organisation for Savings and Credit Cooperatives Societies (SACCOS)

Projects and Programmes

- Agricultural Marketing Systems Development Programme (AMSDP)
- Rural Financial Support Project (RFSP) supported by IFAD
- Participatory Agricultural Development and Empowerment Project (PADEP)
 International Partners:
 - Norwegian Agency for Development Cooperation (NORAD) for technical support

develop a monitoring and evaluation system

- Yara International, a largest fertiliser manufacturers in the world
- Norfund (Norwegian Investment Fund for Developing Countries)
- Alliance for Green Revolution in Africa (AGRA)
- Citizen Network for Foreign Affairs (CNFA) training and certification of agro-dealers;
- Food and Agriculture, Natural Resources, Policy Analysis (FANRIPAN)of South Africa
- Research Into Use Programme (RIUP) finance by DFiD of the UK
- Farm Inputs Promotion (FIPS) based in Kenya for input supply
- IFAD support investment in marketing
- MS Tanzania a Danish Agency for International Cooperation

National / sectoral policies impacting ICT use / information and communication within the institution:

The impact is positive as it enables the institution to link with the world.

ICT resources:

- 7 computers (3 desktops and 4 laptops.
- Maintain a website
- Establishing a database

There is expertise in website management and a Journalists, but as it is in its infancy need more expertise in ICM and ICT.

How information needs are currently met:

- Commodity marketing websites
- FAO and other UN organisations for policy advice, technical information and international regulations
- Agribusiness issues
- Agricultural Commodity exchange (ACE)

Main information needs not satisfied:

- Market information input and outputs (quantities and qualities)
- Value Chain Approach in marketing
- Capturing information from partners to create efficient database
- World market prices of inputs and outputs markets and trends globally and regionally e.g. knowing Malawi Agricultural Commodity exchange helps in planning to take advantage.
- Daily information about fuel market
- Manufacturers of fertilisers world wide to create competition
- Participative methodologies
- Management of information in their organisation

Successes/ main problems faced in terms of information and communication management:

Successes:

ACT is at its infancy and had limited staff and equipments, but have produced newsletters monthly this year; design efficient way like networking to disseminate information to its members through district, regional and private offices on market prices and opportunities and get feedback on implementation of voucher scheme in inputs and output marketing. There are also constraints/needs including:

• Equipment (like server) to facilitate a bigger database of farmers and its members

and networking.

- Software to facilitate networking
- Limited expertise on ICT

Successes/main problems faced in terms of knowledge management:

- No strategy yet for knowledge management
- Establishment of regional and district branches for institutions still in progress
- Limited expertise on ICM

Why institution selected as a key:

It is the umbrella organization for the agricultural private sector capable of reaching large number of agricultural and rural development stakeholders. It unites groups and associations of farmers, livestock keepers, suppliers, processors, transporters, researchers, in order to push for improved economical and organizational environment for the sector.

Other observations:

Very willing to collaborate with CTA

Persons interviewed:

Mrs. Janet Bitegeko, Executive director

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Email: jbitegeko@actanzania.org

Mark J. Magila,

Tel: +255 754 263 934

Email: mjmafila@actanzania.org

Postal address: Director General, P.O. Box 4302, Dar es Salaam, Tanzania

Physical address: COSTECH Building, Ali Hassan Mwinyi Road, Kijitonyama. Country: Tanzania

Tel: +255-22-700745/6/9, 75311/2; Fax: +255-22-775313/4 Email: info@costech.or.tz; Website: http://www.costech.or.tz

Type: TE (parastatal)

Role: RD, IN, TR, RD (telecentres establishment and management),

Mission statement:

As the principal advisory organ of government on all matters related to Science and technology, and while fully aware of the emerging global consensus of the vital role of science and technology in fostering economic growth and development COSTECH shall strive to promote and coordinate research, technology development (products and services) and technology transfer so as to optimally harness S&T for the eradication of poverty, protecting the environment, improving the quality of life and attaining sustainable socio-economic development of Tanzania.

Field of specialisation include:

- i. Agriculture and livestock
- ii. Natural Resources management
- iii. Industry and energy (with emphasis on renewable energy)
- iv. Public health and medical research
- v. Environmental research
- vi. Basic sciences
- vii. Social sciences
- viii. Development and technology transfer
- ix. Bio-technology

Number of staff:

COSTECH has about 100 staff amongst which there are:

Professionals = 30

Technical staff = 30

Support staff = 40, and

Each year they host about 10 volunteers.

Among them there are 10 staff working in the ICM/ICT section where 3 are graduates on ICT, 2 librarians, and 2 with post graduate diploma in Information management and secretaries and registry assistants.

Branches:

Dodoma field station.

Annual budget:

Total budget is 3.46 billion (equiv. Euro 1,849,545.36); while TZS 400 million (equiv. Euro 213,820.27) is allocated for ICM/ICT.

Source of funding, incl. main donors/sponsors:

- Government of Tanzania
- Donors including:
 - o EU
 - o SIDA
 - o IDRC

o And others who provide small support through networking and projects.

Programme / project undertaken:

- Promotion and acquisition of information communication technologies and equipment.
 COSTECH has sought to provide training in ICT to empower researchers and other scientists to better manage their work.
- ICT for good governance: The project aims at using ICT for storage and processing of key data generated in the sectors of education, health and others vita statistics for better governance
- Accessing Internet; COSTECH played a key role in the country in introducing electronic mail services since 1992 to facilitate scientific communication
- Telecentre: a multipurpose community telecentre (MCT) in Sengerema town has been established to provide the rural community knowledge and information through use of modern information technology.
- Computer hardware distribution: COSTECH has embarked on project supplementary to ICT training namely acquisition and distribution of low-cost computer at a cost recovery basis
- Popularisation of science and technology through radio programmes on science and technology
- COSTECH also produce television programs on science and technology broadcasted weekly.
- Funding and supporting dissemination of R&D products.
- Foster collaboration with regional and international organisations.

Target audience:

- Scientific community
- Small and Medium Enterprises (SMEs) private sector including industries
- Policy makers and
- The general public.

Extent of interaction with CTA:

Have been collaborating with CTA for a long time but currently the relationship is very active but did not indicate the reason for dismal collaboration.

Products received include:

Spore magazine and books; also benefited from training sessions and seminars organised by CTA.

Appreciation of CTA's products and services:

The products and services were very useful and informative on new developments in S&T.

Extent of collaboration / interaction with other institutions:

National institutions that have joint projects and/or exchange information include:

- i. National Institute for Medical Research (NIMR)
- ii. Tanzania Wildlife Research Institute (TAWIRI)
- iii. Department of Antiquities at the National Museum
- iv. National Universities: SUA, University of Dar-es-salaam (UDSM), Muhimbili University of Health Sciences (MUHAS), Ardhi University, and Mzumbe University.

International organisations such as:

• EU, IDRC, SIDA, DANIDA, UNESCO, ITU and others.

Areas of collaboration include for example, UNESCO provided server and is supporting its

maintenance; ITU has joint project on telecentres establishment; DANIDA supported establishment of web portal for linking Bio-diversity project to the world partners. SIDA supported subscription to journals through SAREC.

National / sectoral policies impacting ICT use / information and communication within the institution:

Very supportive and enabled COSTECH to spearhead promotion of S&T. Removal of taxes made computer to be affordable to many institutions and people.

How information needs are currently met, and from where or by whom:

- Internally, using own library for reference materials available and documentation centre
- Individual sharing of knowledge and information from research findings.
- Through seminars and workshops with stakeholders
- Through collaboration with national and international organisations and institutions mentioned above.
- Internet search like through websites.

Main information needs not satisfied:

Broad rural development information:

- Farm problems
- Non-farm livelihood options
- Social development issues
- Gender issues
- Government and international regulations
- Conferences and meetings
- Development and funding programmes
- Available agricultural/development networks (regional and international)

Technical information:

- Post harvest technology
- Grading systems
- Equipment availability

Economic information:

- Identification of markets
- Market data
- · Credit and micro-credit information
- Commodity marketing

Training needs:

- · Participative technologies for researchers and field staff
- Application of communication technologies in extension and outreach services

Formats most difficult to get include:

- Journal articles
- Abstracts from research
- Statistical data especially on crop production
- Materials suitable for mass distribution in local language like Kiswahili which most farmers in Tanzania understand

Successes/ main problems faced in terms of information and communication management:

 Have information and documentation section within the Technology development and transfer which through linkages with partners institutions collect and store information and disseminate to users.

- They produce newsletter, posters and leaflets that are distributed to partners institutions during workshops and exhibitions.
- They also provide Internet service (ISP) to other institutions through their network of 5 servers and a rooter:
 - i. DNS server with capacity of 500 GB of HDD and 2 GB ram;
 - ii. Mail server with capacity of 300 GB of HDD and 1 GB of Ram;
 - iii. Rease with 120 GB of HDD and 512 GB Ram but this need upgrading;
 - iv. VOIP server with 300 GB of HDD and 1 GB ram and
 - v. TIPASIC (Tanzania Intellectual Property Advisory Services and Information Centre) server with 180 GB and 1 GB of Ram
 - vi. Router of 4000 series
- They have AGORA password.

Problems:

- Technical capacity to explore the potential areas in ICM and ICT is low
- Infrastructure especially the bandwidth is still small to meet the demand
- Staff interviewed felt that Telecentres are not sustainable; communities need long term support to pay for the cost and technical expertise. In collaboration with SIDA, COSTECH is looking into this issue and assess various models so that they can advise the government.
- Budget allocation from the government is small hence need for seeking donor support in some areas.
- There is also high staff turnover for ICT staff

Successes/main problems faced in terms of knowledge management:

- LAN is not effectively used for internal networking and sharing of knowledge and information. There is need for sensitization of scientists.
- Lack of awareness and appreciation on ICT from decision making level.
- Security problems with regards to virus infection. Currently there are efforts with support from the World Bank to address this problem and expand the bandwidth.

Expressed need for training and sensitisation of scientists on the potential for ICT in decision making.

Why institution selected as a key:

COSTECH is an autonomous public institution with a mandate to coordinate research and development for different sectors, and active in communication of agricultural related information. Has high potential and is willing to collaborate with CTA

Other observations:

None

Person interviewed:

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Physical address: Mbuyuni,-SUA, Morogoro, Tanzania

Tel: +255 (0)23 2603511-4, Fax: +255 (0)23 2604651

E-mail: sua@suanet.ac.tz,

Web site: http://www.suanet.ac.tz

Type of Institution: EDU, GOV Role: EX, IN, RD, RU, TR

Objective / mission statement:

- SUA's mission is to promote development through training, research, provision of services to the public and private sector in an environmentally friendly manner.
- SUA's objectives are to advance knowledge, wisdom and understanding through teaching, research, extension and consultancy through schools, colleges or institutes which are user-friendly and taking into consideration persons with common disabilities of sight, hearing and movement; to assist in the preservation, transmission, dissemination and enhancement of knowledge in the fields of agriculture and allied or complementary sciences; to create a sense of public responsibility for rural development among the educated and to prepare students to work with the stakeholders in Tanzania and worldwide.

Field of specialisation:

- Offering training at Bachelors, Masters and PhD levels in the field of agriculture and allied subjects including:
- Agricultural sciences, Forestry, Wildlife, Veterinary medicine, Animal production, Food science and technology, Human nutrition, Rural development, Environment Horticulture and Aquaculture
- Conducting research and providing advice, consultancy and extension/outreach services in areas of agriculture and allied fields.

Number of staff professional, clerical, technical, etc; permanent / temporary):

A total of 1,116 members of staff:

Professionals

- 331 academic staff
- 108 administrative staff
- 481 Technical staffs
- 196 Clerical staffs

working terms

- 1043 Permanent
- 42 Temporary
- 28 Project staff
- 3 Volunteers
- The academic staffs consist of 123 professors and 210 staff in the ranks of tutorial assistants up to senior lectures. These have training and are skilled in their fields of specialisations according to courses offered at SUA.
- Administrative and support staff have training in administration, technical areas including computer applications and laboratory techniques.

Branches, other sites:

SUA is currently made up of four campuses; two in Morogoro region-the main campus and Solomon Mahlangu campus, one in Arusha region and one in Lushoto District in Tanga region. It has one Constituent College; the Moshi University College of Cooperatives and Business Studies (MUCCoBS). SUA's main campus consists of four faculties (Agriculture; Forestry & Nature Conservation; Veterinary Medicine and Science), two institutes, three centres and two directorates which include the National Agricultural Library (SNAL).

Annual budget: (in local currency with Euro equivalent)

- Annual budget is about TAS 10 billion (equiv. to 5,345,506.8 Euro) which include other charges and emoluments) equivalent to EURO.
- Budget for ICM is about TAS 150 million (equiv. to 80,182.6 Euro). This combines ICM budget from the Computer Centre, The National Agricultural Library, The Institute for Continuing Education, the Directorate of Research and Postgraduate Studies and SUA Centre for Sustainable Rural Development

Source of funding:

- Government
- Various development partners and donor community
- Offering services and products
- Student fee

Programme / projects undertaken:

- Major outreach programmes include: The Uluguru Mountains Agricultural Development Project (UMADEP); The Soil-Water Management Research Group (SWMRG); Soil and Water Conservation in the Uluguru Mountains; The SUA Centre for Sustainable Rural Development (SCSRD) project; The SUA-Tumaini University Linkage Project; and Development of Farm-level Technologies in the Eastern Zone of Tanzania under TARP II SUA Project.
- Conducting short courses under the following broad themes: Business management, Natural resources management, Food science and nutrition, Soil water and land management, Animal and fish management and health, Communication and Continuing professional.
- Television programmes broadcasted through SUATV covering subjects such as research in agriculture; livestock health and production; forestry and beekeeping; fish farming; gender issues; health issues particularly HIV/AIDS; and environment.
- Various university-wide research under programmes such as TARP I and II, Focal Project, PANTIL Programme
- Various smaller research projects initiated at departmental level and individuals

Target audience:

- Researchers in agriculture and allied or complementary sciences (in the broad sense of agriculture as outlined in the fields of specialisation at SUA).
- Students & Lectures
- Farmers (Smallholder, medium and large-scale commercial farmers)
- Policy makers at government and institution level
- Public and private organisations
- Any other group or person interested in agricultural subjects

Means of contacting the audience

- Classroom contact
- University publications (Newsletters, Journals, Conference proceedings, Brochure)
- University website and email
- Board meetings
- SUA TV (broadcasting coverage is sq km 32)
- Farmer trainings
- Outreach programmes
- Exhibitions (Events taking place yearly such as "Saba saba" trade fair in Dar es Salaam and agricultural show in Morogoro, Parliamentary exhibitions)
- Seminars and workshops

Extent of interaction with CTA:

The institution is a recipient of the following CTA publications and services:

- Spore magazine, regular publication received by the university library as well many individual lecturers and researchers at SUA
- CTA publications
- DORA (Distribution of Reference Books on Agriculture)
- The SDI (Selective Dissemination of Information. Lists of abstracts and bibliographies are sent to recipients on the basis of the topics selected by researchers, scientists and policymakers). This applies for individual staff members
- CD-ROM / Database subscriptions to SNAL and individual scientists
- Question & Answer Service (QAS)

It has participated in:

- CTA Annual Seminars (international meetings on key topics of interest e.g. soil fertility, food security).
- Co-seminars (i.e. co-sponsored by CTA with other agencies such as IICA, FAO, etc.)
- ICT Observatory (Four day workshop to examine the impact of ICTs in relation to other key issues such as youth, extension and gender)
- CTA training programmes or non-CTA training programmes
- Seminar Support Programme

Appreciation of CTA's products and services:

- Very useful
- Explanation: Very relevant to what SUA is doing, so a useful source of information for students, researchers and lecturers' work. Most of CTA publication recipients are happy with the content and coverage, and would like to continue receiving them.

Extent of collaboration / interaction with other institutions (name, nature):

- The University of Dar es Salaam-joint projects, staff capacity building, staff exchange, information sharing
- NORAD-Staff capacity building, infrastructure building, staff exchange, joint projects, information sharing
- DANIDA -as above
- Agricultural University of Norway, Training, research
- VLIR Staff capacity building, staff exchange, joint projects
- JICA, staff exchange, joint projects
- CTA, Information supply, Training support
- INASP, Information supply, staff capacity building
- DAAD, Staff capacity building
- GTZ, Staff capacity building
- FINNIDA, Staff capacity building
- Tuskegee University in US, joint projects, staff exchange
- University of As in Norway-joint projects, staff exchange
- University College of Dublin in Ireland, staff exchange
- SIDA, Staff capacity building, staff exchange, joint projects
- SAREC, Staff capacity building, staff exchange, joint projects
- CIDA, Staff capacity building
- AAS (African Academy of Science), staff exchange
- IAEA, joint projects
- ASARECA
- SUA have had formal Memorandum of Understanding with fifty one (51) national and International organisations for purposes of research, development, training, staff exchange and sharing of information and knowledge. Out of these, 13 have been at University level and the rest at individual faculty, institute and departmental level.

National / sectoral policies impacting ICT use / information and communication within the institution:

- Exclusion of VAT on ICT equipment has generally lowered their prices. This is an encouragement even to individuals to have personal ICT tools.
- The Ministry of Communication, Science and Technology has a plan to network all institutions of higher learning both public and private. When successful, there will be central bandwidth management and central ISP. If the intervention materialises, it will revolutionise ICT in these institutions.
- The Eastern Africa Submarine Cable System (EASSy). Eassy-a multinational scheme, when completed will further lower the unit price of the Internet, apart from a drastic improvement of the Internet speed.
- Tanzania Communication Regulatory Agency (TCRA) as a regulator is making efforts to remove chaos in ICT initiatives, but, on the other hand, there is no provision for restrictions, e.g. other for-profit organisations are operating within the same frequency window which is free and not restricted, these have huge transmitters. This is a disadvantage to small non-profit making organisations.

How information needs are currently met, and from where or by whom:

 Major units that are responsible for ICM at SUA include the university library which is also a national library for agriculture, the Institute for Continuing Education (ICE) the Computer Centre, the Directorate of Research and Postgraduate Studies and SUA Centre for Sustainable Rural Development.

Human and IT resources

- Librarians and library assistants (35), Computer scientists and technicians (24), Media Technicians (2), TV programme producers (2)
- SUA's information resources include the main library, branch library and departmental libraries; various databases; an informative and up-to-date website; Newsletters (University-wide newsletters such as SUA CONE, SUA Research and Postgraduate news, and for individual units); video programmes; SUA TV with a broadcasting coverage of 32 sq km; booklets leaflets and posters, conference proceedings, journals (such as TAJAS, Tanzania Veterinary Journal, Agricultural Economics and Agribusiness, ICE journal); compendia, thesis and dissertations

ICT Resources

- The University has a Computer Centre which oversees the overall running of computer network of the entire university. The centre is both an academic as well as a serviceproviding institution headed by the Director. The university library is also strong in providing ICT-based services. It also has trained human resources
- SUA has eleven (11) academic staff and fourteen (14) technical staff, all with a speciality in ICT. Out of these, one (2) is a PhD holders, five (5) are MSc holders, seven (7) Bsc holders and eleven (11) have Diplomas in ICT-related disciplines
- The university has four (4) VSATs, seven (7) servers, four (4) major computer labs, and four (4) smaller ones. All academic and most of the senior administrative staff have personal PCs (Windows XP, Vista). It has both the LAN and the WAN, Internet connectivity is on open source software and open source antivirus. There is a wireless bridge linking the two university campuses in Morogoro (Radio transmitter at the main campus and a radio receiver at SMC) and has a GIS laboratory.
- ICT budget is about TAS 120 million per vear

Information needs:

Due to the varied nature of programmes and new courses offered at SUA information needs also vary under subjects in agriculture in a broad sense, wildlife, NRM, GIS, Animal health, Market information, Agribusiness, Climate forecasts, Environmental sciences and other basic sciences, bio-fuel studies and socio economic and development information Main information needs not satisfied are listed briefly as:

Broad rural development information

- Farm problems
- Non-farm livelihoods
- Social development issues
- Gender issues
- Government and International regulations
- Conferences and meetings
- Trade fairs
- Development and funding programmes
- Available agricultural /development networks (regional and international)

Technical information

- Grading systems
- Climate forecasts
- Post-harvest technology
- Crop varieties
- Packaging
- Equipment sourcing/availability
- Waste utilisation
- Bio-fuels
- Patents
- Industrial profiles
- Integrated pest management

Economic information

- Credit and micro-credit
- Market data
- Identification of markets
- Commodity profiles
- Crop insurance systems

Training Needs

- Application of communication technologies in outreach services.
- Management of information within the organisation
- Editing of reports
- Participative methodologies

Successes in terms of information and communication management:

• Dissemination of research information through various publications and regular farmer training, workshops and seminars to agricultural extension personnel

Organizations:

- International Network for the Availability of Scientific Publications (INASP) for electronic information CTA, UN organisations such as FAO, World Food Programme the World Bank, IMF, UNEP, International Research institutions and other organisations such as ISNAR, CGIAR, IFAD, IFPRI, IIED, ICRAF, ICRISAT, USAID, ILRAD, UNESCO, UNICEF, IRRI, Regional research organisations such as ASARECA.
- Initiatives such as: The Essential Electronic Agricultural Library (TEEAL) database, AGORA
- Government publications, Government website, Agricultural Sector Lead Ministries and their research institutes, Tz online website (Tanzania online), REPOA
- Commercial publishers and printers, (local and international public and private ones) Blackwell, Elsevier, University of Dar es salaam (DUP)

Training needs

- Undergraduate courses in ICT for all undergraduates in all degree programmes
- Short courses on ICT, audience targeted being secondary school leavers, and any other interested person.
- Tailor-made trainings for various organisations
- Specific demands by various organisations

ICT problems which critically need assistance; possibly from CTA or any other organization:

- Inadequate Bandwidth
- Budgetary limitations/Inadequate funding
- Computer student/user ratio, for students it is 1:10, this is inadequate for efficient ICT-based services

Improvement that is needed in order of priority includes:

- Strengthening the LAN and increase bandwidth, Improve computer user ratio
- Increase funds for ICT services

Future plan

- Increase clients accessing Internet
- Increase number of PCs and bandwidth so that ICT becomes an important learning tool
- Establish and enhance e-learning (in teaching and learning activities) e.g the use of video conferencing/teleconferencing.
- To achieve the above goals, financial resources will be required in order to improve the LAN and buy enough bandwidth.
- Strengthen human resource by providing them with short-term training to keep abreast with developments in ICT.
- Increase farmer-researcher interaction for more impact of SUA research to rural development
- Increasing courses offered by the university
- Establishing new institutes and colleges

Main problems faced in terms of knowledge management:

Dissemination of SUA research information not wide enough in the country and beyond

- Problems in acquiring Statistical information
- Limited materials in Kiswahili
- Difficulties accessing E-books

Why institution selected as a key:

Being the only agricultural university in the country, it has had a big contribution to the country's body of agricultural professionals and to agricultural development of the country. The institution hosts the National Agricultural Library for Tanzania. It has various programmes and activities that are relevant to CTA's information services and products. The institution has a long history of interaction with CTA.

Other observations:

CTA is well known and appreciated by SUA scientists as a useful organisation supporting the mission of the university by its activities in institutional capacity building, capacity development in information and communication management as well as dissemination of relevant information in agriculture and rural development.

People interviewed:

Mr. F. W. Dulle Outgoing Director of the Library

Email: FWDulle@suanet.ac.tz

Prof J. A. Matovelo Director of Research and Postgraduate Studies

Email: matovelo@suanet.ac.tz

Dr. W. Ballegu Deputy Director of the Computer Centre

Mr. H. K. Sanga Senior Planning Officer

Dr. J. Lyimo-Macha Deputy Director of the Institute for Continuing Education (ICE)

Mr. M. Ngetti Principal Agricultural officer at ICE

Email: mngetti@suanet.ac.tz

Name of institution: AFSAT Communications (T) Ltd (AFSAT)

Postal address: P. O. Box 6154 Dar es salaam

Physical address of main location Country Tanzania

PPF Tower, 12th floor Southern wing/Garden Avenue, Dar es salaam

E-mail: support@afsatug.com,

Web site: http://www.afsatug.com/servicestanzania

Type of Institution: PRV, REG

Role: IN

Objective / mission statement:

To provide, establish and maintain data communication solutions through East Africa
by being the leader in service and support. This is by committing and supplying
quality products at competitive prices with efficient, product support and continued
focus on the customer network requirements and cost efficiency to the customer.

To provide connectivity between each information centre of your Organization.

Field of specialisation:

There are a number of Connectivity Solutions are being offered by Afsat Communications (T) Ltd. The Connectivity Solutions vary from client to client, depending on client's requirements and the span of the locations to be connected.

VSAT, Wireless Internet Access, Dial-up Connectivity, and Other Services.

Number of staff:

AFSAT has 67 total number of staff;

50 Professionals

15 Clerical

2 Attachments

Professional and technical staff include:

Satellite Engineers

Wide Area Networks

Human Resources personnel

Branches and other sites:

Group of Companies (Tanzania, Kenya and Uganda)

Annual budget:

TZS 7,151,241,485 =€ 3,822,701.02

Source of funding:

Share holder funds

Programme / projects undertaken:

Sales campaigns

Target audience:

 Any Organization that requires Active Data Communication between outlying branches and a Central Site, such as Manufacturing, Military, Media, Oil Companies, Retail Chains, Telecommunication Companies, Governments, Airlines, Consultants, Hospitals

Extent of interaction with CTA:

- There is no interaction with CTA

Name of institution: AFSAT Communications (T) Ltd (AFSAT)

Appreciation of CTA's products and services:

No any products of CTA identified in the institution

Extent of collaboration / interaction with other institutions:

 AFSAT Group of Companies in East Africa (Kenya, Uganda and Tanzania) dealing with communication networking solutions

National / sectoral policies impacting ICT use / information and communication within the institution:

 National policies constraining ICT and ICM are taxes and licensing fees for some activities are expensive, therefore there is a need to reduce.

How information needs are currently met:

Sources - internal

Library is one of the sources of information available, also Server Room, Store, Research Materials and Online Research.

Publications

Newsletter to the clients annually printed, Brochures and Website information

Main information needs not satisfied (including types and format of information):

Formats:

- Journal article
- Statistical data
- Standards
- Patents
- Material suitable for mass distribution
- Material in appropriate languages

Successes/main problems faced in terms of information and communication management:

Financial resources

No particular financial restrictions on current activities were noted but getting more customers is a big challenge for the organization

Human and IT resources

No human and IT resources limitations were mentioned and current computer resources are adequate to support communication networking.

Training needs

- Area of operations Application of communication technologies in extension services
- Technical training and Self promoting training In Management of information within the organisation

Future plan

- ICT creates efficiency
- Quality database management
- To have efficient client billing
- To have adequate client management

Successes/main problems faced in terms of knowledge management (e.g. availability list of organisations / clients using your products, databases, etc.):

Government institutions, Private companies and other clients.

Name of institution: AFSAT Communications (T) Ltd (AFSAT)

Why institution selected as a key:

 Is one of the Internet providers which provide services to agricultural institutions in Tanzania

Other observations:

None

Name of the institutional representative interviewed:

Gabriel Onkundi, Operations Manager

Name of institution: MIFIPRO Trust Fund (MIFIPRO)

Postal address: P.O. Box 183 Mwanga

Physical address: Mwanga district in Kilimanjaro

Tanzania

Cel: +255 784 915128

E-mail: mifiprotrustfund@yahoo.com

Type of Institution: NGO

Role: EX, RU, TR

Mission statement:

 To contribute to sustainable Agriculture development and improvement of living condition of smallholder farmers.

Field of specialisation:

- Rainwater harvesting for crop production
- Environmental conservation
- Entrepreneurship and marketing skill improved
- Gender mainstreaming
- HIV/AIDS mainstreaming

Number of staff:

MIFPRO has 11 total number of staff:

Professional :1 Technical: 4 Support staff: 6

Key skills:

- Irrigation Technician.
- Agronomist
- Forester
- Community Development Officer

Branches and other sites:

Has no branch

Annual budget: (in local currency with Euro equivalent)

- NOVIB TZS 135,412,066 (equiv. Euro = 72,384.61)
- UNDP TZS 50,000,000 (equiv. Euro 26,727.53)

Source of funding:

- NOVIB
- UNDP

Programme / projects undertaken:

- Promotion of rainwater harvesting for crop production
- Promotion of environmental conservation education and support reafforestation programme
- Improvement of entrepreneurship and marketing skill
- Gender mainstreaming
- HIV/AIDS mainstreaming

Target audience:

Farmers of Eastern lowland of Mwanga district, Kilimanjaro region – Tanzania

Name of institution: MIFIPRO Trust Fund (MIFIPRO)

Extent of interaction with CTA:

There is no interaction with CTA

Appreciation of CTA's products and services:

No any products of CTA identified in the institution

Extent of collaboration / interaction with other institutions:

- Selian Agricultural Research Institute (SARI) Maize trials
- Asian Vegetable Research Development Centre (AVRDC) Promotion of indigenous vegetables and Research on vegetables
- Sokoine University of Agriculture (SUA) Information exchange and advice on Rainwater harvesting technologies.

National / sectoral policies impacting ICT use / information and communication within the institution:

 High import taxes on computers and books reduce the number of institutions who can use ICT

How information needs are currently met:

Sources - Internal

Knowledgeable staffs are the major source of information

ICT Resources

- Computers
- Mobile phones

Main information needs not satisfied:

Technical information:

- Grading systems
- Post-harvest technology
- Crop varieties
- Packaging
- Transportation

Training needs:

- Application of communication technologies in extension services
- Management of information within the organization
- Editing of reports
- Participative methodologies

Economic information:

- Credit and micro-credit
- Market data
- Identification of markets

Broad rural development information:

- Farm problems
- Social development issues
- Gender issues
- Government and international regulation
- Trade fairs
- Development and funding programmes
- Available agricultural/development networks(regional or international)

Types and formats of information:

- Statistical data
- Standards
- Patents

Name of institution: MIFIPRO Trust Fund (MIFIPRO)

Successes/main problems faced in terms of information and communication management:

Human and IT resources

- Lack of energy power (no electricity)
- No local or wide area network

Training needs

- Training on the use of Internet effectively
- The use of computer for financial documentation
- Use of computer for data analysis

Future plan

- To have electricity power
- LAN in the institute
- Literacy in computer application

Successes/main problems faced in terms of knowledge management:

Knowledge sharing and joint learning among farmers reached is implemented although they did not have a knowledge management strategy in place.

Why institution selected as a key:

 Is the NGO dealing with sustainable Agriculture development and improvement of living condition of smallholder farmers in Tanzania

Other observations:

None

Person interviewed:

Kigingi B. Mwanga, Irrigation Technician E-mail: mifiprotrustfund@yahoo.com

Postal address: P.0. Box 54, Dodoma Physical address: Area "C" Dodoma,

Country Tanzania

Tel: +255 (0)26 2350744

Fax: +255 (0)26 2350744

E-mail: info@pelumtanzania.org,

Web site: http://www.pelumtanzania.org

Type of Institution: NGO, AS-F

Role: EX, RU, IN, RD

Objective / mission statement:

To build the capacity of its members in sustainable agricultural knowledge, training skills for empowering farmer organisations, communication skills, fund raising strategies, action-learning process and gender policy.

PELUM-Tanzania is a tool for documentation and communication to capitalise on experiences and disseminate them on the network; it is an advocacy tool for farmers' organisations and development organisations to influence government, Partners and NGOs on development issues and policies based on common analysis between farmers and organisations. PELUM-Tanzania will collaborate with its members to facilitate networking of Farmer Organisations.

Field of specialisation:

- To build capacity of PELUM-Tanzania members, especially through organising own training workshops as PELUM-Tanzania and
- To be a tool for documentation and communication
- To collaborate with its members to facilitate networking of farmer organisation
- To facilitate advocacy work in food Vseed security and sustainable land use management/sustainable agriculture
- To advocate on issues of marketing and trade of agricultural products
- To develop PELUM-Tanzania membership functioning assessment and visibility

Number of staff:

The total number of staffs of PELUM Tanzania is contributed by individual member organizations. PELUM secretariat office is a coordinating office.

The secretariat has: 4 – professionals

- 1 clerical staff
- 3 temporary staffs

professional and technical staff

- 1 Agriculture and Natural resource management
- 1 Policy, Advocacy and Lobbying
- 1 Livestock
- 1 Finance

Branches and other sites:

The secretariat office is based in Dodoma, a sub-office attached with VECO office in Dar es salaam. The organization has 35 member organizations ranging from NGOs, Agriculture, Environment and Livestock

Annual budget:

For the past 3 years the budget has been 200 million TZS (€106,910.14), from this year the budget is going to be 300million TZS (€160,365.21).

About 60% of total budget is used for ICM activities

Source of funding:

- EED Germany contributes to more than 50% of the budget
- ETC (Netherlands)
- Misereor Germany
- DKA (Austria)
- VECO (Tanzania)
- Local (member subscription and sale of materials, consultancy) contributes to about 7%

Programme / projects undertaken:

- PROLINNOVA phase I (2005-2007) phase II (2008-2010)
- Local innovation support (Farmers Access to innovation research) phase 2 2006-2011

Target audience:

- · Farmers sharing and dissemination of best practices
- Technical staff through scale-up, review of researchable areas
- Policy dialogue influence specific policy dialogues; lobbying e.g. on Biodiversity, Biofuels, GMO issues.

Extent of interaction with CTA:

There is interaction with CTA:

CTA Products received:

- Spore magazines (receiving regularly)
- CTA publications
- CD-ROM for different reports

Also participated in

- Co-seminars sponsored by CTA and other agencies like IICA and FAO
- Training programme sponsored by CTA

Appreciation of CTA's products and services:

All products received from CTA are very useful and enabled staff to update themselves with new knowledge and information

Extent of collaboration / interaction with other institutions:

- Sokoine University of Agriculture (SUA) experience sharing, technical support.
- NGOs collaborating in joint projects
- Local Government Authority (LGA) Implementation of projects, capacity building for extension staff skills.
- Researchers Research outputs, institutionalisation of approach, pilot element into existing teaching curriculum.
- Policy makers Members of Parliament, Ministers in events and policies dialogues.

National / sectoral policies impacting ICT use / information and communication within the institution:

Currently PELUM has no formal or informal policy/strategy. They positively viewed the National ICT policy.

How information needs are currently met:

Sources - Internal

- Colleagues are the major source of information
- Quarterly Newsletter Kilimo Endelevu (Farmer stories)
- Database for projects just started for PROLINNOVA

ICT Resources

- 5 Desktop Computers fixed with LAN provided by TTCL cable broadband
- 3 Laptops
- 1 Fixed telephone and mobile
- 1 Scanner

Main information needs not satisfied:

Broad rural development information

- Farm problems
- Non-farm livelihoods
- Social development issues
- Gender issues
- Government and International regulations
- Conferences and meetings
- Trade fairs
- Development and funding programmes
- Available agricultural /development networks (regional and international)

Technical information

- Grading systems
- Post-harvest technology
- Crop varieties
- Packaging
- Equipment sourcing/availability
- Transportation (sea, land, air)
- Waste utilisation
- Patents
- Industrial profiles
- Integrated pest management

Economic information

- · Credit and micro-credit
- Market data
- Identification of markets
- · Commodity profiles
- Crop insurance systems

Training Needs

- Application of communication technologies in extension services.
- Management of information within the organisation
- Editing of reports
- Participative methodologies

Successes/main problems faced in terms of information and communication management:

- Created awareness to public on benefits and disadvantages of environmental management, conservation of biodiversity.
- Sensitize public on bio fuel as alternative source of energy.
- Lobby for more support in agricultural budget

Human and IT resources

- Poor networking for uploading and downloading
- ICT specialist
- Increase funds for ICT services
- Broadband issues concerning TTCL levy is very expensive

The government to have systems satellite based.

Training needs

Training on management and maintenance of database Training on management and maintenance of website Use of computer for data analysis

Future plan

To have server for database security.

Successes/main problems faced in terms of knowledge management:

- Support formation of networking among Farmers associations
- Knowledge sharing within PELUM members
- Collaboration with Agricultural Council of Tanzania (ACT)
- Interaction with Universities
- PROLINNOVA FORUM 10 Regional PELUM countries.

Why institution selected as a key:

The NGO is dealing with Agriculture development institutional and rural development in Tanzania

Other observations:

Potential for stronger collaboration with CTA because it serves many farmers and extension services providers at the grass-root level

Person interviewed:

Laurent Kaburire; Project Officer

Tel: +255 26 2350744; Fax: +255 26 2350744; Cell: +255 754 542650

E-mail: info@pelumtanzania.org Website: www.pelumtanzania.org

Postal address: P.O. Box 9033 Dar es salaam

Physical address: Samora Avenue, Dar es Salaam Country: Tanzania

Tel: +255 (0)22 21160741/2110595/2132063, Fax: +255 (0)22 2135239/2112881

E-mail: advertising@dailynews-tsn.com, Web site: http://www.dailynews-tsn.com,

Type of Institution: MED Role: IN, RU, TR, TM

Objective / mission statement:

- To ensure our products become premier consumer choice owing to superior professional practice and competitiveness
- To be the industry leader at all times, employing top talents and latest technology to deliver beyond expectations and excel in profitability.

Field of specialisation:

- Online advertising services at affordable rates through <u>www.dailynews-tsn.com</u>, www.habarileo.co.tz
- Special supplements on specific sectors, events, products etc.
- Companies can easily circulate their Literature to the public by inserting them into the daily news or Habari leo thus reaching the whole of Tanzania in just 24 hours
- Classified Advertisements suitable for small businesses and individual to advertise their products or disposal of assets such as cars, furniture, TVs, Radio, Plots, Houses for rent or sale etc.
- Designing of adverts and pullouts for publication in the Daily News or Habari Leo free of charge.
- The Business Standard: Publishes News and analysis on economic, financial and business areas. Comes out every Tuesday.
- The academy: Publishes class room materials to help primary and Secondary schools with review of difficult subjects and topics, circulates every Wednesday.
- Leisure Magazine: Every Sunday, Leisure Magazine covers about entertainments, styles, culture and travel so as to make your Sunday relaxing, yet get informative articles.
- Digital Library: Archived editorial material available online.
- Printing of Newspapers and Newsletters in full colour and black and white.

Number of staff:

TSN has approximately 200 total number of staff:

Key skills include:

- Journalism
- Photographing
- Accounting
- IT
- Marketing
- Sales
- Distribution
- Store

Branches and other sites:

TSN has offices almost in all regions in the country

Annual budget:

The total budget for TSN and allocated budget for ICT not provided,

Source of funding:

Self-running through sales of Newspapers, Advertisements, Printing

Programme / projects undertaken:

- Politics: Education initiative, Interschool debates in schools 2 years programme (Daily News Academy)
- Economics: Essay competitions, Pullout (Jimbo kwa Jimbo)

Target audience:

- Most cost effective advertising medium in Tanzania
- Tanzania's serious business class, Government officials, decision makers, middle and top managers
- With the current circulation standing at over 15,000 copies, the News paper reaches more than 150,000 Tanzanian readers daily.

Extent of interaction with CTA:

There is no interaction with CTA

Appreciation of CTA's products and services:

No any products of CTA identified in the institution

Extent of collaboration / interaction with other institutions:

Government and private business institutions who provide information and advertisements

National / sectoral policies impacting ICT use / information and communication within the institution:

High taxes on import computers, cameras, printing papers, recorders etc.

How information needs are currently met:

Sources - Internal

- Well-trained and highly experienced journalists
- Analytical, investigated and well-written news, features, sports and entertainment reports.
- State-of-the-art computer to plate printing press
- A wide circulation network across the country
- Library (Archives Access)
- Documentation Centre (Returns)
- Website with daily updated news in real time

ICT Resources

- Desktop computers and Laptops
- Printers
- Digital and analogue Cameras
- Scanners
- Printing machines
- Trimming machines
- Mobile phones

Main information needs not satisfied:

TSN being a print media needs a lot of information:

Broad rural development information

- Farm problems
- Non-farm livelihoods
- Social development issues
- Gender issues
- Government and International regulations
- Conferences and meetings
- Trade fairs
- Development and funding programmes
- Available agricultural /development networks (regional and international)
- Other. Specify

Technical information

- Grading systems
- Post-harvest technology
- Crop varieties
- Packaging
- Equipment sourcing/availability
- Transportation (sea, land, air)
- Waste utilisation
- Patents
- Industrial profiles
- Integrated pest management

Economic information

- Credit and micro-credit
- Market data
- Identification of markets
- Commodity profiles
- Crop insurance systems

Training Needs

- Application of communication technologies in extension services.
- Editing of reports
- Management of information within the organisation
- Participative methodologies

Technical information in all agricultural related issues is required and in formats that can be easily communicated to clients.

Successes/main problems faced in terms of information and communication management:

Human and IT resources

- Collection of data is expensive and timing
- Lack of equipments (Cameras, Recorder, Receiver etc)
- Distribution is expensive

Training needs

- Training on the use of Internet effectively
- The use of computer for financial documentation
- Use of computer for graphic design
- Journalism and editing
- Workshops, Seminars, meetings

Successes/main problems faced in terms of knowledge management:

Problems:

- Difficulty to reach to targeted customers
- Competitive advertising rates
- To meet superior and professional design

Why institution selected as a key:

Is a printing media owned by the Government of Tanzania, it publishes English and Kiswahili newspapers

Other observations:

None

Person interviewed:

Furaha, Marketing Manager

Tel: +255 (0)22 21160741, Fax: +255 (0)22 2135239; Mobile: +255 713 287770

E-mail: advertising@dailynews-tsn.com

P.O. Box 474, Moshi, TANZANIA,

Physical Address: SOKOINE ROAD, Moshi, Tanzania

Tel: +255 27 2754401; 2754403; Fax:+255 (0) 27 2750806; +255 27 2753857

E-mail: info@muccobs.ac.tz Website: http://www.muccobs.ac.tz

Type: EDU, STA

Role: EX, IN, RD, RU, TR

Objective / mission statement:

MUCCoBS focuses on providing opportunities for acquisition, development, promotion, dissemination and preservation of knowledge and skills in cooperative, community, business, organizational and entrepreneurship development process, and any other area as may be determined by the University College, through training, research and consultancy activities thus contributing to poverty alleviation initiatives and development of associative economy

Field of specialisation:

MUCCoBS has specialized in the provision of education and training, research and consultancy services in co-operative and business studies at all levels.

Number of staff:

MUCCoBS total staff: about 300

Academic staff: 100 Administrative staff: 200

All are on full time, permanent basis

Key skills of staff include:

- Business Management
- Accounting and Finance
- Co-operative Education and Training
- Community Development
- Research Methodology
- ICT and ICM
- Library and Information Sciences
- Agricultural and Rural Development

Branches and other sites:

The university headquaters are in Moshi, but have campuses in Kizumbi, Shinyanga, Iringa and 18 Regional Centres in Arusha, Coast, Dar es Salaam, Dodoma, Iringa, Kagera, Kigoma, Kilimanjaro, Mbeya, Morogoro, Mtwara, Mwanza, Rukwa, Ruvuma, Shinyanga, Singida, Tabora, and Tanga regions. The Moshi University College of Co-operative and Business Studies currently has two Faculties- Faculty of Business and information sciences which has four departments: Banking and Microfinance, Management and Information Technology and Marketing and International Trade; Faculty of Co-operative and Community Development has three departments; Co-operative Development and Management, Community and Rural Development and Accounting

The university has also two administrative directorates and one institute. Each of these has a number of departments, sections and units.

Annual budget:

The annual budget is approximately Tanzania Shillings 4.2 billion (Euro 2,245,112. million); and the part of the budget allocated to ICM activities is about 10%

Source of funding:

- Government
- Internal generating sources
- Administrative costs taken from donor funded projects.

Programme / projects undertaken:

MUCCoBS has

- Conducted trainings from certificate to degree levels to various students from schools, organizations and government.
- Participated in preparation of cooperatives symposiums
- Conducted community based trainings
- Carried out research and consultancy services
- Conducted meetings with farmers
- Publishing journals, newspapers, brochures and leaflets
- Helped in the formation and training of SACCOS
- Organized shows such as this years cooperatives show.

Target audience:

- Students of all levels of education
- The general public
- Organizations

Contact is through residential training and distance learning.

Extent of interaction with CTA:

The interviewed staff were aware of the existence of CTA and of its products *Spore* and CTA publications (*Spore* magazine, CTA publications, DORA, CD-ROM, and QAS). However, there was no mention of a staff who has ever attended a CTA seminar or training

Appreciation of CTA's products and services:

CTA's products and services were highly appreciated and they were ranked as: very useful. "Many of CTA's publications are in the MUCCoBS' Library and are accessed and used by many researchers and students."

Extent of collaboration / interaction with other institutions:

MUCCoBS collaborates with various institutions:

National:

- Sokoine University of Agriculture (in many levels of policy and decision making as well as assurance of academic excellence);
- Centre for Agricultural Mechanization and Rural Technology (CAMARTEC) in exchanging information relating to agricultural mechanization and technological advancement. On some occasions, we have served as Consultants to prepare a Strategic Plan for the Centre;
- Tanzania Coffee Research Institute (TaCRI), Agricultural Research Institute-Naliendele (ARI-Naliendele) – in exchanging research findings;
- Ministry of Agriculture, Food Security and Co-operatives;
- Ministry of Education and Vocational Training;
- Tanzania Commission for Universities;
- National Board of Accountants and Auditors NBAA (MUCCoBS is one of the centres for the Board's Review Programmes);
- National Board of Materials Management NBMM (MUCCoBS is one of the centres for the Board's Review Programmes);
- Tanzania Institute of Bankers TIOB (MUCCoBS provides examiners for the Institutes professional examinations; etc.

Regional and International:

- Humber Institute of Technology and Advanced Learning (HITAL) of Canada implementing jointly the Rural Microfinance Capacity Building 'Partnership' Project which is being funded by CIDA.
- Faculty of Agriculture Makerere University, Agriculture Policy Research Unit –
 Bunda College of Agriculture (University of Malawi) and Institute of Economic and
 Social Research University of Zambia collaborate in the Business Experience
 Exchange Programme (BEEP) together with respective Rural Producer
 Organizations i.e; National Smallholder Farmers' Association of Malawi, Uganda
 Co-operative Alliance, Tanzania Federation of Co-operatives, Agribusiness Support
 to Small Farmers Programme Forum and Zambia National Farmers' Union.
- Makerere University, University of Malawi and University of Zambia collaborate in the Young Research Fellowship Exchange Programme funded by the Royal Government of Norway.
- Co-operative College, UK in a project titled: Education for the Co-operative Sector in East Africa, etc.

National / sectoral policies impacting ICT use / information and communication within the institution:

The reduction of taxes on some ICT tools was identified as a positive aspect in the policy, but the Internet connection was said to still be very expensive for the centre to afford subscription and that was referred to be contributed by the current policy.

How information needs are currently met:

Internal sources:

The personal knowledge and information resources of the academic staff as well as supporting staffs at MUCCoBs are important sources of information in their respective fields of specialization. The University Library serves as a good source of information.

National and international sources:

- Organizations such as Sokoine University of Agriculture ('mother' university), Ministry of Education and Vocational Training, Ministry of Agriculture, Food Security and Cooperatives, Centre for Agricultural Mechanization and Rural Technology (CAMARTEC), Tanzania Coffee Research Institute (TaCRI), Agricultural Research Institute-Naliendele (ARI-Naliendele), International Co-operative Alliance (ICA), Tanzania Commission for Universities (TCU), Food and Agriculture Organization (FAO), The Technical Centre for Agricultural and Rural Cooperation (CTA), and many others.
- Publications such as CTA booklets and bulletins, Journal of Co-operative and Business Studies, Research Reports Series from various Research and Training Institutions.
- Electronic: Internet (subscriptions to Sources National and international:
- Other Sources such as Trade Fairs, Annual International Co-operative Day Exhibitions, Higher Education Institutions Exhibitions

ICT Resources to support information acquisition and exchange:

The university has a department responsible for teaching ICT-related programmes, and the Computer Services unit that handles the hardware part, maintaining a database and the website.

All academic staffs and many of the other staffs have access to computers (windows 2000, XP, and Vista) and are all connected to the Internet.

Main information needs not satisfied (including types and format of information): Broad rural development information:

- Farm problems
- Non-farm livelihoods
- Social development issues
- Gender issues
- Government and International regulations
- Conferences and meetings
- Trade fairs
- Development and funding programmes
- Available agricultural /development networks (regional and international)

Technical information:

- Grading systems
- Post-harvest technology
- Crop varieties
- Packaging
- Equipment sourcing/availability
- Transportation (sea, land, air)
- Waste utilisation
- Patents
- Industrial profiles
- Integrated pest management

Economic information:

- · Credit and micro-credit
- Market data
- Identification of markets
- Commodity profiles
- Crop insurance systems

Training Needs:

- Application of communication technologies in extension services especially in cooperatives.
- Management of information within the organisation
- Editing of reports
- Participative methodologies

The possible formats in which it may be most useful are

- Journal articles
- Briefings/summaries
- Standards
- Patents
- Material suitable for mass distribution
- Material in appropriate languages.

Successes/main problems faced in terms of information and communication management:

Successes:

MUCCoBS has maintained its own Library and documentation centre, several publications including a Journal of Co-operative and Business Studies, Research Reports Series, Working Papers series, a Newsletter, and several brochures and leaflets for various directorates, faculties and departments.

MUCCoBS Library is a teaching library. It has a good collection of books and skilled staffs.

Main problems:

Financial resources:

Funds for publications and dissemination of the same are inadequate.

Human Resources: lack of training to the staffs

ICT resources:

Shortage of computers in the library

Successes/main problems faced in terms of knowledge management (e.g. availability list of organisations / clients using your products, databases, etc.):

<u>Main problems:</u> lack of funds to train staffs, publish and disseminate the knowledge to end users.

Why institution selected as a key:

The university has a library which supports teaching, research and consultancy in cooperative and Business studies; acquiring, processing, storing, preserving and disseminating relevant materials and managing an information database.

It reaches a large number of scientists and advising farmers and other stakeholders.

Other observations:

None

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