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Abass Adebayo ¹, Christopher Mutungi ¹, Simon Lukombo ¹, Adeniyi Ogunkoya ¹, Guelord Nsuanda ¹, Pascaline Masheka ¹, Rodrigue Irengé ¹, Benjamin Munganga ¹, Doline Matempa ¹, Sikirou Mouritala ¹, Najimu Adetoro ¹ and Abdul-Rasaq Adebowale ^{1,2,*}

¹ Central Africa Regional Hub, International Institute of Tropical Agriculture (IITA), C/Gombe, 4163 Ave Du Haut Congo, Kinshasa 10037, Democratic Republic of the Congo

² Department of Food Science and Technology, Federal University of Agriculture, PMB 2240, Alabata Road, Abeokuta 110111, Nigeria

* Correspondence: a.adebowale@cgiar.org

Abstract

This study assessed the technical capacity and specific support needs of 28 small, medium, and community cassava processing centers across the Ruzizi Plain, Kinshasa, and Kongo Central Provinces of the Democratic Republic of Congo. A rapid appraisal methodology involving physical visits and direct interviews with proprietors and operators was conducted between March and May 2023. Data collection focused on product types, machinery, production capacity, operational status, challenges, and quality management. The study revealed significant technical and infrastructural deficiencies. Key challenges include reliance on inefficient sun-drying, inadequate infrastructure, lack of basic utilities, obsolete machinery, poor local capacity for machine repair, minimal adherence to Good Manufacturing Practices, and inadequate product quality testing, all leading to inconsistent product quality. The study highlights urgent need for investments in efficient drying facilities, equipment upgrades, and capacity building in quality control and business management. By differentiating technical assistance needs based on enterprise scale and product type, this study provides evidence-based recommendations essential for tailoring effective and sustainable intervention strategies to transform the DRC's cassava processing sector and enhance food security.

Keywords: challenges; technical assistance; sun drying; equipment maintenance; infrastructure deficiency; food security



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1. Introduction

Tropical root and tuber crops (RTCs) are fundamental to global food security, particularly in developing countries, serving as staple foods and crucial carbohydrate sources [1,2]. Among these, cassava (*Manihot esculenta* Crantz) stands out due to its remarkable resilience to harsh agronomic conditions, its flexibility in the face of climate change, and its high productivity in marginal soils [3,4]. The evolution of its processing methods has further cemented its importance as a staple and cash crop worldwide, supporting the livelihoods of over 800 million people globally [5].

The Democratic Republic of Congo (DRC) is a central player in the global cassava landscape, ranking as Africa's second-largest producer [6]. Cassava is not merely a crop in the DRC; it is a critical pillar of national food security, providing the primary source of

calories for over 70% of the population [7,8]. The national cassava value chain is complex, encompassing primary production, processing into a diverse range of food and industrial products (such as *fufu*, *Chikwangue*, and High-Quality Cassava Flour (HQCF)), and marketing for both domestic and export markets [9,10]. Despite its centrality, the sector is plagued by significant challenges, primarily related to inadequate infrastructure, post-harvest processing inefficiencies, and market barriers [11,12]. However, the sector also presents large opportunities for agro-industrial investments, the adoption of modern technology, and capitalizing on the strong and growing market demand for cassava products [13].

Value addition through processing is essential for reducing post-harvest losses, which can range from 30 to 50% in tropical regions, and for ensuring the consistent market off-take of agricultural commodities [9,10,14]. Despite its centrality, the sector is plagued with several technical and quality challenges [15]. This processing readiness is paramount for sustainable agricultural development and for transitioning from subsistence farming to a market-oriented economy [16]. In the DRC, cassava transformation is largely driven by Small and Medium Enterprises (SMEs) and community processing centers, which form the backbone of the processing sector [17]. These enterprises are crucial for converting perishable cassava roots into stable, marketable products, thereby extending shelf life and increasing economic returns for farmers and processors [16].

The growth trajectory of the DRC's cassava sector is currently supported by integrated government and donor-funded interventions across the value chain [18]. Recognizing the importance of cassava and its untapped industrial potential, the DRC government, with support from international donors and partners like the African Development Bank, International Institute of Tropical Agriculture (IITA) and the American government, has launched initiatives focused on modern production and processing technologies and market reform. These projects, such as the Agricultural Transformation Agenda (ATA-DRC) and the Cassava Value Chain Development to Support Food Security and the Bread Industry in DRC, underscore the national commitment to modernizing the sector.

The efficiency and safety of cassava processing are directly linked to the technology and infrastructure employed [19]. In many parts of Central and West Africa, including the DRC, processing remains largely traditional, relying on manual labor and rudimentary equipment [5]. This reliance introduces several critical constraints that limit the sector's potential. The adoption of improved cassava processing technologies, such as mechanical peelers, efficient graters, and modern hydraulic presses, is often low among SMEs in Africa [20,21]. Many processors rely on locally fabricated machines that are often old, obsolete, and inefficient, leading to low throughput and high operational costs [22]. Furthermore, the lack of local capacity for machine maintenance and repair leads to prolonged downtimes, further hindering productivity. This has also been reported by Tran and Tabora [23]. Also, adoption of sun-drying, particularly using flash dryers for HQCF, is a major technological hurdle, as sun-drying compromises product quality, hygiene, and consistency [24,25]. Poor road infrastructure also complicates the transportation of raw materials and finished products, increasing costs and post-harvest losses [12]. These infrastructural deficiencies are particularly pronounced in rural areas like the Ruzizi Plain, contrasting with the higher enterprise density and market access in urban centers like Kinshasa.

Study Context and Objectives

The three selected provinces—Kinshasa, Kongo Central, and the Ruzizi Plain—collectively represent a critical cross-section of the DRC's diverse cassava production and consumption contexts. Kinshasa serves as the major urban consumption and market hub, driving demand for processed products. Kongo Central acts as a key production and supply corridor, linking agricultural areas to the capital. The Ruzizi Plain, a distinct

agro-ecological zone, represents a rural, agriculture-driven community with unique logistical and security challenges. This study was designed to assess the capacity of private Small and Medium Enterprises and community cassava processing centers. The primary objective was to conduct a technical audit to identify the specific technical support needs for privately owned SMEs and community processing centers. The findings are intended to inform future interventions by government and development partners to strengthen the DRC's cassava processing sector, ultimately contributing to improved food security, enhanced livelihoods, and sustainable agricultural development.

2. Materials and Methods

2.1. Study Location

The three selected locations represent a critical cross-section of the DRC's cassava sector, encompassing the major urban consumption center, a key supply and production corridor, and a unique, high-risk production zone (Table 1).

Table 1. Contextual information on the study locations, including their primary role in the cassava value chain and justification for inclusion in the assessment (source: field assessment data, March–May 2023).

Study Location	Primary Role in Cassava Value Chain	Justification for Inclusion
Kinshasa	Major Consumption and Market Hub	A megacity characterized by high population density and a massive consumer base. This creates an intense, high-volume market for processed cassava products. It remains a significant hub for cassava processing because it serves as a major consumption and commercial center. Cassava is a staple food in Kinshasa, used extensively in various processed forms like cossettes (fermented and dried cassava pulp) and Chikwangue (a fermented cassava product). The urban demand for cassava-based foods drives numerous small and medium cassava processing enterprises. This region also plays a pivotal role in the distribution of processed cassava products across and outside the country.
Kongo Central	Key Production and Supply Corridor	It is an agricultural province with considerable cassava production. The province is notable for agro-industrial activities dominated by cassava cultivation. This region is a major transit and economic hub connecting Kinshasa to the Atlantic coast. Its population is a mix of rural producers and urban consumers in cities like Matadi and Boma. It is geographically positioned as the primary supply corridor to Kinshasa and is a major cassava production province.
Ruzizi Plain (South Kivu)	Distinct Agro-Ecological and Disease Hotspot	This region is a fertile valley situated between mountain chains and the Ruzizi River. The area is predominantly agricultural. Family farming predominates, with significant intercropping of cassava with legumes and cereals. Cassava holds a major place in the farming system and diet, and the region's agro-ecological conditions support good cassava cultivation.

2.2. Methodology

The assessment employed a rapid appraisal methodology, involving physical visits to 28 processing entities (12 in the Ruzizi plains, 5 in Kinshasa, and 11 in Kongo Central) between March and May 2023. The processing centers were selected purposively based on three criteria: (1) active involvement in ongoing cassava value chain development projects supported by the International Institute of Tropical Agriculture (IITA) and development partners; (2) accessibility and willingness of proprietors to participate in the assessment;

and (3) active involvement in cassava processing during the assessment visit. While this purposive sampling approach enabled in-depth technical assessment of operational facilities, it may introduce selection bias toward more organized and project-engaged processors. The sample represents approximately 65 to 75% of the cassava processing centers in the three provinces, with higher coverage in Kinshasa (urban hub) and lower coverage in the more dispersed rural areas of Ruzizi Plain. The findings are therefore representative of community/cooperative as well as small- and medium-scale cassava processors with some level of formalization and developmental project support and may not fully capture the challenges faced by household, informal, subsistence-level processors in the hinterland villages. Data collection involved direct interviews with proprietors and operators, and physical evaluations of processing hangers and equipment. A standardized set of guiding questions ensured comprehensive data capture on product types, machinery, production capacity, operational status, challenges, and quality management (Table 2).

Table 2. Guiding questions and focus points for rapid appraisal of cassava processing centers, showing the systematic criteria used for technical assessment (source: IITA rapid appraisal protocol, adapted for DRC context).

S/No	Questions	Details to Be Obtained/Observed
1	Which type of products do you process?	Examine the product samples for quality; deduce the effectiveness of the machines from the product quality (e.g., particle size of the flour to gauge the effectiveness of the milling machine; wetness of the product to gauge the drying efficiency to examine the dryer or/and heat exchange mechanism, examine how fermentation and/or sun-drying is performed, etc.).
2	Which type of machines do you have, what are the main problems of the machines?	Thoroughly examine the component parts of each machine for fitness and evidence of regular maintenance
3	Where did you buy your machines?	Obtain names of manufacturers
4	Are your machines made from stainless materials?	Perform a physical assessment of the machines; examine whether the food contact surfaces are made of stainless steel
5	What is the production capacity of each of your machines?	Examine if the machines are fully installed; check capacity, functionality, and if the different machines match; check relative elevation and product flow
6	What is your operational status at present? How frequent do you produce, e.g., what is the output volume (tons) per day of 8 h?	Examine evidence of recent or long-term operation
7	Are there other machines you require?	Check the processing unit for evidence of manual activity that could be mechanized using machines. Find out where the machines will be bought and how much they will cost. How soon will the machines be bought?
8	What are your challenges during and after processing?	Write the responses in detail—identify opportunities as well.
9	How appropriate is the establishment for processing and handling of food?	Observe the factory design or layout/construction and hygiene status. Observe how the processing operations are carried out and the environment for appropriateness. Observe the waste disposal plan or operation.
10	How is product quality being assured in the establishment?	Observe product testing readiness or practices (e.g., is there a laboratory in the factory and how equipped is it? Are they already conducting quality tests?)

The assessment employed a multi-faceted approach combining direct observations, equipment inspections, and structured interviews. Each site visit included systematic documentation of processing workflows, equipment conditions, infrastructure adequacy, and hygiene practices. A standardized set of guiding questions ensured comprehensive data capture on product types, machinery specifications and conditions, production capacity, operational status, technical challenges, quality management practices, and support needs (Table 2). The evaluation criteria were designed to assess both technical capabilities and operational constraints, with particular attention paid to equipment functionality, maintenance practices, drying methods, quality control procedures, and infrastructure adequacy. Assessors examined food contact surfaces for material suitability, evaluated machine installation and capacity matching, observed processing operations for GMP compliance, and documented evidence of quality testing practices. This comprehensive approach enabled identification of specific technical assistance needs tailored to each processor's scale and product type.

3. Results

3.1. Distribution of Enterprises by Province and Scale of Production

The distribution of the processing centers by province and scale of production (Figure 1) showed that processing centers in the Ruzizi Plain are predominantly community-scale (processing 200–500 kg of dried products daily) and small-scale (processing 500–1000 kg dried products per day), while Kinshasa is dominated by medium-scale processing factories (1–3 tons of dried products per day) [26,27]. All processing units across the provinces primarily process cassava into fermented flour (*fufu*). Community- and small-scale units recorded quality issues due to inefficient sun-drying. Only five SMEs produced High-Quality Cassava Flour (HQCF) using flash dryers, concentrated in Kinshasa and Kongo Central. Common machines used included chippers, graters, presses, and hammer mills, but mechanical peelers were rare. Many machines, particularly screw and hydraulic jack presses, were locally sourced, old, or obsolete, and less efficient than modern hydraulic presses. Production capacities were generally low due to manual methods, scarcity of raw materials, and transportation issues. Evidence of recent processing was observed in 69% of audited centers.

3.2. Challenges of the Processing Centers

Major challenges include a lack of local capacity for machine fabrication and repair and costly spare parts. Inefficient drying techniques for cassava are a significant hurdle. Many processors lack quality improvement tools and knowledge. Post-processing challenges revolve around marketing and commercialization due to inconsistent product quality, poor transportation services, and high prices. Modern pressing machines, improved dryers, efficient graters, and hammer mills are most needed. Many establishments, especially SMEs, operate in inadequate, unhygienic rented structures with poor waste management, leading to pest infestation and compromised product quality. Product quality testing is rarely performed, highlighting a critical need for capacity building in quality control and Good Manufacturing Practices. Feedback from product outlets indicates inconsistent quality and high prices for local products, making them uncompetitive compared to maize flour and imported wheat flour.

Testing of product quality is rarely performed. There is poor knowledge of product quality, and limited testing for critical parameters is undertaken. Key quality and safety parameters relevant to cassava products include the following [28,29]: (1) moisture content (target: $\leq 12\%$ for flour to prevent microbial growth and ensure shelf stability); (2) residual cyanide content (target: < 10 ppm for safe consumption, as per Codex Alimentarius

standards); (3) pH level (target: 3.5–4.5 for fermented products like *fufu* to ensure proper fermentation); (4) microbial load (total plate count $<10^4$ CFU/g, absence of pathogens such as *E. coli* and *Salmonella*); (5) particle size distribution (80% passing through 250 μm sieve for HQCF to meet industrial specifications); (6) color and whiteness index (L^* value >85 for HQCF to ensure market acceptability); and (7) aflatoxin levels (<5 ppb as per WHO standards). These parameters are critical for ensuring product safety, marketability, and compliance with national and international food safety standards.

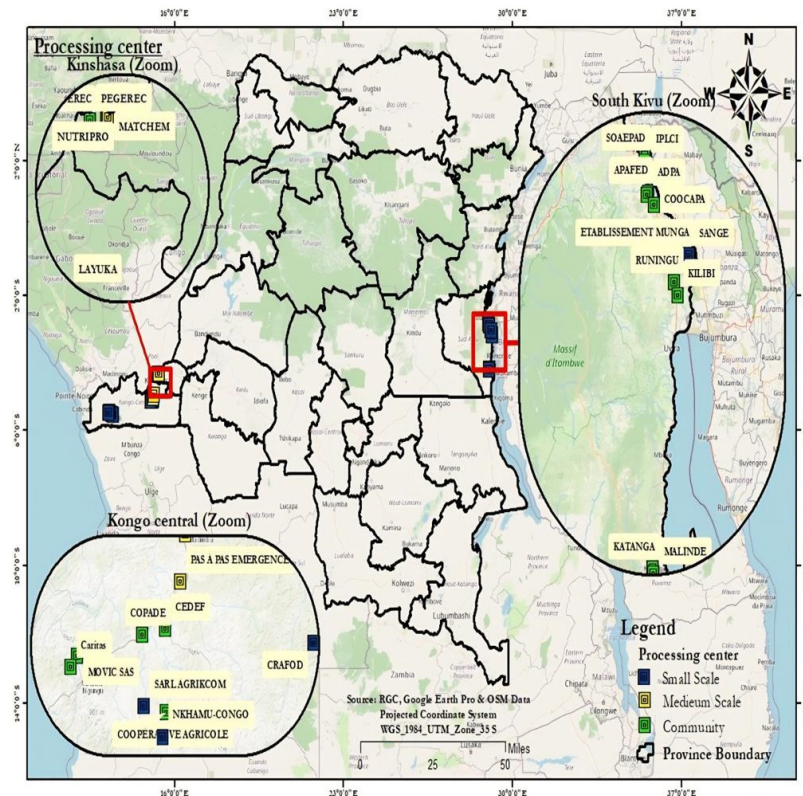


Figure 1. Geographical distribution of the assessed cassava processing enterprises by province and scale of production ($n = 28$; community-scale: 200–500 kg/day, small-scale: 500–1000 kg/day, medium-scale: 1–3 tons/day; source: field assessment, March–May 2023).

In the Ruzizi Plain, no facilities for quality control were observed, although some community associations had moisture meters. Only one SME of those sampled in Kinshasa/Congo central had established a mini laboratory. A strong engagement model for food quality, processing hygiene, and quality control needs to be designed and implemented. There is a cross-cutting need to build the capacity of processors to perform quality testing and monitoring.

3.3. Technical Assistance Needs of the Processing Centers

The technical assistance needs vary depending on the type of processing unit and the product processed. Table 3 reveals that small-scale units generally have a high need across most technical assistance categories, reflecting their limited resources and expertise. Cooperatives also show high needs in business management and marketing, suggesting challenges in collective organization and market access. Medium-scale units, while more established, still require significant support, particularly in equipment maintenance and quality control, which are critical for scaling operations.

Table 3. Technical assistance needs by type of processing unit, showing relative priority levels (high/medium) based on assessment findings (n = 28 processing centers; source: field assessment, March–May 2023).

Processing Unit Type	Training in Processing Techniques	Equipment Maintenance	Quality Control	Business Management	Marketing
Small-scale	High	High	Medium	High	High
Medium-scale	Medium	High	High	Medium	Medium
Community/Cooperatives	Medium	Medium	Medium	High	High

Table 4 shows that technical assistance needs varied by product type. For instance, High-Quality Cassava Flour and starch processors have high needs in terms of processing techniques and equipment maintenance, while *fufu* and starch processors have high needs in terms of quality control. This differentiation underscores the importance of tailoring support programs to the specific requirements of each actor.

Table 4. Technical assistance needs by type of product processed, showing relative priority levels (high/medium) for different cassava product categories (source: field assessment, March–May 2023).

Product Processed	Training in Processing Techniques	Equipment Maintenance	Quality Control	Business Management	Marketing
High-Quality Cassava Flour	High	High	Medium	High	High
Fermented cassava flour (Fufu)	Medium	Medium	High	Medium	Medium
Chikwangue	Medium	Medium	Medium	High	High
Starch	High	High	High	Medium	Medium

4. Discussion

This technical audit of small and medium cassava processing enterprises (SMEs) in the Democratic Republic of Congo (DRC) reveals a complex interplay of technical, infrastructural, and managerial deficiencies that collectively impede the sector's growth and its ability to contribute effectively to national food security. The findings from the Ruzizi Plain, Kinshasa, and Kongo Central provinces underscore a pervasive challenge common across many developing economies: the struggle to transition from rudimentary, traditional processing methods to modern, efficient, and safe agro-industrial practices [5].

Most of the processors rely on old, obsolete, or inefficient machinery (e.g., screw presses, basic graters). This finding aligns with previous study on agricultural mechanization in Central Africa [19]. While local machinery fabrication offers cost advantages, the resulting equipment often lacks the efficiency, durability, and hygienic design features of modern, industrial-grade machinery [22]. For instance, the continued use of manual or screw-type presses, as opposed to modern hydraulic presses, severely limits dewatering efficiency, leading to higher residual moisture content and prolonged drying times [30]. This inefficiency directly translates to lower production capacity and higher operational costs, making the final product less competitive [31].

A particularly salient finding is the pervasive reliance on sun-drying across the majority of the audited centers, especially the community and small-scale units. This practice, while low-cost, is a major bottleneck and a significant food safety risk [24]. Sun-drying is highly weather-dependent, leading to inconsistent product quality and extended processing times [25]. More importantly, it exposes the product to environmental contaminants, dust, pests, and microbial growth, directly compromising the safety and shelf-stability of the final cassava flour [32]. Research has consistently shown that sun-drying negatively impacts the

color, functional, and pasting properties of cassava flour compared to mechanical drying methods, such as flash or cabinet dryers [33,34]. The fact that only five SMEs were found to be producing High-Quality Cassava Flour (HQCF) using flash dryers, and that these were concentrated in the more urbanized Kinshasa and Kongo Central, highlights the financial and technical barriers to adopting modern drying technology in rural areas like the Ruzizi Plain [18]. The need for investments in efficient drying facilities is therefore not just an efficiency issue, but a fundamental food safety and quality imperative [35].

The technical assessment identified a lack of local capacity for machine fabrication and repair and the high cost of spare parts as major challenges. This finding is a key indicator of a weak supporting industrial ecosystem [17]. When machinery breaks down, the absence of skilled local technicians and readily available spare parts leads to prolonged downtimes, which can be catastrophic for small enterprises with limited working capital [11]. This situation forces processors to rely on expensive, often imported expertise or to simply operate with sub-optimal, poorly maintained equipment, further accelerating obsolescence [36]. The successful diffusion of technologies, such as the flash dryer in the DRC, requires not only the introduction of the technology but also the simultaneous development of a local manufacturing and maintenance base. The observed high need for equipment maintenance training across all processing unit types (Table 3), particularly high for medium-scale units which are more reliant on complex machinery, underscores the importance and urgency of this capacity building. Policy interventions must therefore move beyond mere technology transfer to include targeted vocational training programs for local artisans and engineers to ensure efficient operational skills and create a sustainable maintenance and repair network.

Many of the enterprises operate in inadequate, unhygienic rented structures with poor waste management systems, which contribute to a severe infrastructural deficit that transcends the processing equipment itself. The lack of basic utilities, such as potable water and reliable electricity, is a major impediment to implementing even basic Good Manufacturing Practices (GMPs). For instance, Lateef and Ojo [37] reported that the absence of clean water makes effective sanitation of equipment and processing environments impossible, directly contributing to the risk of microbial contamination. Similarly, unreliable electricity prevents the use of modern, electrically powered equipment and lighting, forcing reliance on manual and unhygienic alternatives.

The poor factory layouts and waste disposal practices observed in the study create environments conducive to pest infestation and cross-contamination, which are primary causes of quality compromise in food processing [30]. This is of significant public health concern given the importance of cassava as a staple food and the potential for public health risks associated with poor hygiene [10]. A previous study supports the notion that infrastructural investment, particularly in rural electrification and water access, is a prerequisite for the successful modernization of the agro-processing sector in Africa [12,13]. Furthermore, the poor transportation infrastructure in the DRC, particularly the road networks connecting the Ruzizi Plain and Kongo Central to Kinshasa, exacerbates post-harvest losses and increases the cost of raw-material procurement and product distribution, ultimately affecting market competitiveness.

The most alarming finding related to food quality is the minimal practice of product quality testing and the poor knowledge of product quality among processors. The observation that no quality control mechanisms were implemented in the Ruzizi Plain, and only one SME in Kinshasa/Kongo Central had a mini laboratory, highlights a systemic failure in quality assurance. In the context of cassava, quality control is paramount, not only for commercial consistency but also for public health, particularly in monitoring residual cyanide levels [35]. The lack of adherence to GMPs and the absence of quality assurance systems result in the inconsistent product quality reported by product outlets [38]. This

inconsistency, coupled with high prices, makes local cassava products uncompetitive compared to imported wheat flour and locally processed maize flour. This market rejection cycle perpetuates the low-investment environment, as processors lack the incentive to upgrade when their products are already struggling to find a stable market [16].

The high need for quality control training across all processing unit types (Table 3) and for all product types (Table 4) confirms that this is a cross-cutting issue requiring immediate attention. Effective intervention must involve designing and implementing a strong engagement model for food quality, processing hygiene, and quality control, including the provision of basic, affordable testing equipment (like moisture meters) and training in simple, yet effective, quality assurance procedures [37,39,40]. The successful implementation of quality management systems, such as HACCP or QACCP, has been shown to be effective in assuring the safety of traditional African foods, but requires significant capacity building and regulatory support [41].

Beyond the technical and infrastructural challenges, the technical assessment revealed a need for business management and marketing training, particularly for small-scale and community/cooperative units (Table 3). The challenges revolving around commercialization, including poor market linkages and high prices, suggest that technical efficiency alone is insufficient for sustainability [17]. Processors require capacity building in business planning, financial management, and market analysis to transition from subsistence-oriented processing to profitable, market-driven enterprises [9]. Cooperatives, in particular, need support in collective organization and market access strategies to leverage economies of scale and negotiate better prices for both raw materials and finished products.

5. Conclusions and Recommendations

This technical audit revealed critical deficiencies in processing technologies, infrastructure, hygiene, and quality management practices across small, medium, and community cassava processing centers in the DRC, necessitating comprehensive interventions to enhance operational efficiency and market competitiveness.

Key challenges include sun-drying reliance, outdated machinery, inadequate quality control, and poor local repair capacity, all impeding consistent delivery of high-quality products.

Based on prevalence of technical challenges, potential impact, and feasibility, our recommendations are prioritized as follows. High Priority (immediate action required): (1) investing in efficient drying technology (flash dryers or cabinet dryers) to replace sun-drying, addressing the most critical quality and safety bottleneck; (2) implementing basic quality control training and providing affordable testing equipment (moisture meters, pH meters) to ensure product safety and consistency. Medium Priority: (3) upgrading key processing equipment (hydraulic presses, improved graters and mills) to enhance capacity and efficiency; (4) strengthening local technical capacity for machine fabrication, maintenance, and repair to ensure sustainability of equipment investments. Lower Priority (long-term development): (5) upgrading infrastructure to meet hygiene standards with proper plant layouts and waste management systems; (6) providing comprehensive business planning, financial management, and marketing training to improve commercial viability; and (7) promoting waste valorization initiatives to support circular economy principles.

Implementing these interventions will enhance productivity, product quality, market access, and sustainable livelihoods, strengthening the cassava subsector's contribution to national GDP growth.

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